COUNTY SERVICES
available to support your community initiatives

Environmental Health Services
(714) 433-6000

Behavioral Health Services
(714) 834-3747

CHAT-H, Public Health Services
(714) 834-8498

www.ochealthinfo.com
twitter.com/ochealth
facebook.com/ochealthinfo
youtube.com/ochealthinfo
OC HEALTH CARE AGENCY’S ROLE IN HOMELESS SHELTER IMPLEMENTATION

HCA works closely with any city, agency or organization implementing a homeless shelter to ensure temporary and/or long-term shelter sites are able to:

1. Meet health and safety standards for homeless people.
   - **Environmental Health Services**
     
     As cities open temporary or longer-term sites, there are several moving parts to address when designing shelter-based services. EHS is available to support each shelter and its residents by making sure public health and safety considerations are part of the process.
     
     As new sites are planned and developed, EHS is here to help. EHS can work with shelter operators to survey and assess each health and safety area to make sure the shelter meets the required standards in each of the following areas:
     
     - **Housing**
     - **Food Service**
     - **Waste Disposal**
     - **Toilet rooms, hand washing and bathing facilities**
     - **Drinking Water**
     - **Proper disposal of Sharps or hypodermic needles**

2. Provide screening for and linkage to behavioral health services.
   - **Behavioral Health Services Outreach and Engagement**
     
     BHS O&E serves homeless individuals who are experiencing mild to serious behavioral health issues with a focus on linkage to mental health, substance use and other support services. This is accomplished by developing and building trusting relationships with homeless individuals and collaborating with other service providers.
     
     **O&E can provide the following:**
     
     - Outreach support in the community prior to opening new shelter sites
     - Training to shelter providers in understanding and using the HCA Behavioral Health System
     - Assistance linking homeless individuals to HCA mental health and substance use programs

3. Provide resources and case management.
   - **Comprehensive Health Assessment Team–Homeless (CHAT-H)**
     
     CHAT-H is comprised of Public Health Nurses and Community Health Assistants helping homeless families and individuals who have unmet healthcare needs by providing resources and case management to clients in parks, shelters, soup kitchens and motels.
     
     **CHAT-H can provide the following:**
     
     - Evaluation of needs and health crisis interventions
     - Education about medical conditions and medications
     - Linkage to health insurance, medical care, mental health and/or substance use services and housing agencies
     - Comprehensive and chronic disease case management
     - Help with arranging transportation to medical appointments

To coordinate the completion of a shelter survey, please contact Environmental Health Services at (714) 433-6000.

To make referrals for O&E follow up in the community, please call (800) 364-2221. To discuss these services in more detail, please contact Behavioral Health Navigation Services at (714) 834-3747.

To make referrals for CHAT-H follow up in the community, please call (714) 834-8498.