



COUNTY OF ORANGE
HEALTH CARE AGENCY

MEDICAL SERVICES INITIATIVE PROGRAM



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TO: All MSI Providers

FROM: Anthony Rose, Associate Administrator
HCA/Medical Services Initiative

SUBJECT: Reminder - MSI Co-Pay Changes Effective July 1, 2011

Just a reminder that the policies regarding MSI member copayments have been changed effective July 1, 2011. All MSI member copayments for visits to primary care providers, specialists, urgent care facilities, community clinic, and emergency departments have been terminated.

MSI WILL NOT deduct the \$5 co-pay amount from claims payments for services provided after July 1, 2011.

Pharmacy co-pays will continue only for those MSI members with annual incomes greater than 133% of federal poverty level.

Pharmacy co-pays for each member will be determined at the pharmacy when the prescription is filled. Caremark, the MSI pharmaceutical manager, will notify pharmacy sites at the point-of-sale.

If you have inadvertently collected a co-pay for professional services, please credit the members account for non-MSI covered services or reimburse the member in a subsequent visit.

If you have any questions about these program policy changes, please contact the MSI program at (714) 834-6248.

Thank you for continued support of and participation in the MSI Program.

