

**Oral Health Strategic Plan
Access & Utilization of Dental Services**

December 11, 2019
10:45 am – 12:15 pm

Meeting Highlights



In Attendance

Frank Canlas, Adriana Dement, Bianca Garcia, Dr. Tamarra Jones, Ivonne Magallanes, Claudia Magee, Josefina Moncada, Samuel Monroy, Dr. Thomas Nakatsuchi, Brittany Nguyen, Cristina Perales, Janira Perez, Joanne Schram, Danielle Vicencio

Welcome and Introductions

Tamarra Jones welcomed all in attendance and introductions were conducted.

Meeting Highlights from 11/13/2019

The group reviewed meeting highlights from 11/13/2019. No changes were made to the highlights.

Member Updates/Announcements

No updates were made

Smiles Connection OC Updates

Frank Canlas provided an update on the Smiles Connection. Healthy Smiles for Kids Orange County (HSK) has expanded the marketing strategies in addition to the billboards, bus wraps, and bus shelters that will soon be in the community.

Additional updates included:

- HSK and Smiles Connection appeared in a radio interview with a Santa Ana radio station last week.
- The Smile Connection website landing page and will launch within a couple weeks.
- HSK will canvas targeted communities the first week of January with door hangers.
- Smile connections has begun receiving phone calls and making referrals to HSK locations while contracts are being finalized.
- Smile Connections is continuing to recruit providers in South County including San Clement and San Juan Capistrano.
- Smile Connections can work with the community in English and Spanish and will be expanding with the use of a language line.

Review & Update Workgroup Action Plan

- Medical Provider Survey Review
 - The draft survey was reviewed by the group, the following changes were suggested:
 - Question 3: Include language that hospital systems should exclude emergency services from responses.
 - Question 7: the question and answer should be reformatted to a yes/no answer for each service listed.
 - Question 8 and 9: the two questions should be combined. Add tobacco and vaping to question.
 - Question 12: revise or remove question because question is similar to Question 11.
 - Question 13: remove the "a" in beginning of sentence.
 - LOHP will work a subcontractors to conduct the survey thru Survey Monkey, phone, or fax.
- Community Health Centers List Review
 - LOHP will no longer be responsible for updating the document. The Health Referral Line will be updating the document moving forward. Agencies that have updates or changes should call the Health Referral Line to make the changes.

Next Meeting: January 8, 2020, 10:45am - 12:15pm