



EMERGENCY RECEIVING CENTER – RESOURCE LISTING

ABUSE REFERRAL

Child/Elder/Domestic Adult Abuse

<https://www.ssa.ocgov.com/abuse>

<https://www.ssa.ocgov.com/comres/abuse>

ALCOHOL ABUSE TREATMENT

See Substance Abuse

AMBULANCE TRANSPORT SERVICE

Air Ambulance Service Provider

Interfacility Advanced Life Support (ALS) Providers

Basic Life Support (BLS) Ambulance Providers

See listing in Policy #200.00

<https://www.ochealthinfo.com/sites/hca/files/import/d/ata/files/12132.pdf>

ANTIVENIN SERVICE

CALIFORNIA POISON CONTROL

3333 California Street
San Francisco, CA 94143
Phone: (800) 222-1222

BASE HOSPITALS

See listing in Policy #220.00

<https://www.ochealthinfo.com/sites/hca/files/import/d/ata/files/12134.pdf>

BURN CENTERS

UCI MEDICAL CENTER

ORANGE COUNTY GLOBAL MEDICAL CENTER

CARDIOVASCULAR RECEIVING CENTERS (CVRC)

See listing in Policy #240.40

https://www.ochealthinfo.com/sites/hca/files/2021-05/240.40%20List%20of%20Cardiovascular%20Receiving%20Centers%20%287-14-21%29_0.pdf

CORONER

ORANGE COUNTY CORONER

1071 W. Santa Ana Blvd
Santa Ana, CA 92703
Phone: (714) 647-7400

DEPARTMENT OF HEALTH

CALIFORNIA STATE DEPARTMENT OF HEALTH

2150 Towne Center, Suite 210
Anaheim, CA 92806
Phone: (714) 456-0630

ORANGE COUNTY HEALTH CARE AGENCY

PO Box 355 (Suite 458)
Santa Ana, CA 92702
Phone: (714) 834-4722
See also www.ochealthinfo.com

DIALYSIS UNITS

Acute/Chronic Dialysis

FIND A DIALYSIS CENTER

<https://www.davita.com/tools/find-dialysis-center?>

<https://www.freseniuskidneycare.com/thriving-on-dialysis/patienthub>

EMERGENCY MEDICAL SERVICES

CALIFORNIA EMERGENCY MEDICAL SERVICES AUTHORITY

10901 Gold Center Drive
Rancho Cordova, 95670
Phone: (916) 322-4336
<http://www.emsa.ca.gov/>

ORANGE COUNTY EMS

405 W. Fifth Street, Suite 301A
Santa Ana, CA 92701
Phone: (714) 834-3500 (M-F, 8-5)
FAX#: (714) 834-6239
See also <http://www.ochealthinfo.com/ems>

FIRE DEPARTMENTS

<https://www.ocgov.com/residents/law/safety/fire>

DISNEYLAND RESORT FIRE DEPARTMENT

Phone: (714) 781-4667

FOOD SERVICES

ESA

Phone: (949) 367-0497

MARY'S KITCHEN

Phone: (714) 538-7991

REAL HELP LUTHERAN SOCIAL SERVICES

Phone: (714) 534-6450

Note: A listing in this directory does not constitute an endorsement or certification of a program's services.



EMERGENCY RECEIVING CENTER – RESOURCE LISTING

SHARE OURSELVES (SOS)

Phone: (949) 642-3451

SMEDA

Phone: (714) 834-7926

See listing in Policy #240.30

https://www.ochealthinfo.com/sites/hca/files/2021-05/240.30%20Orange%20County%20Specialty%20Services%20%287-14-21%29_0.pdf

HELICOPTER TRANSPORT

See Ambulance Transport Service - Air Ambulance

HOSPITALS

Emergency Receiving Centers

See listing in Policy #230.00

<https://www.ochealthinfo.com/sites/hca/files/import/data/files/12135.pdf>

Non-Emergency Receiving Centers

COLLEGE HOSPITAL OF COSTA MESA

301 VICTORIA STREET
COSTA MESA, CA 92627
Main Phone: (949) 642-2734
24 hr Phone: (949) 642-2734
24 hr FAX #: (949) 574-3320

FAIRVIEW DEVELOPMENTAL CENTER

2501 HARBOR BOULEVARD
COSTA MESA, CA 92626
24 hr Phone: (714) 957-5000
24 hr FAX #: (714) 957-5510

KINDRED HOSPITAL–BREA

875 N. BREA BOULEVARD
BREA, CA 92821
Phone: (714) 529-6842
24 hr FAX #: (714) 256-1041

KINDRED HOSPITAL–WESTMINSTER

200 HOSPITAL CIRCLE
WESTMINSTER, CA 92683
Main Phone: (714) 893-4541
24 hr FAX #: (714) 894-3407

HYPERBARIC RESOURCES

DIVERS ALERT NETWORK

Phone: (919) 684-9111 (emergency #)
Phone: (919) 684-2948 (non-emergency #)

COUNTY OF LA MEDICAL ALERT CENTER

Phone:(323) 887-5310 (If emergency press 1)

LABOR & DELIVERY UNITS

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LAW ENFORCEMENT AGENCIES

<https://www.ocgov.com/residents/law/safety/police>

<https://ocsheriff.gov/contact-us>

<https://www.ocsheriff.gov/commands-divisions>

CALIFORNIA HWY PATROL

Phone: (949) 223-5463

CALIF STATE PARKS POLICE

Phone: (909) 443-2969

NEONATAL INTENSIVE CARE UNITS

<https://www.dhcs.ca.gov/services/ccs/Pages/NICUSCC.aspx#nicu>

KAISER PERMANENTE MED CTR, Irvine

ORANGE COAST MEMORIAL MEDICAL CENTER

SADDLEBACK MEM MED CTR, LAGUNA HILLS

ORANGE COUNTY RESOURCES

HEALTH CARE AGENCY

PO Box 355, (Suite 458) Santa Ana, CA 92702
Phone: (714) 834-4722
See also www.ochealthinfo.com

BEHAVIORAL HEALTH INFO & REFERRALS

Phone: (855) OC-Links
(855) 625-4657

EPIDEMIOLOGY & ASSESSMENT

Phone: (714) 834-8180
After Hours: (714) 628-7008 (ask for on-call person)

HEALTH REFERRAL LINE

Phone: (800) 564-8448
TDD: (800) 801-7100

ORANGE COUNTY COMMUNICATIONS

Control One
Phone: (714) 628-7005
FAX#: (714) 628-7198

ORGAN TRANSPLANT / TISSUE BANK

Report all deaths to One Legacy – they will forward appropriate referrals to the tissue bank.



EMERGENCY RECEIVING CENTER – RESOURCE LISTING

ONE LEGACY

2200 W. 3rd Street, 4th Floor
Los Angeles, CA 90057
Phone: (800) 338-6112

ORANGE COUNTY EYE & TISSUE BANK

801 N. Tustin Avenue, Suite 102
Santa Ana, CA 92705
Phone: (714) 550-1022

ALTERNATE BUSINESS HOURS, WEEKDAY

Phone: (916) 445-0931

AFTER HOURS, WEEKENDS, & HOLIDAYS

OFFICE OF EMERGENCY SERVICES

Phone: (800) 882-7550

ORANGE COUNTY COMMUNICATIONS - Control One

Phone: (714) 628-7005

PEDIATRIC INTENSIVE CARE UNITS

See listing in Policy #240.30

https://www.ochealthinfo.com/sites/hca/files/2021-05/240.30%20Orange%20County%20Specialty%20Services%20%287-14-21%29_0.pdf

RENAL TRANSPLANT

UCI MEDICAL CENTER

101 THE CITY DRIVE
ORANGE, CA
Phone: (714) 456-6011

POISON CONTROL

CALIFORNIA POISON CONTROL

3333 California Street
San Francisco, CA 94143
Phone: (800) 876-4766

REPLANTATION CENTERS

UCI MEDICAL CENTER

SEXUAL ASSAULT REFERRAL

RAPE HOTLINE (24 hours)

Phone: (714) 957-2737
Phone: (949) 831-9110

POLICE (See: Law Enforcement)

SAFE PLACE

Forensic Nurse Specialists
Phone: (562) 497-0147

PSYCHIATRIC OUTPATIENT CLINICS

ADULT MENTAL HEALTH SERVICES

<https://www.ochealthinfo.com/about-hca/behavioral-health-services/bh-services/treatment-facilities/adult-outpatient-clinics#North%20Region>

Victim Assistance Hotline

Resources, safe shelters, support
Phone: (949) 975-0244

PSYCHIATRIC REFERRAL SERVICES

Evaluation & Treatment Services (ETS)

1030 W. Warner Avenue
Santa Ana, CA 92707
Phone: (714) 834-6900
FAX #: (714) 437-9316

SHELTERS

<https://www.ochealthinfo.com/about-hca/directors-office/office-care-coordination/homeless-services/shelter-programs>

<http://www.sco-oc.org/flyer/shelter.pdf>

Crisis Assessment Team (CAT)

2035 E. Ball Road, Suite 200
Anaheim, CA 92805
Information: (714) 517-6353
Toll Free 888-830-6011

SIDS SERVICES

<https://www.ochealthinfo.com/about-hca/public-health-services/services/children-families/healthy-pregnancy-and-newborns/safe>

RADIATION EMERGENCIES

Call Both Contacts

CALIFORNIA STATE RADIOLOGIC HEALTH

BUSINESS HOURS, WEEKDAY
Phone: (714) 257-2025

ORANGE COUNTY HCA - SIDS INFORMATION

1725 W. 17th Street
Santa Ana, CA 92701
Phone: (714) 834-7747

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EMERGENCY RECEIVING CENTER – RESOURCE LISTING

STROKE NEUROLOGY RECEIVING CENTERS (SNRC)

See listing in Policy #240.20
<https://www.ochealthinfo.com/sites/hca/files/import/da/ta/files/12137.pdf>

SUBSTANCE ABUSE

ALCOHOLICS ANONYMOUS
<https://oc-aa.org/home.htm>

ALCOHOL & DRUG ABUSE SERVICES
PERINATAL SUBSTANCE ABUSE SERVICES

<https://www.ochealthinfo.com/about-hca/behavioral-health-services/authority-quality-improvement-services-division-aqis/adult-5>

- **La Familia Alcohol and Drug Abuse Services** (CHCADA)
Latino Youth Prevention Network
1905 N. College Ave., Santa Ana, 92706
(714) 479-0873
Hours: Mon.-Fri. 9 a.m. - 8 p.m., Sat. 9 a.m. - 5 p.m.
- **Mariposa Women's Center** (Outpatient Women's Alcohol and Drug Abuse Services)
(714) 547-6494
812 W Town and Country Road, Orange, 92868
Hours: Mon.-Fri. 9 a.m. - 5 p.m., Sat. 9 a.m. - 1 p.m.
- **Narcotic Treatment Program** (Methadone clinic)
(Includes post-custody; collect calls accepted)
(714) 834-8600
1725 W. 17th St., Santa Ana, CA 92706
Hours: Mon.- Fri. 5:45 a.m.-4 p.m., Sat. and Sun. 6:15 a.m.-9:45 am

NARCOTICS ANONYMOUS
<https://orangecountyna.org/ocwp/>

OLDER ADULT SUBSTANCE ABUSE
<https://www.icarol.info/ResourceView2.aspx?org=2287&agencynum=62131368>

RESIDENTIAL/DETOXIFICATION TREATMENT
<https://www.ochealthinfo.com/about-hca/behavioral-health-services/authority-quality-improvement-services-division-aqis/adult-5>

SUICIDE PREVENTION

SUICIDE PREVENTION CENTER
Phone: (800) 784-2433
(310) 391-1253

NATIONAL SUICIDE CENTER
Phone: 1-(800)-SUICIDE

SUICIDE HOTLINE/NEW HOPE

Crystal Cathedral
12141 Lewis Street
Garden Grove, CA 92840
Phone: (714) 639-4673

HOTLINE OF SOUTHERN CALIFORNIA
Phone: (562) 596-5548 or (714) 894-4242

CALIFORNIA YOUTH CRISIS LINE
Phone: (800) 843-5200

COVENANT HOUSE NINELINE
Phone: (800) 999-9999

YELLOW RIBBON SUICIDE PREVENTION PROGRAM
PO Box 2815 Orange, Ca 92859
Phone: (714) 744-6877

TRAUMA CENTERS

See listing in Policy #240.10
<https://www.ochealthinfo.com/sites/hca/files/import/da/ta/files/12136.pdf>

VICTIM / WITNESS ASSISTANCE

ORANGE COUNTY SUPERIOR COURT VICTIM WITNESS ASSISTANCE PROGRAM
Phone: (949) 249-5037

PROTECTIVE ORDER INFO LINE
24-Hour Recorded Information
Phone: (714) 973-0134

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Hospital Services Table

HOSPITAL	BASE	BURN	CCERC	CVRC	LABOR & DELIVERY	REPLANT	SNRC	TRAUMA
Anaheim Regional Medical Center				X	X			
Anaheim Global Medical Center								
Chapman Global Medical Center								
Children’s Hospital OC (CHOC)	X		X					PedTC
Foothill Regional Medical Center								
Fountain Valley Regional Hospital				X	X		X	
Garden Grove Hospital & Med Center								
Hoag Hospital Irvine				X				
Hoag Memorial Hospital	X			X	X		X	
Huntington Beach Hospital	X							
Kaiser Permanente – Anaheim					X			
Kaiser Permanente – Irvine					X			
La Palma Intercommunity Hospital								
Los Alamitos Medical Center				X			X	
Mission Hospital	X		X	X	X		X	TC
Mission Hospital – Laguna Beach								
Orange Coast Memorial Medical Center				X	X			
Orange County Global Medical Center	X	X		X	X		X	TC
Placentia Linda Hospital								
Saddleback Memorial - Laguna Hills				X	X		X	
Saint Joseph Hospital				X	X		X	
Saint Jude Medical Center	X			X	X		X	
South Coast Global Medical Center					X			
UCI Medical Center	X	X		X	X	X	X	TC
West Anaheim Medical Center				X				

Approved:

TC= Trauma Center
PedTC= Pediatric Trauma Center

Carl H. Schultz, MD
OCEMS Medical Director

Tammi McConnell, MSN, RN
OCEMS Administrator

Original Date: 6/1/2003
Reviewed Date(s): 4/1/2013; 4/1/2015; 6/12/2015; 5/4/2021
Revised Date(s): 4/1/2013; 4/1/2015; 6/12/2015;
7/23/2015; 6/1/2016; 5/4/2021
Effective Date: 7/1/2021

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