Orange County’s Homeless Provider Forum

February 1, 2018
9:00 a.m. – 11:00 a.m.
Informal Networking
AGENDA

Welcome and Announcements
AGENDA

2018 Co-Chair Ballot Voting
Continuum of Care Updates

- Jim Wheeler, CoC Manager, Orange County
- CoC Board Announcement
- 2017 NOFA Awards
Coordinated Entry System Updates

- Christian Peitsman, Sr. Program Manager, CES
- CES Senior Program Manager Intro
- CES Status Report
Panel Presentation:
Peer Navigation

- **Illumination Foundation**: Rachel La Vigne, Peer Specialist/Outreach Team
- **CityNet**: Jessica Bruce, Director of Outreach and Engagement and Gabriel Silva, Outreach Specialist
WELCOME

TODAY'S TOPIC

Peer Support
The Peer Support Specialist uses their own unique, life-altering experience in order to guide and support others who are in some form of recovery. This typically refers to patients recovering from addiction, mental/behavioral health disorders, abuse or transitioning from homelessness to housing.
Mental Health of America Reports

- Increased Quality of Life
- Increased Engagement Rates
- Reduced Re-Hospitalization Rates
- Reduced Days Inpatient
- Increased Whole Health
- Lowered Overall Cost of Services
DUTIES & RESPONSIBILITIES

- Support Clients
- Coordinate Logistics
- Build Community
- Identify Resources
CORE COMPETENCIES

- Ally and Confidant
- Role Model & Mentor
- Planner
- Outreach Worker
- Problem Solver
- Resource Educator
- Advocate
- Lifestyle Coach
HOW IF UTILIZES PEER SUPPORT SPECIALIST

➤ Outreach
➤ Assist with gaining personal documentation
➤ Accompany client to appointments
➤ Liaison for additional resources
➤ Listen & Love

People working with peers report:
- Improved quality of life
- Decreased depression
- Better relationships with providers
- Reduced substance use
- Higher rates of employment
“Any one of us could be affected by an unexpected life event or illness where peer support will be vital to our recovery and wellbeing”
THANK YOU!
Panel Presentation:
Peer Navigation

- **Illumination Foundation**: Rachel La Vigne, Peer Specialist/Outreach Team
- **CityNet**: Jessica Bruce, Director of Outreach and Engagement and Gabriel Silva, Outreach Specialist
2018 New Co-Chairs Announcement
Questions and Answers/Closing Remarks
Coordinated Entry System Status Report
February 1, 2018

Total Adult Count in System
August 2015 to December 2017
In Process: a) Ongoing monthly de-dupe clean-ups, b) Working on cleaning up matches, c) 60 Day Inactive Lists will begin to be distributed

Assessments by Year

<table>
<thead>
<tr>
<th>Year</th>
<th>Individual</th>
<th>Family</th>
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</thead>
<tbody>
<tr>
<td>FY 15-16</td>
<td>8/15-6/16</td>
<td>Total: 537</td>
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<tr>
<td>FY 16-17</td>
<td>7/16-6/17</td>
<td>Total: 2478</td>
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<tr>
<td>FY 17-18</td>
<td>7/17-12/17</td>
<td>Total: 1407</td>
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</tbody>
</table>

Year One: Housing Placement PSH’s previously individual
Year Two/Three: Both PSH + RRH

Average Family Size
Average Family Size in PL: 3.62
Average Family Size for "Top 10%": 3.7
Average Family Size for Orange County: 3.7*
*Census Bureau - December 2016

Statuses of All Assessments
Program to Date (8/15 - 12/17)

<table>
<thead>
<tr>
<th>Status</th>
<th>Individual</th>
<th>Family</th>
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<tbody>
<tr>
<td>Inactive</td>
<td>1078</td>
<td>441</td>
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<tr>
<td>Assessed</td>
<td>454</td>
<td>Document Ready RRH 234</td>
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<tr>
<td>Housed</td>
<td>369</td>
<td>Diverted 195</td>
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<tr>
<td>Document Ready PSH</td>
<td>361</td>
<td>Housed 175</td>
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<tr>
<td>Matched</td>
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<td>Matched 119</td>
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<tr>
<td>Document Ready non-PSH</td>
<td>267</td>
<td>Document Ready non-RRH 57</td>
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<tr>
<td>Document Ready RRH</td>
<td>196</td>
<td>Assessed 63</td>
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<tr>
<td>Diverted</td>
<td>68</td>
<td>Document Ready non-RRH 57</td>
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<td>Lost Housing</td>
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<td>Document Ready PSH 15</td>
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<tr>
<td>Deceased</td>
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<td>Lost Housing 4</td>
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<tr>
<td>By Name List Only</td>
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<td>Deceased 1</td>
</tr>
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Total: 3,128

211*OC
Dial 2-1-1 to get connected to community services • www.211oc.org
Coordinated Entry System Status Report - November & December 2017

Housing Matches - November
Individual Assessments: 13
Family Assessments: 16
Total Matches for November: 29

Individual 45%
Family 55%

Housing Matches - December
Individual Assessments: 13
Family Assessments: 15
Total Matches for December: 28

Individual 46%
Family 54%

HCV - 1 Family Assessment, 8 Individual Assessments
PSH - 6 Individual Assessments
RRH - 30 Family Assessments, 9 Individual Assessments
S+C - 3 Individual Assessments

211 OC Helpline Calls • Homelessness

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