

VOLUNTARY PROVIDER REIMBURSEMENT OF OUT-OF-POCKET COSTS FOR MEDICAL SERVICES INITIATIVE (MSI) COVERED SERVICES

As an MSI recipient, you **may** be eligible for reimbursement from your provider for out-of-pocket medical, dental, and pharmacy expenses paid by you prior to becoming MSI eligible.

To receive reimbursement, YOU must ask your provider to bill the MSI Program for the services or medications you received. Your provider must voluntarily agree to bill the MSI for the service(s) provided to you. Your provider must do this within ninety (90) days ***from the date of service or from the date on your Notice of Action letter.***

If your provider receives payment from MSI, they must return the monies paid by you.

The MSI Program only reimburses medical providers. It does not reimburse patients.

MSI does not and cannot require the provider to bill MSI for services provided to you prior to you becoming MSI Eligible.

YOUR PROVIDER MAY BILL MSI FOR SERVICES PROVIDED PRIOR TO YOUR ELIGIBILITY IF:

1. You received an MSI covered service on a date after you applied for the MSI Program; and,
2. Your MSI eligibility period includes the date your services were provided to you, and the service is a covered benefit; and,
3. You (or another person) paid out-of-pocket for your medical services, dental services, or medications; and,
4. You received the services from the MSI network of providers.