Continuum of Care

Data and Performance
Subcommittee Meeting

April 26, 2018
1:00 – 2:30

CASA Training Room

Village on 17th
1505 E 17th St.
Santa Ana, 92705

Notes

1. Goals and Purpose
   a. New subcommittee name: Data and Performance Management Subcommittee
   b. Goal is to measure system performance to identify where support is needed and where/what in the system is lacking. It is essential to use the data found to provide recommendations to the CoC board.
   c. Elizabeth Andrade shared the first draft of the Data and Performance Management (DPM) Subcommittee objectives/goals.
   d. The subcommittee is looking for a co-chair for the DPM. The following members volunteered for the co-chair position: Rose Bermudez, Deby Wolford, John Kim, Cassie Wood, and Linda Janzen. An email will be sent via the listserv to accept additional nominations. Voting will take place during May’s Homeless Provider Forum.

2. Data needed and the “why”
   a. Measure system performance reports because the yearly NOFA funding competition depends on system performance.
   b. Possibility of entering street outreach information into the system without affecting project scores. Currently, standards create incentives and disincentives for projects that are entered. What is the proper way for outreach to enter information without inundating the system and affecting performance score? A tier system of entering data was recommended. Example: Tier one: SSN, name, DOB. Can this tier be classified as “other” so a project does not need to be entered? The tier one or “other” category was recommended as a pre-triage and/or triage.
   i. Goal is to enter basic HMIS data from new clients into system without affecting performance score. Erin agreed to creating a document and sharing it with the subcommittee at the next meeting.
ii. Better data connections with other systems such as the Whole Person Care client data:
   1. The Subcommittee would like to use WPC client data to compare against HMIS. Currently, HIPPA is a hurdle against accessing data, but the county is looking at integration. Juanita stated that they will circle back on this topic in the future.
   2. John Kim stated that San Diego is currently sharing information and would like to see Orange County use a similar model.

iii. How can diversion be entered into the system?

3. Monthly reports
   a. Erin and Elizabeth shared a sample of monthly reports and asked what other measures should be included. Committee provided feedback on the proposed report.

4. Clarity Migration Update
   a. HMIS is Live!
   b. CES/Custom Data Migration Update
      i. Erin has currently provided all information (Services, case notes, housing preference questions, VI-SPDAT) from CES to Clarity. Clarity will test the data and after the test migration, they will send it back for feedback, and run another test migration.
      ii. Erin and Liz would like to set up a meeting to see what CES custom data should be entered into Clarity. An email will be sent to CES and HMIS stakeholders to schedule a CES migration planning meeting.

Next Meeting:
May 24, 2018, 1:00 – 2:30
CASA Training Room
1505 E. 17th Street
Santa Ana, CA 92705