



**Adult and Older Adult Behavioral Health
Substance Use Disorder Outpatient Services**

Authorization for Residential Treatment (ART) Team

Purpose and Services

- **The Authorization for Residential Treatment (ART) Team is the County's process for assessing and referring clients to a residential treatment provider**
- **Implemented in March 2021**
- **Located in Westminster**
- **Developed to streamline access for Medi-Cal and uninsured clients requesting Residential Services**
- **Clients with private insurance can be referred directly to the Be Well Campus through OC Links**

Purpose and Services

- **With the ART Team implementation:**
 - One centralized location for efficient assessment and authorization of services
 - One waitlist and know which provider has availability
 - Link to the first available provider
- **The ART Team provides assessment and authorization, group counseling and case management services through in person face-to-face appointments and has telehealth capability, as needed**
- **Clients requesting outpatient SUD services such as Intensive Outpatient (IOT), Outpatient Drug Free (ODF) and Withdrawal Management/Detox can be directed to contact OC Links, Beneficiary Access Line (BAL) or walk in to any of our County SUD and MH Clinics for an appointment with County and Contracted DMC-ODS providers**

Program Goals

- **Schedule all assessment appointments within the next business day instead of the current DMC-ODS requirement of 10 days**
- **Reduce the waiting period for clients to be admitted into residential treatment services**

Progress Since Implementation

- **Outcomes from March 12 to July 6, 2021:**
 - Total number of authorized assessments to residential – 500
 - Total number of clients enrolled in residential – 403
 - Current wait time – approximately 3-7 days

ART Team Expansion

- **In order to meet program goals, the ART Team:**
 - Increased clinicians from 2.5 FTE to 6.5 FTE of clinicians
 - Added 1 Counselor
 - Added 1 Community Worker
- **Increased intake assessment slots (>70)**
- **Added additional intake assessment slots (38) for walk-in appointments and clients discharging from withdrawal management (detox) programs**

ART Team Expansion

- **Increased availability for referring parties:**
 - OC Links
 - BAL
 - SUD and MHP providers
 - Be Well Campus
- **Since the expansion on June 28, 2021, the ART Team was able to complete 58 assessments and authorizations**

ART Team Contact Information

14140 Beach Blvd., Suite 120, Westminster, CA 92683

| Team | Contact | Phone Number | Email |
|---|----------------------|--------------|--|
| Assessment for Residential Treatment (ART) Team | ART Team Main Line | 714-934-4600 | -- |
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Questions?

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