



COUNTY OF ORANGE
HEALTH CARE AGENCY

MEDICAL SERVICES INITIATIVE PROGRAM



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**ATTENTION MSI PROVIDERS!
IMPORTANT PHONE NUMBER CHANGES
EFFECTIVE DECEMBER 1, 2010**

On December 1, 2010, the MSI Program will have a new vendor for
the following services:

- Authorizations/Specialty Referrals/Utilization Management
- RX Prior Authorizations
- 24/7 Nurse Advice Line

On and after December 1, 2010, fax your requests for specialty
authorizations/referrals to 714-784-7475.

Direct all voice calls to this number: 714-784-4711.

24/7 Nurse Advice Line (Patients Only): 800-381-9221

Please call 714-834-6248 if you have any questions about this notice.

