



<b>Health Care Agency</b> <b>Behavioral Health Services</b> <b>Policies and Procedures</b>	Section Name:	Care and Treatment
	Sub Section:	CalOptima
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	Policy Status:	<input type="checkbox"/> New <input checked="" type="checkbox"/> Revised

	SIGNATURE	DATE APPROVED
Director of Operations Behavioral Health Services	<u>Signature on File</u>	<u>10/19/18</u>

**SUBJECT:** CalOptima OneCare/OneCare Connect Client Assessment for Specialty Mental Health Services

**PURPOSE:**

To establish written guidelines regarding assessment of persons with CalOptima OneCare/OneCare Connect coverage.

**POLICY:**

All persons referred with CalOptima OneCare/OneCare Connect coverage will be provided an assessment to determine if the client meets medical necessity for Specialty Mental Health Services (SMHS). The assessment process shall not differ from the assessment of other persons seeking SMHS.

**SCOPE:**

All Orange County Behavioral Health Services (BHS) clinicians who are providing SMHS or Drug Medi-Cal services to persons with CalOptima OneCare/OneCare Connect and/or who are referred by CalOptima.

**DEFINITIONS:**

CalOptima – The entity which is the single county operated health plan for Medi-Cal managed care in Orange County. CalOptima provides for Medi-Cal covered physical health care services and for mental health services to beneficiaries whose mental health related impairment is in the mild to moderate range.

OneCare – A Medicare Advantage (MA) plan operated by CalOptima providing managed care services exclusively to members with dual Medicare and Medi-Cal coverage. When BHS provides Medicare eligible services to these consumers, CalOptima is billed and pays for the Medicare portion rather than billing to Medicare.

OneCare Connect – A joint federal/state Demonstration Program for persons who are dually eligible for benefits under both Medicare and Medi-Cal. The Demonstration Program will provide covered services and coordinate member-centered care. BHS is contracted with CalOptima to participate in the Demonstration Program. When BHS provides Medicare eligible services to

these consumers, CalOptima is billed and pays for the Medicare portion rather than billing to Medicare.

**REFERENCES:**

BHS P&P 01.04.01 CalOptima OneCare/OneCare Connect Referrals

BHS P&P 01.04.03 OneCare/OneCare Connect Coordination of Care with CalOptima

BHS P&P 05.02.01 BHS and Cal Optima OneCare/OneCare Connect Information Exchange

Title IX, California Code of Regulations (CCR) Sections 1820.205, 1830.205 and 1830.210

**PROCEDURES:**

- I. Referrals from CalOptima will be processed and the Access log completed as in BHS Policy and Procedure 01.04.01 Cal Optima OneCare/OneCare Connect Referrals.
- II. BHS Intake Counselor (IC) will meet with the client at the scheduled time and assess for medical necessity. This will include determination of:
  - A. Included diagnosis;
  - B. Impairments related to the mental illness;
  - C. And establish if interventions can assist in reducing impairments related to the mental illness.
- III. The Intake Counselor:
  - A. Based on the assessment, determines:
    1. If the client meet medical necessity for Specialty Mental Health Services (SMHS), and
    2. The appropriate treatment level/program to meet the client's needs.
  - B. If the client **does not** meet medical necessity criteria for SMHS:
    1. The IC provides the client with the appropriate Notice of Adverse Benefit Determination (NOABD).
    2. The IC notifies CalOptima's Managed Behavioral Healthcare Organization (MBHO) by indicating the disposition on the OneCare Connect County-Level Mental Health Screening Form and faxing or securely emailing the document back to CalOptima's MBHO.

- C. If the client **does** meet medical necessity criteria for SMHS:
1. The IC provides a “warm hand off” to the appropriate treatment team, maintaining contact with the client and providing follow up until the transition is completed.
  2. The IC specifies to the receiving treatment team that this is a referral under the CalOptima OneCare/OneCare Connect program and that care coordination with CalOptima’s MBHO has special requirements (see BHS P&P 01.04.03 OneCare/OneCare Connect Coordination of Care with CalOptima).
  3. The IC notifies the CalOptima MBHO of BHS’ determination, by indicating the disposition on the OneCare Connect County-Level Mental Health Screening Form and faxing or securely emailing the document back to CalOptima’s MBHO.