

Oral Health Strategic Plan
Integration of Dental & Medical Care
1725 W. 17th Street, WIC Trailer, Santa Ana
October 15, 2019
9:00 a.m. – 10:30 a.m.
Meeting Highlights



In Attendance

Frank Canlas, Dr. Michelle Cheung, Melitza Chinchilla, Bianca Garcia, Lucy Hernandez, Jo Jass, Susan Johnson, Tamarra Jones, Dr. Marc Lerner (via phone), Ivonne Magallanes, Claudia Magee, Sam Monroy, Dr. Thomas Nakatsuchi, Dr. Jila Nikkhah, Darline Torres, Danielle Vicencio

Welcome and Introductions

Lucy Hernandez welcomed all in attendance and introductions were conducted.

Meeting Highlights from August 20, 2019

The group reviewed meeting highlights from 8/20/2019. The following corrections were made:

- Correction to spelling of Claudia Magee's name
- Correction under Updates to change Intergovernmental Transfer Fund section. Claudia to provide changes and 2nd sentence to be removed.

Member Updates/Announcements

- Ivonne Magallanes shared that the fall dental forum is being held November 13, 2019 from 5:00-9:00pm at the Benco Dental Supply in Costa Mesa. There are still a few slots available. 2.5 Continuing Education units will be provided for attendance.
- Claudia Magee congratulated Healthy Smiles and clinics from the Coalition of Community Clinics on recent funding awarded to provide child dental care.
- Dr. Nakatsuchi announced that the City of Hope contacted the Health Care Agency to identify dental providers for patients. Dr. Nakatsuchi shared that he will invite someone from the City of Hope to come to a future meeting.

Discuss Approaches to Improved Oral Health

The group discussed the following:

- Promotion of HPV Vaccine
 - Dr. Nakatsuchi shared that at his previous clinic, he was provided information on needed vaccinations to promote during the dental visit.
 - Melitza Chinchilla from AltaMed provided an overview of steps taken by AltaMed to integrate Medical and Dental in their Electronic Medical Record. They are currently focusing efforts on care gap areas including HPV and flu vaccination. Staff training is provided during staff meetings.
 - Tamarra Jones and Claudia Magee pointed out that the article was recommending that dentists could identify early signs of HPV-related symptoms via the oral health exam.

The group didn't provide additional suggestions for recommending a standardized process for dental offices to address HPV.

- Application of Fluoride Varnish
 - Jo Jass provided an overview of a project she led with Kaiser to implement varnish application.
 - Ivonne Magallanes stated that she would be willing to facilitate a pilot to standardize varnish placement. Tamarra Jones shared that funding would not be available to incentivize the pilot but training and varnish could be provided by the Local Oral Health Program.

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- Tamarra Jones shared that the Child Health and Disability Prevention (CHDP) program currently has a training for medical providers to apply varnish in the medical setting. Susan Johnson inquired about the number of providers trained and the number of providers who are actually applying varnish. Tamarra will follow up with the program. Tamarra also shared that the plan is to have the workgroup review the current presentation for possible updates that would include sealant information.

Review of Strategic Plan and Action Plan

The group discussed the following:

Dental Provider Survey

- The group suggested the following changes:
 - Question 3: Add Community Clinic/Health Center. Group shared there is no need for a separate provider survey for Community Clinic/Health Center
 - Question 5: Remove reference to HPV curriculum and change to HPV counseling and education
 - Question 12: Add (check all that apply)
 - Question 16: Create two questions, one regarding barriers to access dental care and one about maintaining oral health. Add lack of knowledge as an option.
- The group also discussed the following:
 - Consider use of incentives to get providers to complete the survey; possible to include with training and CEUs
 - Make sure to clearly indicate how long the survey will take for completion
 - Call providers to let them know that a survey will be distributed; then email survey or send survey monkey link to providers for completion
 - Requested summary of previous dental provider survey conducted (number of providers contacted, response rate)
 - Need clarification on introduction. Is the survey for “all” dental providers as indicated on introduction or only surveying Medi-Cal Dental providers?
 - Add “County” after Orange 3rd to last sentence of introduction.

Recruitment Brochure

- The group discussed the following:
 - Clarifying audience for brochure. The brochure can be intended for providers.
 - A separate brochure for community and families with less information and simplified
 - Change of language describing workgroups to avoid repetitiveness of “The goals of the workgroup”
 - The Dental Workforce Workgroup needs to be added as four workgroups
 - Include success/accomplishments
 - FAQs section should be moved to the middle section on the back of brochure
 - Inquired if the consumer workgroup would have translators; mentioned it would be best when there is an educational class to inform or a focus group

Oral Health 101 Presentation

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- The group reviewed a presentation that was developed by the state. The following were general suggestions for the presentation:
 - After slide 3 include info and picture of ages permanent teeth come in
 - Slide 5 to include and leave Apex
 - Slide 8 add description of fluoride pill (possible blue stain)
 - Slide 11 Jo Jass to share additional info for slides for examples on cavities (M & Ms)
 - Slide 12 – to move “Cavities are Contagious” to beginning of title
 - Add slides to discuss preventative care (how to brush teeth, how to floss)

Next Steps

- A doodle poll will be distributed to reschedule the November meeting.
- Review of the CHDP Fluoride Varnish Training
- American Cancer Society to Present on HPV in Dental Offices
- Review of Medical Provider Survey
- Review of Recruitment Brochure

Next Meeting

- TBD (Doodle Poll to be sent out for November meeting)