



CLAYTON CHAU, MD PhD
DIRECTOR/COUNTY HEALTH
OFFICER

JENNA SARIN, MSN, RN, PHN
INTERIM ASSISTANT AGENCY
DIRECTOR

JEFFREY A. NAGEL, PH.D.
DIRECTOR
BEHAVIORAL HEALTH SERVICES

405 W. 5th STREET, 7th FLOOR
SANTA ANA, CA 92701

www.ohealthinfo.com

BEHAVIORAL HEALTH SERVICES

BHS UPDATE

DATE: August 17, 2021

TO: Members of the County of Orange Behavioral Health Advisory Board

FROM: Jeffrey A. Nagel, Ph.D.
Behavioral Health Director

SUBJECT: Behavioral Health Services (BHS) Update for August 2021

Adult and Older Adult Behavioral Health Services (AOABH)

Residential Treatment Services: Phoenix House has begun operating its clinical Withdrawal Management 3.2 at the Santa Ana location. Currently, there are four clinically managed Withdrawal Management programs: Telecare, Woodglen, Roque Center, and Phoenix House. Should a client need a higher level of care, they are screened at one of the four clinics and are assessed and referred to College Hospital or their local Emergency Room should they meet medical necessity.

Collaborative Services: The **Adult Full-Service Partnerships (FSP)** has been successful in helping members reach their treatment goals. During the Fiscal Year 2020-21, 111 members successfully graduated from the programs. Additionally, two adult **FSPs** have been collaborating with Correctional Health Services to increase linkage to services by coordinating for in-reach and transportation upon release from jail. There has been a 53% successful linkage rate utilizing this coordinated approach in FSP services upon release during Fiscal Year 20-21. In addition, as of 8/2/21, all new pre-trial mental health diversion (AB-1810) motions and hearings will be held at the Community Court Building 1. A Behavioral Health Clinician has been identified to support this collaboration.

Crisis Intervention Training (CIT): BHS is in the fourth month of implementation for the **CIT Steering Committee** and currently working on finalizing the crisis response workflows/decision trees. BHS partners with law enforcement (LE) agencies, including Orange County Sheriff's Department and Seal Beach Police Department, Emergency Medical Services, Community Advocacy groups such as NAMI OC, hospitals such as College Hospital, UCI, St. Joseph, Hoag, and other BHS providers such as Western Youth Services.

BHS has set up sub-work groups that will help identify gaps and/or challenges with communication in our workflows and identify solutions. Tenets of CIT are built upon 4 premises:

1. Reducing LE encounters for individuals in behavioral health crisis and the time they spend in LE custody; Using LE strategically only when needed.
2. Strengthening the individual's connection to behavioral health services and streamlining the procedures and policies for all involved CIT partners to take advantage of every opportunity to connect individuals in behavioral health crisis to mental health services in a proactive vs. reactive manner.
3. Reducing trauma to the individual experiencing the behavioral health crisis by being receptive and welcoming.

4. Increasing safety for our clients and LE by redirecting clients to the behavioral health system at every intercept possible.

Crisis Services: In partnership with UCLA Chorus, the **Bed Board Program** has been implemented at the County’s Crisis Stabilization Unit (CSU) and at College Hospital CSU. The Bed Board training was completed on 7/1/21 and the workflow implementation will be finalized in August. The **Exodus CSU Team** will receive the Bed Board training the week of 8/23/21 and will go-live shortly after training is complete. An implementation strategy has been developed in conjunction with UCLA Chorus on how to provide different access levels to staff for Exodus Adolescent and Adults. Following the Exodus CSU implementation, BHS will be implementing the LE Bed Board, which will be available to all LE at all times so the recliner availability in the community is always known. Any member of the public will be able to call **OC LINKS** to obtain information on the availability of recliners anywhere in the community at any time.

Housing and Supportive Services: The office of **Housing and Supportive Services** is excited to announce that individuals started to move into Buena Esperanza, one of the two new MHSA properties in Orange County located in Anaheim. We have 13 people who have moved into the Buena Esperanza and are working on filling the rest of the 22 units totaling 35 MHSA units. In addition, Housing and Supportive Services will be reviewing “Expression of Interest forms” submitted by community developers to secure future housing projects for homeless individuals in Orange County.

Older Adults: Older Adult Services (OAS) admitted 32 new cases in July. Clinic visits are increasing gradually as more clients get vaccinated. Clinical staff are providing COVID-19 resources and assisting clients to sign up for vaccination appointments and arranging transportation. The OAS Clubhouse opened on 7/7/21 and clients have reported they are grateful for the positive social contact in the Clubhouse, as they have been isolated since the beginning of the pandemic.

Children, Youth and Prevention Behavioral Health Services (CYPBHS)

The **Office of Suicide Prevention** became operational with Bhuvana Rao’s selection and promotion into the position of Division Manager over this the new Office. The Office of Suicide Prevention will coordinate suicide prevention efforts at the agency level and interface with local and statewide initiatives to identify and facilitate the implementation of evidence-based and promising suicide prevention activities in Orange County. The Office will also take the lead in HCA’s stigma-reduction efforts related to mental illness, including overseeing the Stigma Free OC website and campaign. Additional key roles will include the oversight of the HCA suicide prevention and stigma reduction programming; distribute Federal, State and Local resources pertaining to suicide prevention and stigma reduction; coordinate data collection and analysis efforts around this topic and serve as a subject matter expert on this topic; and serve as HCA lead and liaison for other suicide prevention efforts, including the Community Suicide Prevention Initiative (CSPI). The week of September 5th is **National Suicide Prevention Week**, and **World Suicide Prevention Day** is on 9/10/21. This year’s theme is “Supportive Transitions,” The Office of Suicide is preparing for Suicide Prevention Week by creating a calendar of community events, distributing information on the Each Mind Matters Suicide Week toolkit (<https://emmresourcecenter.org/resources/suicide-prevention-activation-kit-2021>) and promotional items, as well as participating in the planning and implementation of activities as a part of the CSPI. Everyone is also encouraged to visit www.stigmafreeoc.com to view the community calendar and the Suicide Prevention Week Calendar for upcoming events.

| Board Date | Item | Amount |
|------------|---|-----------|
| 7/27/21 | Charitable Ventures of Orange County for Early Childhood Mental Health Consultation services, 7/28/21 - 6/30/22 | \$140,302 |