



## Goals

- Learn about the MHSA INN component
- Review 2 potential INN project opportunities
- Engage in interactive feedback and discussion on targeted questions
- Confirm next steps

## Community Engagement - Mentimeter

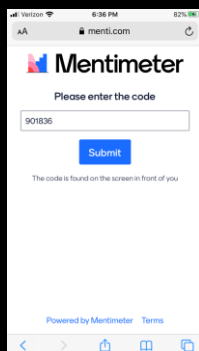
- Mentimeter is an online, interactive platform used to engage the audience
- Questions are embedded throughout this presentation
- To respond to questions, you will need to access a web browser on your smartphone or device
  - This is an optional, voluntary activity
- Responses are tabulated and will be used during this presentation to gather feedback and generate discussion

## Community Engagement – Mentimeter Test Question

How familiar are you with the MHSA INN component? [www.menti.com](https://www.menti.com)  
90 18 36

### Step 1:

Go to [www.menti.com](https://www.menti.com) and enter the 6-digit code on the slide (90 18 36)



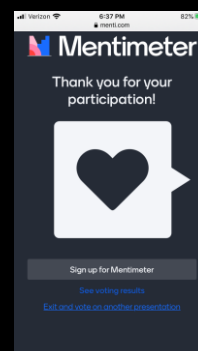
### Step 2:

Choose your response and tap "Submit"



### Step 3:

Done! Return to this presentation to see the aggregated results





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- Includes 5 components:
  - CSS
  - PEI
  - WET
  - INN
  - CFTN

## MHSA Innovation Component

### MHSA INN Component Description

- Represent 5% of MHSA funds
- Designed to evaluate new or changed practices in behavioral health
- Must be approved by the Mental Health Services Oversight and Accountability Commission (MHSOAC)
- Time-limited for up to 5 years
- Primarily focused on learning
- Intended to transform the behavioral health system



"Innovation is about transforming the system. You are trying to climb and move that mountain at the same time."

~ Brian Sala, MHSOAC  
Deputy Director

**Guest Speakers:**

Elyn Saks  
 Peter Blanck  
 Laurie Hallmark  
 Christopher Schnieders  
 Michael Morris



- Multi-county INN project
- Led by Fresno County
- Includes partnership with:
  - Saks Institute for MH, Law, Policy and Ethics
- Interested counties:
  - Modoc
  - Monterey

## Psychiatric Advance Directives and Supported Decision-Making

## Psychiatric Advance Directives and Supported Decision-Making

### **Primary Problem:**

- During crisis, people can face challenges in communicating their mental health needs and preferences
- Providers can be resistant to client-driven care planning, particularly during the stress of a mental health crisis
- Conflict in how care is delivered can lead to distrust, frustration and lack of engagement in treatment plan

## Psychiatric Advance Directives and Supported Decision-Making

### Psychiatric Advance Directive (PAD):

- Legal document that would enable a person to state preferences during a psychiatric crisis
- Reflects personal history, needs, experiences, etc.
- Works in conjunction with an individual's mental health plan

### Benefits of a PAD:

- Fosters coordination of care across agencies
- Allows individual's wishes and priorities to inform treatment
- Empowers individuals to participate in their care

## Psychiatric Advance Directives and Supported Decision-Making

### Supported Decision-Making (SDM):

- Strategy that allows individuals to receive support in their decision making
- Individuals choose who the supporters are, typically a trusted colleague or family member

### Benefits of SDM:

- Individuals have control over the types of support they receive and who supports them in the decision-making process

## Psychiatric Advance Directives and Supported Decision-Making

### Project Description:

- Develop a tool for Advance Directives for Psychiatric Care to be used in California
- Implement tool using supported decision-making model
- Evaluate use of the tool across participating counties
- Explore the use of a database for sharing PADs/SDM

## Psychiatric Advance Directives and Supported Decision-Making

### Goals:

- Identify barriers and challenges and any legal implications
- Evaluate impact on participants and outcomes
- Understand use across participating counties and different target populations

### Target Population:

- Individuals living with serious mental illness who are at risk of needing involuntary care, criminal justice involvement and involuntary hospitalization

## Psychiatric Advance Directives and Supported Decision-Making

### Potential Target Populations:

- TAY PACT
- HCA Correctional Health Services

### Proposed Timeline & Budget:

- 3 Years
- \$950,000





## PADs/SDM Community Engagement

### Community Input & Feedback

**While all stakeholder groups will be encouraged to participate, which communities do you believe must be sitting at the table to develop the PAD tool?**

**[www.menti.com](http://www.menti.com)**

**93 48 69**



## Community Input & Feedback

**Follow up question:**

**Which stakeholders were not included in the previous list that you think should be involved?**

**[www.menti.com](http://www.menti.com)**

**11 74 43**

**Guest Speaker:**  
Elizabeth Eikey



**At-A-Glance**

- OC INN project approved by MHSOAC in April 2014
- Goals:
  - Increase access to services
  - Enhance quality of life
- Project was unable to move forward and discontinued
- Opportunity to update and revise the initial proposal

**Mobile Phones**

## Mobile Phones

### Project Description:

- Test Life Line phones, focusing on functionality of apps on the device
- Provide access to smartphones (may include linking consumers to Life Line phones) to help unserved and underserved populations access digital behavioral health apps

### Target Population:

- Behavioral Health Services consumers living with serious mental illness who do not have access to smartphones

## Mobile Phones

### Types of questions we'll answer:

#### Functionality

Does the app work on the phone?

Can you send and receive data using the phone?

How much phone battery does the app use?

#### User Experience

How easy is it to download and get started with the app?

Can you input information into the app?

Can you receive output from the app (e.g., notifications, charts)?

## Mobile Phones

### Goals:

- Reduce barriers to accessing mental health services
- Reduce social isolation and increase support networks
- Increase self-reliance and management of mental health treatment
- Evaluate Lifeline phone compatibility with Help@Hand INN Project technologies

### Project Timeline and Budget:

- 3 Years
- \$950,000





## Mobile Phones Community Engagement

### Community Input & Feedback

**What are the priority age groups?**

**[www.menti.com](http://www.menti.com)**

**74 83 50**

## Community Input & Feedback

**Should the initial testing:**

**Focus on functionality of Help@Hand apps on Life Line phones specifically before expanding**

*or*

**Do a broad evaluation on characteristics of apps that operate as designed on Life Line phones?**

**[www.menti.com](http://www.menti.com)**

**97 47 45**

## Next Steps

- **Post an overview of the potential INN projects discussed today for 30-day public comment**
- **Present to Mental Health Board and Board of Supervisors for concept approval**
- **Upon approval, submit and present INN project proposals to MHSOAC for approval**