AGENDA

1) Welcome & Introductions

2) Success Stories
   a. 1736 was able to house a veteran within 30 mins of encountering a veteran while visiting the Flood Control Channel. The client was extremely happy about being able to get assistance
   b. Families Forward was able to house a family who was being assisted by their agency throughout the holidays. They got matched to Families Forward and housed last week

3) CES Reboot Update
   a. Main Goal: Refocus on the core business of 2-1-1 OC’s role in CES, and how we can support the system
      i. Data Quality
      ii. Training
   b. New roles will be announced at the next CoC

4) A2 Family Collaborative
   a. Score and Length of Homelessness is being used to identify the “Top 10%” Families on the Prioritization List
      i. Shelter Priority is being used as the first filter for clients so that it establishes flow into the shelters
      ii. Case Conferencing is used to discuss specific families who need RRH dollars and who have identified a housing opportunity
   b. Family HUB Piolet to launch in the next 4 months
      i. A2 Collaborative is working to establish guidelines, and identify where the biggest needs are
      ii. Goal: 1 HUB per SPA by July 2018
   c. Due to having a shelter preference, for families, it is important for us to capture that information as soon as it occurs.
      i. Client Response Form now has a question for when shelters leave and go into shelter

5) CPD 17-01 Policies and Procedures – Next Steps
   a. March, the CPD will be presented to the Board for approval
   b. Per the consultant, all of the required fields are met and there are a few of the recommended fields that are also being met as well

6) Procedure Review Committee
   a. Open Seats – Slate for Approval
      i. Domestic Violence – Human Options
ii. Veterans – VOALA
iii. Non-HUD Funded – Salvation Army
iv. LGTBQ – The Center
v. Government – City of Santa Ana

b. Gaps Analysis – Phase 1
   i. Using the data we have to determine how many beds we need in the county, how much PSH, RRH, etc.
   ii. This will be brought back to the CoC

c. Pain Point Analysis
   i. The need of more emergency shelters

7) Data
   a. CES Monthly Report
      i. Both Individuals and Families saw a 26 point increased on “Housed”
      ii. Families saw a decrease in number of “Matched” and “Assessed”, showing us that they are moving along the system at a faster rate
      iii. Families also saw a 43 point increase in the number of “Diverted”

8) Housing Placement Match Meetings
   a. New Meeting Date & Time
      i. Time: 12:30 p.m. - 3:00 p.m.
      ii. 1300 S Grand Avenue, Building B Conference A/B, Santa Ana CA
   b. Use of Client Privacy Forms and Policies & Procedures Test
      i. Anyone interested in attending the HPMM must pass the Policies and Procedure Test, contact mvargas@211oc.org for the link to the test

9) CoC Updates – Jim Wheeler, Manager, County of Orange
   a. Susan Price will be looking at system wide performance
   b. CoC Board will be looking at policies and implementation
      i. This will be a reoccurring monthly meeting that is open to the public

10) Announcements
   a. RRH Training Feb. 5th 1:00 p.m. - 4:00 p.m. for Service Providers
      i. CASA Training Room, 1505 East 17th Street, Santa Ana CA
   b. HUD has put the voucher program on hold until we get more instruction about where the funding will be coming from
      i. Tentative until, at least, March
   c. Max Gardener Day of Service, 2-1-1 will be assembling survival kits- there is a sign-up sheet for agencies who would like to receive these kits once they are put together

Next Meeting:

Wednesday, February 28, 2018
1:30 p.m. – 3:00 p.m.
CASA Training Room at The Village on 17th Street
1505 E 17th Street, Santa Ana, CA 92705