Orange County’s Homeless Provider Forum  
September 06, 2018  
9:00 a.m. – 11:00 a.m.

Location  
Covenant Presbyterian Church, St. Andrew’s Hall  
1855 Orange Olive Road, Orange 92865

Chairs  
Tiffany Mitchell, Project Hope Alliance  
Donald Dermit, The Rock Homeless Ministries  
Tim Houchen, Hope 4 Restoration

Minutes

• Informal Networking

• Welcome and Announcements

• Continuum of Care Updates - Jim Wheeler, CoC Manager, Orange County
  ■ Jim Wheeler shared a few updates regarding the annual Continuum of Care NOFA Competition Cycle:
    ○ The Project Priority Listing (PPL) and CoC Planning Application will be posted on the 2-1-1 Orange County Website on Friday, September 14th. The PPL will rank all projects in the OC Continuum.
    ○ The PPL will include which programs were selected for bonus funding. This year, bonus funding was available for Rapid Rehousing and Domestic Violence Rapid Rehousing or THRH. Whether or not the bonus projects will be funded will be known in December 2018 or January 2019.
    ○ OCCR has a new Staff Specialist, Ada Gomez. She will be supporting the OCCR department.
    ○ Jean Willis from the Veteran Association will be retiring from the VA VASH.

• Coordinated Entry System Update – Patti Long, Mercy House
  ■ Zulima Lundy from the Office of Care Coordination is the interim CES Coordinator. CES is still in piloting its concept road test. The PL has pulled the top 10% of clients on the list and will be working with the same list for six weeks. Zulima will share the progress at the next Homeless Provider Forum. Moving forward, the CES updates for the Homeless Provider Forum will contain Individual and Family updates.
• **Family Solutions Collaborative (FSC)** – Elizabeth Andrade, Family Solutions Collaborative
  
  • Elizabeth Andrade shared a PowerPoint that provides an update to the Orange County Family Solution Collaborative.
    
    o Family Solutions Collaborative partners with more than 20 agency partners
    o Focus Areas such as Coordinated Entry System, system gaps analysis, and implementing a housing inventory plan.
    o Current Progress: Match Meetings have changed to include case conferencing, shelter entry coordination, and transitional housing coordination. The length of time on the Prioritization List has reduced by half, and the FSC is using a diversion first approach. The Family Service Navigators have diverted 33 families.
    o 150 family records that are document ready or assessed are on the Prioritization List.
    o There are three Family Service Navigators, one for each Service Planning Area.
      The hope is to have more than one in the future.

• **Data & Performance Management Update** – Elizabeth Andrade, Family Solutions Collaborative
  
  • The Data and Performance Management Committee will begin a bimonthly System Performance Analysis at the Data meetings. Project performance data will be reviewed on a project level to determine if thresholds need to be updated, and to determine improvement plans for each measure and/or project. The project names will no longer be de-identified to be transparent and collectively help the project in need of technical assistance.

• **National Association for the Education of Homelessness Children & Youth** – Jeanne Awrey, Orange County Department of Education
  
  • The National Association for the Education of Homelessness Children & Youth will be held in Anaheim, CA on October 27th – October 30th. Visit: [https://naehcy.org/2018-conference/](https://naehcy.org/2018-conference/) for more information. Jeanie recommends attending or volunteering at the event.

• **Agency Spotlight – The Wellness Center** – Sohail Eftekhazadeh, Program Director
  
  • The Peer Support and Wellness Center provides services to walk-in adults, who have been diagnosed with a serious mental illness and may also have a co-occurring substance use. The Wellness Center assists individuals in their personal growth and development, and in minimizing the stigma associated with their mental health conditions. Activities are designed to encourage and empower members to seek interests and passions outside of the adult system of care, and offer a pathway for full
integration back into the community. Services include, but are not limited to, group
and individual activities, classes and workshops, indoor recreation and community
involvement. The program also encourages creation and maintenance of an outdoor
garden, health and well-being, and relationship building. Assistance is also offered
with employment readiness, job searching, educational opportunities, setting
employment and educational goals, identifying volunteer or paid employment
opportunities.

• Veteran Suicide Assessment and Prevention – Whitacker Rehm and Dustin Halliwell, LCSW, Healthcare
  for Homeless Veterans
  • Whitacker Rehm and Dustin Halliwell presented on Veteran Suicide Assessment
    prevention. The presentation includes facts about suicide, myths and realities about
    suicide, the steps to SAVE, and resources and references. Click here to view the
    presentation for more information.

• Questions and Answers / Closing Remarks

The next Continuum of Care Homeless Provider Forum is scheduled for:
October 4th, from 9:00-11:00 am
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