

Oral Health Strategic Plan
Access & Utilization of Dental Services
1725 W. 17th Street, WIC Trailer, Santa Ana
March 13, 2019
10:30 a.m. – 12:00 p.m.
Meeting Highlights



In Attendance:

Sahita Bhaskara, Claudia Hernandez, Lucy Hernandez, Tamarra Jones, Melinda Konoske, Janira Perez, Nicole Rupp, Daniel Vicencio

Welcome and Introductions:

Tamarra welcomed all in attendance.

Review of Strategic Plan and LOHP Work Plan

Orange County Strategic Plan and Local Oral Health Program (LOHP) objectives related to access and utilization of dental services were reviewed and discussed. Objectives 6, 7 and 10 of the State LOHP Work Plan were highlighted.

Sahiti shared following summary points:

Objective 6: Implement evidence-based programs at select school districts to increase dental services utilization and promote disease prevention

- Work Plan is being updated and will share with group once approved
- Recruitment for more schools has not been accessible
- Focus is on Kindergarten thru 3rd Grade
- School link program emphasis is on:
 - Conducting screenings
 - Collecting data
 - Connecting to dentists
- Oral health assessment used to be mandated and OC used to report 100%; OC schools currently reporting at 60%

Objective 7: (Kindergarten Oral Health Assessment) Work with partners to promote oral health by developing and implementing prevention and healthcare policies and guidelines for programs, health care providers, and institutional settings (e.g., schools) including integration of oral health care and overall health care

- Will need to identify partners in schools to begin efforts and establish linkages
- State wants to informally mandate the oral health assessment

Objective 10: Integration of Medical-Dental Care by promoting referrals to dental care from medical offices

- A referral system for linkage coordination of care to be developed
- Coordinate efforts with WIC, CHDP, CPSP for medical to dental referral system
- Partnering with FQHCs, Coalition of Community Clinics, for linkage of care

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Discussion and Brainstorming

School Outreach and Asset Mapping

Discussed process for identifying schools to target and outreach to reduce/eliminate duplication of efforts.

- Mobile Units
 - Partnering with people with resources
 - Mobile unit have done initial work at schools; they are not going for restorative follow-up
 - Park mobile unit in Santa Ana Unified School District
 - Mobile unit no show rate is 20%
- Virtual Dental Home (VDH)
 - No show rate is 50-60%
- Map of schools in Orange County with oral health outreach to establish:
 - Collaborative efforts
 - School ties
 - Data Collection
 - Smile Survey
 - Healthy Smiles tracking
 - Who presented to and what approaches have been made
 - Identify gaps in services
- Access to Referrals
 - Discussed various ways people can get information/referrals to dental services to include Health Referral Line, Smile Konnection, 211.

Access to Care and Transportation

Identified the need to improve communication regarding Medi-Cal transportation service.

- A flyer is being drafted and will be shared (Ivonne Magallanes working with CalOptima)
 - Put together flyer for transportation info with standardized message
 - FAQ section
 - Different languages
 - Number
 - Plan Ahead
 - Wheelchair access
 - Can you bring someone?
 - Claudia will check to see if care coordinator can call and schedule transportation
 - Will send information regarding FAQs
 - Request to add transportation info on SmilehabitOC website (*Action Item*)

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Next Steps/Action Items

- Develop a flyer for access to care and transportation to include FAQs.
- Develop a work plan for group to identify objective activities that require workgroup input and develop a workgroup action plan and timeline.
- Develop an asset map of schools being outreached
 - What has worked/not worked
 - Identify schools that need to be serviced
 - Goal is to expand services
- Identify FQHCs near target schools for potential collaboration.
- Schedule monthly meetings and adjust as needed

Frequency of Meetings

Group agreed to establish meetings for 2nd Wednesday of each month from 10:30am-12:00pm and adjusted as needed.

Next Meeting: April 10, 2019, 10:30am, WIC Trailer