

**Oral Health Strategic Plan  
Access & Utilization of Dental Services**

January 8, 2020  
10:45 am – 12:15 pm  
**Meeting Highlights**



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**In Attendance**

Melitza Chinchilla, Bianca Garcia, Jo Jass, Dr. Tamarra Jones, Ivonne Magallanes, Claudia Magee, Samuel Monroy, Dr. Thomas Nakatsuchi, Cristina Perales, Janira Perez, Ronilyn Ricaforte, Joanne Schram, Henry Torres, Danielle Vicencio

**Welcome and Introductions**

Tamarra Jones welcomed all in attendance and introductions were conducted.

**Meeting Highlights from 12/11/2019**

The group reviewed meeting highlights from 12/11/2019. No changes were made to the highlights.

**Member Updates/Announcements**

- Henry Torres was welcomed to the Local Oral Health Program (LOHP). Henry will focus on the Smile Habits OC website.
- LOHP is no longer responsible for the updating of the Health Referral Line. If workgroup members identify changes or updates, they should contact the Health Referral Line directly at (800) 564-8448.
- Jo Jass shared that the ABC School District is looking for assistance to provide dental services at school sites. If interested the contact is Vanessa and she can be reached at (562) 926-5566 ext. 21155. The school nurse will focus on helping those who are uninsured or who have Medi-Cal. Ivonne Magallanes from Coalition of Orange County will follow-up.
- Joanne Schram shared a copy of the Smile Camp flyer that will be held on February 1, 2020 at the Dental Hygiene Clinic in Anaheim. The camp will provide free services for kids including dental screenings, cleanings, fluoride treatment, and sealants.

**Smiles Connection OC Updates**

A representative from Smiles Connections provided an update on Healthy Smiles for Kids Orange County (HSK). They have expanded the marketing strategies in addition to the billboards, bus wraps, and bus shelters that will soon be in the community. Additional updates included:

- HSK and Smiles Connection appeared in a radio interview with a Santa Ana radio station last week.
- The Smile Connection website landing page and will launch within a couple weeks.
- HSK will canvas targeted communities with door hangers.
- Smile connections has begun receiving phone calls and making referrals to HSK locations while contracts are being finalized.
- Smile Connections is continuing to recruit providers in South County including San Clement and San Juan Capistrano.
- Smile Connections can work with the community in English and Spanish and will be expanding with the use of a language line.

**CHDP Medi-Cal Dental Coordination**

- Ronilyn Ricaforte provided an overview of the Smile, California Provider Bulletin that was released to the public December 2019. The bulletin announced the inclusion of dental care coordination to the work that the Child Health and Disability Prevention (CHDP) program currently does for Medi-Cal medical providers. CHDP is currently waiting for additional guidance from the State including items such as timelines for follow-up and data requirements. Once this information is obtained, CHDP will provide an overview of the process and next steps to the workgroups and dental providers.

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**Review & Update Workgroup Action Plan**

- Sam Monroy reviewed the updated Action Plan with the workgroup. The workgroup provided the following updates or requested changes:
  - LOHP continue to work with Health Referral Line and make sure information is updated. Want to make sure that Smile Habits OC is linking to Health Referral Line and Smile Connections.
  - The activity on coordinating efforts with 211 was deemed complete.
  - Local Oral Health is not maintaining Medi-Cal Dental provider list. Based on recommendations from the workgroup a separate Pedodontist List has been developed and updated quarterly. The workgroup requested that the name of the Pedodontist List name be changed to Children’s Specialty Dental Care.
  - LOHP is currently working on finalizing a new subcontractor that will be taking over the work previously contracted with the Center for Oral Health. LOHP will update the workgroup once subcontractor is chosen.
  - Skilled Nursing Facilities will be an ongoing task. Starting with the development of a resources list of skilled nursing facilities and what services they provide.
  - Workgroup would like update on website and what the traffic is for the website. LOHP will provide an update on the traffic once analytics have been compiled.
  - The workgroup requested to add a task to the action plan for CHDP- Dental Coordination.

**Next Steps**

- Update on Medi-Cal Dental Coordination
- Presentation on services for Skilled Nursing special population

**Next Meeting:** Wednesday, February 19, 2020, 10:45am - 12:15pm