Regional System of Care

AUGUST 2, 2018
Point In Time Count

ORANGE COUNTY CONTINUUM OF CARE

County Population – 3,190,400

Total Homeless Population – 4,792
  ◦ Unsheltered – 2,584 (54%)
  ◦ Sheltered – 2,208 (46%)

SAN DIEGO COUNTY CONTINUUM OF CARE

County Population - 3,317,749

Total Homeless Population – 9,116
  ◦ Unsheltered – 5,621 (62%)
  ◦ Sheltered – 3,495 (38%)
## Orange County Point In Time (PIT) Count

<table>
<thead>
<tr>
<th>Service Planning Area</th>
<th>North</th>
<th>Central</th>
<th>South</th>
</tr>
</thead>
<tbody>
<tr>
<td>January 2017 Unsheltered PIT</td>
<td>936</td>
<td>1,362</td>
<td>286</td>
</tr>
</tbody>
</table>
| Census & By Name Lists | • Anaheim – November 2016 – 906  
• Buena Park – May 2017 – 126  
• Stanton – July 2017 – 103  
• Fullerton – 233  
• City Net North Service Planning Area Census – March & April 2018 ~1,500 | • Santa Ana – April 2018 – 1,030  
• Tustin – June 2017 – 47  
• Westminster – April 2017 – 126  
• Costa Mesa – December 2015 – 122 | • Dana Point – 37  
• San Clemente – February 2017 – 70 |
2019 Point In Time Count & Survey

Biannual unsheltered homeless count required by U.S. Department of Housing and Urban Development (HUD)

Change in methodology
- Extrapolation → Actual Count
- Leverage Family Solutions Collaborative to identify unsheltered homeless families
- Identify those living in vehicles (cars, vans, RVs)
- Veteran’s Specific Initiative

Partners at the Table
- Urban Initiatives – Methodology / HUD Compliance
- City Net – Deployment logistics, train volunteers to ensure map coverage
- OC Public Works ArcGIS unit – Develop County maps by Service Planning Areas
- 2-1-1 Orange County – sheltered count, volunteer recruitment and mobilization, coordinate supplies, donations and logistic support
- United Way-United to End Homelessness Campaign—Outreach, community mobilization
Key Terms

**Regional Navigation Center** – Regional resource hubs that provide emergency shelter beds and co-located supportive services provided by County departments and community organizations. Coordinate with the other shelter programs within the Service Planning Area to facilitate regional targeting of resources via the Coordinated Entry System.

**Bridge Housing** – New term used, which could describe emergency shelter and transitional housing program models that have reduced the average length of stay for participants and yielded increased permanent housing outcomes. Focuses on permanent housing navigation and placement services, providing the shorter-term sheltering required to achieve housing outcome.

**Rapid Rehousing** – emphasizes short – and medium-term rental assistance to move homeless persons and families (with or without a disability) as rapidly as possible into permanent housing. Funds can be applied with households as a precursor to Permanent Supportive Housing.
Key Terms

**Coordinated Entry System** – A mechanism for allocating available housing units into a systemic resource targeting process designed to implement localized priorities for program participant via intake assessment. It covers the geographic area of the County and is regionally focused by Service Planning Areas.

**Housing First** – An approach to quickly and successfully connect individuals and families experiencing homelessness to permanent housing without preconditions and barriers to entry. Supportive services are offered to maximize housing stability and prevent returns to homelessness as opposed to addressing predetermined treatment goals prior to permanent housing entry.

**VI-SPDAT** – Vulnerability Index – Service Prioritization Decision Assistance Tool is a survey administered both to individuals and families to determine risk and prioritization when providing assistance to homeless and at-risk of homelessness persons.
Regional Navigation Centers

Point of entry into:
- Prevention & Diversion Component
- Homeless Management Information System (HMIS)
- Coordinated Entry System (CES)
  - Housing Prioritization List by Service Planning Area

Linkages to services
- Mental health – HCA Behavioral Health Services Outreach & Engagement
- Physical health – HCA Public Health Nurses CHAT-H
- Public benefits – Social Services Agency Mobile Response Vehicle
- Employment
- Housing Placement
## Regional Navigation Centers

<table>
<thead>
<tr>
<th>Region</th>
<th>Individuals – DCC Lead</th>
<th>Families – Families Forward (Lead Agency)</th>
</tr>
</thead>
<tbody>
<tr>
<td>North</td>
<td>• Bridges at Kraemer Place</td>
<td>• Pathways of Hope</td>
</tr>
</tbody>
</table>
| Central | • Courtyard Transitional Center  
           • American Family Housing Midway City | • Family Care Center                      |
| South   | • Alternative Sleeping Location – Friendship Shelter | • Family Assistance Ministries            |
Coordinated Entry System

County of Orange Lead for Coordinated Entry System effective July 1, 2018

- Family Component is being lead by Family Solutions Collaborative
  - Families Forward is managing that project

- Individual Component is being lead by County of Orange

- 2-1-1 Orange County Helpline is the Virtual Front Door
1. **Service Planning Area**
   - Determined by street outreach and/or regional navigation centers

2. **Length of Homelessness in Orange County**
   - Determined by HMIS record, street outreach verification and service records

3. **VI-SPDAT Score – Vulnerability/Acuity Score**

4. **Utilize dynamic matching method for people on Prioritization List**
   - Improve allocation of limited resources
Targeting the Housing Portfolio of Resources

Prevention & Diversion
- Homeward Bound
- Affordability Move: Shared Housing
- Gap Rental Assistance
- Eviction Prevention

Rapid Rehousing
- Families
- Individuals

CoC Permanent Supportive Housing
- Project Based
- Micro communities
- Scattered Site
- Shelter Plus Care

VASH
- Project Based
- Scattered Site

Section 8 Set Aside Vouchers
- One Year Service MOU
- Subsidy Only

Mental Health Services Act
- Bridge Housing
- Permanent Supportive Housing

2700 Units
- Permanent Supportive Housing
Develop 2,700 units of Permanent Supportive Housing

ACC-OC Estimates
- North Service Planning Area – 907 units
- Central Service Planning Area – 990 units
- South Service Planning Area – 696 units
- Unincorporated County – 107 units

AB 448- Orange County Housing Trust

On June 12, 2018, the Board of Supervisors approved:
- Housing Funding Strategy
- Mental Health Services Act (MHSA) $70.5 Million Spending Plan

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<th>North</th>
<th>Central</th>
<th>South</th>
<th>TOTAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Affordable Housing Units</td>
<td>2</td>
<td>79</td>
<td>60*</td>
<td>141</td>
</tr>
<tr>
<td>Permanent Supportive Housing Units</td>
<td>128</td>
<td>162</td>
<td>20</td>
<td>310</td>
</tr>
<tr>
<td>MHSA/SNHP</td>
<td>45</td>
<td>54</td>
<td>0</td>
<td>99</td>
</tr>
<tr>
<td>Veteran</td>
<td>69</td>
<td>55</td>
<td>10</td>
<td>134**</td>
</tr>
<tr>
<td>General PSH</td>
<td>14</td>
<td>53</td>
<td>10</td>
<td>77</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td>130</td>
<td>241</td>
<td>80</td>
<td>451</td>
</tr>
</tbody>
</table>

* One project in South SPA has 10 units for development disabled but they are not dedicated homeless. This is through the HUD 811 program.

**One project includes 20 units of MHSA that are also Veterans. The counts provided above are unduplicated, however, the total veterans units are 154.
End Veteran Homelessness

MHSA Spending Plan – 134 units are for Veterans

Veterans Affairs Supportive Housing (VASH)
- 213 new vouchers awarded April 2018
  - 100 Orange County Housing Authority
  - 100 Santa Ana Housing Authority
  - 13 Anaheim Housing Authority

2019 Point In Time Count – unsheltered veterans deployment initiative

Update Takedown List for unsheltered veterans via Coordinated Entry System
Central Themes

Balance need for shelter beds with exit strategy to permanent housing

Create system flow-Reduce length of stay in shelters

Prioritize specialize needs populations:
  ◦ Senior (62+)
  ◦ Transitional aged youth(TAY)
  ◦ Veterans
  ◦ Women

Mobilize Countywide Triage for:
  ◦ Mental health
  ◦ Addictions and detox
  ◦ AB 109/ Re-entry Programs

CES
  ◦ Better targeting/prioritization
    ◦ (People & Resources)
Questions, Comments, & Feedback
Coordinated Entry System
Prioritization Policy for Individuals
Concept Road Test

PATTI LONG, CES STEERING COMMITTEE CHAIR
Current Prioritization Policy for Individuals

- VI-SPDAT Score
- Length of Homelessness (self-reported)
- Shelter Priority
Concept Road Rest for Individual CES Prioritization Policy

- Developed by CES Steering Committee
- Concept Road Test will allow us to
  - Determine how the process impacts subpopulations
  - Gather Feedback
  - Work to Refine, correct and retest
- End Goal: Present a tested and improved Prioritization Policy to CoC Board
Goal: Reduce Length of Homelessness

ASSUMPTION #1
- Individuals who have been homeless the longest in our community have not been able to resolve their homelessness over a long period of time and therefore have an increased need for a housing intervention to help them end their homelessness.

PRIORITIZATION STEP #1
- Pull a subset of individuals that have experienced homelessness the longest in Orange County from the Coordinated Entry System Prioritization List.
Goal: Provide Best Housing Intervention to All

ASSUMPTION #2
- Of those individuals experiencing longer-term homelessness, some have higher acuity needs that make it difficult for them to engage our emergency services and shelter system.

PRIORITIZATION STEP #2
- Sort subset of Prioritization List by higher acuity score and allow service provider connected to the client and the housing providers to discuss the best housing intervention for the individual.
Goal: Create System Flow & Reduce Length of Stays

ASSUMPTION #3
- Of those individuals experiencing longer-term homelessness that are engaging our emergency shelter system, the length of time it takes to access a housing intervention is too long. This prolongs the persons homeless episode and clogs our emergency system flow.

PRIORITIZATION STEP #3
- Sort subset of Prioritization List by shelter and acuity score and allow service provider connected to the client and the housing providers to discuss the best housing intervention for the individual.
Goal: Be flexible to maximize housing resources

ASSUMPTION #4
- Available housing opportunities entered into Coordinated Entry System may have own set of eligibility criteria that will not match an individual on the subset of the Prioritization List

PRIORITIZATION STEP #4
- If unable to match the housing opportunity to the individuals on the subset of the Prioritization List, then we will access the full Prioritization List to match an individual to the housing opportunity and maximize the utilization of housing resources
Next Steps

- Provide presentation to Individual Component of CES at next Housing Placement Match meetings
- Begin Concept Road Test
- Return to CoC Board with recommendation on final Prioritization Policy for Individuals