What is It?
Whole Person Care (WPC) is the coordination of physical, behavioral, health and social services in a patient-centered approach with the goals of improved health and well-being through more efficient and effective uses for Medi-Cal beneficiaries struggling with homelessness.
Whole Person Care Services

Expand Peer Mentoring
Housing Navigators
Recuperative Care/Respite Care (Recuperative Care Beds)
Expand Outreach and Engagement Team
Emergency Room Notification System (Safety Net Connect)
Community-Based Organization Referral System (Lestonnac)
Managed Care (PSC) (CalOptima)
Hospital/Clinic-Based Care Navigation/Coordination (additional hospital/community clinic staff)

WPC Communication

Hospital ER & Community Clinics (Identifies Homeless Medi-Cal Beneficiaries needing services)

Safety Net Connect (notifies providers)

BHS
CalOptima

* BHS Services in red
MHSA Funding and WPC

MHSA
$856,600 per year

Federal Match
$856,600 ($1,713,200)

WPC
$31 million over 5 years

Outreach and Engagement Expansion
$475,927

Health Care Agency • Behavioral Health Services
Outreach and Engagement
800-364-2221

The BHS Outreach and Engagement team reaches out to individuals who are at risk or struggling with homelessness, mental health, and/or substance use problems.

www.ochealthinfo.com/oclinks
Peer Mentoring Expansion
$380,673

- Peer mentors will provide housing and tenancy-sustaining services to help consumers be successful in their housing placements.
- Peers will assist Medi-Cal beneficiaries with SMI who are homeless or at risk of homelessness to sustain their housing placements for longer than six months.

Services
- landlord negotiations
- food shopping and preparation
- financial management
- transportation
- medical care
- arranging utilities
- accessing mental and physical health treatment
- link to employment services
- and other natural supports and community services

Recuperative Care

Recuperative Care (aka Medical Respite) provides care to homeless persons recovering from an acute illness or injury, who are no longer in need of acute care but are unable to sustain recovery if living on the street or other unsuitable place.
Housing Navigators

- Orange County has a shortage of low cost housing units.
- Many of our homeless consumers have vouchers but not the resources to identify and compete for available units.
- **Housing Navigators** will address barriers that prevent BHS participants from making successful housing placements, and work to increase the inventory of available units for our homeless consumers.

Questions?

- WPC Website - [www.ochealthinfo.com/wpc](http://www.ochealthinfo.com/wpc)
- WPC Email – [wpc@ochca.com](mailto:wpc@ochca.com)
- HCA Behavioral Health Services WPC contacts
  - [Jaustin@ochca.com](mailto:Jaustin@ochca.com) or [Jhudson@ochca.com](mailto:Jhudson@ochca.com)