

**Oral Health Strategic Plan**  
**Education & Public Awareness Workgroup**  
1725 W. 17<sup>th</sup> Street, WIC Trailer, Santa Ana  
October 10, 2019  
10:30 a.m. – 12:00 p.m.  
**Meeting Highlights**



**In Attendance:**

Adriana Dement, Bianca Garcia, Ligia Hallstrom, Lucy Hernandez, Susan Johnson, Tamarra Jones, Anna Luciano, Ivonne Magallanes, Dr. Thomas Nakatsuchi, Dr. Jila Nikkhah, Gina Osborne, Janira Perez, Ronilyn Ricaforte, Jo Anne Schram, Danielle Vicencio

**Welcome and Introductions:**

Tamarra welcomed all in attendance and introductions were conducted.

**Meeting Highlights from 9/19/19**

The group reviewed meeting highlights from 09/19/2019. No changes were made to the highlights.

**Member Updates/ Announcements**

- Adriana Dement shared that there were updates to the Smile, California website, specifically the ability to select language when search the provider directory. The group review the sight and the following was noticed:
  - The current system provides a randomized list of providers by zip code. The state is working on the ability to search for providers using a map.
  - Community Clinics are only searchable under a separate link. However, the list of clinics is a PDF based on county and makes it very difficult to find a clinic based on zip code.

The group provided the following suggestions:

- Combine provider and clinics into one searchable list.
- Simplify wording in the description of services.
- Provide more detail on why someone would want/need a Registered Dental Hygienist Alternative Practice.
- The Medi-Cal Dental Los Angeles Stakeholders meeting provides the opportunity to provide suggestions directly to the state. Lucy Hernandez will send the group information on the next meeting.

**Make Every Sip Count Handout Review**

- The final draft is being translated in Spanish and possibly Vietnamese.
- Once the state approved the versions, they will be shared with the workgroup.

**Oral Health 101 Presentation**

- The group reviewed a presentation that was developed by the state. The intent is to develop a presentation for community members. The first training will be for the Health Care Agency Community and Nursing Services staff. The following were general suggestions for the presentation:
  - Develop a list of common terms and acronyms as a handout for the presentation.
  - If there are terms in the presentation that may not be known to the audience, explain the terms.
  - Add information about common myths regarding baby teeth.
  - Add a slide regarding ways cavity causing bacteria can be transferred. Use pictures to show transmission.
  - Add Orange County data to slides. Reference the source of data and include data the data was gathered.
  - Include information about importance of oral health in pregnancy.
  - Include information about oral health care being important for the whole family.
  - Add a section on proper brushing/flossing techniques.

**Workgroup Satisfaction Survey Summary**

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The group reviewed the results. No additional follow up was suggested. Ivonne Magallanes shared that it has been helpful to her to attend all the workgroups because the information overlaps.

**Review & Update Workgroup Action Plan**

- Prenatal materials for First 5 Kits
  - The following materials were reviewed:
    - Brush Up on Oral Health
    - First 5 Healthy Teeth Tips
    - A Healthy Smile for Your Baby
  - The materials will be added to the Oral Health Resource list.
  - Dr. Nikkhah suggested using the Brush Up on Oral Health to create a one-page document with facts and link resources for inclusion in the kit.
- Action Plan
  - The group reviewed the Action Plan and suggested:
    - Continue to update the education resource inventory
    - Finalize the oral health additions to the First 5 Kit to begin distribution
    - Develop a Floss card instead of a palm card
    - Medi-Cal Dental Los Angeles Stakeholders call to advocate for changes to the provider look up process on the Medi-Cal Dental website

**Next Steps**

- Review updates to Oral Health 101 presentation
- Review Brush Up on Oral Health Fact Sheet
- Review Fluoride Varnish Training
- Review Every Sip Counts handout, if approved by the state

**Next Meeting:** November 13, 2019, 9:00-10:30am