



## Orange County Health Improvement Partnership

### Oral Health Collaborative

1725 W. 17<sup>th</sup> Street, WIC Trailer, Santa Ana

January 28, 2019, 2:00 p.m. – 3:30 p.m.

### Meeting Highlights

#### In Attendance:

Sandra Alvarez, Rosa Arzu, Ria Berger, Elisa Briseno, Andrea Dunn, Ligia Hallstrom, Claudia Hernandez, Lucy Hernandez, Xanat Hernandez, Ken Jensen, Tamarra Jones, Sara Kim, Melinda Konoske, Ivonne Magallanes, Cynthia Miller, Veronica Mondragon, Rajini Moudgalya, Jila Nikkhah, Jazmin Rios, Ilia Rolon, Jenna Sarin, JoAnne Schram, Anh Tram, Alberto Veksler, Jason Wickman

#### Welcome and Introductions:

Maya welcomed all in attendance.

#### Local Oral Health Activities

- Oral Health Activity
  - Orange County Oral Health Strategic Plan
    - The Strategic Plan has been finalized and posted on Smile Habits OC website: [Oral Health Strategic Plan](#)
    - The work plan is being finalized. The work plan is limited to grant requirements therefore, activities for older adults is not included in the plan but activities will be identified via workgroups.
  - Data Collection
    - Data regarding oral health assessments at schools is still being collected. A final needs assessment should be completed by 6/30/19.
  - OH Collaborative Workgroups Survey Monkey Results
    - Working to establish workgroups
    - First Workgroup for Education & Public Awareness is on 02/05/2019
    - Data and Surveillance
      - Maya asked group for thoughts on opportunities for data gathering
      - Dr. Nikkhah inquired how would group contribute, what specific data needed
      - Maya informed only looking at OC, preventative care data and programs receiving data
      - Data surveillance workgroup would be tabled for now
  - Scope of Work and LHJ Deliverables Status
    - CDPH Project Director's Meeting was on 1/17/19 – 1/18/19.
    - Aligning Sister Programs
      - Working with Social Services Agency on MOU to share new mothers enlisted in Medi-Cal. This will propel screening, education and linkage to care.



## Orange County Health Improvement Partnership

### Oral Health Collaborative

1725 W. 17<sup>th</sup> Street, WIC Trailer, Santa Ana

January 28, 2019, 2:00 p.m. – 3:30 p.m.

### Meeting Highlights

- NEOP
  - LOHP is linking with Kid Healthy for opportunities to participate in school parent meetings and wellness centers in Santa Ana.
  - State is talking with NEOP in regards to Oral Health collaboration efforts such as Rethink Your Drink.
- WIC
  - Healthy Smiles already in OC sites
- CHDP
  - Finalizing SOW for managed care to try to find ways to allow room for linkage to care
  - Looking into a actively promoting SmileHabitsOC website (<https://smilehabitsoc.org/>) and creating materials such palm cards and prescription pads for CHDP providers
- TUPP
  - Will begin collaborating with Tobacco Use Prevention Program
- School Assessments
  - Looking to pilot at 3 schools
  - LOHP attended school nurses meeting in November 2018 to inform school nurses of role in oral health strategic plan.
  - School mandate already took effect; willing to provide service but no charge
    - Barriers with kinder assessment; group suggested assistance from State Department of Education and other entities/resources to work with
- Older Adults
  - Group inquired and shared on work with older adults
    - Is there a plan for older adults?
    - Difficulties trying to get Medicare to cover dental
    - Unaware of what is covered and qualifying for coverage
    - Access Utilization- How can we get more adults?
    - Trying to get Medicare to cover dental
    - Can we do skills in nursing homes?
    - Opportunity to send palm cards for older adults for Medi/Medi
  - Maya recognizes needs for older adults and informed Strategic Plan includes Education & Public Awareness (for all ages); focus on prevention; look for strategies among education to include awareness of dental coverage.



## Orange County Health Improvement Partnership

### Oral Health Collaborative

1725 W. 17<sup>th</sup> Street, WIC Trailer, Santa Ana

January 28, 2019, 2:00 p.m. – 3:30 p.m.

### Meeting Highlights

- Medi-Cal/Dental
  - Trying to get away from Denti-Cal and use Medi-Cal/Dental
  - SmileCA.org is the new Medi-Cal Dental campaign
    - New website is up and running <http://smilecalifornia.org/>
    - There is a new search Medi-Cal Dental search directory
    - Group stated Specialty Care is very limited and unsure if specialty list is updated. It would appeal if reimbursement rate were higher for specialty dentists. Requested for Medi-Cal/Dental representative to share info and inquire about reimbursement rates. (*\*Action Item*)
    - Transportation – services are covered for Medi-Cal including dental visits
      - The # is 1-833-648-7528; there is 2-3 day lead time
- Dental Loan Repayment Plan (*\*Action Item*)
  - Up to 300K granted per qualified applicant
  - Expected to open Spring 2019 for application
  - Must have 30 % Medi-Cal/Dental recipient caseload

*\*Send group link for loan repayment plan: <https://www.cda.org/news-events/prop-56-dental-loan-repayment-program-will-award-up-to-300k>*
- Denti-Cal Provider Application
  - There is a new application specific to dental providers. It is no longer using Medi-Cal Application for dental.
  - Medi-Cal Dental will send a local representative on-site for billing or application assistance if requested.
  - There has been an increase in dental provider participation.
- Oral Health Public Awareness Campaign
  - Maya informed that \$25,000 was spend on advertising (bus ads).
  - The SmileHabitsOC.org website had 18M impressions thru web and mobile; 31,000 clicks. Looking at options to expand awareness of website.
    - Group suggested POWTOON via school districts or OCDE News Room
  - It was also shared that February is National Children’s Dental Health Month and April is Oral Cancer Awareness Month.



## Orange County Health Improvement Partnership

### Oral Health Collaborative

1725 W. 17<sup>th</sup> Street, WIC Trailer, Santa Ana

January 28, 2019, 2:00 p.m. – 3:30 p.m.

### Meeting Highlights

#### Dental Transformation Initiative (DTI) Updates

- Healthy Smiles reported that the Smile Connection call center was ready to launch in January. In order to start reaching providers spoke with an attorney and were advised that they will need a master services agreement for credentialing and to be in compliance with HIPAA and Liability.
  - Healthy Smiles inquired with group on credentialing process in their programs
    - Claudia informed Cal-Optima has BAA in place and all providers are credentialed.
    - Maya informed Health Referral Line is not a provider and does not need to be credentialed.

#### Partner Updates

- Claudia from CalOptima shared they are looking into carving in dental into managed care. January 28 was launch date.
  - At the CalOptima November Board meeting it was agreed to do an exploratory analysis to include dental.
  - A letter of support is needed. A template and letter of support will be requested from community partners and are working with advocates.
  - If you have any questions, reach out to Claudia
    - Group inquired on what are the advantages and Claudia responded:
      - Access is difficult
      - Utilization of dental services; people are not aware of benefits
      - Quality of Care
      - Access to care is not enough; hopefully w/carve in of dental care
      - Managed Care
      - Integrating of Medical and Dental

□ Next Meeting

Monday, March 25, 2019