Data & Performance Management Meeting

May 24, 2018
2018 HIC

TH: 8 projects decreased their bed count; multiple projects closed after reaching the end of their grant agreement

ES: 3 projects added since last HIC; multiple existing projects added beds

PSH: Multiple projects reported decreased beds due to smaller household sizes; 2 projects removed due to change in classification of beds

RRH: Multiple projects reported additional beds, and 11 projects were added to the HIC either because they are new or because they didn’t have any clients active in permanent housing during the last HIC

OPH: Avenida project reclassified from PSH to OPH
2018 Sheltered PIT

Total Sheltered Homeless

- **2017**: 2208
- **2018**: 2371
  - Increase: 163

Total Households with At Least One Adult and One Child

- **2017**: 378
- **2018**: 351
  - Decrease: 27

Sheltered PIT - Total Persons by Household Type

- **Households with only children**
  - 2017: 1199
  - 2018: 1109
- **Households without children**
  - 2017: 1005
  - 2018: 1253
2018 Sheltered PIT

Sheltered PIT - Subpopulation Data

- Chronically Homeless Individuals: 434 (2018)
Clarity Custom Data Migration Update

Services and Case Notes
• Received feedback from BitFocus on Services and Case Notes exports
• Working on correcting exports and will send updated export for test migration

HMIS Documents, Consent Expiration Dates, Consent Levels, City Prior to Entry Data, and Referred from CES Data
• Planning to migrate from Adsystech into Clarity; no expected date available yet

Coordinated Entry
• Coordinated Entry Go Live pushed to 7/1/18 to coincide with the CES contract end date
• Will be migrating assessed, document ready, and matched clients whose survey date or last date of contact was on or after 3/1/18
• Will be sending agencies list of matched clients to review and update status if needed
• Most Housing Preference Survey questions will no longer be asked; these types of questions should now be discussed during case management with the client
• Historical Prioritization List data will remain on 211oc.org for agencies to review as needed
• CES documents will be imported into Clarity; these may not be ready for July 1st Go Live
• Client SPA will be determined by new field: “Point of Entry into our CoC”
# HUD Reporting by Project Type

<table>
<thead>
<tr>
<th>Project Type</th>
<th>System Performance Report Measures</th>
<th>Data Quality Report</th>
<th>LSA (previously AHAR)</th>
<th>HIC</th>
<th>Sheltered PIT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Street Outreach</td>
<td>Returns to Homelessness</td>
<td>Only if Date of Engagement is during reporting period</td>
<td>No</td>
<td>No</td>
<td>No</td>
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<tr>
<td></td>
<td>Successful Exits</td>
<td></td>
<td></td>
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<td></td>
</tr>
<tr>
<td>Emergency Shelter</td>
<td>Length of Stay/Length of Homelessness</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
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<tr>
<td></td>
<td>Returns to Homelessness</td>
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<tr>
<td></td>
<td>Total Homeless Persons</td>
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<tr>
<td></td>
<td>Homeless for the First Time</td>
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<tr>
<td></td>
<td>Successful PH Placements</td>
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<tr>
<td>Transitional Housing</td>
<td>Length of Stay/Length of Homelessness</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
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<tr>
<td>Permanent Supportive Housing</td>
<td>Length of Homelessness</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>No</td>
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<tr>
<td></td>
<td>Returns to Homelessness</td>
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<tr>
<td></td>
<td>Increased Income (only CoC funded PSH)</td>
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<td>Homeless for the First Time</td>
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<tr>
<td></td>
<td>Successful PH Placements/Retention of PSH</td>
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<tr>
<td>Other Permanent Housing</td>
<td>Length of Homelessness</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
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<tr>
<td></td>
<td>Successful PH Placements/Retention of OPH</td>
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</tr>
<tr>
<td>Rapid Re-housing</td>
<td>Length of Homelessness</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>No</td>
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<tr>
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<tr>
<td></td>
<td>Increased Income (only CoC funded RRH)</td>
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<td></td>
<td>Successful PH Placements</td>
<td></td>
<td></td>
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<td></td>
</tr>
<tr>
<td>Homelessness Prevention</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>No</td>
</tr>
</tbody>
</table>

OCHMIS.org
HMIS Minimum Data Collection Requirements (Excludes Street Outreach)

- Name
- DOB
- SSN
- Race
- Ethnicity
- Gender
- Veteran Status
- Project Start Date
- Relationship to Head of Household
- Disabling Condition
- Destination
- Income at Entry, Annual Assessment, and Exit
- Living Situation Questions
- Housing Move-in Date (PH projects only)
- Domestic Violence Survivor
- Mental Health
- Substance Abuse
- HIV/AIDS
- Chronic Health Condition
- Bed Nights (Emergency Shelter Night-by-night projects only)
- City Immediately Prior to Entry
- Referred from CES (PH projects only)

This is the minimum data that must be collected for projects that do not receive federal funding. Federally funded projects will have different data collection requirements.
HMIS Minimum Data Collection Requirements for Street Outreach

Needed for HUD and Local Reporting
- Date of Contact
- Date of Engagement (if it occurs)
- City Immediately Prior to Entry
- Destination

Only Needed for enrollments with Date of Engagement
- Name
- DOB
- SSN
- Race
- Ethnicity
- Gender
- Veteran Status
- Project Start Date
- Relationship to Head of Household
- Disabling Condition
- Income at Entry, Annual Assessment, and Exit
- Living Situation Questions

This is the minimum data that must be collected for projects that do not receive federal funding. Federally funded projects will require additional data to be collected.
Where clients that enrolled into projects within the past month were living prior to entry.

<table>
<thead>
<tr>
<th>Project Type</th>
<th>Enrolled Clients</th>
<th>Days Prior to Entry</th>
</tr>
</thead>
<tbody>
<tr>
<td>Street Outreach</td>
<td>60</td>
<td>42</td>
</tr>
<tr>
<td>Emergency Shelter</td>
<td>300</td>
<td>59</td>
</tr>
<tr>
<td>Transitional Housing</td>
<td>23</td>
<td>5</td>
</tr>
<tr>
<td>Rapid Re-Housing</td>
<td>89</td>
<td>19</td>
</tr>
<tr>
<td>Permanent Supportive Housing</td>
<td>4</td>
<td>1</td>
</tr>
</tbody>
</table>

Average number of days between the client's Project Start Date and Housing Move-In Date.

<table>
<thead>
<tr>
<th>Project Type</th>
<th>Average Days</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rapid Re-Housing</td>
<td>34</td>
</tr>
</tbody>
</table>
| Permanent Supportive Housing   | 20           

Average number of days between the client's Project Start Date and Report End Date (or Project End Date).

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<tr>
<th>Project Type</th>
<th>Average Days</th>
</tr>
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<tbody>
<tr>
<td>Emergency Shelter</td>
<td>84</td>
</tr>
<tr>
<td>Transitional Housing</td>
<td>224</td>
</tr>
</tbody>
</table>

Percentage of beds and units occupied during the month.

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<th>Percentage</th>
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<tbody>
<tr>
<td>Emergency Shelter</td>
<td>67%</td>
</tr>
<tr>
<td>Transitional Housing</td>
<td>63%</td>
</tr>
</tbody>
</table>

Percentage of adults enrolled for at least one year that increased their income from any source between entry and latest update.

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<tr>
<th>Project Type</th>
<th>Percentage</th>
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<tbody>
<tr>
<td>Emergency Shelter</td>
<td>12%</td>
</tr>
<tr>
<td>Transitional Housing</td>
<td>48%</td>
</tr>
<tr>
<td>Homeless Prevention</td>
<td>48%</td>
</tr>
<tr>
<td>PH - Rapid Re-Housing</td>
<td>26%</td>
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<tr>
<td>Permanent Supportive Housing</td>
<td>67%</td>
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Percentage of adults exited during the month that increased their income from any source between entry and exit.

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Coordinated Entry Data

**Average Days on the Prioritization List**

- **Households without Children**: 219
- **Households with Children and Adults**: 129

**Subpopulation Demographics**

- **Chronically Homeless**: 189
- **Veterans**: 31
- **Youth**: 10

**Number of assessed and document ready clients on the Prioritization List by subpopulation.**

**Households that Need Housing**

- **North**: 396
- **Central**: 418
- **South**: 50

**Number of assessed and document ready households on the Prioritization List.**

**Households Matched to Housing Through CES**

- April 2018: 16
- March 2018: 25

**Number of households matched to housing opportunities during the month.**

Percentage of clients that exited during the month to a successful destination for that project type.

Percentage of clients that remained in PSH or OPH at the end of the month or exited to a permanent housing situation during the month.
Data Elements Migrating into Coordinated Entry System (CES) in Clarity

**CES Data Migration**
- Active clients (based on survey date or last contact) on the Prioritization List as of March 1, 2018 to now – 848 records
  - Assessed – 200
  - Document ready – 441
  - Matched – 207

**Contact Information**
- Phone number
- Email address

**Location**
- New fields in Clarity; not migrated over
  - Where is your Last Known Permanent Address? – City and State
  - Person’s Point of Entry/Origin (determined by Outreach or Regional Navigation Center): SPA and City
- Street Outreach Team/Regional Navigation Center: SPA and City

**Household Type – TBD by Assessment Type**
- Individual/Couple – VI-SPDAT
- Family with minor children – F-VI-SPDAT

**Barriers**
- Legal Evictions - how many?
- Felony
- Sex Offender
- Pets, Service Animal(s) and/or Companion Animal(s)

**Housing Need – not migrated in, new multi-select question created?**
- Subsidy Needed / No Subsidy
- Services Needed / No Services
- Shared Housing
- Permanent Supportive Housing
- Homeless Set Aside Section 8 – MOU one year of services
- HUD – VASH
- ADA

**Migrated to HUD Standard Data Elements**
- Approximate Date Homelessness Started (Length of Homelessness)
- Total number of months homeless on the streets, in ES, or Safe Haven in the past three years
- Special Population Data (veterans, youth, seniors, etc)

**Things to Include in Case Notes**
- Probation or Parole
- First Floor or Elevator needs
- Linked to a Care Coordinator/Mental Health Program/Behavioral Health Clinic

*Prioritization List notes will migrate to the client’s record so all agencies assisting the client can view*