



Mental Health Services Act

Steering Committee Meeting
October 6, 2014
1 p.m. – 4 p.m.

Jeff Nagel
MHSA Coordinator

MHSA Update

MHSA Update

1. PEI Regulations
2. DHCS issued Expenditure
MHSA Report
3. Camhpro Training –
November 7.
4. Prop 63 Stories of MHSA

Mary Hale

Behavioral Health Director

State/Local Update

Denise Cuellar

President, Community
Action Advisory Committee

CAAC Update

**MHSA Subcommittee Updates &
Co-Chair meeting reports**

Helen Cameron & Patti Pettit – CSS
Adults & Older Adults

Pamela Kahn and Alyce Mastrianni – PEI

Denise Cuellar and William Gonzalez –
WET/Innovation

Kelly Tran and Linda Smith – CSS
Children and TAY

Annette Mugrditchian

Director, Adult and Older
Adult Behavioral Health

Assisted Outpatient Treatment
Update



ORANGE COUNTY HEALTH CARE AGENCY BEHAVIORAL HEALTH SERVICES (BHS) OUTREACH AND ENGAGEMENT SERVICES

Jason Austin, Program Manager
Behavioral Health Navigation

WHAT IS OUTREACH & ENGAGEMENT

- **Outreach:** reaching-out to unserved or underserved populations by providing linkages to help people connect to services and ultimately into the community
- **Engagement:** the process by which a trusting relationship between the worker and client is established and services are provided

WHO WE SERVE

- Any person who meets the following criteria will be considered for O&E services:
 - All age groups currently residing in Orange County *and*
 - Is residing in a transitional living situation, homeless or at risk of homelessness, or has not linked to behavioral health services due to impairments *or*
 - Is at increased risk of developing a behavioral health condition
- Referred by self or other

STAFF**Comprised of:**

- Licensed professionals- LCSWs, MFTs, and Nurses
- Paraprofessionals- lived experience and/or experienced in working with target population

Services Provided in:

- English, Spanish, Vietnamese, Farsi, Chinese, Korean, Arabic, Tagalog, Thai, Cambodian

SERVICES**BHS Outreach and Engagement (O&E) Services**

- County Operated
- Contracted Collaborative
- Multiple strategies are used to reach the sheltered and unsheltered homeless, those struggling with untreated behavioral health issues, and those at increased risk of developing a behavioral health condition

TYPES OF OUTREACH ACTIVITIES

Street outreach

- Teams go to known gathering places for the homeless, such as designated streets, highways, bridges, food banks, shelters, and parks
- Teams visit apartment complexes, Laundromats and other community sites to connect with other populations

Fixed-site outreach

- Teams regularly visit homeless provider sites and other community service-providers to offer O&E services

Field Contacts

- Staff address referrals from the triage phone line. Teams will meet with individuals to assess needs and assist with linking to services

TYPES OF ENGAGEMENT ACTIVITIES

• **Group Interventions**

- Topical groups to address common concerns including anger management, coping skills, and employment

• **Individual meetings**

- Case Management: structured meetings with clients who can actively participate in session
- Ongoing contacts in the field (engagement):
 - Offer support
 - Address barriers to linking
 - Transporting to appointments

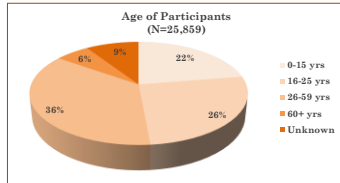
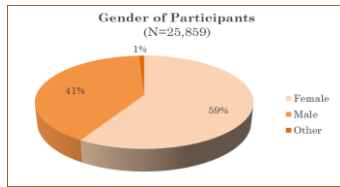
MEASURING SUCCESS: TOOLS USED

- Referrals and Linkages
- World Health Organization Well-Being Index (WHO-5)
- Protective Factors Survey
- Participant Satisfaction Survey

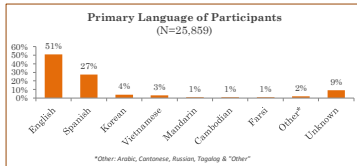
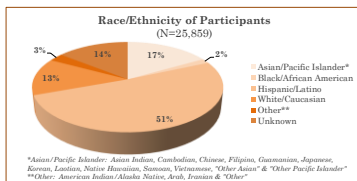
Other Data Collected

- Demographics
- Locations
- Past treatment history to assist with linkage
- Community Events and Provider presentations

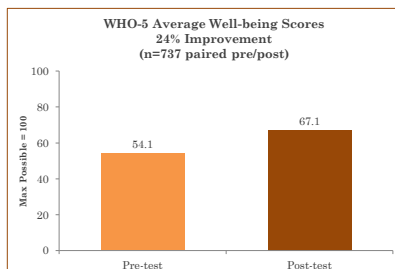
FY 13/14 DATA



FY 13/14 DATA

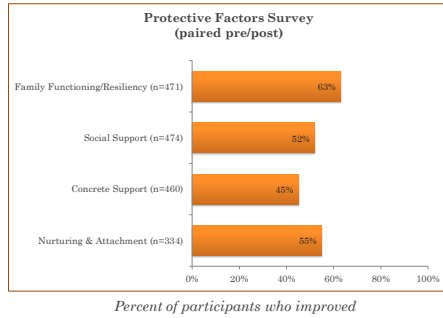


FY 13/14 DATA

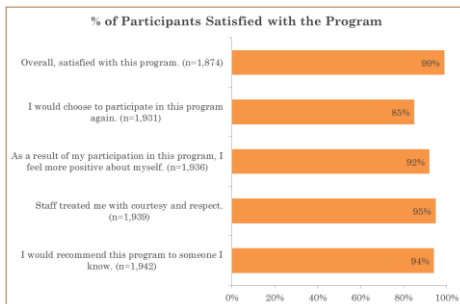


World Health Organization Well-Being Index:
Higher score indicates better overall well-being

FY 13/14 DATA



FY 13/14 DATA



LINKAGES

- 9,260 Linkages were confirmed for FY 13-14

Top Categories

- Mental Health Care
- Primary Health Care
- Family Support Services
- Food and Nutrition Services
 - Housing Services
- Employment Services
 - Legal Services
 - Welfare Services

PROGRAM CHALLENGES

- Limited Resources and Availability for MH treatment
- Participants may not be ready for, or are resistant to services
- Keeping up with the increase of community requests- new team being trained, staffing vacancies, triage line created, increased scope of who serving from mild to severe
- Increased requests for community collaboration with various Police and Sheriff Departments

HOW TO ACCESS O&E SERVICES

Call:

- BHS O&E Triage at (800) 364-2221
Monday – Friday, 8:30 am to 5:00 pm

Or

- 855 OCLINKS (855) 625-4657
Monday – Friday, 8:00 am to 6:00 pm

QUESTIONS?

Contact

Jason Austin – Program Manager
Behavioral Health Navigation
Jaustin@ochca.com
(714) 834-2077

Mental Health Services Act Round 3 Innovations Idea Submission Process MHSA Steering Committee

Background Information on MHSA

- Proposition 63 passed in 2004. This funding allowed for the provision of new mental health services to individuals who are seriously mentally ill
- Target population includes individuals with serious mental illness that are currently unserved, underserved, homeless or risk of being homeless
- In this current planning cycle, there is approximately \$24 million to allocate towards Round 3 Innovation Projects

What is an Innovation Project?

- An Innovation Project is defined as one that contributes to learning rather than a primary focus on providing a service
- A project must contribute to learning in one or more of the following ways:
 - Introduce a new mental health practice/approach
 - Make a change to an existing mental health practice/approach
 - Introduce a new application to the mental health system of a promising community driven practice/approach

Goals of Innovation Projects

- Each project must address at least one of the following 4 essential objectives:
 - Increase access to underserved groups
 - Increase the quality of services, including better outcomes
 - Promote interagency collaboration
 - Increase access to services

Innovation Project Idea Development

What makes this idea innovative?

Questions to consider:

- Who are the underserved or unserved group that your project is being developed for?
- Where are the gaps or barriers in the mental health system of care?
- What is the societal impact of the gaps/barriers?
- What is the learning objective?

How would providing the proposed service answer the learning objective?

- What are we tracking and measuring for change (outcomes)?

Innovation Idea Form



HEALTH CARE AGENCY | BEHAVIORAL HEALTH SERVICES
MHSA INNOVATION PROJECTS



Innovation Idea Form

ONE DECEMBER 1, 2014

Thank you for your interest and participation in the Innovation planning process. The MHSA funded Innovation projects have the potential to significantly impact the mental health system. Follow the prompts to help you communicate your idea/project proposal to the County of Orange MHSA Stakeholders.

An Innovation Project is defined as one that contributes to learning, rather than a primary focus on providing service. This Innovation idea/project proposal must address some core criteria and innovation guidelines to be eligible for consideration. If the core of your idea/project proposal is solid, then the other elements should fall into place. Share your idea or your draft plan with someone else for review and feedback prior to submission. Answer all of these questions, as best as you can, based on your vision of your idea/project proposal. Incomplete submissions will not be accepted for consideration. Several idea submission workshops will be held. Please see attached flyer for dates and locations.

For additional technical assistance please contact the MHSA Coordinator's office at mhsa@ohca.com or 714-667-3600. Please submit completed forms to the attention of the MHSA Coordinator via email to mhsa@ohca.com or by mail to Health Care Agency, MHSA Coordinator, 600 W. Santa Ana Blvd., Suite 510, Santa Ana, CA 92701.

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SECTION I

PROJECT ELEMENTS

A. Project Name:

Stakeholder Meetings

Tuesday, October 7, 10:00 am – 11:30 am	West Alcohol & Drug Abuse Services: 14140 Beach Blvd., Westminster, Suite 120. Rm #124
Wednesday, October 8, 2:00 pm – 3:30 pm	Children and Youth Services Fellowship Hall: 21632 Wesley Dr., Laguna Beach
Thursday, October 16, 6:00 pm – 7:30 pm	Training Center 1729 W. 17 th St., Bldg. E (trailer) Santa Ana
Tuesday, October 21, 2:00 pm – 3:30 pm	Costa Mesa Community Center: 1845 Park Ave., Costa Mesa
Thursday, October 23, 10:00 am – 11:30 am	Recovery Center-North: 303 W. Lincoln Ave. Suite 130, Anaheim

Technical Assistance

Technical Assistance (TA) workshops will be available to help answer specific questions regarding the form (i.e., budgets). TA meetings will be held on the following dates:

Wednesday, Nov. 5 from 1:00 pm – 3:00 pm

Thursday, Nov. 13 from 9:00 am – 11:00 am

Wednesday, Nov. 19 from 2:00 pm – 4:00 pm

Monday, Nov. 24 from 1:00 pm – 3:00 pm

All TA meetings will be held at the
Board Planning Room, 333 W. Santa Ana Blvd. 92701
RSVP will be required for all TA meetings

Innovation Idea Submissions

- Deadline for idea submissions is December 1. Late or incomplete submissions may not be accepted
- It is the submitting author's responsibility to research if the project idea is already being used anywhere else
- The selection of a proposed idea does not mean the project will be awarded to the submitting author

Innovation Idea Selection Process

- Following idea submissions, HCA will review and determine which projects are eligible to move forward
- Eligible projects will be presented to the Innovations Subcommittee, who will examine and make recommendations on prioritizing the ideas
- The subcommittee will then make recommendations to the full Steering Committee

Questions?



Thank You!



Contact Numbers

- MHSA Main Line: 714-667-5600
- Innovations Main Line: 714-517-6100
- MHSA Office: 600 W. Santa Ana Blvd. Suite 510
Santa Ana, CA 92701
- MHSA Coordinator: Jeff Nagel
jnagel@ochca.com
- Innovations Coordinator: Gerry Aguirre
gaguirre@ochca.com

■ Steering Committee Member Comments

■ Members of the Public Comments

Next Month:

MHSA Subcommittee Meetings

November 3, 2014

1 p.m. – 2:25 p.m.

CSS Adults and Older Adults

PEI

2:35 p.m. – 4:00 p.m.

CSS Children and TAY

Innovation

Delhi Community Center

505 E. Central Ave.

Santa Ana, CA 92707
