



## SUMMARY ACTION MINUTES

### REGULAR MEETING COMMISSION TO END HOMELESSNESS

Wednesday July 21, 2021, 1:00 P.M.

**Pursuant to provisions of California Governor's Executive Order N-29-20, issued on March 17, 2020, this meeting was teleconferenced via ZOOM.**

Doug Chaffee, Fourth District Supervisor, Chair	Daniel Young, Business Representative, Vice Chair
Don Wagner, Third District Supervisor	Jack Toan, Business Representative
Vacant, North Service Planning Area	Nathan Wilson, Orange County Sheriff's Department
Scott Stiles, Central Service Planning Area	Vacant, Affordable Housing Development
Paul Wyatt, South Service Planning Area	Marshall Moncrief, Behavioral Health Representative
Sue Parks, Philanthropic Representative	Teresa "Tita" Smith, At Large Member
Vacant, Chief of Police	Theresa Murphy, At Large Member
Randy Black, Orange County Fire Authority	Todd Spitzer, District Attorney
Richard Afable, Hospital Representative	Matt Bates, Continuum of Care Board Representative
Jim Palmer, Faith-based Community Representative	Jeanne Awrey, Continuum of Care Board Representative

ATTENDANCE: Commissioners Afable, Awrey, Bates, Chaffee, Palmer, Parks, Toan, Wagner and Wyatt

ABSENT: Commissioners Black, Moncrief, Murphy, Smith, Spitzer, Stiles, Wilson and Young

PRESENT: EXECUTIVE DIRECTOR Jason Austin, Director of Care Coordination  
CLERK OF THE COMMISSION Valerie Sanchez & Jamie Ross, Deputy Clerks

Call the Meeting to Order

**COMMISSION CHAIR CHAFFEE CALLED THE MEETING TO ORDER AT 1:03 P.M.**

Pledge of Allegiance

**COMMISSIONER PARKS LED THE PLEDGE OF ALLEGIANCE**

Roll Call

**THE CLERK CALLED THE ROLL AND INFORMED THE COMMISSION THAT QUORUM WAS NOT MET**

## SUMMARY ACTION MINUTES

### DISCUSSION ITEMS

1. Report out on Working Group Ad Hoc  
**RECEIVE AND FILE PRESENTATION OUTLINING THE WORKING GROUP AD HOC'S WORK TO REVIEW EACH OF THE GOALS THAT WERE PART OF THE ORIGINAL 10-YEAR PLAN AND THE PROGRESS MADE TOWARD EACH OF THOSE GOALS, AND ILLUSTRATED HOW THOSE GOALS REMAIN RELEVANT WITHIN THE FRAMEWORK OF THE FOUR PILLARS OF THE SYSTEM OF CARE**

### ACTION ITEMS

1. Direct Working Group Ad Hoc to identify focus areas for development within the Homeless System of Care  
**CONTINUED TO 9/15/2021, 1:00 P.M.**
2. Approve Commission to End Homelessness minutes from the May 19, 2021 regular meeting  
**CONTINUED TO 9/15/2021, 1:00 P.M.**
3. Approve revised 2021 calendar for the Commission to End Homelessness  
**CONTINUED TO 9/15/2021, 1:00 P.M.**
4. Recommend revision to the bylaws to the Board of Supervisors  
**CONTINUED TO 9/15/2021, 1:00 P.M.**
5. Make recommendations to fill the vacant seats on the Commission to End Homelessness  
**CONTINUED TO 9/15/2021, 1:00 P.M.**

### PUBLIC COMMENTS

Brooke Weitzman – Oral re: Cancelled meetings and lack of quorum to vote; revised calendar could not be voted upon so unclear if there will even be a next meeting; revised calendar only schedules two meetings for the rest of the year; conflicts of interest impacting commissioner's ability to chair the commission; open commission membership to those who want to serve and do not have conflicts; report should include how many beds are currently available

Dr. Alan Schumann – Oral Re: Lack of quorum is alarming; need to find interested parties willing to serve on the commission; consider for future agenda that efforts to address homelessness should focus on prevention

Pat Davis – Oral Re: Pleased that housing continues to rise to the top; ways to engage with the Continuum of Care Board and Housing Finance Trust is key to funding housing; public may be confused by the distinction between permanent supportive housing and general housing needs; meeting cancellations and revised calendar reduced number of meetings; issues regarding conflicts that impact commissioners ability to be Chair

# SUMMARY ACTION MINUTES

## COMMISSION MEMBER COMMENTS

Chairman Chaffee – Oral re: Commission is an advisory body only without power or budget to actually do anything but instead is intended to advise and make recommendations to the bodies that do; suggested commission change name to be more accurate; clarified that the proposed schedule change is so that the ad hoc committee can meet in between commission meetings and then return to the full commission with their recommendations

ADJOURNED: 1:54 P.M.

NEXT MEETING: September 15, 2021, 1:00 P.M.

\*\*\* VOTE KEY \*\*\*

*(1st number = Moved by; 2nd number = Seconded by)*

- 1 Doug Chaffee
- 2 Dan Young
- 3 Don Wagner
- 4 Ken Domer
- 5 Scott Stiles
- 6 Paul Wyatt
- 7 Sue Parks
- 8 Tom Kisela
- 9 Randy Black
- 10 Richard Afable
- 11 Jim Palmer
- 12 Jack Toan
- 13 Vacant
- 14 Vacant
- 15 Marshall Moncrief
- 16 Teresa “Tita” Smith
- 17 Theresa Murphy
- 18 Todd Spitzer

A = Abstained  
X = Excused  
V = Vacant  
N = No  
C.O. = Commission Order



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SUPERVISOR DOUG CHAFFEE  
*Chair*



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Valerie Sanchez, Chief Deputy Clerk  
*Clerk of the Commission*

# Commission to End Homelessness

July 21, 2021



# Discussion Item

1. **Report out on Working Group Ad Hoc with next steps**
  - Review the 10-year plan to end homelessness and provide updates to report

# OC 10-Year Plan to End Homelessness

**The Vision:** “A dynamic, comprehensive system of housing and services, proportionate to the need”

The plan has 9 goals, comprised of 54 strategies

# 10-Year Plan Goals

1. Prevent homelessness
2. Conduct homeless outreach
3. Improve efficacy of emergency shelter and access system
4. Improve transitional housing system
5. Develop permanent housing options
6. Ensure people have supportive services to remain housed
7. Improve data systems, measure outcomes
8. Develop system and organizational structure to provide oversight and accountability
9. Advocate for social policy and systemic changes

# Goal 1: Prevent Homelessness

## Progress

- ▶ The prevention services recorded in the homeless services survey included 139 homeless prevention services serving an estimated 300,000 Orange County residents each year
  - ▶ Includes: Housing Navigation, Homeless Prevention Rental Assistance, Utility Assistance, Credit Repair and Budgeting, and Landlord Mediation



# Goal 2 - Conduct Homeless Outreach

## Progress

- ▶ Results from homeless services survey, documented 34 outreach programs delivering over 32,000 interventions each year
- ▶ Countywide - Health Care Agency Outreach & Engagement
- ▶ OCC contracted regional outreach providers



# Goal 3 - Improve efficacy of emergency shelter and access system



## Progress:

- ▶ Bridges at Kraemer Place - 200 beds (May 2017)
- ▶ Family Care Center - 56 beds (July 2017)
- ▶ The Link - 200 beds (November 2018; not open currently)
- ▶ Anaheim Emergency Center - 325 beds (February 2019)
- ▶ Tustin Temporary Shelter - 57 beds (March 2019)
- ▶ La Mesa Emergency Shelter - 102 beds (March 2019)
- ▶ Placentia Navigation Center - 100 beds (March 2020)
- ▶ Buena Park Navigation Center - 150 beds (June 2020)
- ▶ Fullerton Navigation Center - 90 beds (August 2020)
- ▶ Huntington Beach Navigation Center - 174 beds (December 2020)
- ▶ Yale Navigation Center - 425 beds (January 2021)
- ▶ Costa Mesa Bridge Shelter - 72 beds (March 2021)

**TOTAL: 1,951 beds**

# Goal 4 - Make strategic improvements in transitional housing system

## Progress:

- ▶ Project Toolbelt - Utilizes the “every tool in the toolbelt” approach to engage, assess and facilitate housing placement for individuals who were involved in Project Roomkey
- ▶ Rapid Rehousing - Rapidly connects families and individuals to permanent housing that may include the use of time-limited financial assistance and targeted supportive services (24 months)
- ▶ Transitional Housing- A supportive and temporary type of accommodation that is meant to bridge the gap from homelessness to permanent housing (24 months)

Project Toolbelt Placements 7/7/2021	
Permanent	323
Temporary	184
Grand Total	507

Rapid Rehousing 1/1/2021 - 3/31/2021	
# of households served	756
# of individuals served	1,591

Transitional Housing 1/1/2021 - 3/31/2021	
# of households served	212
# of individuals served	454

# Goal 5 - Develop permanent housing options linked to supportive services

- ▶ Orange County Housing Finance Trust
  - ▶ The Orange County Housing Finance Trust, County and Cities share a common goal of creating 2,700 permanent supportive housing units by June 30, 2025
- ▶ Project Homekey - 132 units

OC Housing Finance Trust PSH Development July 21, 2021	
Service Planning Area	Total PSH Units
Central	549
North	517
South	114
Grand Total	1,180

# Goal 6 - Ensure people have right resources, programs and services to stay housed

## Progress:

- ▶ Homeless Services Survey reported 595 supportive services, which included:
  - ▶ Veterans Services
  - ▶ Housing Navigation
  - ▶ Case Management
  - ▶ Basic Needs
- ▶ The County established the Chrysalis homeless prevention- employment program
  - ▶ Provides job readiness, job search assistance and support and support to promote employment retention
- ▶ OC United Way Landlord Incentive Program

# Goal 7 - Improve data systems, measure outcomes

## Progress:

- Established Care Plus Program to improve care coordination, ensuring those experiencing homelessness are linked to services/resources and outcomes are measured
- Changed software vendor for the Homeless Management Information System (HMIS) to increase functionality and improve user experience
- The Homeless Data Integration System (HDIS) launched by HCFC links all 44 CoC HMIS reporting and is California's first statewide repository of common homelessness data  
<https://www.bcsh.ca.gov/hcfc/hdis.html>

# Goal 8 - Develop system and organizational structure to provide oversight and accountability

## Progress:

- ▶ Established the new Commission to End Homelessness for regional policy discussions and to bring together stakeholders to discuss next steps on building out the Homeless System of Care in 2018
- ▶ Office of Care Coordination supports and manages the Continuum of Care Board which oversees the funding for homeless services programs and develops strategies to address homelessness

## Goal 9 - Advocate for social policy and systemic changes

### Progress:

- ▶ Created two entities: The Continuum of Care Board and Commission to End Homelessness
  - ▶ CoC Board was established to work on operations with support from the County of Orange as the Administrative Entity in 2019
  - ▶ Commission to End Homelessness was established to make recommendations to the Board of Supervisors for considerations around addressing homelessness in Orange County in 2018
- ▶ Established the OC Housing Finance Trust Fund in 2019 for the purpose of funding housing specifically assisting the homeless population and persons and families of extremely low, very low, and low income within the County of Orange



## 10 - Year Plan Goals

1. Prevent homelessness

2. Conduct Street Outreach

6. Ensure people have supportive services to remain services

3. Improve efficacy of emergency shelter and access to system

4. Improve transitional housing

5. Develop permanent housing options

## Homeless System of Care Pillars



Prevention



Outreach & Supportive Services



Shelter



Housing

\*Goals 7, 8, 9 are related to databases and the establishment of both the CoC Board and the Commission to End Homelessness

# Next Steps

- ▶ The Working Group Ad Hoc reviewed the 10 - year plan to provide a status update on the development of the Homeless System of Care
- ▶ The review provided an opportunity to demonstrate the progress and establish a baseline to identify opportunities for further development
- ▶ The Working Group Ad Hoc will focus on the remaining priorities that align with the four pillars of the Homeless System of Care
- ▶ The Working Group Ad Hoc is looking for input on specific areas of focus the Commission would like to prioritize

# Action Items

- 1. Direct Working Group Ad Hoc to develop next steps to continue to develop the Homeless System of Care.**
- 2. Approve Commission to End Homelessness minutes from the May 19, 2021, regular meeting.**
- 3. Approve revised 2021 calendar for the Commission to End Homelessness.**
  - The Commission to End Homelessness will meet during odd months and working group ad hoc will schedule meetings as needed during even months

# Action Items - Continued

## 4. Recommend revision to the bylaws to the Board of Supervisors.

### The purpose of the Commission is to:

1. Work with the community and interested stakeholders to promote effective responses to homelessness within Orange County.
2. Act as an advisory Commission to the BOS, having no independent authority to act on matters such as legislation, funding, or lobbying.
3. Foster regional leadership that promotes resource development to address homelessness within Orange County.

### The function of the Commission is to:

1. Promote greater community understanding of the complex dynamics underlying homelessness.
2. Identify strategies to respond to homelessness through review of innovative and/or existing best practices.
3. Understand gaps in services and resources in Orange County's System of Care for those experiencing homelessness to improve system efficiencies.
4. Prepare and make recommendations to the BOS to promote effective responses to homelessness.
5. Collaborate with the Continuum of Care (CoC) Board.

# Action Items - Continued

## 5. Make recommendations to fill the vacant seats on the Commission to End Homelessness for Board of Supervisors final approval.

- North Service Planning Area Representative - Jim Vanderpool, Anaheim City Manager
- Affordable Housing Development Industry - George Searcy, Jamboree Housing Chief Impact Officer
- Chief of Police in an Orange County City - Chief Robert Dunn, City of Fullerton