

Coordinated Entry System Steering (CES) Committee

Meeting Date: November 3, 2021

Meeting Time: 2:00 p.m. – 3:00 p.m.

Meeting Link: <https://ocgov.webex.com/ocgov/j.php?MTID=m2ddb3a5f45f806372ec9862d623f9d6a>

Meeting ID: +1 (213) 306-3065

Access Code: 2451 402 2386

Password: 7GbAab8wvr7

Committee Chair: Natalie Bui

Agenda

1. **Call to Order**
2. **Welcome and Introductions – Natalie Bui, CES Steering Committee Chair**
3. **Public Comments**
 - a. There were no public comments.
4. **Continuum of Care Update – Zulima Lundy, Continuum of Care (CoC) Manager**
 - a. Zulima Lundy expressed appreciation for all the providers that have helped to support the Emergency Housing Voucher (EHV) process.
 - b. Zulima Lundy also noted that the Office of Care Coordination (OCC) has submitted the CES project renewal application in response to the CoC Notice of Funding Opportunity (NOFO).
5. **CES Committee Governance Charter – Zulima Lundy, Continuum of Care Manager**
 - a. Zulima Lundy thanked the members of the Ad Hoc that came together to discuss the CES Committee Governance Charter.
 - b. Zulima Lundy stated that the Office of Care Coordination will circulate the charter along with a summary of the discussion points that were mentioned during the meeting. This included discussion on the membership of the CES Committee Governance Charter and representation of various subpopulations and/or housing interventions, as well as expanding some of the responsibilities related to the Homeless Management Information System (HMIS).
6. **Coordinated Entry System Updates – Connor Stephenson, Individuals CES Manager, Friendship Shelter – Katherine Rodriguez, Family Solutions Collaborative Program Manager, Rebecca Ricketts – CES Manager, OC Health Care Agency**
 - a. **CES Prioritization and Assessment Updates**
 - i. The CES Operational Team, consisting of Katherine Rodriguez, Connor Stephenson and Rebecca Ricketts, met to discuss proposed updates to the CES assessment and priority policy.
 - ii. The CES Operational Team recommends that the use of the VI-SPDAT be discontinued and that the CES assessment is replaced with data that is being collected at program entry, such as Length of Homelessness.
 - iii. Another recommendation was to discontinue the use of shelter preference.
 - iv. Dynamic prioritization would still be used to target household needs and ensure effective resource utilization.
 - b. **Discussion**

- i. Dr. Shay Sorrells from Orangewood Foundation expressed concern that using Length of Homelessness as a priority factor would unintentionally cause transitional aged youth (TAY) to become the least likely to be prioritized within CES.
 - 1. Connor, with Friendship Shelter, assured that the use of a TAY Registry would help to assist TAY specific issues and allocations to the TAY group.
- ii. Mia Ferreira, from Friendship Shelter, wanted to know how would CES determine who the high utilizers were since right now CES is able to determine this group by using the VI-SPDAT data.
 - 1. The recommendation to eliminate the VI-SPDAT came as a recommendation from a CES Evaluation conducted by Homebase, but this will only temporarily change how things are done operationally. The ultimate goal is seeking to improve the data within the system that is used to determine vulnerability.
- iii. Ugochi Nicholson, from the OC Public Law Center, wanted to be part of the committee to discuss this issue as well. They noted that determining high utilizers may cause there to be a gap due to minorities being distrustful of resources and do not utilize the system.
- iv. Danielle Latteri, from Jamboree Housing, wanted to know if any of the shelter providers had concerns with the disruption of the system flow out of shelters if this priority is removed.
 - 1. Allison Davenport, from Mercy House, felt that removing the priority would allow for a more equitable distribution of resources and would like to proceed with an open mind.
- v. Elizabeth Andrade, from Family Assistance Ministries, wanted to ensure that the discussion around this will continue and will continue the feedback loop with providers.
 - 1. Zulima Lundy noted that there will be a feedback period and a pilot can be implemented to test the proposed changes in policy. The OCC is open to discuss more around this topic.
 - 2. Zulima Lundy noted that additional outreach will be done to ensure participation of more CES partners and work together to have something to present to the Board during the December meeting.
- c. **Emergency Transfer Request Policy**
 - i. The OCC will follow up via email to review the suggested policy.

7. Next Meeting: January 5th, 2022 2:00 p.m. – 3:00 p.m.

- a. The OCC will follow up with the CES Committee with information about next steps.
- b. Natalie Bui will be on leave for several months. Natalie Bui is in discussion with Zulima Lundy about a co-chair for the committee during her absence.