



# OC RESOURCES

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FOR COMMUNITY PARTNERS SERVING  
THE MATERNAL, CHILD AND ADOLESCENT POPULATION

March  
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# INTRODUCTION

## PURPOSE

This document provides support to community partners who serve the maternal, child and adolescent population. The resource is grouped alphabetically into the following general categories: behavioral health, community and non-profit agencies, health care services, public education, and social services. Specific topics covered in this resource include anger management, car seat safety, child care, community agencies (ethnic and cultural), domestic violence, education, employment, financial support, food or clothing, health care and developmental services, health care and supportive services, health insurance, housing or shelter, legal assistance, medical or clinical services, mental health, parenting class and support, protective services, substance abuse, and transportation.

The following Orange County Health Care Agency programs were included in this resource: **Behavioral Health Services** (Crisis Services, Housing, Navigation Services, Outpatient Programs, and Prevention and Early Intervention), and **Public Health Services** (Clinical Services, Communicable Disease Control Division, Community and Nursing Services Programs, and Community Planning and Health Promotion Programs).

A list of the specific programs included from County of Orange Health Care Agency (OC HCA) and County of Orange Social Services Agency (SSA) programs are also included in the appendix for reference.

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## ADDITIONAL INFORMATION, QUESTIONS AND UPDATES

This resource is posted on the Orange County Maternal Child and Adolescent Health (MCAH) programs [webpage](#). For additional information, questions, or updates regarding this resource, please contact the author, Natalie Nguyen, LCSW.

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## BEHAVIORAL HEALTH

### ANGER MANAGEMENT

#### C.A.R.E. COUNSELING CENTER

**Address:** 1614 17<sup>th</sup> St. D  
Santa Ana, CA

**Phone:** (714) 836-9900

**Website:** <http://www.carecounseling.net/>

**Description:** The mission of C.A.R.E. is to prevent Domestic Violence, including Child Abuse and Teen Violence, and invest in the mental health of families by providing a range of early intervention services, affordable treatment, and prevention strategies. C.A.R.E. offers individual, couples, and family therapy, as well as groups for: Domestic Violence, Victims of Violent Crime, Child Abuse, Parenting, Anger Management, Substance Abuse including eating disorders, and Grief Recovery.

#### FAMILY ASSESSMENT COUNSELING & EDUCATION SERVICES INC.

**Address:** 2601 E Chapman Ave, Suite 114  
Fullerton, CA

**Phone:** (714) 447-9024

**Website:** <http://www.facescounseling.org/>

**Description:** F.A.C.E.S. mission is to provide community based professional counseling and other services for children and their families in crisis from separation and divorce, and to provide education to prevent family violence.

#### LA VIDA COUNSELING CENTER

**Address:** 162 N. Glassell St., Suite C  
Orange, CA

1451 Quail St., Suite 211  
Newport Beach, CA

31726 Rancho Viejo Rd., Suite 204  
San Juan Capistrano, CA

**Phone:** (714) 883-9156

**Website:** <https://www.lavidacounselingcenter.com/anger-management.html>

**Description:** La Vida Counseling Center provides court approved anger management classes for individuals. Anger management classes are offered for youth and adults at La Vida Life Counseling Center. This is a 10-week class that fulfills the requirements of court or probation ordered classes in Orange County, California. Classes are available in English and Spanish. Enrollment Fee is \$50.00, and Class Fee is \$30.00 each class. New classes start every week. All participants can receive progress reports upon request and a Certificate of Completion will be provided at the end of the program.



## BEHAVIORAL HEALTH/ ANGER MANAGEMENT

### TURNING POINT CENTER FOR FAMILIES

**Address:** 3151 Airway Ave. F-206A

Costa Mesa, CA

**Phone:** (714) 547-8111

**Website:** <https://www.opencounseling.com/united-states/costa-mesa/counseling-agency/turning-point-center-for-families>

**Description:** Adult Counseling Groups - Anger Management, Domestic Violence Program (English and Spanish), Parenting Program (English and Spanish), Parents of Troubled Teens, Surviving Infidelity (English and Spanish).

Youth Diversion Program - Provides court approved counseling and education (group and individual) for at-risk teens (ages 14-17) and youth (ages 9-13). Alcohol and Substance, Life Skills and Social Skills, Anger Management, Relationships and Sexuality.

### WEL-MOR PSYCHOLOGY GROUP

**Address:** 4120 Birch St., Suite #121

Newport Beach, CA

**Phone:** (714) 540-9070

**Website:** <http://www.welmortreatment.com/court-programs/#anger>

**Description:** The Anger Management Program is typically a 10, 12, 22, 26 or 52-week program (the length can be adjusted to meet the referring party's needs) that is either mandated by court/probation or can be attended on a volunteer basis. The group is co-ed and meets once a week for an hour and a half. During the program the client will learn the tools to effectively deal with escalating situations and learn skills to help them manage their own anger impulses. Group discussions include understanding passive, assertive and aggressive behaviors, problem solving techniques, learning the connection between thought, emotions and behaviors, relaxation techniques, timeouts and taking responsibility for one's actions. Clients must demonstrate that they have mastered the curriculum and the meaning of the curriculum by interacting with the group facilitator and other peers in the group. This program is currently being offered in our Newport Beach office.

(End of Category)

### DOMESTIC VIOLENCE

#### HUMAN OPTIONS

**Address:** 5540 Trabuco Rd., Suite 100  
Irvine, CA

**Phone:** (877) 854-3594

**Website:** <https://humanoptions.org/services/>

**Description:** For assistance with domestic violence issues or information about our shelter and programs, please call the 24-hour hotline at (877) 854-3594.

#### LAURA'S HOUSE DOMESTIC VIOLENCE ADVOCACY CENTER

**Address:** 12453 Lewis St.  
Garden Grove, CA

**Phone:** 24-7 Hotline: (866) 498-1511

**Website:** <https://www.laurashouse.org/dvac>

**Description:** Our staff of legal advocates and therapists provide support services to domestic violence survivors in the court system and across Orange County. Laura's House Domestic Violence Advocacy Center aims to provide clients with the support, encouragement, empowerment, and education necessary to break the cycle of violence and move forward in their lives. With a comprehensive approach that addresses multiple needs, we can help clients build a new foundation of support, self-love, compassion, and individuality with the hope of guiding our clients onto a new path of perpetual growth and overall healing.

#### NATIONAL DOMESTIC VIOLENCE HOTLINE

**Address:** N/A

**Phone:** (800) 799-SAFE or (800) 799-7233; TTY (800) 787-3224 or text "START" to 88788

**Website:** <https://www.thehotline.org/>

**Description:** Highly trained advocates are available 24/7/365 to talk confidentially with anyone experiencing domestic violence, seeking resources or information, or questioning unhealthy aspects of their relationship. The National Domestic Violence Hotline provides essential tools and support to help survivors of domestic violence so they can live their lives free of abuse. Contacts to The Hotline can expect highly trained, expert advocates to offer free, confidential, and compassionate support, crisis intervention information, education, and referral services in over 200 languages.

If you are not able to speak safely, you can log onto <https://www.thehotline.org> or text "START" to 88788.

## BEHAVIORAL HEALTH/ DOMESTIC VIOLENCE

### NATIONAL TEEN DATING ABUSE HOTLINE (LOVE IS RESPECT)

**Address:** N/A

**Phone:** (866) 331-9474 or (800) 787-3224 (TTY) or text "LOVEIS" to 22522

**Website:** <https://www.loveisrespect.org/>

**Description:** A project of the National Domestic Violence Hotline, Love is Respect offers 24/7 information, support, and advocacy to young people between the ages of 13 and 26 who have questions or concerns about their romantic relationships. We also provide support to concerned friends and family members, teachers, counselors, and other service providers through the same free and confidential services via phone, text, and live chat. We provide comprehensive education through resources including quizzes, interactive pages, and testimonials, as well as training, toolkits, and curriculum for educators, peers, and parents to promote healthy relationships and prevent future abuse.

If you are not able to speak safely, you can log onto <https://www.loveisrespect.org/get-relationship-help/> or text "LOVEIS" to 22522.

### ORANGE COUNTY FAMILY JUSTICE CENTER (OCFJC)

**Address:** 150 W. Vermont Ave.  
Anaheim, CA

**Phone:** (714) 765-1645

**Website:** [www.ocfjc.org](http://www.ocfjc.org)

**Description:** The Orange County Family Justice Center is a safe, confidential, and friendly place where assistance is provided to Survivors of Domestic Violence, Child Abuse, Sexual Assault and Elder/Dependent Adult Abuse. The Orange County Family Justice Center is not a Police Station, but rather a "one-stop place" to secure various social services. The Orange County Family Justice Center works together to make a difference by restoring hope through the fierce dedication of trained advocates, on-site partners and support staff.

### VIOLENCE PREVENTION EDUCATION (VPE) [ORANGE COUNTY DEPARTMENT OF EDUCATION] (OCDE)

**Address:** 200 Kalmus Dr.  
Costa Mesa, CA

**Phone:** (714) 327-1058

**Website:** <https://ocde.us/PEI/Pages/default.aspx>

**Description:** Violence Prevention Education (VPE) program's goal is to reduce violence and its impact in schools, local neighborhoods, and families. The Orange County Department of Education (OCDE) provides Violence Prevention Education in schools across Orange County to ensure that services are available to all school sites that are interested in Violence Prevention Education. There are six program sub-components under the VPE program: 1) Bully Prevention, 2) Digital Citizenship, 3) Evaluation, Assessment, and Data Center (EADC), 4) OC Safe from the Start, 5) Restorative Practices and 6) Threat Assessment. Click the following link to view School-Based Violence Prevention Education Services: <https://ocde.us/PEI/Pages/SMHS-Programs.aspx>

## BEHAVIORAL HEALTH/ DOMESTIC VIOLENCE

### WOMEN'S TRANSITIONAL LIVING CENTER (WTLC)

**Address:** 210 Pomona Ave.

Fullerton, CA

**Phone:** (877) 531-5522

**Website:** <https://wtlc.org/>

**Description:** Women's Transitional Living Center provides a comprehensive residential program, a children's program, a crisis hotline, and community services program. WTLC was committed to service all victims of violence including women struggling with substance abuse or mental illness and survivors with older male children.

WTLC strives to end the cycle of violence by working with survivors of domestic violence and human trafficking, their families and the community by providing multiple intervention and prevention services on a continuum. Derived from a holistic approach, WTLC's programs are rooted in survivor driven and trauma informed practices.

WTLC's supportive services are mobile, available to survivors in our Bridge Housing Program or survivors in the community. Moving our programs beyond our walls has ensured survivors are able to receive the care they need to build a safer and brighter future for themselves and their family.

Our services include:

- Clinical: Individual, family, and group counseling for children and adult, Play Therapy and Therapeutic Art workshops, and on-site Psychiatric services twice a month for uninsured participants
- Educational and Skill Building: Parenting, Financial Literacy, Personal Empowerment classes
- Family Engagement: Movie Nights, Game Nights, Art workshops
- Legal: Family law, Protective Orders, Court Accompaniment, Immigration Relief Services, Referrals to affordable legal representation
- Peer Support Groups: Human Trafficking, PTSD, and Relapse Prevention
- Holistic: Yoga and Meditation
- Resources and referrals

WTLC's Bridge Housing Program provides immediate to long-term housing solutions that are inclusive and trauma-informed to survivors of domestic violence and human trafficking. Survivors who reside in our Bridge Housing Program have access to laundry, additional clothes, food, financial assistance, hygiene essentials, referrals to community resources, as well as an individual case manager who works with the survivor to create their own individualized service plan and plan of care, which highlights the survivor's personal goals and viable steps to attaining these goals.

(End of Category)

MENTAL HEALTH

AB109 (NON-SERIOUS, NON-VIOLENT, NON-SEX OFFENDERS) (ADULT & OLDER ADULT) (OC HCA)

Address:

**Anaheim**

1535 E. Orangewood Ave.  
Anaheim, CA 92805  
Probation Main Lines: (714) 937-4500  
HCA Main Line: (714) 937-4544  
HCA Fax: (714) 938-0852

**Westminster**

14180 Beach Blvd.  
Westminster, CA 92683  
Probation Main Line: (714) 896-7500  
HCA Main Line: (714) 896-7469  
HCA Fax: (714) 373-1175

**Laguna Hills**

23271 Verdugo Dr.  
Laguna Hills, CA 92653  
Probation Main Line: (949) 206-4160  
HCA Main Line: (949) 206-4154  
HCA Fax: (949) 206-4060

**Main office**

401 W. Civic Ctr. Dr. Suite 600  
Santa Ana, CA 92701  
Main Line: (714) 480-4601  
Fax: (714) 850-8455

**Santa Ana**

909 N. Main St.  
Santa Ana, CA 92701  
Probation Main Line: (714) 569-2000  
HCA Main Lines:  
(714) 569-2245 and (714) 569-2325  
HCA Fax: (714) 796-9236

**Website:** <https://www.ochealthinfo.com/about-hca/behavioral-health-services/adult-and-older-adult-behavioral-health-aoabh>; then click on “The Navigator”

The Navigator:

<https://www.ochealthinfo.com/sites/hca/files/import/data/files/50069.pdf>

**Description:** The AB 109 program provides a continuum of behavioral health services to AB 109 adults (non-serious, non-violent, and non-sex offenders) who have mental health and/or substance use issues and are being released from state prison or county jail. Individuals are identified through a collaborative effort by the Orange County Probation Department and Health Care Agency (HCA).

Upon release, individuals who meet criteria for AB 109 and have behavioral health issues are referred by a Probation Office to OC Health Care Agency (HCA) Behavioral Health Services (BHS). A BHS AB 109 screener who is co-located at Probation meets with the individual, identifies the most appropriate level of care services, and connects that individual to appropriate services. Services are voluntary and designed to promote and support the individual’s recovery.

## BEHAVIORAL HEALTH/ MENTAL HEALTH

### ADOLESCENT FAMILY LIFE PROGRAM AND CAL-LEARN (CHILDREN/YOUTH) (OC HCA)

**Address:** 1725 W. 17<sup>th</sup> St.

Santa Ana, CA 92706

**Phone:** (714) 567-6229

**Website:** <https://www.ochealthinfo.com/about-hca/public-health-services/services/children-families/healthy-pregnancy-and-newborns/teen>

**Description:** Adolescent Family Life Program (AFLP) and Cal-Learn Program address the social, health, educational and economic challenges of adolescent pregnancy by providing comprehensive case management services to expectant and parenting teens and their children. The programs emphasize building upon an adolescent's strengths and resources. Case managers work closely with youth to improve the health and well-being of themselves and their children.

### ASSISTED OUTPATIENT TREATMENT PROGRAM (AOT) (COURT-ORDERED TREATMENT) (ADULT & OLDER ADULT) (OC HCA)

**Address:** N/A

**Phone:** (855) HCA-1421 or (855) 422-1421

**Website:** <https://www.ochealthinfo.com/about-hca/behavioral-health-services/adult-and-older-adult-behavioral-health-aoabh/assisted>

**Description:** The Assisted Outpatient Treatment (AOT) program, also known as Laura's Law, provides court-ordered treatment for persons with severe mental illness. The program is designed to assist individuals who are resistant to obtaining or maintain treatment.

### CALIFORNIA COALITION FOR YOUTH - THE CALIFORNIA YOUTH CRISIS LINE (CYCL) (CHILDREN/YOUTH)

**Address:** PO Box 161448  
Sacramento, CA

**Phone:** (800) 843-5200

**Website:** <https://calyouth.org/>

**Description:** The California Youth Crisis Line (CYCL) operates 24/7 as the statewide emergency response system for youth (age 12-24) and families in crisis. Professionally trained staff and volunteer counselors respond to 17,000 calls annually with crisis intervention counseling and resource referrals to service providers in the caller's local community. We have access to more than 5,500 free or low-cost resources for youth and families across California.

## BEHAVIORAL HEALTH/ MENTAL HEALTH

### CASA DE LA FAMILIA (EMPHASIS ON HISPANICS)

**Address and Phone:**

CDLF Corporate Office  
1650 East 4<sup>th</sup> St., Suite 101  
Santa Ana, CA  
(714) 667-5220

508 W. Commonwealth Ave.  
Fullerton, CA  
(714) 667-5220

**Website:** <https://casadelafamilia.org/services>

**Description:** Casa de la Familia actively provides psychoeducation services to reduce the stigma of receiving mental health services. Casa de la Familia provides psychotherapy in individual, family, and group settings. Patients actively enrolled in one of our programs receive advocacy services, which includes case management services. Through some programs, Casa de la Familia can provide court accompaniment, help clients obtain restraining orders and more.

**Hispanic Populations:** The primary focus for the services we provide is the underserved and underrepresented minority populations, taking care to provide culturally appropriate and relevant services.

**Trauma:** Casa de la Familia specializes in the treatment of post-traumatic, anxiety, and depressive disorders through the provision crisis intervention and long-term individual and family therapy.

**Community:** We work closely with city, county and state social service agencies, police departments, victim advocates, family resource centers, nonprofit agencies, and community service programs.

### CHILD ABUSE SERVICES TEAM (CAST) (CHILDREN/YOUTH) (OC HCA)

**Address:** 401 The City Dr.  
Orange, CA 92868

**Phone:** (714) 935-7545

**Website:** <http://ssa.ocgov.com/cast/>

**Description:** Children and Youth Behavioral Health Services County staff work with a team consisting of medical, social work, and legal staff to provide assessment and treatment to victims of sexual abuse.

## BEHAVIORAL HEALTH/ MENTAL HEALTH

### CHILDREN AND YOUTH BEHAVIORAL HEALTH CRISIS ASSESSMENT TEAM (CAT) (CHILDREN/YOUTH) (OC HCA)

**Address:** N/A – Mobile Service

**Phone:** (866) 830-6011

**Website:** <https://www.ocalthinfo.com/about-hca/behavioral-health-services/more-bhs/children-youth-behavioral-health-cybh/crisis-services>

**Description:** This program serves all minors under the age of 18. Children and Youth Behavioral Health Crisis Assessment Team is comprised of social workers, marriage and family therapists, as well as a rotation of Behavioral Health Service Chiefs who provide crisis evaluations for minors to determine if psychiatric hospitalization is required or if the child/youth can be safely referred to a lower level of care. Hours of Operation: 24 hours a day, 7 days a week, 365 days a year. Languages: English, Spanish (additional translation services available)

### CHILDREN AND YOUTH BEHAVIORAL HEALTH OUTPATIENT CLINICS (CHILDREN/YOUTH) (OC HCA)

#### Address and Phone:

#### North Region

120 S. State College Blvd, Suite 150  
Brea, CA 90621  
(714) 577-5400

#### South Region

21632 Wesley Dr.  
Laguna Beach, CA 92651  
(949) 499-5346

24242 La Cresta  
Dana Point, CA 92629  
(949) 248-2228

5 Mareblu, Suite 100  
Aliso Viejo, CA 92656  
(949) 643-6900

#### East Region

500 City Parkway, Suite 200  
Orange, CA 92868  
(714) 480-6600

#### West Region

14140 Beach Blvd., Suite 155  
Westminster, CA 92683  
(714) 896-7556

#### Central Region

2801 Bristol St.  
Costa Mesa, CA 92626  
(714) 850-8408

**Website:** <https://ocalthinfo.com/about-hca/behavioral-health-services/more-bhs/children-youth-behavioral-health-cybh/clinics>

**Description:** Children and Youth Behavioral health Services (CYBH) provides a broad range of outpatient services for behaviorally, emotionally, or mentally disordered children and adolescents, which include evaluation, therapy, medication monitoring, crisis intervention, and collateral services to parents and families.



## BEHAVIORAL HEALTH/ MENTAL HEALTH

### CHOC BEREAVEMENT SUPPORT GROUPS (FOR LOSS OF CHILD) (ADULT & OLDER ADULT)

**Address:** 1201 W. La Veta Ave.

Orange, CA

**Phone:** (714) 509-8521

**Website:** <https://www.choc.org/programs-services/social-services/#support-groups>

**Description:** Bereavement Support Groups for families who have lost a child. Online (virtual) groups available for English and Spanish-speaking adults on the 1<sup>st</sup> Wednesday evening of each month. Please contact [griefsupport@choc.org](mailto:griefsupport@choc.org) or 714-509-8521 for more information and click the link to join us online.

### CHILDREN'S SUPPORT AND PARENTING PROGRAM (CSPP) (CHILDREN/YOUTH) (OC HCA)

**Address:** 4000 W. Metropolitan Dr., Suite 400

Orange, CA

**Phone:** (714) 480-4678

**Website:** <https://www.ochealthinfo.com/about-hca/behavioral-health-services/bh-services/prevention-intervention-services/parent-family>

**Description:** This is a prevention program serving a wide range of families from different backgrounds whose stressors make children more vulnerable to developing behavioral health problems. Program services focus on families that have a common parental history of serious substance abuse and/or mental illness; families whose family member's actual or potential involvement in the juvenile justice system may make them more vulnerable to behavioral health problems; children living with family members who have developmental or physical illnesses/disabilities; children living in families that are impacted by divorce, domestic violence, trauma, unemployment, and/or homelessness; and children of families of active duty military/returning veterans. A multi-week psycho-educational group series is facilitated with a focus on increasing parenting skills and support, increasing child resiliency, and improving the overall strength of the family. Brief family intervention sessions and referrals to community services are available to all participants. Follow-up sessions are provided to graduates as an opportunity to reunite with other families and refresh their learned skills.

### CLINICAL EVALUATION AND GUIDANCE UNIT (JUVENILE HALL/PROBATION) (CHILDREN/YOUTH) (OC HCA)

**Address:** 301 The City Dr., South

Orange, CA 92868

**Phone:** (714) 935-6363

**Website:** <https://www.ochealthinfo.com/about-hca/behavioral-health-services/more-bhs/children-youth-behavioral-health-cybh/specialized>

**Description:** Children and Youth Behavioral Health Services county staff provide assessment and treatment services to youth during incarceration. This includes incarcerated youth in Juvenile Hall, the Youth Guidance Center, the Joplin Youth Center, and the Youth Leadership Academy.

## BEHAVIORAL HEALTH/ MENTAL HEALTH

### COMMUNITY COUNSELING & SUPPORTIVE SERVICES (CCSS) (OC HCA)

**Address:** 4000 W. Metropolitan Dr., Suite 405  
Orange, CA 92868

**Phone:** (714) 645-8000

**Website:** <https://ochealthinfo.com/about-hca/behavioral-health-services/bh-services/prevention-intervention-services/early-4>

**Description:** The counseling program is designed to serve individuals of all ages experience mild to moderate behavioral health conditions including trauma. The program specializes in providing services to diverse communities including LGBTQI+, deaf and hard of hearing and underserved ethnic community.

### CRISIS ASSESSMENT AND PSYCHIATRIC EMERGENCY AND RESPONSE TEAMS (CAT/PERT) (ADULT & OLDER ADULT) (OC HCA)

**Address:** NA

**Phone:** (866) 830-6011

**Website:** <https://www.ochealthinfo.com/about-hca/behavioral-health-services/adult-and-older-adult-behavioral-health-aoabh/cat-pert-program>

**Description:** The **Crisis Assessment Team (CAT)** provides 24-hour mobile response services to any adult experiencing a behavioral health crisis. Staff members receive calls to provide crisis intervention individuals with mental health issues from law enforcement officers in the field, social services agencies, and concerned family members. CAT conducts risk assessments, initiates involuntary hospitalizations when necessary, provides resources and linkage, and conducts follow-up contacts for individuals assessed. Staff members on **Psychiatric Emergency Response Team (PERT)** are mental health clinicians who ride along with assigned law enforcement officers to address mental health related calls in the assigned city. PERT conducts risk assessments initiates involuntary hospitalizations when necessary and provide resources and education. The program also provides outreach and follow-up services to ensure linkage to ongoing services.

### FIRST CANDLE (MISCARRIAGE, STILLBIRTH, AND SIDS/SUID SUPPORT GROUPS) (ADULT & OLDER ADULT)

**Address:** 49 Locust Ave., Suite 104  
New Canaan, CT 06840 (*Services provided via phone or virtual*)

**Phone:** 24-hour Grief Line: (800) 221-7437

**Website:** <https://firstcandle.org/bereavement-support/>

**Description:** Offers a grief support hotline where grief counselors are available to help individuals through the difficult time following the death of a baby. Also offers 3 online, 24-hour access support groups to connect with communities of those dealing with miscarriage, stillbirth, Sudden Infant Death Syndrome (SIDS), and Sudden Unexpected Infant Death (SUID).

## BEHAVIORAL HEALTH/ MENTAL HEALTH

### HOUSING AND SUPPORTIVE SERVICES (ADULT & OLDER ADULT) (OC HCA)

**Address:** N/A

**Phone:** (714) 796-0200

**Website:** <https://www.ocalthinfo.com/about-hca/behavioral-health-services/adult-and-older-adult-behavioral-health-aoabh/housing-and>

**Description:** Housing and Supportive Services provides a continuum of housing resources for individuals living with serious mental illness who are experiencing homelessness. This includes:

- Adult Residential Care Facility
- Residential Rehabilitation Facilities
- Short Term Housing
- Bridge Housing
- Permanent Supportive Housing

### JUVENILE RECOVERY COURT (JRC) (CHILDREN/YOUTH) (OC HCA)

**Address:** 301 The City Dr. South  
Orange, CA 92868

**Phone:** (714) 935-6363

**Website:** <https://www.ocalthinfo.com/about-hca/behavioral-health-services/more-bhs/children-youth-behavioral-health-cybh/specialized>

**Description:** A collaboration between Children and Youth Behavioral Health Services (CYBH), Probation, Collaborative Court Full-Service Partnership and Juvenile Court for youth who have committed substance abuse related offense.

### MARIPOSA WOMAN AND FAMILY CENTER

**Address and Phone:**

1845 W Orangewood Ave, Suite 300  
Orange, CA  
(714) 547-6494

29222 Rancho Viejo Rd., Suite 123  
San Juan Capistrano, CA  
(949) 429-6888

**Website:** <https://www.mariposacenter.org/>

**Description:** At Mariposa Women and Family Center, we deliver high-quality, innovative therapy services that are tailored to meet the specific needs of individual. Programs: Group therapy, substance abuse, CalWORKs, equine therapy, and individual counseling.

## BEHAVIORAL HEALTH/ MENTAL HEALTH

### NAMI WARM LINE (EMOTIONAL SUPPORT AND LINKAGE TO OC RESOURCES)

**Address:** N/A

**Phone:** (714) 991-6412

**Website:** <https://www.namioc.org/>

**Description:** National Alliance on Mental Illness (NAMI) provides emotional support and Orange County resources 18 hours a day. This is a free and confidential telephone service providing emotional support and resources to Orange County residents. Monday-Saturday: 9am-3am and Sunday, 10am-3am. Please call if you need emotional comfort or resources.

### NATIONAL SUICIDE PREVENTION LIFELINE

**Address:** N/A

**Phone:** (800) 273-8255

**Website:** <https://suicidepreventionlifeline.org/>

**Description:** The Lifeline provides 24/7, free and confidential support for people in distress, prevention and crisis resources for you or your loved ones, and best practices for professionals.

### OC CENTER FOR RESILIENCY, EDUCATION, WELLNESS (OCCREW) (ADULT) (OC HCA)

**Address:** 4000 W. Metropolitan Dr., Suite 403  
Orange, CA

**Phone:** (714) 480-5100

**Website:** <https://www.ochealthinfo.com/about-hca/behavioral-health-services/bh-services/prevention-intervention-services/early>

**Description:** The program provides early intervention services to Orange County residents between the ages of 12-25 years old who are experiencing their first episode of psychosis with symptoms that started within the last 24 months. Additionally, the program services the families of eligible youth. Services include screening and needs assessments, clinical case management, individual counseling and family services, psychiatric care, psychoeducational groups, referrals and linkages to community resources, and community education on "The First Onset of Psychosis."

### OC LINKS (OC HCA)

**Address:** N/A

**Phone:** (855) 625-4657

**Website:** <https://www.ochealthinfo.com/about-hca/behavioral-health-services/bh-services/navigation-training/oc-links>

**Description:** OC Links' Navigators are available to help callers understand what programs or services are the right fit for them. Navigators are available Monday through Friday from 8am to 6pm by phone at (855) OC Links (855-625-4657) or by connecting online through a Chat line at <https://www.chorusplatform.io/m/oc-links/chat>.

## BEHAVIORAL HEALTH/ MENTAL HEALTH

### OC PARENT WELLNESS PROGRAM (OCPWP) (ADULT) (OC HCA)

**Address:** 4000 W. Metropolitan Dr., Suites 400 & 404  
Orange, CA

**Phone:** (714) 480-5160

**Website:** <https://www.ochealthinfo.com/about-hca/behavioral-health-services/bh-services/prevention-intervention-services/early-1>

**Description:** The Orange County Parent Wellness Program has been expanded to specialize in supporting families with children under the age of 18. This includes pregnant females and partners affected by the pregnancy or birth of a child within the past 12 months, families that have been reported to Child Protective Services for allegations of child abuse or neglect or families with a young child between the ages of 0 and 8 years who are exhibiting behavioral symptoms that maybe negatively impacting their readiness for school. Services include screening and needs assessments of the family, clinical case management, individual counseling, family collateral services, parent education, psycho-education support groups, referrals and linkages to community resources and community education on Perinatal Mood & Anxiety Disorders.

### OUTREACH AND ENGAGEMENT (ADULT & OLDER ADULT) (OC HCA)

**Address:** 500 City Parkway West, 4<sup>th</sup> Floor  
Orange, CA 92868

**Phone:** (714) 834-7742

**Website:** <https://www.ochealthinfo.com/about-hca/behavioral-health-services/bh-services/prevention-intervention-services/early-0>

**Description:** Individuals who are homeless or on the verge of become homeless. Among this group, services are offered to individuals of all ages with behavioral health conditions ranging from mild to moderate to severe and chronic mental illness. Staff frequents known gathering places for the homeless including food banks, shelters, and public areas such as parks/libraries to identify potential consumers and screen for program eligibility.

## BEHAVIORAL HEALTH/ MENTAL HEALTH

### PHOENIX HOUSE (SUPPORT FOR ADDICTION, BEHAVIORAL HEALTH AND FAMILY SERVICES) (ADULT & OLDER ADULT)

**Address:** 1207 E. Fruit St.  
Santa Ana, CA

**Phone:** Behavioral Health Intervention and Support Services: (714) 486-0940

**Website:** <https://phoenixhouseca.org/community-services/>

**Description:** Phoenix House California is dedicated to helping young people, women, and men overcome substance and alcohol abuse to live extraordinary lives in recovery. Services include providing support for addiction, behavioral health and family services to anyone who needs our help through residential and outpatient treatment, recovery support, in-custody substance abuse and mental health services, as well as school-based prevention and mental health programs.

School Based Behavioral Health intervention and Support provides services and curriculum for students and their families for the purpose of preventing and/or interrupting the onset or progression of behavioral health conditions, negative social behaviors, and emotional distress in youth exhibiting early signs of problem behaviors. Services will be delivered to elementary, middle, and high schools in school districts that have the highest indicators of behavioral issues, including dropout rates, expulsion, and suspensions. Curriculum will be implemented at the classroom level for all students to explore a positive approach to the school environment. More intensive curriculum will be implemented of students and families based on assessed need.

### PROGRAM FOR ASSERTIVE COMMUNITY TREATMENT (CYBH PACT) (CHILDREN/YOUTH) (OC HCA)

**Address:** 2200 W. Orangewood Ave., Suite 212  
Orange, CA 92868

**Phone:** (714) 645-8040

**Website:** <https://www.ocalthinfo.com/about-hca/behavioral-health-services/more-bhs/children-youth-behavioral-health-cybh/specialized>

**Description:** PACT (Program for Assertive Community Treatment) is a field-based program for transitional age youth and youth and young adults aged 14-21 living with a chronic and persistent mental illness, who may have a co-occurring substance use disorder, and who are experiencing significant impairments in their daily functioning. Outpatient services include the following intensive mental health services: assessment, individual, family and group therapy, substance abuse treatment, medication support, crisis intervention, extensive case management, and advocacy.

## BEHAVIORAL HEALTH/ MENTAL HEALTH

### PROGRAM FOR ASSERTIVE COMMUNITY TREATMENT (PACT) (ADULT & OLDER ADULT) (OC HCA)

**Address and Phone:**

23228 Madero  
Mission Viejo, CA 92691  
(949) 454-3940

401 E. Imperial Highway  
Fullerton, CA 92835  
(714) 447-7000

401 W. Civic Center Dr.  
Santa Ana, CA 92701  
(714) 480-6767

2035 E. Ball Rd., Suite 200  
Anaheim, CA 92806  
(714) 517-6300

14140 Beach Blvd., Suite 223  
Westminster, CA 92683  
(714) 896-7566

**Older Adult Services**  
4000 Metropolitan Dr.  
Orange, CA 92868  
(714) 972-3700

**Website:** <https://www.ochealthcareagency.com/mhp/31447-aoabh-older-adult-services-oas-pact-orange> or <https://www.ochealthcareagency.com/mhp/>

**Description:** The Adult Program for Assertive Community Treatment is an outpatient program that serves adults living with severe and persistent mental illness and who are experiencing multiple significant impairments in their community functioning. PACT is an intensive outpatient program that provides assessment, linkage, individual and group therapy, extensive case management, advocacy, medication support, substance abuse treatment, and a variety of recovery services.

### RECOVERY (OLDER ADULT) (OC HCA)

**Address:** 4000 Metropolitan Dr.  
Orange, CA 92868

**Phone:** (714) 972-3700

**Website:** <https://www.ochealthcareagency.com/mhp/31448-aoabh-older-adults-mental-health-recovery-program-2>

**Description:** This program provides case management, mental health services, medication services and crisis intervention. Services are provided in the community, in clients' homes and at the clinic. This is for Orange County residents aged 60 and up with impairments in functioning related to a mental illness.

## BEHAVIORAL HEALTH/ MENTAL HEALTH

### SENIOR HEALTH OUTREACH AND PREVENTION PROGRAM (SHOPP) (OLDER ADULT) (OC HCA)

**Address:** 4000 Metropolitan Dr.  
Orange, CA 92868

**Phone:** (714) 972-3700

**Website:** <https://www.ochealthcareagency.com/mhp/31449-aoabh-shopp-senior-health-outreach-prevention-program-behavioral-health-3>

**Description:** SHOPP Behavioral Health Clinicians provide field-based engagement services, crisis intervention, assessment, referral, and linkage to resources for older adults ages 60 and above who are experiencing a functional impairment related to a mental health issue. SHOPP also provides psychoeducation to families, caregivers, and brief counseling to clients, families, and caregivers.

### TRANSITIONAL AGE YOUTH/PROGRAM FOR ASSERTIVE COMMUNITY TREATMENT (TAY PACT) (CHILDREN/YOUTH) (OC HCA)

**Address and Phone:**

23228 Madero  
Mission Viejo, CA 92691  
(949) 454-3940

401 E. Imperial Highway  
Fullerton, CA 92835  
(714) 447-7000

1200 N. Main St., Suite 200  
Santa Ana, CA 92701  
(714) 480-6767

2035 E. Ball Rd., Suite 200  
Anaheim, CA 92806  
(714) 517-6300

14140 Beach Blvd., Suite 223  
Westminster, CA 92683  
(714) 896-7566

3115 Red Hill Ave.  
Costa Mesa, CA 92626  
(714) 850-8463

**Website:** <https://www.ochealthinfo.com/about-hca/behavioral-health-services/more-bhs/children-youth-behavioral-health-cybh/crisis-services>

**Description:** The Program for Assertive Community Treatment for Transitional Age Youth (TAY PACT) provides outpatient services including assessment, linkage, individual and group therapy, extensive case management, advocacy, medication support, substance abuse treatment, and a variety of recovery services for individuals from age 18-26 who live with severe and persistent mental illness and who are experiencing multiple significant impairments in their community functioning.



## BEHAVIORAL HEALTH/ MENTAL HEALTH

### VETERANS' SERVICES (OC4VETS) (ADULT & OLDER ADULT) (OC HCA)

**Address:** 1300 S. Grand, Bldg. B  
Santa Ana, CA 92705

**Phone:** (714) 480-6476

**Website:** <https://www.ochealthinfo.com/page/bhs-veterans-servicesoc4vets>

**Description:** Veterans' Services provide training, case management for select veteran clients, resource linkage and collaborative partnerships to improve the behavioral health of Orange County veterans.

### VETERANS' COURT SERVICES (COURT SUPPORT 4 VETS) (ADULT & OLDER ADULT) (OC HCA)

**Address:** 1300 S. Grand, Bldg. B  
Santa Ana, CA 92705

**Phone:** (714) 480-6476

**Website:** <https://www.ochealthinfo.com/page/bhs-veterans-servicesoc4vets>

**Description:** Veterans' Court Services (Court Support 4 Vets) provides case management to veterans in the OC Superior Court system and the Veterans' Non-Criminal Domestic Violence Family Court. This service provides case management to court-assigned veterans who need professional support, referrals, and linkages to the Veteran Administration (VA), Veterans' Center and community organizations that provide treatment and other services to veterans, military, and family members.

### WAYMAKERS (CHILDREN'S CRISIS RESIDENTIAL) (CHILDREN/YOUTH)

**Address:** 980 Catalina  
Laguna Beach, CA

7291 Talbert Ave.  
Huntington Beach, CA

14632 Yorba St.  
Tustin, CA

**Phone:** (714) 714-0780

**Website:** <https://www.waymakersoc.org/sheltering-children/>

**Description:** Waymakers Children's Crisis Residential Program offers a temporary, short-term, six bed crisis stabilization home to adolescents who are in crisis with the goal of reducing at risk behaviors, peer and family problems, out of home placement, and involvement in the child welfare and juvenile justice system among adolescents.

## BEHAVIORAL HEALTH/ MENTAL HEALTH

### WAYMAKERS (HOMICIDE VICTIM SERVICES)

**Address:** 401 Civic Center Dr. West  
Santa Ana, CA

**Telephone:** (714) 347-8494

**Website:** <https://waymakersoc.org/>

**Description:** Provides counseling and support services to family members of homicide victims. Works with the homicide unit in the District Attorney's Office. All victims' families are provided with extended services and support during the investigation and prosecution of the case.

### YOUTH REPORTING CENTER (CHILDREN/YOUTH) (OC HCA)

**Address:** 1001 S. Grand Ave.  
Santa Ana, CA 92705

**Phone:** (714) 667-7770

**Website:** <https://ocprobation.ocgov.com/bureaus/juvenile-operations/juvenile-field-operations/youth-reporting-centers-ycr>

**Description:** The Youth Reporting Center (YRC) is a Probation Department alternative to incarceration. The program provides school and behavioral health services for probation youth in the community who are assigned to the program. Children and Youth Behavioral Health Services provides the behavioral health services component to this collaboration with the Probation Department and the Orange County Department of Education.

(End of Category)

## BEHAVIORAL HEALTH/ SUBSTANCE ABUSE

Please see: Health Care Agency SUD Provider List (Appendix 1)

Please see: MATCONNECT Clinics (Appendix 2)

Please see: MATCONNECT Pharmacies (Appendix 3)

## SUBSTANCE ABUSE

### ADULT AND OLDER ADULT ABUSE SERVICES (AOABH) SUBSTANCE USE DISORDER TREATMENT (PERINATAL) (OC HCA)

#### Address and Phone:

##### **Aliso Viejo Perinatal Services**

5 Mareblu, Suite 100  
Aliso Viejo, CA 92656  
(949) 643-6930

##### **Santa Ana Perinatal Services**

1200 N. Main St., Suite 301  
Santa Ana, CA 92701  
(714) 480-6660

##### **Anaheim Perinatal Services**

2035 E. Ball Rd., Suite 100-A and 100-P  
Anaheim, CA 92806  
(714) 517-6140

##### **Westminster Perinatal Services**

14140 Beach Blvd., Suite 120  
Westminster, CA 92683  
(714) 934-4600

**Website:** <https://www.ocalthinfo.com/about-hca/behavioral-health-services/bh-services/alcohol-drug-abuse-services>

**Description:** Adult and Older Adult Abuse Services (AOABH) Substance Use Disorder (SUD) treatment programs include crisis intervention, assessment and evaluation; individual, group and family counseling, HIV education, pre- and post-test counseling, and voluntary testing; counseling and testing; referrals to other programs when indicated; and outreach to schools and the general community.

Perinatal Program Services occur at the Outpatient and Residential levels of care and take an active role in promoting the health of our community by offering evidence-based treatment to help pregnant and parenting women create positive change in their recovery. Preference is given both to women who are pregnant and IV drug users. These programs promote an understanding of addiction and the recovery process by providing education, helping women acquire effective coping skills, develop safe living situations, and decrease domestic violence and abuse.

## BEHAVIORAL HEALTH/ SUBSTANCE ABUSE

Please see: Health Care Agency SUD Provider List (Appendix 1)

Please see: MATCONNECT Clinics (Appendix 2)

Please see: MATCONNECT Pharmacies (Appendix 3)

### ADULT AND OLDER ADULT BEHAVIORAL HEALTH (AOABH) (OC HCA)

#### Address and Phone:

##### **North Region**

2035 E. Ball Rd., Suite 200  
Anaheim, CA 92806  
(714) 517-6300

##### **Pacific Asian Services**

1200 N. Main St., Suite 200  
Santa Ana, CA 92701  
(714) 480-6767

##### **South Region**

5 Mareblu  
Aliso Viejo, CA 92656  
(949) 643-6901

##### **Pacific Asian Services**

14140 Beach Blvd., Suite 223  
Westminster, CA 92683  
(714) 896-7566

##### **East Region**

1200 N. Main St., Suite 200  
Santa Ana, CA 92701  
(714) 480-6767

##### **Older Adult Services**

4000 Metropolitan Dr.  
Orange, CA 92868  
(714) 972-3700

##### **West Region**

14140 Beach Blvd., Suite 223  
Westminster, CA 92683  
(714) 896-7566

**Website:** <https://www.ocalthinfo.com/about-hca/behavioral-health-services/bh-services/treatment-facilities/adult-outpatient-clinics>

**Description:** Adult and Older Adult Behavioral Health (AOABH) provides recovery mental health services and episodic treatment services with emphasis in individual needs, strengths, choices, and involvement in service planning and implementation. Adults who have a serious and present mental disorder and may have co-occurring substance abuse disorder and impairment in their ability to function in the community or who have a history of recurring substantial functional impairment, hospitalization nor symptoms can access services.

## BEHAVIORAL HEALTH/ SUBSTANCE ABUSE

Please see: Health Care Agency SUD Provider List (Appendix 1)

Please see: MATCONNECT Clinics (Appendix 2)

Please see: MATCONNECT Pharmacies (Appendix 3)

### AL-ANON (RELATIVES AND FRIENDS OF ALCOHOLICS)

**Address:** 12391 Lewis St., Suite 102  
Garden Grove, CA

**Phone:** (714) 748-1113

**Website:** <https://www.ocalanon.org/>

**Description:** The Al-Anon Family Groups are a fellowship of relatives and friends of alcoholics who share their experience, strength, and hope in order to solve their common problems. We believe alcoholism is a family illness and that changed attitudes can aid recovery. Hours of operation: Tuesday, Wednesday, and Thursday 9:30am – 4:30pm.

### ALCOHOL AND OTHER DRUG (AOD) PREVENTION TEAM (OC HCA)

**Address:** 4000 W. Metropolitan Dr., Suite 400  
Orange, CA 92868

**Phone:** (714) 954-2900

**Website:** <https://ochealthinfo.com/about-hca/behavioral-health-services/bh-services/prevention-intervention-services/school-based>

**Description:** The Alcohol and Other Drug Prevention Team provides staff training, parent education, school-based curriculum, community education and outreach to increase awareness of, prevent alcohol, and drug use/abuse.

### ALCOHOLICS ANONYMOUS

**Address and Phone:**

1526 Brookhollow Dr., Suite 75  
Santa Ana, CA 92705-5466  
(714) 556-4555 (24 Hours)

1661 E. Chapman Ave., Suite 1H  
Fullerton, CA 92831  
(714) 773-4357 (24 Hours)

30011 Ivy Glenn Dr., Suite 104  
Laguna Niguel, CA 92677  
(949) 582-2697 (24 Hours)

**Website:** <https://oc-aa.org/home.htm>

**Description:** Alcoholics Anonymous is a fellowship of men and women who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism. The only requirement for membership is a desire to stop drinking. There are no dues or fees for AA membership; we are self-supporting through our own contributions. AA is not allied with any sect, denomination, politics, organization or institution; does not wish to engage in any controversy, neither endorses nor opposes any causes. Our primary purpose is to stay sober and help other alcoholics to achieve sobriety.

## BEHAVIORAL HEALTH/ SUBSTANCE ABUSE

Please see: Health Care Agency SUD Provider List (Appendix 1)

Please see: MATCONNECT Clinics (Appendix 2)

Please see: MATCONNECT Pharmacies (Appendix 3)

### ANAHEIM LIGHTHOUSE

**Address:** 1320 West Pearl St.  
Anaheim, CA

**Phone:** (855) 767-6777 or (877) 959-5909

**Website:** <https://anaheimlighthouse.com/>

**Description:** Anaheim Lighthouse prepares a drug addiction treatment plan for each client. The plan is the result of a collaboration between each client and their primary therapist and addiction counselor. Length of treatment will depend entirely on the client's situation, with options for residential detox, residential care, partial hospitalization, and intensive outpatient levels. In addition, we provide trauma group sessions to help clear the way for recovery. All our therapists are addiction specialists with Master's level degrees and above. All our addiction counselors are certified and have personal experience with addiction recovery.

Within our abstinence-based treatment programs, we provide a comprehensive slate of services, such as individual and group counseling, drug and alcohol education, and introduction to the 12-step program. Recognizing the importance of family healing, we also offer a strong family support program. We promote our holistic approach to recovery through treating the mind, body, and soul. We encourage a healthy diet and physical fitness through visits to a nationally recognized gym, yoga, and meditation during a client's stay.

### CLEAN PATH BEHAVIORAL HEALTH (SERVES PREGNANT AND PARENTING WOMEN, AND MOTHERS SEEKING RE-UNIFICATION)

**Address:** 1650 Adams Ave.  
Costa Mesa, CA

**Phone:** (949) 734-7432

**Website:** <https://cleanpathrecovery.com/perinatal-women-with-children-substance-abuse-program-2/>

**Description:** Clean Path Behavioral Health's perinatal substance abuse program serves pregnant women, mothers in need of re-unification with their children and parenting women who decide to keep their children with them while they under-go treatment. Our program offers new mothers the opportunity to participate in classes to improve their parenting skills, receive education on mental health and health and share in group sessions to grown and share their experience with their peers.

## BEHAVIORAL HEALTH/ SUBSTANCE ABUSE

Please see: Health Care Agency SUD Provider List (Appendix 1)

Please see: MATCONNECT Clinics (Appendix 2)

Please see: MATCONNECT Pharmacies (Appendix 3)

### COLLABORATIVE COURTS-DRUG COURT AND DRIVING-UNDER-THE INFLUENCE (DUI) COURT (OC HCA)

**Address and Phone:**

5 Mareblu, Suite 100  
Aliso Viejo, CA 92656  
(949) 643-6930

3115 Red Hill  
Costa Mesa, CA 92626  
(714) 517-6140

1200 N. Main St., Suite 100B  
Santa Ana, CA 92701  
(949) 643-6930

2035 E. Ball Rd., Suite 100A  
Anaheim, CA 92806  
(714) 517-6140

**Website:** <https://www.ochealthinfo.com/about-hca/behavioral-health-services/authority-quality-improvement-services-division-aqis/court>

**Description:** The Drug Court Program is a highly intensive outpatient drug and alcohol rehabilitation program for individuals with felony drug charges facing prison time. The program is a minimum of 18 months and includes individual treatment, group treatment, drug/alcohol education, drug/alcohol testing, formal probation, and frequent progress review with the judge.

The DUI Court Program is a highly intensive outpatient alcohol rehabilitation program for individuals with multiple misdemeanor DUI's. This program is a minimum of 12 months and includes individual treatment, group treatment, drug/alcohol education, drug/alcohol testing, formal probation, and frequent program reviews with the judge.

## BEHAVIORAL HEALTH/ SUBSTANCE ABUSE

Please see: Health Care Agency SUD Provider List (Appendix 1)

Please see: MATCONNECT Clinics (Appendix 2)

Please see: MATCONNECT Pharmacies (Appendix 3)

### CORNERSTONE

**Address:**

1950 17<sup>th</sup> St., Suite 150  
Santa Ana, CA

13682 Yorba St.  
Tustin, CA

**Phone:** (714) 547-5375

**Website:** <https://www.cornerstonesocal.com>

**Description:** Cornerstone offers a vast range of therapeutic approaches to addiction and mental health issues including: Cognitive Behavioral Therapy (CBT), Dialectical Behavior Therapy (DBT), Art Therapy, Acceptance and Commitment Therapy (ACT), Person-Centered Therapy, Emotion-Focused Therapy (EFT), Mindfulness, Interpersonal Therapy (IPT), Transactional Analysis, Existential therapy, Psychoeducation, Psychodrama, Schema Therapy, Rational Emotive Behavior Therapy (REBT), Integrative Counseling, Compassion Focused Therapy (CFT), Cognitive Analytic Therapy, Psychodynamic Counseling, Life Skills Work, Nutrition Education, Wellbeing Activities, Treatment Settings.

Financial coordinators are available to work with insurance providers on our behalf. If insurance is not available, we have flexible payment plans. Sorry, we do not accept Medicaid or Medicare. Cornerstone has grown into a 20-home system including 4 residential detox homes, extended care, monitored residential and sober living homes. Cornerstone also boasts an outpatient day treatment facility in Santa Ana.

### NEW LUNG (SMOKING OR VAPING CESSATION) (OC HCA)

**Address:** N/A

**Phone:** (866) NEW-LUNG (866-639-5864)

**Website:** <https://www.ochealthinfo.com/about-hca/public-health-services/services/healthy-living/tobacco-use-prevention-program/quit-1>  
<https://www.1866newlung.com/>

**Description:** New Lung offers free countywide services to quit smoking or vaping for teens and adults who live, work, or attend school in Orange County. calling 1-866-NEW-LUNG (1-866-639-5864) or visiting the [New Lung website](https://www.1866newlung.com/) (https://www.1866newlung.com/).

You will speak to a counselor who will let you know when and where the next seminar or class is or schedule an individual counseling session with you. You can choose any service that best fits your needs. Adult services are offered in English, Spanish, Vietnamese, Korean, and Farsi. Free Nicotine Patches are available to adults 18 and older who complete any of the adult cessation services.



## BEHAVIORAL HEALTH/ SUBSTANCE ABUSE

Please see: Health Care Agency SUD Provider List (Appendix 1)

Please see: MATCONNECT Clinics (Appendix 2)

Please see: MATCONNECT Pharmacies (Appendix 3)

### OCEAN HILLS RECOVERY INC.

**Address:** 27124 Paseo Espada, Suite 805  
San Juan Capistrano, CA

**Phone:** (833) 538-0605

**Website:** <https://oceanhillsrecovery.com/programs/>

**Description:** Our experienced California drug rehab clinical staff will combine evidence-based psychotherapy approaches with the proven theories of the twelve steps to create the most effective treatment experience available for you. Our Collaborative treatment philosophy is based on the ongoing efforts of our knowledgeable staff and their years of drug rehab treating experience. You and your family members can become reconnected to the joy of life. Private insurance and PPO provider.

### PHOENIX HOUSE (SUPPORT FOR ADDICTION, BEHAVIORAL HEALTH AND FAMILY SERVICES) (ADULT & OLDER ADULT)

**Address:** 1207 E. Fruit St.  
Santa Ana, CA

**Phone:** Behavioral Health Intervention and Support Services: (714) 486-0940

**Website:** <https://phoenixhouseca.org/community-services/>

**Description:** Phoenix House California is dedicated to helping young people, women, and men overcome substance and alcohol abuse to live extraordinary lives in recovery. Services include providing support for addiction, behavioral health and family services to anyone who needs our help through residential and outpatient treatment, recovery support, in-custody substance abuse and mental health services, as well as school-based prevention and mental health programs.

School Based Behavioral Health intervention and Support provides services and curriculum for students and their families for the purpose of preventing and/or interrupting the onset or progression of behavioral health conditions, negative social behaviors, and emotional distress in youth exhibiting early signs of problem behaviors. Services will be delivered to elementary, middle, and high schools in school districts that have the highest indicators of behavioral issues, including dropout rates, expulsion, and suspensions. Curriculum will be implemented at the classroom level for all students to explore a positive approach to the school environment. More intensive curriculum will be implemented of students and families based on assessed need.

## BEHAVIORAL HEALTH/ SUBSTANCE ABUSE

Please see: Health Care Agency SUD Provider List (Appendix 1)

Please see: MATCONNECT Clinics (Appendix 2)

Please see: MATCONNECT Pharmacies (Appendix 3)

### PROTOTYPES MOTHER AND CHILD RESIDENTIAL HOME

**Address:** Tustin Location: 15405 Landsdowne Rd.  
Tustin, CA

**Phone:** (714) 566-2874

**Website:** <https://www.prototypes.org/treatment-programs/programs/>

**Description:** Prototypes' clients are women of all ages and backgrounds whose lives have been disrupted by the traumas of addiction. Participation is voluntary and expected length of stay is 6 to 18 months.

Mother and Child Residential Homes - Tustin Location Brochure:

<https://www.prototypes.org/wp-content/uploads/Tustin-Family-Campus-Brochure.pdf>

Family-center residential program for mothers with substance use disorders. Focus on healthy parenting while addressing other issues that affect the entire family.

Mothers must meet the following requirements:

- Recovering from substance use issues
- Have an open case with Orange County Social Services Agency
- Have up to 3 children (1 child must be under 6 years of age and no children older than 10)

### SUBSTANCE ABUSE RESOURCES TEAM (START) (OC HCA)

**Address:** 4000 Metropolitan Dr.  
Orange, CA 92868

**Phone:** (714) 972-3700

**Website:** <https://www.ocalhealthinfo.com/about-hca/behavioral-health-services/adult-and-older-adult-behavioral-health-aoabh/older-adult>

**Description:** START is an in-home service for older adults aged 60 and above who have a serious mental illness and misuse substances such as alcohol, recreational drugs, over the counter and prescription medications. START serves older adults who are unable to access traditional services geared toward drug and alcohol abuse. Services include engagement, brief intervention, mental health and substance abuse counseling and education, coordination with health care providers, case management, information, and linkage to community services and inpatient treatment programs.

## BEHAVIORAL HEALTH/ SUBSTANCE ABUSE

Please see: Health Care Agency SUD Provider List (Appendix 1)

Please see: MATCONNECT Clinics (Appendix 2)

Please see: MATCONNECT Pharmacies (Appendix 3)

### TEEN CHALLENGE OF SOUTHERN CALIFORNIA

**Address:** 416 N. Main St.  
Santa Ana, CA

**Phone:** (714) 835-8822

**Website:** <https://www.teenchallenge.org/about-us/our-programs/>

**Description:** Teen Challenges of Southern California has been an effective solution to life-controlling problems. They offer a variety of outreach programs and have a one-year residential drug recovery program for over the age of 18, as well as adolescent boys aged 12-17. The one-year adult program starts with a student entering one of their centers for approximately three months, then transferring to one of two long-term centers for an additional nine months.

(End of Category)

## COMMUNITY AND NON-PROFIT AGENCIES

### COMMUNITY AGENCIES (ETHNIC AND CULTURAL)

#### ACCESS CALIFORNIA SERVICES (EMPHASIS ON ARAB- AND MUSLIM- AMERICANS)

**Address:** 631 S. Brookhurst St., Suite 107  
Anaheim, CA

**Phone:** (714) 917-0440

**Website:** <https://www.accesscal.org/about-us/>

**Description:** ACS is a culturally and linguistically sensitive health and human services nonprofit organization, which provides social and economic services to local **Arab- and Muslim-Americans**, refugees, and immigrants, yet we are non-sectarian, serving families and individuals of any faith or ethnicity. Services include: Vocational English training, case management and advocacy in 16 languages, citizenship and immigration services, employment and tax services, emergency financial assistance, educational services, healthcare access services, counselling and support, community service and civic engagement, refugee services, and refugee health assessments.

#### THE CAMBODIAN FAMILY

**Address:** 1626 E. 4<sup>th</sup> St.  
Santa Ana, CA

**Phone:** (714) 571-1966

**Website:** <http://cambodianfamily.org/>

**Description:** The **Cambodian** Family is a grassroots, independent community-based organization that provides opportunities for refugee and immigrant families to develop the knowledge, skills, and desires for creating health and well-being in their lives.

#### KOREAN COMMUNITY SERVICES

**Address:** 7212 Orangethorpe Ave., Suite 9A  
Buena Park, CA

**Phone:** (714) 503-6550

**Website:** <http://koreancommunity.org/>

**Description:** Korean Community Services aims to assist and empower **Korean American** individuals, families, and the greater immigrant community. Korean Community Services is one of the largest behavioral health providers in Orange County specializing in services to mandated populations. Through domestic violence, parenting, child abuse, substance abuse and anger management programs, Korean Community Services serves clients mandated to treatment by the Orange County Courts, Probation, Social Services and Health Care Agency. Furthermore, Korean Community Services' expertise is in substance abuse and as such, Korean Community Services encounters many dually diagnosed clients.

## COMMUNITY AND NON-PROFIT AGENCIES/ COMMUNITY AGENCIES (ETHNIC AND CULTURAL)

### LATINO HEALTH ACCESS

**Address:** 450 West Fourth St., Suite 130  
Santa Ana, CA

**Phone:** (714) 542-7792

**Website:** <https://www.latinohhealthaccess.org/>

**Description:** Latino Health Access partners with communities to bring health, equity, and sustainable change through education, services, conscious-raising and civic participation. Programs include family support services, therapy/counseling, empowerment classes, support group, parenting classes, health promotion and disease prevention, children and youth initiative, mental health, domestic violence, and community engagement and advocacy.

### MECCA (MULTI-ETHNIC COLLABORATIVE OF COMMUNITY AGENCIES)

**Address:** 1505 East 17<sup>th</sup> St., Suite 123  
Santa Ana, CA

**Phone:** (714) 202-4750

**Website:** <https://www.ocmecca.org/programs/>

**Description:** MECCA Programs specialize in accessing and serving underserved or hard-to-reach individuals and communities and, as a collaborative, MECCA relies on the credibility and strength of its members agencies who have been serving communities across the county for decades. MECCA's Programs are designed to facilitate cultural integration and wellness for underserved ethnic communities facing barriers (whether linguistic, cultural, economic or otherwise) in accessing services. MECCA successfully provides culturally and linguistically competent outreach services focused on a variety of health equity programs including, Substance Abuse Prevention, Mental Health, Physical Health, and Stigma Reduction. Working together MECCA's member agencies are able to reach Orange County's ethnic populations in **Vietnamese, Spanish, Khmer, Korean, Arabic, and Farsi**.

### OCAPICA (THE ORANGE COUNTY ASIAN AND PACIFIC ISLANDER COMMUNITY ALLIANCE)

**Address:** 12912 Brookhurst St., Suite 410  
Garden Grove, CA

**Phone:** (714) 636-9095

**Website:** <https://www.ocapica.org/>

**Description:** The Orange County Asian and Pacific Islander Community Alliance (OCAPICA) is dedicated to enhancing the health, and social and economic well-being of **Asians and Pacific Islanders** in Orange County, California. Established in 1997, OCAPICA works to improve and expand the community's opportunities through service, education, advocacy, organizing and research. OCAPICA focuses on Mental Health, Youth Education, Adult Workforce, Homeless Prevention, Health and Policy.

## COMMUNITY AND NON-PROFIT AGENCIES/ COMMUNITY AGENCIES (ETHNIC AND CULTURAL)

### OMID MULTICULTURAL INSTITUTE FOR DEVELOPMENT (EMPHASIS ON PERSIANS, AFGHANS, AND FARSI SPEAKING FAMILIES)

**Address:** 2101 Business Center Dr., Suite 150  
Irvine, CA

**Phone:** (949) 502-4721

**Website:** <https://omidinstitute.org/>

**Description:** OMID Multicultural Institute for Development is a non-profit organization with the mission to provide mental health, education, outreach, training and research to address the mental health needs of low-income families across Orange County with a special focus on the **Farsi** speaking families (especially, **Persians** and **Afghans**), children, senior citizens and immigrants.

### ORANGE COUNTY CHILDREN'S THERAPEUTIC ART CENTER

**Address:** 2215 N. Broadway St.  
Santa Ana, CA

**Phone:** (714) 547-5468

**Website:** <http://occtac.org/>

**Description:** Orange County Children's Therapeutic Art Center is a community-based organization providing access to services for all families either impacted by physical, cognitive, language, social, emotional disabilities, or that are at risk. Most of the families they service are **Latino**, monolingual, and low-income immigrants. They are successful in reaching out to underserved communities that are not seeking traditional therapeutic services due to cultural and linguistic factors. The comprehensive and multicultural curriculum that prioritizes on empowering children and youth of limited resources, from diverse cultural and linguistic backgrounds.

### SOUTHLAND INTEGRATED SERVICES, INC. (EMPHASIS ON VIETNAMESE AMERICANS)

**Address:** 9862 Chapman Ave., Suite B  
Garden Grove, CA

**Phone:** (714) 620-7001

**Website:** <https://www.southlandintegrated.org/>

**Description:** Southland Integrated Services provides comprehensive health, human, and economic development, supporting services to **Vietnamese Americans** to enable them to become actively participating citizens in the mainstream society through empowerment and the capacity enhancement of each citizen.

Southland Integrated Services provides medical and dental assistance as a Federally Qualified Health Center (FQHC) while also offering citizenship, ESL, and computer classes.

(End of Category)

### LEGAL ASSISTANCE

#### COMMUNITY LEGAL AID SOCAL

**Address:** 2101 N Tustin Ave  
Santa Ana, CA

**Phone:** Hotline: (714) 571-5200; Legal Advice: (800) 834-5001

**Website:** <https://www.communitylegalsocal.org/>

**Description:** Community Legal Aid SoCal promotes equal access to the justice system through advocacy, self-help services, community education, legal counseling and representation. Legal Aid provides free, high quality civil legal services to society's most vulnerable members, whose human rights and basic needs are jeopardized and for whom significant barriers to justice exist.

#### DISABILITY RIGHTS CALIFORNIA (DRC)

**Address:** 2000 East 4<sup>th</sup> St.  
Santa Ana, CA

**Phone:** (866) 833-6712

**Website:** <https://www.disabilityrightsca.org/>

**Description:** For more than 40 years, DRC has worked to advance the rights of Californians with disabilities in education, employment, housing, independence, health, and safety, and has grown into the largest disability rights organization in the nation.

We work in litigation, legal representation, advocacy services, investigations, public policy, and provide information, advice, referral, and community outreach.

Example of services provided:

- Investigate incidents of abuse and neglect if the incident is reported to DRC or if DRC determines that there is probable cause to believe the incident occurred.
- Pursue administrative, legal, and other appropriate remedies or approaches to ensure the protection of rights of eligible persons with disabilities.
- Provide information, referral and training concerning programs and services addressing needs of eligible individuals, and training about individual rights and services available from DRC.

## COMMUNITY AND NON-PROFIT AGENCIES/ LEGAL ASSISTANCE

### NEW LEAF PROGRAM (PERSONS ON PROBATION OR CONVICTED FELONS)

**Address:** 801 Civic Center Dr. West, Suite 400  
Santa Ana, CA

**Phone:** (714) 834-2144 or (866) 634-6224

**Website:** <https://www.pubdef.ocgov.com/programs/new-leaf-program>

**Description:** Assists clients who are on probation or have been convicted of a felony to reduce their crime to a misdemeanor. Goal of program is to improve opportunities for employment, professional licensing and consumer credit. The Orange County Public Defender "New Leaf Program" assists those who are seeking a fresh start and improved opportunities for employment, professional licensing or consumer credit.

We offer the following "New Leaf" services:

- Sealing Arrest Records
- Sealing Juvenile Records
- Early Probation Termination
- Felony Reduction
- Dismissals
- Rehab and Pardon
- Live Scan
- Modification of Sentence from 365 Days to 364 Days

### PUBLIC LAW CENTER

**Address:** 601 Civic Center Dr. West  
Santa Ana, CA

**Phone:** (714) 541-1010

**Website:** <https://www.publiclawcenter.org/>

**Description:** The Public Law Center is a 501(c)(3) nonprofit providing free legal services to low-income residents and other nonprofits in Orange County. Last year, Public Law Center staff and volunteers provided over 65,000 hours of free legal services in handling over 4,500 cases benefiting low-income children, adults and seniors. Our services include counseling, individual representation, community education and strategic policy advocacy and impact litigation to challenge societal injustices.

We serve a wide range of clients, including immigrants, minorities, veterans, seniors, children, and low-income residents of Orange County. The issues range from domestic violence, human trafficking, guardianship, housing, health, bankruptcy, asylum, family law, consumer fraud, immigration, discrimination, and advocacy. Our services range from training seminars to individual legal advice to full representation. We also provide extensive legal support to Orange County nonprofit 501(c)(3) organizations so they can better meet their legal obligations, protect themselves from unnecessary litigation, and focus on delivering critical services to Orange County residents.

(End of Category)



## HEALTH CARE SERVICES/ HEALTH CARE AND DEVELOPMENTAL SERVICES

Please see: OC Low-Cost Community Health Centers (Appendix 4)  
Please see: OC Care Coordination Collaborative for Kids - Transition Resources (Appendix 5)

### HEALTH CARE SERVICES

### HEALTH CARE AND DEVELOPMENTAL SERVICES

#### THE CENTER FOR AUTISM AND NEURODEVELOPMENTAL DISORDERS

**Address:** 2500 Red Hill Ave., Suite 100  
Santa Ana, CA 92705

**Phone:** (949) 267-0447 (Intake) Business line: (949) 267-0400

**Website:** <https://www.thecenter4autism.org/>

**Description:** Provides information and services to physicians, school personnel and families for children who have/are at risk for autism, ADHD, and other developmental concerns, information/services include:

- Medical evaluation performed by Developmental Pediatrician, Pediatric Neurologist or Psychologist
- Diagnosis and Treatment
- Recommendations and advocacy for intervention and therapeutic services
- Education on autism and other developmental disorder.

#### HELP ME GROW (CHOC/UCI EARLY DEVELOPMENTAL PROGRAM)

**Address:** 1120 W. La Veta Ave., Suite 450  
Orange, CA

**Phone:** (866) GROW-025

**Website:** <http://www.helpmegrowoc.org/>

**Description:** Help Me Grow connects children and their families to developmental services to enhance the development, behavior and learning of children birth through eight years. Parents, caregivers, child care providers, early educators and health care providers have a point of access to developmental services for all young children who live in Orange County by using the online link or by calling the toll-free number (866) GROW-025 or (866) 476-9025.

#### REGIONAL CENTER OF ORANGE COUNTY

**Address:** 1525 N. Tustin Ave.  
Santa Ana, CA

**Phone:** (714) 796-5100

**Website:** <https://www.rcocdd.com/>

**Description:** Regional Center of Orange County (RCOC) is one of 21 private, nonprofit organizations contracted by the State of California to coordinate lifelong services and supports for individuals with developmental disabilities and their families. The regional center is the first stop for those seeking to obtain local services and supports to help them live safely and with dignity in the community.

## HEALTH CARE SERVICES/ HEALTH CARE AND DEVELOPMENTAL SERVICES

Please see: OC Low-Cost Community Health Centers (Appendix 4)

Please see: OC Care Coordination Collaborative for Kids - Transition Resources (Appendix 5)

### REIMAGINE (FORMERLY REHABILITATION INSTITUTE OF SOUTHERN CALIFORNIA)

**Address:** 1601 E. St. Andrew Place  
Santa Ana, CA 92705

**Phone:** (714) 633-7400

**Website:** <https://reimagineoc.org/programs/>

**Description:** In 1950, the Rehabilitation Institute of Southern California began providing therapy to children with disabilities. Since then, we have expanded our abilities to embrace and uplift all people—from infants to seniors—with unique needs. In 2020, our 70th year, Reimagine offers an array of specialized therapies, enrichment services, independent living support, support groups, clinical services and more; with the purpose of enabling all participants to live an enhanced quality of life. Our mission is to relentlessly pursue possibilities throughout the lifespan of every person with disabilities. Our vision is to create a world in which all people with disabilities have equal opportunities to thrive in healthy, inclusive communities.

(End of Category)

### HEALTH CARE AND SUPPORTIVE SERVICES

#### ADOLESCENT FAMILY LIFE PROGRAM AND CAL-LEARN (CHILDREN/YOUTH) (OC HCA)

**Address:** 1725 W. 17<sup>th</sup> St.

Santa Ana, CA 92706

**Phone:** (714) 567-6229

**Website:** <https://www.ochealthinfo.com/about-hca/public-health-services/services/children-families/healthy-pregnancy-and-newborns/teen>

**Description:** Adolescent Family Life Program (AFLP) and Cal-Learn Program address the social, health, educational and economic challenges of adolescent pregnancy by providing comprehensive case management services to expectant and parenting teens and their children. The programs emphasize building upon an adolescent's strengths and resources. Case managers work closely with youth to improve the health and well-being of themselves and their children.

#### DENTI-CAL

**Address:** N/A

**Phone:** (800) 322-6384

**Website:** <https://dental.dhcs.ca.gov/>

**Description:** The Medi-Cal Program currently offers dental services as one of the program's many benefits. Under the guidance of the California Department of Health Care Services, the Medi-Cal Dental Program aims to provide Medi-Cal members with access to high-quality dental care. This website provides important information about the Medi-Cal Dental Program for members and providers.

#### FAMILY CAREGIVER RESOURCE CENTER

**Address:** 130 W. Bastanchury Rd.

Fullerton, CA

**Phone:** (714) 446-5030 or (800) 543-8312

**Website:** <http://www.caregiveroc.org/>

**Description:** We assist families who are coping with the physical, emotional, and financial responsibilities of caregiving. We're a not-for-profit agency therefore our services are FREE to family caregivers.

## HEALTH CARE SERVICES/ HEALTH CARE AND SUPPORTIVE SERVICES

Please see: OC Low-Cost Community Health Centers (Appendix 4)

### FAMILY SUPPORT NETWORK

**Address:** 1894 N. Main St.

Orange, CA

**Phone:** (714) 447-3301

**Website:** <http://www.fsn-oc.org/>

**Description:** Family Support Network provides services offering resources and advocacy for families and children with social, emotional, intellectual, and physical needs so they may reach their full potential. Services include: Developmental Screenings, Emergency Needs Program, Information, Referral and Resource Program, Parent Mentor Services, parent to Parent Outreach, Behavior Services, Support Group and Wraparound Parent Institute.

### FRIENDS OF FAMILY HEALTH CENTER

**Address:** 13152 Newport Ave., Suite B

Tustin, CA 92780

**Phone:** (714) 263-8600

**Website:** <https://fofhealthcenter.org/>

**Description:** Provides pediatric medical care and general physical examinations. Specialty services include:

- Behavioral Health Services
- Child Health and Disability Program (CHDP)
- Children's & Adult dental care
- Chronic illness management and maintenance
- Family PACT
- General primary care services & Immunizations
- Guidance on insurance options and applications
- Hearing and vision & Developmental screening
- Obstetrics/Gynecological care
- Preventive care

### HEALTH REFERRAL LINE (HRL) (OC HCA)

**Address:** 1725 W. 17<sup>th</sup> St.

Santa Ana, CA 92706

**Phone:** (800) 564-8448

TDD (Phone for the Hearing Impaired): (800) 801-7100

**Website:** <https://www.ocalthinfo.com/about-hca/public-health-services/assistance-access-services>

**Description:** The Health Referral Line (HRL) is a call center that provides the maternal, child and adolescent population with information on getting access to wide range of health services within the Health Care Agency as well as community resources. The HRL also assists callers with medical questions relate to COVID-19. Hours of operation: Monday through Friday from 8 am to 5 pm (closed holidays).

## HEALTH CARE SERVICES/ HEALTH CARE AND SUPPORTIVE SERVICES

Please see: OC Low-Cost Community Health Centers (Appendix 4)

### MEDI-CAL FEE-FOR-SERVICE VISION SERVICES

**Address:** N/A

**Phone:** (800) 541-5555

**Website:** <https://www.dhcs.ca.gov/provgovpart/pharmacy/Pages/Vision.aspx>

**Description:** The Vision Services Branch (VSB) administers the Medi-Cal fee-for-service vision care program, serving beneficiaries in the State of California. The program offers covered optometric services benefits including comprehensive eye examinations, low vision evaluations, and artificial eye services to eligible beneficiaries of all ages. In addition, VSB oversees the optical laboratories that furnish and fabricate over prescription lenses at no cost to Medi-Cal beneficiaries who qualify.

### OFFICE OF VITAL RECORDS (OC HCA)

**Address:** 200 West Santa Ana Blvd., Suite 100-B  
Santa Ana, CA 92701

**Phone:** (714) 480-6700

**Website:** <https://www.ocalthinfo.com/about-hca/public-health-services/provider-resources/office-vital-records>

**Description:** Office of Vital Records is responsible for registering all births and deaths that occur in Orange County. Certified copies of birth and death certificates and burial permits can be purchased at our office. Our office also registers all Out of Hospital Births for babies that were not born in a hospital. Note: We do not verify whether records are registered or ready for purchase over the telephone.

### ORANGE COUNTY DEAF EQUAL ACCESS FOUNDATION

**Address:** 6022 Cerritos Ave.  
Cypress, CA

**Phone:** (714) 503-0669 (Videophone) or (714) 826-9793

**Website:** <https://ocdeaf.org/>

**Description:** OC Deaf Equal Access Foundation provides services to deaf and hard of hearing community. Services include employment assistance, information and referral, advocacy, peer counseling, independent living, communication assistance.

## HEALTH CARE SERVICES/ HEALTH CARE AND SUPPORTIVE SERVICES

Please see: OC Low-Cost Community Health Centers (Appendix 4)

### WRAPAROUND SERVICES [CALIFORNIA DEPARTMENT OF SOCIAL SERVICES (CDSS)] (SSA)

**Address:** 744 N. Eckhoff St.

Orange, CA

**Phone:** (714) 704-8213

**Website:** <https://www.cdss.ca.gov/inforesources/cdss-programs/foster-care/wraparound>

**Description:** Wraparound shifts focus away from a traditional service-driven, problem-based approach to care and instead follows a strengths-based, needs-driven approach. The intent is to build on individual and family strengths to help families achieve positive goals and improve well-being. Wraparound is also a team-driven process. From the start, a child and family team are formed and works directly with the family as they identify their own needs and strengths. The team develops a service plan that describes specific strategies for meeting the needs identified by the family. The service plan is individualized, with strategies that reflect the child and family's culture and preferences. California Wraparound is intended to allow children to live and grow up in a safe, stable, permanent family environment.

(End of Category)

### MEDICAL OR CLINICAL SERVICES

#### 17<sup>TH</sup> ST. TESTING, TREATMENT AND CARE (HIV AND STD CLINIC) (OC HCA)

**Address:** 1725 West 17<sup>th</sup> St., Suite 101F  
Santa Ana, CA 92706

**Phone:** HIV (714) 834-7991 and STD (714) 834-8787

**Website:** <https://www.ocalthinfo.com/about-hca/public-health-services/public-health-services/diseases-conditions/disease-information-4>

**Description:** The clinic provides diagnosis and treatment for sexual transmitted diseases, anonymous and confidential testing for HIV, and primary medical care and early intervention services for HIV-infected clients.

#### CALWORKS PUBLIC HEALTH NURSING PROGRAM (CALWORKS) (OC HCA)

**Address:** 1725 W. 17<sup>th</sup> St.  
Santa Ana, CA 92706

**Phone:** (714) 834-7747

**Website:** <https://www.ocalthinfo.com/about-hca/public-health-services/public-health-services/children-families/women-infants-children>

**Description:** This is a Public Health Nurse visitation program for individuals and families participating in CalWORKs/Welfare-to-Work program. The nurse can help with pregnancy concerns, education about managing health conditions, assistance with health, emotional, alcohol or substance use, health education for mother and baby, growth and developmental, coordination of care, medical exemption progress and referrals to other community services.

#### CHILD HEALTH AND DISABILITY PREVENTION (CHDP) (OC HCA)

**Address:** 1725 W. 17<sup>th</sup> St.  
Santa Ana, CA 92706

**Phone:** (800) 564-8448

**Website:** <https://www.ocalthinfo.com/about-hca/public-health-services/services/children-families/child-health-and-disability-prevention>

**Description:** Child Health and Disability Prevention provides free Periodic Health Assessments and Immunizations to help children and teens stay healthy and find health problems before they become painful or cause harm.

## HEALTH CARE SERVICES/ MEDICAL OR CLINICAL SERVICES

### COMMUNICABLE DISEASE CONTROL (OC HCA)

**Address:** 1719 West 17<sup>th</sup> St.

Santa Ana, CA 92706

**Phone:** (714) 834-8180

**Website:** <https://www.ocalthinfo.com/about-hca/public-health-services/cdcd>

**Description:** The Communicable Disease Control unit's medical directors, public health nurses, and epidemiologists investigate individual cases and outbreaks of reported communicable disease per the State of California Code of Regulations. We monitor disease trends, and often provide current statistics and other information to doctors, hospitals, the public and new media.

### COMPREHENSIVE HEALTH ASSESSMENT TEAM-HOMELESS (CHAT-H) (OC HCA)

**Address:** 1725 W. 17<sup>th</sup> St.

Santa Ana, CA 92706

**Phone:** (714) 834-7747

**Website:** <https://www.ocalthinfo.com/page/chat-h-comprehensive-health-assessment-team-homeless>

**Description:** This is a Public Health Nurse visitation program for persons experiencing homelessness who need help accessing health care and basic needs. The nurse can help with evaluation of health and basic needs, education about managing health conditions, referrals to health insurance, assistance in selecting a medical home, application assistance for programs such as Medi-Cal and CalFresh, assistance with transportation for health appointments, referrals to programs for health, mental health and/or substance use services, health advocacy, referrals to agencies for housing, basic needs and other community services.

### EARLY CHILDHOOD SYSTEM OF CARE (ECSOC) (OC HCA)

**Address:** 401 The City Dr. South

Orange, CA 92868

**Phone:** (714) 935-7673

**Website:** <https://www.ocalthinfo.com/page/early-childhood-system-care-ecsoc>

**Description:** Early Childhood System of Care is funded by Social Services Agency and the Children and Families Commission of Orange County to address the health and development needs to the children ages 0-5 entering the Child Welfare System. Public Health Nurses provide intensive case management to ensure that children have developmental screenings, primary care providers, primary dental services, and linkages to other community resources to maximize their potential.



## HEALTH CARE SERVICES/ MEDICAL OR CLINICAL SERVICES

### EMERGENCY RESPONSE (ER) PUBLIC HEALTH NURSING (OC HCA)

**Address:** 1337 W. Braden Court  
Orange, CA 92868

**Phone:** (714) 704-3000

**Website:** <https://www.ochealthinfo.com/page/emergency-response-er-public-health-nursing>

**Description:** Emergency Response is funded by Social Services Agency. Public Health Nurses in this program work closely with Child Protective Services to provide nursing consultations, joint field visitations with senior social workers to assess the health/developmental conditions of the children being reported for suspected child abuse/neglect. Public Health Nursing assessments and consultations are crucial to social services staff in determining the outcome of these children.

### FAMILY HEALTH CLINIC SERVICES (OC HCA)

**Address:** 1725 W. 17th St.  
Santa Ana, CA 92706

**Phone:** (800) 914-4887

**Website:** <https://www.ochealthinfo.com/page/family-health-clinic-services>

**Description:** The Health Care Agency Family Health Clinic services provided for children include: 1) periodic well-child exams, 2) physicals for school, camp or sports, and 3) childhood immunizations for children eligible for physicals and Orange County residents without insurance. The Family Planning Clinic offers family planning services for women and men, some well-women services and some vaccines for those who have no health insurance. Services provided at Family Health Clinics also include dental health (Adult Emergency Dental Clinic and Children's Dental Clinic), Immunization (Vaccines) Clinic, and Travel Immunization clinic (vaccines for travelers are available for a fee).

### FOSTER CARE PUBLIC HEALTH NURSING PROGRAM (OC HCA)

**Address:** 800 N. Eckhoff St.  
Orange, CA 92868

**Phone:** (714) 704-8530

**Website:** <https://www.ochealthinfo.com/page/foster-care-public-health-nursing-program>

**Description:** Foster Care Public Health Nursing is a collaborative program with Social Services to ensure that health care needs of children in foster care are met. Public Health Nurses who work in the Child Welfare Services are stationed within programs in the Social Services Agency to support activities from the Child Abuse Registry to adoptions. Public Health Nurses provide coordination of care, home visits, resource and referral coordination, and consultation services to meet the challenging medical needs of children in child protective services.

## HEALTH CARE SERVICES/ MEDICAL OR CLINICAL SERVICES

### IMMUNIZATION ASSISTANCE PROGRAM (OC HCA)

**Address:** 1719 West 17<sup>th</sup> St.

Santa Ana, CA 92706

**Phone:** (714) 834-8560

**Website:** <https://www.ochealthinfo.com/about-hca/public-health-services/immunization-vaccines/immunization-assistance-program-iap>

**Description:** The Immunization Assistance Program (IAP) assesses and supports immunization infrastructure in county public health clinics, community clinics, schools, and day care centers. IAP is a member and supporter of the Orange County Immunization Coalition (OCIC).

### NURSE-FAMILY PARTNERSHIP (NFP) (OC HCA)

**Address:** 1725 W. 17<sup>th</sup> St.

Santa Ana, CA 92706

**Phone:** (714) 834-7747

**Website:** <https://www.ochealthinfo.com/page/nurse-family-partnership>

**Description:** This is a Public Health Nurse visitation program for first time parents. A Public Health Nurse visits first time parents throughout pregnancy and continue to visit until the baby is 2 years of age. The nurse can help with pregnancy concerns, education about managing health conditions, assistance with health, emotional, alcohol or substance use concerns, health education for mother and baby, growth and developmental concerns, coordination of care and case management for mother and baby, referrals to other community services.

### PERINATAL ASSESSMENT AND COORDINATION TEAM (PACT) (OC HCA)

**Address:** 1725 W. 17<sup>th</sup> St.

Santa Ana, CA 92706

**Phone:** (714) 834-7747

**Website:** <https://www.ochealthinfo.com/services/community-and-nursing-services/perinatal-assessment-and-coordination-team-pact>

**Description:** This is a Public Health Nurse visitation program for prenatal and parenting women including women who have substance use disorder and/or HIV infection. This program also provides nurse visits to Medically High-Risk Newborns (MHRN). The nurse can help with pregnancy concerns, education about managing health conditions, assistance with health, emotional, alcohol or substance use, health education for mother and baby, growth and developmental, coordination of care and case management for mother and Medically High-Risk Newborns, and referrals to other community services.

## HEALTH CARE SERVICES/ MEDICAL OR CLINICAL SERVICES

### PULMONARY DISEASE SERVICES/TB SCREENING AND TREATMENT SERVICES (OC HCA)

**Address:** 1725 West 17<sup>th</sup> St., Suite 101E  
Santa Ana, CA 92706

**Phone:** (714) 834-8717

**Website:** <https://www.ocalthinfo.com/about-hca/public-health-services/public-health-services/diseases-conditions/disease-information-2>

**Description:** Pulmonary Disease Services provides diagnosis, treatment, and case management for Orange County residents with tuberculosis (TB) disease. It also provides TB screening services (TB testing, chest X-rays, symptom check, and physician evaluation, when appropriate) and treatment for latent TB infection for Orange County residents who are at highest risk for progression from TB infection to active TB disease. TB screening services are not offered to individuals needing work or school clearances, including but not limited to students, teachers, school volunteers, certified employee, health care workers, childcare workers, and foster parents.

(End of Category)

## PUBLIC EDUCATION

### CAR SEAT SAFETY

#### CALIFORNIA HWY PATROL (CAR SEAT INSPECTION PROGRAM)

**Address:** 2031 E. Santa Clara Ave.  
Santa Ana, CA

**Phone:** (714) 567-6000

**Website:** <https://www.chp.ca.gov/programs-services/programs/child-safety-seats>

**Description:** This program provides one-on-one car seat inspection (not installation) and education for parents and caregivers. Review laws, regulations, child safety in vehicles and proper installation of child restraint systems.

#### CAR SEAT SAFETY PROGRAM SERVICES (OC HCA)

**Address:** 1719 West 17<sup>th</sup> St.  
Santa Ana, CA 92706

**Phone:** (714) 834-5889

**Website:** <https://www.ocalthinfo.com/about-hca/public-health-services/health-promotion-community-planning/health-promotion-program-2>

**Description:** The Car Safety Program provides the following services:

- Free car seats for low-income families who live in Orange County.
- Help installing your car seat by a certified car seat technician.
- Educational classes for parents/caregivers and service providers.
- Court referred car seat class.

## PUBLIC EDUCATION/ CAR SEAT SAFETY

### CHILDREN'S HOSPITAL OF ORANGE COUNTY (CHOC) COMMUNITY EDUCATION (CAR SEAT)

**Address:** 1201 West La Veta Ave.  
Orange, CA 92868

**Phone:** (714) 509-8887

**Website:** <https://www.choc.org/health-topics/child-passenger-safety/>

**Description:** This provides a child safety seat, combination child safety seat or booster seat for parents or legal guardians of children who are on Medi-Cal and a patient of CHOC.

#### Child Passenger Safety Classes

During this class, a Certified Child Passenger Safety Technician will cover current California laws regarding restraining children in the car. Each type of seat will be reviewed (from infant seats to booster seats) to help parents/caregivers choose the appropriate seat for their child. How to use and correctly install different types of seats using vehicle safety belts and LATCH system will be explained. This presentation can be brought to your community group. To schedule a visit, call 714-509-8887. This presentation is provided at no cost in English and Spanish.

#### Child Safety Seat Distribution Program

The Child Safety Seat Distribution Program assists parents who, for financial reasons, are unable to provide a safe, appropriate car seat or booster seat for the child or children.

Following an initial assessment, the parents are scheduled for a distribution class which includes education on the use and installation of the seat, as well as current information about California Laws regarding restraining children during transport. Fee: \$30 per car seat. Information: Must be a CHOC patient. A referral from a CHOC health care provider is required for parents requesting to participate in the low-cost child safety seat distribution program. Assessment and appointment are required: 714-509-8887.

End of Category)

## EDUCATION

### CRIBS FOR KIDS (SAFE SLEEP ACADEMY AND NATIONAL PUBLIC SAFETY INITIATIVE)

**Address:** 5450 Second Ave.  
Pittsburgh, PA 15207 (Support available online or via phone)

**Phone:** (888) 721-2742

**Website:** <https://cribsforkids.org/>

**Description:** This provides safe-sleep education based on the American Academy of Pediatrics (AAP) guidelines. Also offers a portable crib to families who cannot afford a safe place for their babies to sleep.

### ORANGE COUNTY HEAD START, INC.

**Address:** 2501 South Pullman St., Suite 100  
Santa Ana, CA

**Phone:** (714) 241-8920

**Website:** <http://www.ochsinc.org/>

**Description:** This provides a center-based or home-based comprehensive early education program, with a special emphasis on promoting children's Kindergarten readiness in the areas of:

- Language and cognitive development (e.g., thinking, exploring, figuring things out)
- Early reading
- Science
- Mathematics
- Social skills
- Health and physical development

### THE PRIORITY CENTER (SCHOOL READINESS PROGRAM)

**Address:** 1940 E. Deere Ave., Suite 100

Santa Ana, CA 92705

**Phone:** (855) 955-5092

**Website:** <https://theprioritycenter.org/school-readiness/>

**Description:** This provides an in-home visitation program to identify developmental concerns and/or behavioral issues, case management, and parent education using Triple P curriculum. Uses Ages and Stages Social-Emotional Developmental Screening, ASQ-3, PEDS, MCHAT and Eyberg Child Behavioral Inventory. Offers education, coaching, support for parents and classroom observation when appropriate.

Stepping Stones curriculum supports children with special needs such as intellectual disability, autism spectrum disorders, cerebral palsy and elevated levels of disruptive behaviors. Program appropriate for children with ASD if not connected or pending ABA services due to waitlist. Please note curriculum preference for child in referral form.

School Readiness is a three-month program for families with young children based at The Priority Center. The Priority Center works with families helping to support them in fostering a safe and nurturing home environment for children. The School Readiness program assists families in Orange County with children ages 0-8, in reducing barriers to medical care and early childhood mental health services to provide them with the healthiest start in life.

This program focuses on identifying developmental delays and behavioral issues at the earliest age possible and then links families to appropriate services and support. Our highly trained staff will screen your child in your home and work with your family to provide an individualized plan of services to meet any needs that are identified.

Our program has built relationships with early childhood care and education providers, pediatricians, and community-based organizations. We partner with each other to work with families of young children. The School Readiness program also works in collaboration with Help Me Grow and utilizes approaches developed by the Early Developmental Screening and Intervention (EDSI) initiative and the organization zero to three.

(End of Category)

## PARENTING CLASSES AND SUPPORT

### CASA DE LA FAMILIA (EMPHASIS ON HISPANICS)

**Address and Phone:**

CDLF Corporate Office  
1650 East 4<sup>th</sup> St., Suite 101  
Santa Ana, CA  
(714) 667-5220

508 W. Commonwealth Ave.  
Fullerton, CA  
(714) 667-5220

**Website:** <https://casadelafamilia.org/services>

**Description:** Casa de la Familia actively provides psychoeducation services to reduce the stigma of receiving mental health services. Casa de la Familia provides psychotherapy in individual, family and group settings. Patients actively enrolled in one of our programs receive advocacy services, which includes case management services. Through some programs, Casa de la Familia can provide court accompaniment, help clients obtain restraining orders and more.

Hispanic Populations: The primary focus for the services we provide is the underserved and underrepresented minority populations, taking care to provide culturally appropriate and relevant services.

Trauma: Casa de la Familia specializes in the treatment of post-traumatic, anxiety, and depressive disorders through the provision crisis intervention and long-term individual and family therapy.

Community: We work closely with city, county and state social service agencies, police departments, victim advocates, family resource centers, nonprofit agencies, and community service programs.

### LATINO HEALTH ACCESS

**Address:** 450 West 4<sup>th</sup> St., Suite 130  
Santa Ana, CA

**Phone:** (714) 660-3636

**Website:** <https://www.latinohhealthaccess.org/downtown-family-resource-center/>

**Description:** Services include Information and Referral, Family Support, Therapy/Counseling, Personal Empowerment Programs, Support Groups, and a 6-week Virtual Parenting Class that provides social support, enhance coping skills, improve knowledge of child development, improve knowledge of appropriate and effective discipline.



## PUBLIC EDUCATION/ PARENTING CLASS AND SUPPORT

### MOMS ORANGE COUNTY

**Address:** 1128 W. Santa Ana Blvd.  
Santa Ana, CA

**Phone:** (714) 972-2610 or (800) 787-5858

**Website:** <https://www.momsorangecounty.org/>

**Description:** **In Home Visitation Program**

(<https://www.momsorangecounty.org/programs/pregnancy-health-education/>)

MOMS Orange County offers In Home Visitation programs at no cost. During pregnancy a MOMS home visitor is a caring friend supporting you with knowledge about your pregnancy, healthcare, childbirth, breastfeeding, and feeling good. Once your baby is born, she helps you encourage your baby's strong development.

#### **Childbirth and Mommy & Me Classes**

(<https://www.momsorangecounty.org/programs/classes/>)

MOMS Orange County offers you free classes throughout Orange County where you can meet other moms and dads, make friends, and learn together about childbirth, caring for a newborn, and helping your baby grow strong, bright and happy.

#### **Other Support Groups and Father's only Workshop**

(<https://www.momsorangecounty.org/programs/classes/#taller-papas-support-groups>)

MOMS Orange County also offers Support Groups regarding Preparing for Postpartum (ROSE), Postpartum Support Group, Breastfeeding Class and Private Consultation and a workshop for fathers only (see below)

#### **Taller para Papas Workshop for New Dads**

Veteran fathers and their new infants mentor fathers-to-be in diapering, feeding, burping, swaddling, bathing, infant safety, holding and comforting a crying infant. Other important topics include preventing child abuse, balancing work and family responsibilities, and the changing relationship with your mate. In Spanish only.

### OLIVE CREST

**Address:** 21300 E. Fourth St., Suite 200  
Santa Ana, CA

**Phone:** (714) 543-5437

**Website:** <https://www.olivecrest.org/>

**Description:** Olive Crest provides education services to strengthen parenting skills and family communication. The program utilizes an evidence-based training model called Common Sense Parenting (CSP) and provides parent education classes to parents and caregivers of children 0-18 years of age. Olive Crest provides childcare services during parenting education courses. Our areas of outreach and service include: Adoption Placement and Support, Child Abuse Prevention, Counseling and Mental Health Treatment, Family Crisis Intervention, Educational Support and Services, Homes for Children, Teens, and Aged-Out Youth, Independent Life Skills Training and Mentoring.

## PUBLIC EDUCATION/ PARENTING CLASS AND SUPPORT

### PARENTING FROM THE HEART

**Address:** 313 20th St  
Huntington Beach, CA

**Phone:** (714) 969-2045

**Website:** <http://www.parentingfromtheheart.com/>

**Description:** Parenting from the Heart is a research based, parenting program for parents of children of all ages. Science really is telling us how to be an effective, loving parent! This program is designed to deliver the latest information and research from psychology, neuroscience, biology, developmental stages, and temperament styles. Parents are given tools, strategies, and life-long parenting skills that allow them to confidently parent with a conscious mind and an open heart. This positive parenting approach will solve many of the challenge's parents experience with their children.

### WEL-MOR PSYCHOLOGY GROUP

**Address and Phone:**

**Main Office:** Newport Beach  
4120 Birch St., Suite #121  
Newport Beach, CA 92660  
(714) 540-9070

Fullerton  
1370 N. Brea Blvd., Suite #224  
Fullerton, CA 92835

Anaheim Hills  
5120 E La Palma Ave, Suite #202  
Anaheim Hills, CA 92807

Laguna Hills  
25401 Cabot Rd., Suite #212  
Laguna Hills, CA 92653

**Website:** <http://www.welmortreatment.com/court-programs/#parenting>

**Description:** Parenting Program is a 24-week program (the length can also be adjusted to meet the referring party's needs) that is either mandated by court/probation or can be attended on a volunteer basis. The group meets once a week for one and half hours.

The program is geared towards increasing the parenting skills of attendees, including but not limited to developmental needs of children; positive discipline techniques; emotional intelligence; anger management, conflict resolution skills and active communication skills; health, safety and supervision measures; step-parenting /blended family issues.

Clients are randomly drug tested throughout the program. For our court or SSA clients, a progress report is created every 90 days or as required to show the client's progress in the program. Clients in our parenting program can be expected to be treated with dignity and respect and are not viewed as "bad" people.

Parenting Class is offered at Anaheim Hills, Newport Beach, Fullerton, and Laguna Hills locations.

(End of Category)

## SOCIAL SERVICES

### CHILD CARE

#### CHILDREN'S HOME SOCIETY OF CALIFORNIA

**Address:** 333 South Anita Dr., Suite 350  
Orange, CA

**Phone:** (714) 456-9800

**Website:** <https://www.chs-ca.org/>

**Description:** Non-profit organization that offers informational, educational and resource services to strengthen families and improve the quality of care for children.

Alternative Payment Program <https://www.chs-ca.org/child-care-payment-program/overview>

Children's Home Society of California (CHS) has three Child Care Payment Programs that provide subsidized child care services to eligible families: Alternative Payment, CalWORKs, and Family Child Care Home Education Network programs. Through these programs, in Fiscal Year 2018, CHS provided services to over 9,700 children and over 5,500 families. In all, more than 2,099,000 days of care were provided to children across California.

Family Education: <https://www.chs-ca.org/family-education-program/overview>

We provide multilingual educational brochures and materials such as our Childhood Mental Health brochure, Development Stages Wheel, School Readiness Kit, as well as podcasts and other helpful resources to parents, caregivers, and agencies.

Resource & Referral Program: <https://www.chs-ca.org/for-families/child-care-referrals>

The Resource & Referral (R&R) Program, available Monday through Friday from 9:00am to 3:30pm, provides parents and guardians with information about child care options, provides referrals to resources available in your community, and gives referrals to licensed child care programs throughout the Greater Long Beach area, Orange County, Sutter County, Yolo County, and Yuba County areas. Their R&R Specialists can help you find licensed child care based on your family's needs. To learn more about other services available through the R&R Program, [click here](#), [contact our office](#), or fill out a child care referral request form and a Program Specialist will contact you directly to provide referrals. For your convenience, you may also search our online child care referral database for referrals that meet your family's unique needs.

### ORANGE COUNTY CHILD CARE ASSOCIATION

**Address:** P.O. Box 26769  
Santa Ana, CA

**E-mail:** [contactus@orangecountychildcareassociation.org](mailto:contactus@orangecountychildcareassociation.org)

**Website:** <https://www.orangecountychildcareassociation.org/>

**Description:** The Orange County Child Care Association is a professional organization for Licensed Family Child Care Providers. They offer free referrals to parents who are looking for quality childcare throughout the Orange County area.

(End of Category)

### EMPLOYMENT

#### ACCESS CALIFORNIA SERVICES (EMPHASIS ON ARAB- AND MUSLIM- AMERICANS)

**Address:** 631 South Brookhurst St., Suite 107  
Anaheim, CA

**Phone:** (714) 917-0440 or (800) 287-1332

**Website:** <https://www.accesscal.org/what-we-do/employment-and-tax-services/>

**Description:** Access California Services (AccessCal) provides economic and social resources to local Arab- and Muslim-Americans, refugees and immigrants, yet we are non-sectarian, serving families and individuals of any faith or ethnicity. Employment services are included in the services provided. Access California Services Employment Services program is a culturally and linguistically sensitive program designed to empower and employ jobseekers through employment referrals, one-on-one resume and interview preparation, one-on-one job readiness coaching and acculturation, and group Employment Preparation Workshops.

AccessCal's Employment Services program is a culturally and linguistically sensitive program designed to empower and employ jobseekers through:

One-on-one Case Management: Resume and cover letter writing assistance, Job search and application assistance, Interview preparation, Employment pre-screening, Job placement, Access to computers, copiers, fax machines, and telephones, Referrals to short-term vocational training programs, Workplace acculturation training.

Group Activities: Vocational English as a Second Language (VESL) instruction, Employment Preparation Workshops, Computer Literacy Classes, AccessCal Annual Job Fair.

#### CALWORKS (SSA)

**Address:**

**Anaheim Regional Center**  
3320 E. La Palm Ave.  
Anaheim, CA 92806

**Laguna Hills Regional Center**  
23330 Moulton Parkway  
Laguna Hills, CA 92653

**Cypress Regional Center**  
6100 Chip Ave.  
Cypress, CA 90630

**Santa Ana Regional Center**  
1928 S. Grand Ave  
Santa Ana, Ca 92705

**Garden Grove Regional Center**  
12912 Brookhurst St.  
Garden Grove, CA 92840

**Phone:** (949) 389-8456 24-hr Automated Assistance  
(714) 541-4895 24-hr Automated Assistance

**Website:** <https://www.mybenefitscalwin.org/>

**Description:** Provides cash aid and services to eligible families that have a child in the home.

## SOCIAL SERVICES/ EMPLOYMENT

### EMPLOYMENT DEVELOPMENT DEPARTMENT (EDD)

**Address:** 801 W. Civic Center Dr., Suite 200  
Santa Ana, CA

**Phone:** (714) 565-2686

**Website:** <https://www.edd.ca.gov/>

**Description:** The EDD offers a wide variety of services to millions of Californians. As one of the largest state departments, the EDD:

- Administers the Unemployment Insurance and State Disability Insurance programs.
- Audits and collects payroll taxes and maintains employment records for millions of California workers.
- Connects job seekers with employers and administers federally funded workforce development programs.
- Gathers, analyzes, and publishes labor market information.

### O.C. ONE-STOP CENTER

**Address and Phone:**

North	South
7077 Orangewood Ave., Suite 200	17891 Cartwright Rd.
Garden Grove, CA 92841	Irvine, CA 92614
(714) 241-4900	(949) 341-800

**Website:** <https://www.oconestop.com/>

**Description:** Job seekers are offered the freedom to use the tools at the career centers to lead their own job searches or leverage the expertise of the staff and programs that are available to help them with each step of the employment process. To take advantage of the services at the career centers, job seekers are required to provide two original Right-to-Work documents, which usually include a picture ID and an original social security card. Additionally, every job seeker is asked to complete our Electronic Intake System and register for CalJobs, which will provide them access to computers with Internet services, fax machines, copiers, telephones, a career resource library, career planning, job search workshops, coaching, networking opportunities and training referrals.

Other services we offer include:

- |   |                                      |
|---|--------------------------------------|
| • Apprenticeship Training (Construction Industry) | • Entrepreneur Services              |
| • Business Industry Employment Services           | • On the Job Training                |
| • Computer Training                               | • My Reemployment Plan.....more info |
| • Disability Services                             | • Transitional Support Services      |
| • Employer Staffing                               | • Unemployment Services              |
|   | • Veteran Services                   |
|   | • Youth Services                     |

## SOCIAL SERVICES/ EMPLOYMENT

### ORANGE COUNTY CONSERVATION CORPS.

**Address:** 1853 North Raymond Ave.  
Anaheim, CA

**Phone:** (714) 956-6222

**Website:** <https://occorps.org/>

**Description:** The OC Corps mission is to serve young, at-risk adults through training, employment, and educational programs that build self-sufficiency and benefit the community through conservation-driven projects. The OCCC transforms one life at a time through hard work and personal responsibility. They offer job-training and education program for young adults in Orange County Area. They offer recycling services to local businesses and community events.

### READY S.E.T. OC (YOUNG ADULTS)

**Address:** 441 E. Whittier Blvd, Suite A  
La Habra, CA

**Phone:** (562) 383-4227

**Website:** <https://www.oconestop.com/young-adults>  
<https://cid.occommunityservices.org/oc-workforce-development-board/ready-set-oc>

**Description:** Young Adult Program provides high quality services for young adults beginning with career exploration and guidance, continued support for education attainment, opportunities for skills training in in-demand industries and occupations and culminating with a good job along a career pathway or enrollment in post-secondary education.

### SANTA ANA WORK CENTER

**Address:** 801 W Civic Center Dr, Suite 200  
Santa Ana, CA

**Phone:** (714) 565-2600

**Website:** <https://www.santa-ana.org/work-center>

**Description:** Whether you are a job seeker looking to find work or transition careers, a youth looking to thrive in the workforce, or a business looking to build a strong workforce to support your growth —the WORK Center is here to help. The WORK Center has a strong collaboration between Employment Development Department, Orange County Social Service Agency, City of Santa Ana, and others to deliver a high-quality product for you.

## SOCIAL SERVICES/ EMPLOYMENT

### WORKING WARDROBES

**Address:** 2000 E. McFadden Ave  
Santa Ana, CA

**Phone:** (714) 210-2460

**Website:** <https://www.workingwardrobes.org/>

**Description:** Working Wardrobes empowers men, women, young adults and veterans overcoming difficult challenges to confidently enter the workforce and achieve success. They provide career assessments, skills training, career development services, job placement assistance a professional wardrobe in an environment of dignity and respect.

### YOUTH EMPLOYMENT SERVICE (YES)

**Address:** 3720 South Susan St., Suite 110  
Santa Ana, CA

**Phone:** (949) 642-0474

**Website:** <https://www.yesworks.org/>

**Description:** Our mission is to teach youth and young adults ages 16-24 the skills needed to secure and maintain meaningful employment, and to offer programs that help young people improve their employability, career choices, and quality of life.

(End of Category)



## SOCIAL SERVICES/ FINANCIAL SUPPORT

Please see: Family Resource Centers (FRC)/Local Community Agency Resources (Appendix 6A)

Please see: FaCT Referral form (Appendix 6B)

### FINANCIAL SUPPORT

#### CALFRESH (SSA)

**Address:** N/A

**Phone:** CalFresh Info Line: (877) 847-3663

**Website:** <https://www.getcalfresh.org>

**Description:** Provides monthly food benefits to individuals and families with low-income. CalFresh is California's food stamps (SNAP) program.

#### CALIFORNIA TELEPHONE ACCESS PROGRAM (CTAP)

**Address:** 681 S. Parker St., Suite 210  
Orange, CA

**Phone:** (800) 806-1191

**Website:** <https://californiaphones.org/about-us>

**Description:** CTAP is a program of the California Public Utilities Commission Deaf and Disabled Telecommunications Program. The program is funded by a small surcharge that appears on all telephone bills in California. This surcharge appears on your phone bill as "CA Relay Service and Communications Devices Fund."

#### CALWORKS (SSA)

**Address:**

**Anaheim Regional Center**  
3320 E. La Palm Ave.  
Anaheim, CA 92806

**Laguna Hills Regional Center**  
23330 Moulton Parkway  
Laguna Hills, CA 92653

**Cypress Regional Center**  
6100 Chip Ave.  
Cypress, CA 90630

**Santa Ana Regional Center**  
1928 S. Grand Ave  
Santa Ana, Ca 92705

**Garden Grove Regional Center**  
12912 Brookhurst St.  
Garden Grove, CA 92840

**Phone:** (949) 389-8456 24-hr Automated Assistance  
(714) 541-4895 24-hr Automated Assistance

**Website:** <https://www.mybenefitscalwin.org/>

**Description:** Provides cash aid and services to eligible families that have a child in the home.

## SOCIAL SERVICES/ FINANCIAL SUPPORT

Please see: Family Resource Centers (FRC)/Local Community Agency Resources (Appendix 6A)

Please see: FaCT Referral form (Appendix 6B)

### CAPI (CASH ASSISTANCE PROGRAM FOR IMMIGRANTS)

**Address:** Central Regional Office-2020 W. Walnut St  
Santa Ana, CA

**Phone:** (800) 929-8118

**Website:** <https://www.cdss.ca.gov/inforesources/cash-assistance-for-immigrants>

**Description:** Cash Assistance Program for Immigrants (CAPI) provides cash to certain aged, blind, and disabled legal non-citizens ineligible to Supplemental Security Income/State Supplemental Payment (SSI/SSP) due to their immigration status. CAPI participants may also be eligible for Medi Cal, In-home Supportive Services (IHSS) and or CalFresh benefits. If you are interested in receiving these benefits, a separate application must be made for each program.

### GENERAL RELIEF (GR) (SSA)

**Address:** 2020 W Walnut St  
Santa Ana, CA

**Phone:** (714) 834-8899

**Website:** <https://www.ssa.ocgov.com/calfresh/general>

**Description:** General Relief (GR) is a County-funded program that provides temporary cash aid to eligible indigent adult lawful residents who are ineligible for Federal or State programs.

### THE SALVATION ARMY SOUTHERN CALIFORNIA

**Address:** 1515 West North St.  
Anaheim, CA

**Phone:** (714) 783-2344

**Website:** <https://westernusa.salvationarmy.org/california-south/family-services/>

**Description:** Our goal is to provide clients with resources that help them transition into stable housing and increased income levels. More specifically, services provided to low-income families and individuals include emergency food support, lodging, clothing, transportation, and rental assistance. The Family Services Department of The Salvation Army also hosts the following seasonal programs: utility payment assistance, Easter basket distribution, Mother's Day baskets, back to school supplies, job fairs, Christmas toy and food distributions, Angel Tree, and Adopt-A-Family.

## SOCIAL SERVICES/ FINANCIAL SUPPORT

Please see: Family Resource Centers (FRC)/Local Community Agency Resources (Appendix 6A)

Please see: FaCT Referral form (Appendix 6B)

### SAN ANTONIO FAMILY ASSISTANCE

**Address:** 5800 East Santa Ana Canyon Rd.  
Anaheim Hills, CA

**Phone:** (714) 974-9728

**Website:** <https://sanantoniochurch.org/ministry/outreach/fam/>

**Description:** The Family Assistance program is a charitable service designed to provide temporary assistance to families who have fallen on hard times and who need financial and other form of support. The program's primary mission is to provide rental assistance to low income, working families in need. Ministry volunteers from the parish interview prospective families to determine how the Family Assistance program can be of help.

### SOUTHERN CALIFORNIA EDISON

**Address:** N/A

**Phone:** (800) 736-4777

**Website:** <https://www.sce.com/residential/assistance/energy-saving-program?from=/esap>

**Description:** The Energy Savings Assistance program is designed to help you conserve energy and save money. Income-qualified customers may be eligible to receive energy-efficient appliances at no charge or a minimal charge.

- In some instances, a copayment may be required.
- If you qualify, we'll cover the costs—including installation—of new energy-efficient appliances.

### WOMEN, INFANTS AND CHILDREN PROGRAM (WIC)

**Address:** To find a local office click:

<https://myfamily.wic.ca.gov/Home/WICOfficeGrocer#wicLocations>

**Phone:** (888) WIC-WORKS or (888) 942-9675

**Website:** <https://www.cdph.ca.gov/Programs/CFH/DWICSN/Pages/Families.aspx>

**Description:** WIC is a health and nutrition program for growing families. WIC helps families by providing nutrition education, breastfeeding support, benefits for healthy foods, and referrals to healthcare and other community services. WIC is a health and nutrition program for babies, children under 5, pregnant women, and new mothers. WIC provides:

- Practical nutrition information and everyday healthy living tips for you and your family.
- Nutrition experts who specialize in nutrition for mothers and their children
- Support and information about breastfeeding your baby, including access to breastfeeding experts.
- Help in finding health care and other valuable community services
- Benefits to buy healthy foods - such as fruits and vegetables, whole grains, milk, eggs, bread, cereal, juice, peanut butter, soy milk, tofu and more!

(End of Category)

### FOOD OR CLOTHING

#### CALFRESH (SSA)

**Address:** N/A

**Phone:** CalFresh Info Line: (877) 847-3663

**Website:** <https://www.getcalfresh.org>

**Description:** Provides monthly food benefits to individuals and families with low-income. CalFresh is California's food stamps (SNAP) program.

#### CHRIST CATHEDRAL

**Address:** 13280 Chapman Ave.  
Garden Grove, CA

**Phone:** (714) 282-3097

**Website:** <https://christcathedralcalifornia.org/give/>

**Description:** The food pantry is open 10am-2pm Thursday and 10am-12pm on the First Saturdays of the month.

#### COMMUNITY ACTION PARTNERSHIP

**Address:** 11870 Monarch St.  
Garden Grove, CA

**Phone:** (714) 897-6670

**Website:** <https://www.capoc.org/oc-food-bank/>

**Description:** The OC Food Bank, a program of Community Action Partnership of Orange County, unites communities to end hunger and malnutrition by partnering with more than 300 local charities, soup kitchens and community organizations. Through donated food, United States Department of Agriculture (USDA) commodities and purchased food, and the generous support of individuals we are able to support nonprofit agencies in Orange County serving low-income families and individuals.

#### FAMILIES FORWARD

**Address:** 9221 Irvine Blvd.  
Irvine, CA

**Phone:** (949) 552-2727

**Website:** <http://www.families-forward.org>

**Description:** Families Forward exists to help families in need achieve and maintain self-sufficiency through housing, food, counseling, education, and other support services. Families Forward provides drive-thru services including, food assistance and diapers. Monday-Friday 10am-2pm. No appointment needed.

## SOCIAL SERVICES/ FOOD OR CLOTHING

### SECOND HARVEST FOOD BANK

**Address:** 8014 Marine Way  
Irvine, CA

**Phone:** (949) 653-2900

**Website:** <http://www.feedoc.org>

**Description:** Offers a variety of free, fresh produce items set up in a farmer's market-style distribution at different school and FRC sites.

### SERVE THE PEOPLE

**Address:** 1206 East 17<sup>th</sup> St.  
Santa Ana, CA

**Phone:** (714) 352-2911

**Website:** <https://serve-the-people.com/what-we-do/foodpantry.html>

**Description:** It operates every first and third Saturday of each month. We provide a free grocery bag of food along with fresh vegetables and fruits (when available) to each household. We require one form of identification for any address being registered. We also provide free articles of clothing, shoes, baby food, diapers, feminine hygiene products, educational supplies, toiletries and other household products, all subject to availability. We recommend early registration which begins around 4:30am. From our off-site parking lot.

### SOUTH COUNTY OUTREACH

**Address:** 7 Whatney, Suite B  
Irvine, CA

**Phone:** (949) 380-8144 ext. 207

**Website:** <http://www.sco-oc.org/>

**Description:** The Food Pantry provides a variety of nonperishable foods, fresh produce, fresh breads, and dairy and meat products for our clients to take home and make nourishing meals for their families.

## SOCIAL SERVICES/ FOOD OR CLOTHING

### WOMEN, INFANTS AND CHILDREN PROGRAM (WIC)

**Address:** To find a local office click:

<https://myfamily.wic.ca.gov/Home/WICOfficeGrocer#wicLocations>

**Phone:** (888) WIC-WORKS or (888) 942-9675

**Website:** <https://www.cdph.ca.gov/Programs/CFH/DWICSN/Pages/Families.aspx>

**Description:** WIC is a health and nutrition program for growing families. WIC helps families by providing nutrition education, breastfeeding support, benefits for healthy foods, and referrals to healthcare and other community services. WIC is a health and nutrition program for babies, children under 5, pregnant women, and new mothers. WIC provides:

- Practical nutrition information and everyday healthy living tips for you and your family.
- Nutrition experts who specialize in nutrition for mothers and their children
- Support and information about breastfeeding your baby, including access to breastfeeding experts.
- Help in finding health care and other valuable community services
- Benefits to buy healthy foods - such as fruits and vegetables, whole grains, milk, eggs, bread, cereal, juice, peanut butter, soy milk, tofu and more!

(End of Category)

### HEALTH INSURANCE

#### CALIFORNIA CHILDREN SERVICES

**Address:** 200 W. Santa Ana Blvd., Suite #100  
Santa Ana, CA

**Phone:** (714) 347-0300

**Website:** <https://www.dhcs.ca.gov/services/ccs>

**Description:** CCS is a state program for children with certain diseases or health problems. Through this program, children up to 21 years old can get the health care and services they need. CCS will connect you with doctors and trained health care people who know how to care for your child with special health care needs.

#### CALOPTIMA

**Address:** 505 City Pkwy Way  
Orange, CA

**Phone:** (714) 246-8400 or (714) 246-8500 (Member Services)

**Website:** <https://caloptima.org/>

**Description:** Medi-Cal — also known as Medicaid — is a public health insurance program for low-income people offered by the state. It covers families with children, seniors, persons with disabilities, foster care children, pregnant women, and low-income people with specific diseases. CalOptima provides health care coverage for Orange County residents who are eligible for full Medi-Cal. Once enrolled, we will work with you to find the right health care providers to meet your needs. We also have many special programs to help you maintain your health.

#### COMMUNITY HEALTH INITIATIVE OF ORANGE COUNTY (CHI OC)

**Address:** 1505 E. 17th St., Suite 121  
Santa Ana, CA

**Phone:** (714) 619-4050 or (855) 927-8333

**Website:** <https://www.chioc.org/>

**Description:** Community Health Initiative of Orange County (CHI OC) exists to make a more equitable Orange County by making healthcare accessible and beneficial so residents can live healthy successful lives. CHI OC provides a bridge to healthcare services for individuals who—due to economic, language or proximity barriers—might otherwise never see doctor outside of emergency circumstances, leading to unaffordable, high medical costs.

## SOCIAL SERVICES/ HEALTH INSURANCE

### COVERED CALIFORNIA ENROLLMENT CENTERS

**Address and Phone:**

16532 Beach Blvd  
Huntington Beach, CA  
(800) 650-0922

1651 E Edinger Ave, Suite 108  
Santa Ana, CA  
(714) 852-3747

13751 Beach Blvd  
Westminster, CA  
(800) 650-0922

**Website:** [https://www.healthforcalifornia.com/covered-california?gclid=eaiaiqobchmi1i\\_hzq\\_38aivlxatbh1csgz7eaayasaaeglobvd\\_bw](https://www.healthforcalifornia.com/covered-california?gclid=eaiaiqobchmi1i_hzq_38aivlxatbh1csgz7eaayasaaeglobvd_bw)

**Description:** The Covered California Health Exchange is the government agency offering subsidized Obamacare plans for this state. The California Health Exchange was created to assist citizens and legal residents with applying for marketplace coverage to comply with the Affordable Care Act ("ACA"). When the law was passed in 2010, each of the 50 states had to decide to either create a state-run health insurance exchange or offer enrollment through a federally operated exchange. This state chose to create their own exchange and called it "Covered California".

(End of Category)



### HOUSING OR SHELTER

#### FAIR HOUSING COUNCIL OF OC

**Address:** 2021 E. 4<sup>th</sup> St. Suite 122  
Santa Ana, CA

**Phone:** (714) 569-0823 or (800) 698-FAIR

**Website:** <https://www.fairhousingoc.org/>

**Description:** Services provided by the Fair Housing Council include fair housing enforcement and education, landlord/tenant counseling, mediation and homebuyer HUD counseling which includes first-time homebuyer education and mortgage default counseling. The following services are available to low-to-moderate income clients free-of-charge and to others for a moderate donation.

#### FAIR HOUSING FOUNDATION

**Address:** 2300 East Katella Ave., Suite 405  
Anaheim, CA

**Phone:** (714) 918-8001 or (800) 446-3247

**Website:** <http://www.fhfca.org/>

**Description:** Fair Housing Foundation is a non-profit organization that provides education and counseling regarding landlord/tenant rights and housing discrimination. Fair Housing Foundation is dedicated to eliminating discrimination in housing and promoting equal access to housing choices for everyone.

#### FAMILIES FORWARD

**Address:** 8 Thomas  
Irvine, CA

**Phone:** (949) 552-2727

**Website:** <https://www.families-forward.org/>

**Description:** Families Forward works with homeless families to find realistic solutions for sustainable housing and build individualized plans to return each family to self-sufficiency. By stabilizing these families and giving them tools to build a future, we create a stronger community for all of us. A key factor for success is Families Forward's commitment to collaborate with many organizations to end family homelessness in Orange County, including Orange County United Way, the Commission to End Homelessness, First 5 Orange County and many other partner agencies and foundations. Only together will we be able to end homelessness in Orange County.

## SOCIAL SERVICES/ HOUSING OR SHELTER

Please see: Housing and Shelter Resources (Appendix 7)

### MERCY HOUSE SHELTERS

**Address:** P.O. Box 1905

Santa Ana, CA 92702

**Phone:** (714) 836-7188

**Website:** <https://www.mercyhouse.net/regions/orange-county>

**Description:** Mercy House Shelters offer temporary shelter to individuals and families experiencing homelessness. The shelters we operate offer housing navigation, warm meals, showers, and resource referrals to help individuals get into permanent housing. Mercy House care consisting of outreach, emergency shelters, transitional facilities, and permanent residences.

(End of Category)

### PROTECTIVE SERVICES

#### ADULT PROTECTIVE SERVICES (SSA)

**Address:** 1505 E. Warner Ave  
Santa Ana, CA

**Phone:** (800) 451-5155

**Website:** <https://www.ssa.ocgov.com/abuse/elder>

**Description:** Adult Protective Services programs promote the safety, independence, and quality-of-life for vulnerable adults who are, or are in danger of, being abused, neglected by self or others, or financially exploited, and who are unable to protect themselves. See the following link for details regarding Mandated Reporting types and step by step instructions on making a report: <https://www.ssa.ocgov.com/abuse/elder/mandated>

#### CHILD ABUSE REGISTRY (SSA)

**Address:** N/A

**Phone:** (800) 207-4464 or (714) 940-1000 (24-hr Hotline)

**Website:** <https://www.ssa.ocgov.com/abuse/child/mandated>

**Description:** The law requires certain professionals to report suspicion and/or knowledge of child abuse, which includes physical abuse, sexual abuse, neglect and cases of severe emotional abuse that constitute willful or unjustifiable punishment of a child.

(End of Category)

### TRANSPORTATION

#### CALOPTIMA (NON-MEDICAL TRANSPORTATION)

**Address:**

**Phone:** (714) 246-8500 or (888) 587-8088

**Website:**

[https://www.caloptima.org/~media/Files/CalOptimaOrg/508/Members/MemberHandbooks/2018-03\\_NMTInsert\\_E\\_508.ashx](https://www.caloptima.org/~media/Files/CalOptimaOrg/508/Members/MemberHandbooks/2018-03_NMTInsert_E_508.ashx)

**Description:** This program offers non-medical transportation (NMT) when you are traveling to and from an appointment for Medi-Cal service authorized by your provider. CalOptima allows you to use a car, taxi, bus, or other public/private way of getting to your medical appointment for Medi-Cal covered services. CalOptima provides mileage reimbursement when transportation is in a private vehicle arranged by the beneficiary and not through a transportation broker, bus passes, taxi vouchers or train tickets. CalOptima allows the lowest cost NMT type that meets your medical needs.

#### OCTA ACCESS

**Address:** 16281 Construction Cir W  
Irvine, CA

**Phone:** (877) 628-2232

**Website:** <https://www.octa.net/Bus/OC-ACCESS-Service/Overview/>

**Description:** OC ACCESS is a shared-ride service that is available to qualified applicants whose physical or cognitive limitations prevent them from utilizing the regular OC Bus fixed-route service. This service is perfect for quick trips to locations, like the pharmacy, and can be scheduled to and/or from any address in Orange County. You pay the OC ACCESS base fare of \$3.60 for a five-mile ride and OCTA will subsidize the rest of the trip. Any additional costs incurred by travelling beyond the five-mile trip are to be paid by the OC ACCESS customer.

To apply for OCTA Paratransit Service, call the OC ACCESS Eligibility contractor to schedule your in-person assessment at (714) 560-5956 ext. 2, TDD (714) 560-5474. Link for the application is: <https://www.octa.net/pdf/ACCESSServiceSheet.pdf?n=2020>.

(End of Category)

## APPENDIX 1: HCA SUBSTANCE USE DISORDER (SUD) PROVIDER LIST



### BENEFICIARY ACCESS LINE (BAL): (800) 723-8641

24-hour access line for clients, parent/legal guardians, & referring providers (with client present)

### MEDICATION ASSISTED TREATMENT CONTRACT PROVIDERS

FUNDING	POPULATION	PROVIDER	LOCATION	TELEPHONE
DMC	Adults - <b>A, B, M, N</b>	Acadia (Recovery Solutions)	Santa Ana	(714) 542-3581
DMC	Adults - <b>A, B, M, N</b>	Western Pacific – Stanton	Stanton	(714) 821-5311
DMC & Unfunded	Adults, AB109 - <b>A, B, M, N</b>	Western Pacific – Fullerton	Fullerton	(714) 992-4770
DMC & Unfunded	Adults, AB109 - <b>M, N</b>	Western Pacific – Costa Mesa	Costa Mesa	(949) 629-2860
Unfunded	Adults, AB109 - <b>V</b>	StepHouse Recovery	Fountain Valley	(888) 923-7623
<b>Antabuse (A), Buprenorphine (B), Methadone (M), Naloxone (N), and Vivitrol (V)</b>				

### OUTPATIENT AND PERINATAL TREATMENT PROVIDERS - COUNTY

FUNDING	POPULATION	PROVIDER	LOCATION	TELEPHONE
DMC & Unfunded	Adults, Perinatal	AOABH – South	Mission Viejo	(949) 643-6901
DMC & Unfunded	Adults, Perinatal	AOABH – Anaheim	Anaheim	(714) 517-6140
DMC & Unfunded	Adults, Perinatal	AOABH – Santa Ana	Santa Ana	(714) 480-6660
DMC & Unfunded	Adults, Perinatal	AOABH – Westminster	Westminster	(714) 896-7574

### OUTPATIENT TREATMENT PROVIDERS - CONTRACT

FUNDING	POPULATION	PROVIDER	LOCATION	TELEPHONE
DMC	Adults	KC Services - Irvine	Irvine	(949) 654-9163
DMC	Adults	KC Services - Fullerton	Fullerton	(714) 449-1339
DMC	Adults (and Vivitrol)	KC Services - Garden Grove	Garden Grove	(714) 539-4544
DMC	Adults	Pacific Edu. Services (PES)	Santa Ana	(714) 667-7926
DMC	Adults	Phoenix House	Santa Ana	(714) 953-9373
DMC	Adults & Adolescents	Twin Town – Los Alamitos	Los Alamitos	(562) 596-0050

## APPENDIX 1: HCA SUBSTANCE USE DISORDER (SUD) PROVIDER LIST

OUTPATIENT TREATMENT PROVIDERS – CONTRACT (cont'd)				
FUNDING	POPULATION	PROVIDER	LOCATION	TELEPHONE
DMC	Adults & Adolescents	Twin Town – Mission Viejo	Mission Viejo	(949) 540-0170
DMC	Adults & Adolescents	Twin Town – Orange	Orange	(714) 532-9295
DMC	Adults & Adolescents	Wel-Mor - Costa Mesa	Costa Mesa	(714) 540-9070
DMC	Adults & Adolescents	Wel-Mor - Fullerton	Fullerton	(714) 540-9070
DMC	Adults & Adolescents	Wel-Mor - Laguna Hills	Laguna Hills	(714) 540-9070





WITHDRAWAL MANAGEMENT CONTRACT PROVIDERS				
FUNDING	POPULATION	PROVIDER	LOCATION	TELEPHONE
DMC	Adults	Phoenix House	Santa Ana	(714) 953-9373
DMC	Adults	Roque Center	Stanton	(714) 952-4032
DMC	Adults	Telecare Be Well Orange	Orange	(657) 933-4105
DMC	Adults	Woodglen Detox	Fullerton	(714) 879-2741
Medical	Adults	AOABH – Santa Ana	Santa Ana	(714) 480-6660
Medical	Adults	AOABH - Anaheim	Anaheim	714-517-6140
Medical	Adults	AOABH - Aliso Viejo	Aliso Viejo	949-643-6900

RESIDENTIAL TREATMENT CONTRACT PROVIDERS				
FUNDING	POPULATION	PROVIDER	LOCATION	PHONE
DMC	Adults	Coastal Addiction Center	Anaheim	(657) 456-0261
DMC	Adults	Gerry House	Santa Ana	(714) 619-2516
DMC	Adults	New Creations	Colton	(877) 368-7195
DMC	Adults	Phoenix House	Santa Ana	(714) 953-9373
DMC	Adults	Telecare Co-Occurring & SUTS Residential Be Well Orange	Orange	(657) 933-4103 (657) 933-4107
DMC	Adults	Woodglen	Fullerton	(714) 879-0929
DMC	Adult Females (ages 18-30)	Vera's Sanctuary	Trabuco Canyon	(800) 685-7460
DMC	Adult Males	His House	Upland	(877) 368-7195
DMC	Adult Males	Hope House	Anaheim	(714) 776-6090
DMC	Adults, Perinatal	Clean Path	Santa Ana	(949) 734-7432
DMC & Unfunded	Adults	Daylight Again	Fullerton	(714) 870-4057
DMC & Unfunded	Adult Females	The Villa	Santa Ana	(714) 547-3301

## APPENDIX 2: MATCONNECT – CLINICS



**To refer a patient, call the clinic directly or call the MATCONNECT Referral Line at (714)352-5990, Ext.3**

Logo	Clinic Name	Location(s)	Telephone	Primary Address
	<b>Families Together of Orange County</b>	Tustin, Garden Grove	Sam Hale (714)862-0598	661 W. 1 <sup>st</sup> Street, Tustin, CA 92780
	<b>Hurt Family Health Clinic (adolescents and Pregnant Women)</b>	Tustin, Santa Ana, Anaheim	Wilson Tran (714)247-8081 (714)467-6420	1 Hope Drive, Tustin, CA 92780
	<b>Korean Community Services (adolescents and Pregnant Women)</b>	Buena Park, Anaheim	Ashley Cleary (714)410-2034	7212 Orangethorpe Ave, Suite 8, Buena Park, CA 90621
	<b>Serve the People</b>	Santa Ana	(714)352-2911	1206 E. 17 <sup>th</sup> St, Suite 101, Santa Ana, CA 92701
	<b>Share Our Selves</b>	Costa Mesa	Steve Calderon (949)270-2100	1550 Superior Ave. Costa Mesa, CA 92627
	<b>Southland Integrated Services, Inc.</b>	Garden Grove	Stephanie Gonzalez (714)620-7084	9862 Chapman Ave. Garden Grove, CA 92841
	<b>UCI Family Health Center-Santa Ana</b>	Santa Ana	Lisa Camino (657)282-6355	800 N. Main Street, Santa Ana, CA 92701

## APPENDIX 3: MATCONNECT – PHARMACIES



### Participating Pharmacies

Pharmacy Name	Address	City	Zip	Telephone Number	Contact	Notes
Apple Pharmacy	12440 Brookhurst St.	Garden Grove	92840	(714) 537-8099	Trina	Offers free delivery in OC
Wagner Pharmacy	1224 E. McFadden Ave.	Santa Ana	92705	(714) 547-3590	Curtis Siu	Will do Vivitrol shots in the pharmacy
First Street Compounding Pharmacy	2010 E. First St. #120	Santa Ana	92705	(714) 954-1902	Lauren	Offers curbside pickup.
Santa Ana Tustin Compounding Pharmacy	801 N. Tustin Ave. #100	Santa Ana	92705	(714) 547-3949		Free delivery in OC
NowRx	1641 Kaiser	Irvine	92614	(949) 619-6000	Laemsing	Free delivery in OC. Pt must have valid CA ID.
Healthcare Pharmacy	14642 Newport Ave.	Tustin	92780	(714) 669-4000	Nafisa	\$7 delivery in Orange County. Waived if multiple prescriptions.
Total Care Rx Pharmacy	18682 Beach Blvd. Suite 115	Huntington Beach	92648	(714) 964-4004	Chris	Fluent in Vietnamese.
Be Well Pharmacy	105 N. Lawrence Ave.	Fullerton	92832	(714) 449-9300	Lilian	Free delivery in close proximity
True Care Pharmacy	421 N. Brookhurst St. Suite 123	Anaheim	92801	(714) 947-4770	Michelle	



## APPENDIX 4: OC LOW-COST COMMUNITY HEALTH CENTERS

Health Center Name	Address	Appointment Phone	Other Languages Spoken	Evening/ Sat/Sun	Child	Adult	Prenatal	Dental	Mental Health	Vision	Medical Mobile	Dental Mobile
ANAHEIM												
AltaMed Medical & Dental Group	1325 N. Anaheim Blvd	888-499-9303	Chinese, Spanish, Tagalog, Vietnamese	•	•	•	•	•			•	•
UCI FHC Anaheim	2441 W. La Palma Ave., Suite 100	657-282-6356	Spanish, Tagalog, Vietnamese, Mandarin		•	•	•					
Central City Community Health Center	2237 W. Ball Road	714-490-2750	Spanish	•	•	•	•	•	•			
BUENA PARK												
KCS Health Center	7212 Orangethorpe Ave., #9A	714-503-6550	Spanish, Korean			•	•		•		•	•
St. Jude Pediatric Dental Center	7758 Knott Ave, Buena Park	714- 522-8723	Spanish, Korean		•			•				•
COSTA MESA												
SOS Community Health Center & Dental	1550 Superior Ave.	949-642-3451	Spanish	•		•		•	•			
Hope Clinic	2045 Myer Place, Bldg. C	949-515-6725	Spanish		•							
FULLERTON												
F.A.C.E.S (Counseling Center)	2601 E Chapman Ave., Suite 114	714-447-9024	Spanish	•					•			
Family Health Matters	901 W. Orangethorpe Ave.	714-441-0411	Spanish, Tagalog		•	•	•					
Sierra Health Center	501 S. Brookhurst	714-870-0717	Spanish, Tagalog		•	•	•					
Lestonnac Free Clinic	505 E Commonwealth Ave.	714-399-4571	Spanish	•		•						
St. Jude Neighborhood Health Centers	731 S. Highland Ave.	714-446-5100	Spanish	•	•	•	•	•	•		•	
GARDEN GROVE												
AltaMed Medical Group	12751 Harbor Blvd.	888-499-9303	Spanish, Vietnamese Chinese, Tagalog, Portuguese, Arabic	•	•	•	•				•	
Central City Community Health Center	12511 Brookhurst St., 2nd Floor	714-643-7176	Spanish			•			•			
CHOC Clinic	10602 Chapman Ave.	888-770-2462	Spanish		•							
Healthy Smiles for Kids of Orange County	10602 Chapman Ave., Suite 200	714-537-0700	Spanish	•				•				
Lestonnac Free Clinic	10861 Acacia Pkwy.	714-497-9564	Spanish	•		•						
Nhan Hoa Comprehensive Health Center	7761 Garden Grove Blvd.	714-898-8888	Spanish, Vietnamese, Chinese	•	•	•		•	•			
VNCOC Southland Health Center	9862 Chapman Ave., Suite B	714-418-2040	Vietnamese, Spanish	•	•	•	•	•	•			
HUNTINGTON BEACH												
AltaMed Medical & Dental Group	8041 Newman Ave.	888-499-9303	Spanish, Vietnamese, Farsi	•	•	•	•	•				
LA HABRA												
Friends of Family Health Center	501 S. Idaho St., Suite 260	562-690-0400	Farsi, Spanish, Arabic, Korean, Hindu, Chinese		•	•	•	•	•			
Vista Community Clinic: The Gary Center	201 S. Harbor Blvd.	562-264-6000	Farsi, Korean, Spanish	•	•	•	•	•	•			
LAGUNA BEACH												
Laguna Beach Community Clinic	362 Third St.	949-494-0761	Spanish, Farsi	•	•	•	•	•				
LAKE FOREST												
Camino Health Center	22481 Aspan St., Suite A	949-240-2272	Spanish, Farsi, Tagalog	•	•	•		•	•			

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## APPENDIX 4: OC LOW COST COMMUNITY HEALTH CENTERS

Health Center Name	Address	Appointment Phone	Other Languages Spoken	Evening/ Sat/Sun	Child	Adult	Prenatal	Dental	Mental Health	Vision	Medical Mobile	Dental Mobile
LOS ALAMITOS												
Lestonnac Free Clinic	3801 Katella Ave., Suite 301	562-493-4466	Spanish	●		●						
MISSION VIEJO												
SOS Community Health Mission Viejo	27725 Santa Margarita Parkway #101	949-270-2100	Spanish, Vietnamese			●						
NEWPORT BEACH												
SOS Children & Family Health Center	307 Placentia Ave., Suite 107	949-270-2100	Spanish		●	●	●		●			
SOS Beauchamp Dental Center	307 Placentia Ave., Suite 202	949-270-2100	Spanish		●	●		●				
ORANGE												
AltaMed Medical Group	4010 E. Chapman Ave., Suite C	888-499-9303	Spanish, Farsi, Korean		●	●	●				●	●
CHOC Clinic at Orange	3745 W. Chapman Ave	888-770-2462	Spanish	●	●						●	
La Amistad Family Health Center	725 W. La Veta Ave., Suite 260	714-771-8006	Spanish			●		●		●		
Lestonnac Free Clinic	1215 E. Chapman Ave.	714-633-4600	Spanish	●		●						
SAN CLEMENTE												
Camino Health Center	1031 Avenida Pico, Suite 104	949-240-2272	Spanish, Farsi	●	●	●		●	●			
SAN JUAN CAPISTRANO												
Camino Health Center	30300 Camino Capistrano	949-240-2272	Spanish	●	●	●	●	●	●			
SANTA ANA												
AltaMed Medical Group	2720 S. Bristol St., Suite 110	888-499-9303	Spanish, Vietnamese, Arabic	●	●	●	●				●	●
AltaMed Medical & Dental Group	1400 N. Main St.	888-499-9303	Spanish, Vietnamese, Chinese, Tagalog		●	●	●	●			●	●
CHOC/Boys and Girls Club	1000 W. Highland	888-770-2462	Spanish	●	●						●	●
Hurt Family Health Clinic	1100 N. Tustin Ave.	714-247-0300	Spanish			●		●	●		●	
Obria Medical Clinic	2001 E. 1st St	714-516-9045	Spanish				●				●	
Serve The People Community Health Center	1206 E. 17th St., #101	714-352-2911	Spanish	●	●	●	●	●	●		●	●
SOS-EL SOL Wellness Center	1014 N. Broadway	949-270-2100	Spanish		●	●	●		●			
UCI FHC Santa Ana	800 N. Main St.	657-282-6355	Korean, Spanish, Vietnamese	●	●	●	●	●	●		●	
STANTON												
Central City Community Health Center	12116 Beach Blvd.	714-898-2222	Spanish, Vietnamese		●	●	●					
Livingstone Community Health Clinic (Food Pantry available)	12362 Beach Blvd., Suite 10	714-248-9500	Korean, Spanish	●	●	●		●				
TUSTIN												
Families Together of Orange County	661 W. First St. Suite G	714-665-9890	Spanish, Farsi	●	●	●	●	●				
Friends of Family Health Center	13152 Newport Ave., Suite B	714-263-8600	Spanish, Vietnamese, Farsi, Chinese, Hindu		●	●			●			
Hurt Family Health Clinic	One Hope Drive	714-247-0300	Spanish		●	●		●	●		●	

Clinic hours of operation and services are subject to change. Please call the clinics for specific information.

For access to a 24-hour, information and referral helpline, dial 2-1-1.

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Healthier Referral Line:  
1-800-564-8448



The Coalition of Orange County Community Health Centers <http://www.coccc.org>

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Orange County  
Care Coordination  
Collaborative  
for kids

Helping Youth and Young Adults  
with the Path to Adulthood!

### Advocacy

- Orangewood Foundation helps foster youth success with independent living. <https://orangewoodfoundation.org/>
- Information about DACA: <https://www.aclu.org/know-your-rights/know-your-rights-about-daca/>
- Disability Rights CA helps individuals with disabilities <https://www.disabilityrightscalifornia.org/what-we-do/programs/>, as well as Dayle McIntosh Center <https://daylemc.org/>, whose goal is living independently, and the State Council on Developmental Disabilities <https://scdd.ca.gov/>.

### Community Resources

- Dial **211** for all kinds of social services including emergency food, shelter, counseling, and other help. <https://www.211oc.org/>
- This booklet is written for Los Angeles County, but the information about how you qualify for benefits is the same: <http://www.hungeractionla.org/peoplesguide>  
In OC you can apply for services at SSA. <http://ssa.ocgov.com/about/services>
- Project Independence <http://www.proindependence.org/> or Dayle McIntosh Center <https://daylemc.org/> can help with questions and applications for SSI (Supplemental Security Income).

### Employment and School

- IEPs include a transition planning section starting at age 14. Learn about your rights. <https://serr.disabilityrightscalifornia.org/>
- All school districts have transition programs for disabled students. There are also programs at OC Department of Education <http://www.ocde.us/SPED/Pages/Adult-Transition-Program.aspx> and through Regional Center.
- A checklist for applying to college from the Khan Academy. <http://www.khanacademy.org/college-careers-more/college-admissions>
- All colleges have an office that helps students with “disabilities”. Many people do not identify themselves that way, but the services are very helpful and include things like early registration and note-taking. <https://thinkcollege.net/think-college-learn/accessing-disability-services-0>
- Orange County’s community colleges have many programs for students with disabilities and employment- related certification programs. Orange County has many employment programs that include resume help, job listings, and paid work experience:
  - OC Development Board Young Adult Program: <https://ssa.ocgov.com/adoptfoster-care-youth-services/youth-services/independent-living/employment/oc-development-boards>
  - Youth Programs at One Stop Centers: <https://www.ssa.ocgov.com/adopt/youth/community/employment/wib>
  - One Stop Centers: <https://www.oconestop.com/>
- California DOR has programs for youth and adults that are individualized to help people with disabilities meet their goals. [www.dor.ca.gov/Home/StudentsandYouth](http://www.dor.ca.gov/Home/StudentsandYouth) or [www.dor.ca.gov/Home/JobSeekerConsumer](http://www.dor.ca.gov/Home/JobSeekerConsumer) (adults).
- Volunteering is a great way to check out different careers and build your resume. <https://oneoc.org/>
- Many school districts in Orange County have employment-related programs. Please check with your student’s Case Carrier or the Special Education Department of your students’ school district.



Orange County  
Care Coordination  
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for kids

Helping Youth and Young Adults  
with the Path to Adulthood!

### Health Care Skills & Transition (for Professionals)

- Got Transition is the national center for transition research, resources and education. <https://www.gottransition.org/>
- The American Academy of Pediatrics Position Statement on Transition: White PH, Cooley, C, AAP, AAFP, ACP (2018). Supporting the Health Care Transition from Adolescence to Adulthood in the Medical Home. *Pediatrics*, 142(5). <https://pediatrics.aappublications.org/content/142/5/e20182587>
- This article includes many helpful tips for talking with adolescents about sensitive topics, including a review of important health concerns, scripting, and screening tools. Klein DA, Goldenring JM & Adelman WP (2014). HEEADSSS 3.0: The psychosocial interview for adolescents updated for a new century fueled by media. *Contemporary Pediatrics*, 1-16. <https://www.contemporarypediatrics.com/view/heedsss-30-psychosocial-interview-adolescents-updated-new-century-fueled-media>

### Health & Services

- Search for quality health information about any condition: <https://kidshealth.org/en/teens.html> or <https://amaze.org/>
- Staying healthy: taking care of yourself to prevent illness: <https://familydoctor.org/teenagers-how-to-stay-healthy/>
- Help in a crisis:
  - Crisis Text Line – text HOME to 741741 <https://www.crisistextline.org/>
  - LGBTQ Youth <https://www.thetrevorproject.org/>
- For family planning or other health care services: <https://findahealthcenter.hrsa.gov/>
- Learn about healthy relationships: <https://www.loveisrespect.org/>
- For mental health or drug treatment: <https://findtreatment.samhsa.gov/>
- County resources: (855)OCLINKS (625-4657)
- What happens if you mix your medicines with alcohol or other drugs? <http://www.drugcocktails.ca/>

### Health Care Skills (for Patients and Parents)

- Got Transition is the national center for transition research, resources and education. [www.gottransition.org](http://www.gottransition.org)
- Ranked Health uses doctors, researchers and patients to review health care app. [www.rankedhealth.com](http://www.rankedhealth.com)
- Smooth Moves Youth Health Transition: helps teens navigate the move to adulthood. <https://smoothmovesyht.org/>

### Independent Living Skills

- Quiz – are you prepared to live on your own? [www.buzzfeed.com/alexfinnis/what-percentage-adult-are-you](http://www.buzzfeed.com/alexfinnis/what-percentage-adult-are-you)
- Learn about relationships, work and study skills, budgeting, and other skills to live on your own. [www.casey.org/casey-life-skills-resources](http://www.casey.org/casey-life-skills-resources)

### Parents

- Surviving the teen years: <https://kidshealth.org/en/parents/adolescence.html>
- Having conversations about sensitive topics: <http://www.talkwithyourkids.org/>
- An App to help you guide your youth through transition: <https://www.adolescenthealth.org/About-SAHM/Healthy-Student-App-Info.aspx>
- Cal Able - a program to save money for your child's care (tax free): <https://www.calable.ca.gov/>
- Special Needs Trust – information and referral: <https://www.specialneedsalliance.org/>
- Conservatorship information and legal resources: <https://www.occourts.org/directory/probate/probate-case-types/conservatorship.html> and alternatives <https://www.disabilityrightscalifornia.org/publications/limited-conservatorships-alternatives>
  - Public Law Center <https://www.publiclawcenter.org/>
  - Legal Aid <https://www.communitylegalsocal.org/>

## Family Resource Centers (FRC) / Local Community Agency Resources

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## Anaheim

### Anaheim Independencia FRC (FaCT)

**Address:** 10841 Garza Ave., Anaheim 92804

**Phone Number:** (714) 826-9070

**Comments:** All services are free. Client should call for appointment and availability. Emergency assistance subject to availability.

<b>Languages</b>	English, Spanish
<b>Core Services</b>	<ul style="list-style-type: none"> <li>• Counseling for uninsured</li> <li>• Enrollment assistance (Cal Fresh and Medi-Cal)</li> <li>• Personal Empowerment Program</li> <li>• Parenting classes</li> </ul>
<b>Emergency Assistance</b>	<ul style="list-style-type: none"> <li>• Food distributions (monthly)</li> <li>• Free lightly used clothes, books, and toys</li> </ul>

### Manzanita Park FRC (FaCT)

**Address:** 1260 N. Riviera St., Anaheim 92801

**Phone Number:** (714) 491-7205

**Comments:** All services are free. Client should call for appointment and availability. Emergency assistance subject to availability.

<b>Languages</b>	English, Spanish
<b>Core Services</b>	<ul style="list-style-type: none"> <li>• Stress Reduction and Wellness groups</li> <li>• Homework help</li> <li>• Counseling for uninsured</li> <li>• Parenting classes</li> <li>• Family fun activities</li> </ul>
<b>Emergency Assistance</b>	<ul style="list-style-type: none"> <li>• Food distributions</li> </ul>

### Miraloma Park Family Resource Center

**Address:** 2600 E. Miraloma Way, Anaheim, CA 92806

**Phone Number:** (714) 765-6490

**Comments:** All services are free. Client should call for appointment and availability. Emergency assistance subject to availability.

<b>Languages</b>	English, Spanish
<b>Core Services</b>	<ul style="list-style-type: none"> <li>• Zumba Classes</li> <li>• Community Action Partnership (homeless prevention program)</li> </ul>
<b>Emergency Assistance</b>	<ul style="list-style-type: none"> <li>• Food distributions</li> <li>• Diaper distribution</li> <li>• Utility Assistance</li> </ul>
<b>Youth</b>	<ul style="list-style-type: none"> <li>• Anaheim Youth Teen Center (middle school and high school)</li> <li>• Kids CAFÉ Program (free meals for children age 18 and younger)</li> <li>• S.T.A.R.S (tutoring for Kinder through 6<sup>th</sup> grade)</li> </ul>

## Anaheim (cont'd)

### Ponderosa Park Family Resources Center and Gymnasium

**Address:** 320 E. Orangewood Ave., Anaheim, CA 92802

**Phone Number:** (714) 765-5400

**Comments:** All services are free. Client should call for appointment and availability. Emergency assistance subject to availability.

<b>Languages</b>	English, Spanish
<b>Core Services</b>	<ul style="list-style-type: none"> <li>• WIC</li> <li>• Central City Community Health Center (mobile clinic)</li> <li>• Smile Mobile Dental Clinic (mobile dental clinic ages 0-20yrs)</li> <li>• Zumba</li> <li>• Community Resources and Referrals</li> </ul>
<b>Emergency Assistance</b>	<ul style="list-style-type: none"> <li>• Food distributions</li> </ul>
<b>Youth</b>	<ul style="list-style-type: none"> <li>• Youth Sports</li> <li>• Kids CAFÉ</li> <li>• S.T.A.R.S (afterschool drop-in program Kinder-8<sup>th</sup>)</li> </ul>

## Brea

### Brea Family Resource Center

**Address:** 695 E. Madison Way, Brea, CA 92821

**Phone Number:** (714) 990-7150

**Comments:** Most services are free, and others are low-cost. Client should call for appointment and availability. Services are for Brea residents only.

<b>Languages</b>	English, Spanish
<b>Core Services</b>	<ul style="list-style-type: none"> <li>• Counseling</li> <li>• Assistance with employment</li> <li>• English classes</li> <li>• Veteran services</li> </ul>
<b>Emergency Assistance</b>	<ul style="list-style-type: none"> <li>• Food distributions</li> </ul>

## Garden Grove

### Magnolia Park FRC (FaCT)

**Address:** 11402 Magnolia St., Garden Grove 92841

**Phone Number:** (714) 530-7413

**Comments:** All services are free. Clients should contact for appointment and availability. Emergency services subject to availability.

<b>Languages</b>	English, Spanish
<b>Core Services</b>	<ul style="list-style-type: none"> <li>• Counseling (individual, family, group, crisis)</li> <li>• Grief Loss Group</li> <li>• Parenting education</li> <li>• Individualized Educational Plan (IEP) Clinics and Workshops</li> <li>• Personal Empowerment Program</li> <li>• Family Reunification Fun Activities</li> <li>• Family Art Nights</li> </ul>
<b>Emergency Assistance</b>	<ul style="list-style-type: none"> <li>• Diaper distribution</li> <li>• Emergency Food</li> </ul>
<b>Youth</b>	<ul style="list-style-type: none"> <li>• Strengthening Our Leadership (SOL) Youth Group (ages 13-18)</li> <li>• Anger Management &amp; Conflict Resolution (ages 13-18)</li> </ul>

## Huntington Beach

### Oak View FRC (FaCT)

**Address:** 17261 Oak Lane, Huntington Beach 92647

**Phone Number:** (714) 842-4002

**Comments:** All services are free. Client should call for appointment and availability.

<b>Languages</b>	English, Spanish
<b>Core Services</b>	<ul style="list-style-type: none"> <li>• Counseling for uninsured</li> <li>• CHAT (Counseling for Children &amp; Adolescents ages 2-17)</li> <li>• Enrollment assistance (WIC, Medi-Cal, CalFresh, CalWorks, Covered California programs)</li> <li>• Personal Empowerment Program</li> <li>• Hoag Promotora Community Health Services (mental health support and education)</li> <li>• Parenting classes</li> </ul>
<b>Emergency Assistance</b>	<ul style="list-style-type: none"> <li>• Weekly food distribution (appointment only)</li> </ul>



## Irvine

### FOR Families

**Address:** 1 Civic Center 2<sup>nd</sup> Floor, Irvine, CA 92606

**Phone Number:** (949) 724-6650

**Comments:** Services are for residents of Irvine. Client should call for appointment and availability.

<b>Languages</b>	English, Spanish
<b>Core Services</b>	<ul style="list-style-type: none"> <li>• Case management</li> <li>• Information and referral</li> <li>• Employment assistance</li> <li>• Connection to counseling</li> <li>• Connection to domestic violence assistance</li> <li>• Assistance with parenting issues</li> </ul>
<b>Emergency Assistance</b>	<ul style="list-style-type: none"> <li>• Financial assistance</li> </ul>

## La Habra

### La Habra FRC (FaCT)

**Address:** 501 S. Idaho St. #330, La Habra 90631

**Phone Number:** (714) 447-3460

**Comments:** All services are free. Clients should contact for appointment and availability. Emergency services subject to availability.

<b>Languages</b>	English, Spanish
<b>Core Services</b>	<ul style="list-style-type: none"> <li>• Counseling</li> <li>• Personal Empowerment Program</li> <li>• Legal Services</li> <li>• Enrollment assistance (Medi-Cal, CalFresh)</li> <li>• Child Support Assistance</li> <li>• Parenting classes</li> <li>• Support groups and life skills workshops</li> </ul>
<b>Emergency Assistance</b>	<ul style="list-style-type: none"> <li>• Emergency food</li> </ul>

## Lake Forest

### South Orange County FRC (FaCT)

**Address:** 22481 Aspan Street, Suite B, Lake Forest 92630

**Phone Number:** (949) 364-0500

**Comments:** All services are free except for counseling. Clients should call to make an appointment for most services. Emergency assistance programs subject to availability.

<b>Languages</b>	English, Spanish
<b>Core Services</b>	<ul style="list-style-type: none"> <li>• Low cost counseling for individuals living between Irvine and San Clemente</li> <li>• Legal Consultation Services/ Legal Advocacy Program</li> <li>• Triple P Parenting Seminar Series</li> <li>• Personal Empowerment Program</li> <li>• Enrollment Assistance (CalFresh, Medi-Cal, CalWorks)</li> </ul>
<b>Emergency Assistance</b>	<ul style="list-style-type: none"> <li>• Free Farmer's Market (every 4<sup>th</sup> Tuesday of the month 3-5 p.m.)</li> <li>-no appointment necessary</li> </ul>

## Los Alamitos

### WE CARE of Los Alamitos

**Address:** 3788 Cerritos Ave., Los Alamitos, CA 90720

**Phone Number:** (562) 598-9790

**Comments:** All services are free. Client should call for appointment and availability.

<b>Languages</b>	English, Spanish
<b>Core Services</b>	<ul style="list-style-type: none"> <li>• Case management</li> <li>• Counseling</li> <li>• Information and referrals</li> <li>• Medical care through Lestonnac Free Medical Clinic</li> </ul>
<b>Emergency Assistance</b>	<ul style="list-style-type: none"> <li>• Rental assistance</li> <li>• Utility assistance</li> <li>• Emergency food</li> <li>• Hygiene items</li> <li>• Judy's Kitchen (warm meal every 3<sup>rd</sup> Saturday of each month)</li> </ul>

## Newport Beach

### Newport Mesa FRC (FaCT)

**Address:** 307 Placentia Ave., Suite 203, Newport Beach 92663

**Phone Number:** (949) 764-8100

**Comments:** All services are free. Client should call for appointment and availability. Emergency assistance subject to availability.

Languages	English, Spanish
Core Services	<ul style="list-style-type: none"> <li>• Counseling for uninsured (individual and family)</li> <li>• Parenting education classes</li> <li>• Personal Empowerment Program</li> <li>• Developmental screenings</li> <li>• Support groups</li> <li>• Enrollment Assistance (Medi-Cal, CalFresh, CalWORKs, Kaiser Child Plan)</li> <li>• Zumba, Zumbini (parent and child ages 0-4)</li> </ul>
Emergency Assistance	<ul style="list-style-type: none"> <li>• Bimonthly food distributions</li> <li>• Monthly diaper distributions</li> </ul>
Youth Programs	<ul style="list-style-type: none"> <li>• Youth Advisory Council (leadership group for ages 14-17)</li> <li>• Safe Dates (healthy relationships group for teens)</li> <li>• Yearly “Love Shouldn’t Hurt” conference (healthy relationships)</li> </ul>

## Orange

### El Modena FRC (FaCT)

**Address:** 18672 E. Center Ave., Orange 92869

**Phone Number:** (714) 532-3595

**Comments:** All services are free. Clients should contact for appointment and availability.

Languages	English, Spanish
Core Services	<ul style="list-style-type: none"> <li>• Counseling</li> <li>• Legal assistance/ Legal workshops</li> <li>• Parenting classes</li> <li>• Personal Empowerment Program</li> <li>• Financial Empowerment Program</li> <li>• Tutoring</li> </ul>
Emergency Assistance	<ul style="list-style-type: none"> <li>• Diaper distribution</li> <li>• Food distributions</li> <li>• Kid’s Cafe</li> </ul>

## Orange (cont'd)

### Friendly Center FRC (FaCT)

**Address:** 147 W. Rose Ave., Orange 92867

**Phone Number:** (714) 771-5300

**Comments:** All services are free. Client must call to register for all services prior to attending including the mobile pantry and diaper distribution. Emergency assistance services are subject to availability. Rental assistance and gift cards reserved for clients participating in core services.

<b>Languages</b>	English, Spanish
<b>Core Services</b>	<ul style="list-style-type: none"> <li>• Counseling for uninsured or someone with financial barriers</li> <li>• Parenting classes</li> <li>• Personal Empowerment Program</li> <li>• Legal Assistance for survivors of domestic violence</li> <li>• After school tutoring for children under 12 years of age</li> <li>• Family Engagement activities</li> </ul>
<b>Emergency Assistance</b>	<ul style="list-style-type: none"> <li>• Mobile Pantry (1<sup>st</sup> and 3<sup>rd</sup> Wednesday of the month)</li> <li>• Diaper distribution (2<sup>nd</sup> Friday of the month)</li> <li>• Utility assistance</li> <li>• Emergency food (shelf-stable food)</li> <li>• Hygiene items</li> <li>• Rental assistance</li> <li>• Gift cards</li> </ul>

## San Juan Capistrano

### CHEC FRC (FaCT)

**Address:** 27412 Calle Arroyo, San Juan Capistrano 92675

**Phone Number:** (949) 489-7742

**Comments:** All services, except for counseling, are free. Client must call to register for all services including the Free Farmer's Market.

<b>Languages</b>	English, Spanish
<b>Core Services</b>	<ul style="list-style-type: none"> <li>• Low cost counseling for individuals living between Irvine and San Clemente</li> <li>• Legal Consultation Services/ Legal Advocacy Program</li> <li>• Triple P Parenting Seminar Series</li> <li>• Personal Empowerment Program</li> <li>• Enrollment assistance (Cal Fresh, Medi-Cal, Cal Works)</li> </ul>
<b>Emergency Assistance</b>	<ul style="list-style-type: none"> <li>• Free Farmer's Market (2<sup>nd</sup> and 4<sup>th</sup> Wednesday of the month)</li> </ul>

## Santa Ana

### Corbin FRC (FaCT)

**Address:** 2215 W. McFadden Ave., Suite G., Santa Ana 92704

**Phone Number:** (714) 480-3737

**Comments:** All services are free. Clients should call for appointment and availability.

<b>Languages</b>	English, Spanish
<b>Core Services</b>	<ul style="list-style-type: none"> <li>• Counseling for uninsured or have financial barriers</li> <li>• Personal Empowerment Program</li> <li>• Parenting classes</li> <li>• Stress Management classes</li> <li>• Enrollment assistance (Cal Fresh and Medi-Cal)</li> </ul>
<b>Emergency Assistance</b>	N/A
<b>Youth Programs</b>	<ul style="list-style-type: none"> <li>• Youth Action Council (teen art and leadership opportunities)</li> </ul>

### Downtown FRC (FaCT)

**Address:** 450 W. 4th St. Ste. 130, Santa Ana 92701

**Phone Number:** (714) 660-3636

**Comments:** All services are free. Clients should call for appointment and availability of services. Emergency assistance subject to availability.

<b>Languages</b>	English, Spanish
<b>Core Services</b>	<ul style="list-style-type: none"> <li>• Counseling for uninsured</li> <li>• Parenting classes</li> <li>• Personal Empowerment Program</li> <li>• After School Tutoring</li> </ul>
<b>Emergency Assistance</b>	<ul style="list-style-type: none"> <li>• Food Bank (every Friday)               <ul style="list-style-type: none"> <li>-12-1pm walking</li> <li>-1:45-4pm drive through</li> <li>-no appointment necessary</li> </ul> </li> <li>• Diaper distribution (2<sup>nd</sup> Friday of the month)</li> </ul>
<b>Youth Programs</b>	<ul style="list-style-type: none"> <li>• Youth Advisory Council (development of leadership skills, earn community service hours)</li> </ul>

## Santa Ana (cont'd)

### Minnie Street FRC (FaCT)

**Address:** 1300 E. McFadden Ave., Room 13, Santa Ana 92705

**Phone Number:** (714) 972-5775

**Comments:** All services of free. Clients should call for appointment and availability. Emergency assistance subject to availability.

<b>Languages</b>	English, Spanish
<b>Core Services</b>	<ul style="list-style-type: none"> <li>• Counseling for uninsured or for those who have financial barriers</li> <li>• Personal Empowerment Program</li> <li>• Parenting classes</li> <li>• Tutoring for children under 12 years of age</li> <li>• Family engagement activities</li> </ul>
<b>Emergency Assistance</b>	<ul style="list-style-type: none"> <li>• Lightly used clothing</li> <li>• Hygiene items</li> <li>• Diapers</li> </ul>
<b>Youth Programs</b>	<ul style="list-style-type: none"> <li>• Healthy relationships workshops</li> <li>• Yearly “Love Shouldn’t Hurt” Conference (ages 12+)</li> </ul>

## Stanton

### Stanton FRC (FaCT)

**Address:** 11822 Santa Paula St., Stanton 90680

**Phone Number:** (714) 379-0129

**Comments:** All services are free. Client should call for appointment and availability. Emergency assistance subject to availability.

<b>Languages</b>	English, Spanish
<b>Core Services</b>	<ul style="list-style-type: none"> <li>• Counseling for uninsured</li> <li>• Parenting Education Classes</li> <li>• Tutoring for children under 12</li> </ul>
<b>Emergency Assistance</b>	<ul style="list-style-type: none"> <li>• Emergency food (shelf-stable)</li> <li>• Food distributions</li> <li>• Hygiene items</li> <li>• Gift cards</li> <li>• Utility assistance</li> </ul>

## Tustin

### Tustin FRC (FaCT)

**Address:** 580 W. Sixth St., Tustin 92780

**Phone Number:** (714) 243-4292

**Comments:** All services are free. Client should call for appointment and availability of services. Emergency assistance items subject to availability. Gift cards reserved for families participating in core services.

<b>Languages</b>	English, Spanish
<b>Core Services</b>	<ul style="list-style-type: none"> <li>• Counseling (individual, family, and group)</li> <li>• Parenting classes</li> <li>• Personal Empowerment Program</li> <li>• Family Fun Nights (1<sup>st</sup> Thursday of the month)</li> </ul>
<b>Emergency Assistance</b>	<ul style="list-style-type: none"> <li>• Emergency food (shelf-stable)</li> <li>• Hygiene kit</li> <li>• Diapers</li> <li>• Gift cards</li> </ul>

## Westminster

### Westminster FRC (FaCT)

**Address:** 7200 Plaza St., Westminster 92683

**Phone Number:** (714) 903-1331

**Comments:** All services are free. Clients should call for appointment and availability. Emergency assistance subject to availability. Rental assistance and gift cards are reserved for families participating in core services with the FRC.

<b>Languages</b>	English, Spanish, Vietnamese
<b>Core Services</b>	<ul style="list-style-type: none"> <li>• Counseling</li> <li>• Personal Empowerment Program</li> <li>• Parenting classes</li> <li>• Life skills workshops</li> <li>• Tutoring</li> </ul>
<b>Emergency Assistance</b>	<ul style="list-style-type: none"> <li>• Food distribution (4<sup>th</sup> Friday of the month)</li> <li>• Emergency food (shelf-stable)</li> <li>• Diapers</li> <li>• Hygiene items</li> <li>• Rental assistance</li> <li>• Gift cards</li> </ul>
<b>Youth Programs</b>	<ul style="list-style-type: none"> <li>• Mental health leadership for youth ages 12+ -coming soon</li> </ul>

# FaCT Family Resource Center Referral Form for Family Support Services

(practitioners can refer a client to any FaCT FRC with this form)

1. Click blue box below to show the attachment list that will open on the left.

## FaCT Referral Form (rev 8.25.2020)

**FaCT Family Resource Center Referral Form for Family Support Services**  
To refer a client for services, EMAIL this form to the FRC selected below (choose **one** FRC)

Referring Person/Worker Name:		Agency/Department:		Email:	
Work Phone:		Fax:		Date:	
Referral type:		CalWORKs Family Stabilization (FS)	Differential Response (DR)	General FRC	Check if applicable:
				Wraparound	Mutual Client
<b>Anaheim Independence FRC - Anaheim</b> T (714) 826-9070 F (714) 826-2732 <a href="mailto:AnaheimIndependencia@factoc.org">AnaheimIndependencia@factoc.org</a>		<b>CHEC FRC - San Juan Capistrano</b> T (949) 489-7742 F (949) 489-7748 <a href="mailto:CHECFRC@factoc.org">CHECFRC@factoc.org</a>		<b>Corbin FRC - Santa Ana</b> T (714) 480-3737 F (909) 366-2257 <a href="mailto:CorbinFRC@factoc.org">CorbinFRC@factoc.org</a>	
<b>El Modena FRC - Orange</b> T (714) 532-3595 F (714) 532-3593 <a href="mailto:ElModenaFRC@factoc.org">ElModenaFRC@factoc.org</a>		<b>Friendly Center-Orange FRC - Orange</b> T (714) 771-5300 F (714) 771-7627 <a href="mailto:friendlycenterorange@factoc.org">friendlycenterorange@factoc.org</a>		<b>La Habra FRC - La Habra</b> T (714) 447-3460 F (714) 447-3753 <a href="mailto:LaHabraFRC@factoc.org">LaHabraFRC@factoc.org</a>	
<b>Manzanita Park FRC - Anaheim</b> T (714) 491-7205 F (714) 276-0145 <a href="mailto:ManzanitaParkFRC@factoc.org">ManzanitaParkFRC@factoc.org</a>		<b>Minnie Street FRC - Santa Ana</b> T (714) 972-5775 F (714) 972-5781 <a href="mailto:MinnieStreetFRC@factoc.org">MinnieStreetFRC@factoc.org</a>		<b>Newport Mesa FRC - Newport Beach</b> T (949) 764-8100 F (949) 764-4543 <a href="mailto:NewportMesaFRC@factoc.org">NewportMesaFRC@factoc.org</a>	
<b>So. Orange County FRC - Lake Forest</b> T (949) 364-0500 F (949) 364-0575 <a href="mailto:SouthOCFRC@factoc.org">SouthOCFRC@factoc.org</a>		<b>Stanton FRC - Stanton</b> T (714) 379-0129 F (714) 379-0139 <a href="mailto:StantonFRC@factoc.org">StantonFRC@factoc.org</a>		<b>Tustin FRC - Tustin</b> T (714) 243-4292 F (714) 838-1403 <a href="mailto:TustinFRC@factoc.org">TustinFRC@factoc.org</a>	
				<b>Westminster FRC - Westminster</b> T (714) 903-1331 F (714) 903-1881 <a href="mailto:WestminsterFRC@factoc.org">WestminsterFRC@factoc.org</a>	

**Primary or Identified Client(s) to be served:**

Parent/Caregiver Name: \_\_\_\_\_ DOB: \_\_\_\_\_ Insured?: ☐ Emergency Medi-Cal ☐ Medi-Cal ☐ None ☐ Private

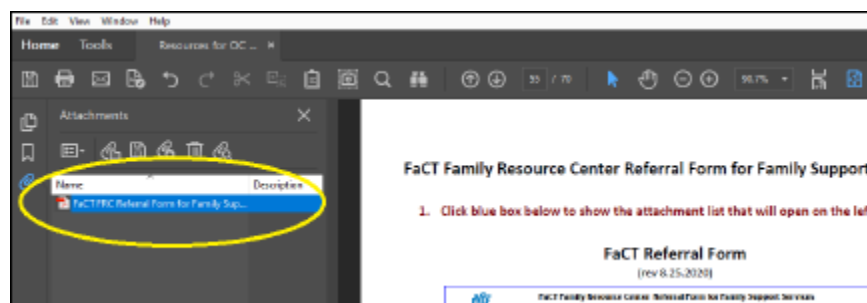
Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_ Phone: \_\_\_\_\_

**Other Family Members to Be Served:**

Name:			
D.O.B:			
Relationship:			

CIN # (12 Digits): \_\_\_\_\_ CalWORKs Case # (7 Digits): \_\_\_\_\_ CFS Referral # (19 Digits): \_\_\_\_\_

2. Then right-click and select "SAVE". You can edit the referral and print/email as needed.





## APPENDIX 7: HOUSING AND SHELTER RESOURCES

<u>Name</u>	<u>Address</u>	<u>Phone Number</u>	<u>Comments</u>	<u>Families</u>	<u>Women with Children</u>	<u>Pregnant Women</u>	<u>Single Women</u>	<u>Victims of DV</u>	<u>Single Men</u>	<u>Runaway Teen</u>	<u>Emergency Shelters</u>
<b>Alternative Sleeping Location</b>	20652 Laguna Canyon Rd. Laguna Beach, CA 92651	(949) 497-2959	Drop-in shelter for men & women & a food pantry. Daily lottery system to obtain a bed (can accommodate 45 people). Must leave a voice message. (ES)			x	x	x			
<b>American Family Housing</b>	15161 Jackson St. Midway City, CA 92655	(714) 897-3221	Transitional shelter & permanent supportive housing for people who are employed/ employable, & transitional housing for unaccompanied adults who may be unable to work & need assistance with accessing mainstream benefits (THP, PSH)	x		x	x		x		x
<b>Build Futures</b>	Huntington Beach	(714) 907-7358	Housing services, phones, bus passes, case management, job readiness, basic needs (THP)							x	
<b>Casa Teresa</b>	P.O. Box 429 Orange, CA 92856	(714) 538-4860	Fees are monthly, private pay & depend on income. Maximum length of stay is during pregnancy & for 2 months after birth. Offers nursing care, case management, counseling & educational programs. Offers apartments, rooms & SRO'S. (ES)			x					
<b>Casa Youth Shelter</b>	10911 Reagan St Los Alamitos, CA 90720	800-914-2272	May stay up to two weeks. Programs offers individual, group, & family counseling to residents. Parenting classes. Services offered on a sliding scale fee. Must have parental/guardian consent. (ES)							x	
<b>Colette's Children's Home</b>	7372 Prince Dr, Suite 106 Huntington Beach, CA	(714) 596-1380	Emergency & transitional shelter programs & permanent housing program for women with children & single women/ intake process required. (THP, ES, PSH)		x	x					

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## APPENDIX 7: HOUSING AND SHELTER RESOURCES

<u>Name</u>	<u>Address</u>	<u>Phone Number</u>	<u>Comments</u>	<u>Families</u>	<u>Women with Children</u>	<u>Pregnant Women</u>	<u>Single Women</u>	<u>Victims of DV</u>	<u>Single Men</u>	<u>Runaway Teen</u>	<u>Emergency Shelters</u>
<b>Eli Home</b>	1175 N. East St Anaheim, Ca	(714) 300-0600	Transitional program for abused & neglected children & their mothers (THP)		x						
<b>Family Promise</b>	310 W. Broadway Suite 203-205 Anaheim, CA 92805	(714) 787-3487	Emergency Shelter for 2 months and transitional housing for 6 months (ES, THP)	x							x
<b>Families Assistance Ministries</b>	1030 Calle Negocio San Clemente, CA 92673	(949) 492-8477	Emergency Shelter for 2 months and transitional housing for 6 Months (RRH, THP)	x	x						
<b>Families Forward</b>	8 Thomas Irvine CA, 92618	(949) 552-2727	This program combines temporary housing with intensive counseling, food & other supportive services to provide clients a safe, supportive home to enable them to regain self-sufficiency. Accepts minor age children (RRH, THP)	x							
<b>First Southern Baptist Church</b>	6801 Western Ave. Buena Park, CA 90621	(714) 522-7201	Emergency Shelter for 1 night. Counseling, & showers (but not toiletries). A faith-based organization. (ES)			x	x		x		x
<b>Friendship Shelter</b>	20652 Laguna Canyon Road Laguna Beach, CA 92651	(949) 494-6928	Residents are required to be actively looking for employment or seeking to secure stable income through a benefit. Job preparation & counseling. Interested individuals must call Wed at 10:30 a.m. Drug tested at entry & random during stay. Meals provided during stay. (PSH, ES)			x	x		x		
<b>Fullerton Armory Emergency Shelter</b>	400 S Brookhurst Fullerton, CA 92833	(714) 836-7188	Emergency Shelter, food, clothes, shower. Open seasonal and during cold weather. (ES)								x

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## APPENDIX 7: HOUSING AND SHELTER RESOURCES

<u>Name</u>	<u>Address</u>	<u>Phone Number</u>	<u>Comments</u>	<u>Families</u>	<u>Women with Children</u>	<u>Pregnant Women</u>	<u>Single Women</u>	<u>Victims of DV</u>	<u>Single Men</u>	<u>Runaway Teen</u>	<u>Emergency Shelters</u>
<b>Grandma's House of Hope</b>	1505 17th St STE 116, Santa Ana, CA 92705	(714) 833-5333	Populations such as human trafficking, homeless breast cancer clients in treatment, as well as with domestic violence (2nd step), mentally challenged, those with disabilities, & those who are currently without housing with an urgent need or desire for change. Provides shelter, food, case management, group & individual counseling, life skills. Can apply online at: <a href="http://gr&amp;mashouseofhope.org">gr&amp;mashouseofhope.org</a> (THP)			x	x				
<b>Homeless Intervention Services of Orange County</b>	907 Bradford Avenue Placentia, CA 92870	(714) 993-5774	A residence-based transitional center offering shelter & support services in a 4 -6 months program: childcare assistance provided. One-time program fee of \$300. Drug testing (THP)	x		x	x		x		
<b>Hope Family Housing</b>	8657 Whittaker St Buena Park, CA 90621	(714) 247-4379	6-9 months transitional living; includes weekly case management, counseling, food distribution. Cost based on income. Must have graduated from a shelter program. Families must be referred by case managers from these shelters. Call for more information (THP)	x							
<b>Illumination Foundation</b>	7855 Katella Ave Stanton, CA 90680 <a href="http://ifhomess.org">ifhomess.org</a>	(714) 507-2459	Transition & permanent housing, including recuperative care with supportive services (ES, PSH, RRH, THP)	x							

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## APPENDIX 7: HOUSING AND SHELTER RESOURCES

<u>Name</u>	<u>Address</u>	<u>Phone Number</u>	<u>Comments</u>	<u>Families</u>	<u>Women with Children</u>	<u>Pregnant Women</u>	<u>Single Women</u>	<u>Victims of DV</u>	<u>Single Men</u>	<u>Runaway Teen</u>	<u>Emergency Shelters</u>
<b>Interval House</b>	Orange County	(562) 594-9492	Emergency shelters & transitional housing; community service centers; counseling; legal, health, children's & youth programs; LGBT services; pioneering multicultural programs; leadership development; economic self-sufficiency; & community education. (ES, THP, PSH)					x			
<b>Human Options</b>	5540 Trabuco Rd Ste 100 Irvine CA 92620	24-hour line: (877) 854-3594	Emergency shelter, transitional housing for anyone in a domestic or intimate partner violence situation. Children's program. (ES, THP)					x			
<b>Laura's House</b>	Orange County	Crisis Hotline: 866-498-1511	Numerous services offered; Emergency shelter: restraining orders, 24hr hot-line, children's program & parenting program, crisis counseling, independent life skills training workshops, legal clinic & legal advocacy, court-approved personal empowerment program, individual therapy, Spanish speaking case managers, support groups, walk-in center, & a thrift store. Average length of stay is 45 days. (ES, THP)					x			
<b>Mary's Path</b>	18221 17th Street Santa Ana, CA 92705	(714) 730-0930	We provide compassionate care to girls, their families & their babies through services including: housing; access to medical care; continuing education; spiritual formation, individual & family counseling; parenting education & coaching; & practical life skills to prepare teen mothers for successful independent living (THP)			x					

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## APPENDIX 7: HOUSING AND SHELTER RESOURCES

<u>Name</u>	<u>Address</u>	<u>Phone Number</u>	<u>Comments</u>	<u>Families</u>	<u>Women with Children</u>	<u>Pregnant Women</u>	<u>Single Women</u>	<u>Victims of DV</u>	<u>Single Men</u>	<u>Runaway Teen</u>	<u>Emergency Shelters</u>
<b>Mercy House</b>	P.O. Box 1905 Santa Ana, CA	(714) 836-7188	Emergency shelters, transitional housing, & permanent supportive housing (ES, PSH, RRH, THP)	x	x	x	x		x		
<b>National Guard Armories/ Mercy House</b>	Santa Ana & Fullerton	(714) 836-7188	A mass shelter, capacity of 200 at each armory. Offers emergency housing for 6 pm to 6 am. There is no maximum length of stay. The armory is a winter shelter in operation from December 1 through April each year. (ES)			x	x		x		
<b>Orange Coast Interfaith Shelter: Gateway to Housing</b>	1963 Wallace Ave Costa Mesa, CA 92627	(949) 631-7213	Assists families in overcoming their barriers to acquiring permanent housing. Referrals are by phone only, no walk-ins, do not accept current pregnant woman. (THP, RRH)	x							
<b>Orange County Rescue Mission</b>	1 Hope Drive Tustin, CA 92782	(714) 247-4300	A transitional living facility for 12-24 months. Skills development, job training, co-op childcare. Medical Services provided too. (THP)	x		x	x		x		
<b>Pathways of Hope</b>	514 Amerige Fullerton, CA 92832	(714) 680-3691	Transitional living for singles or families (employable adults) for up to 120 days. NO drug or alcohol dependency issues. Provides limited financial assistance for rental deposit, first month's rent or a combination of deposit & rent to individuals & families who are currently literally homeless or in imminent risk of homelessness. Also offers case management services. (THP, RRH)	x							

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## APPENDIX 7: HOUSING AND SHELTER RESOURCES

<u>Name</u>	<u>Address</u>	<u>Phone Number</u>	<u>Comments</u>	<u>Families</u>	<u>Women with Children</u>	<u>Pregnant Women</u>	<u>Single Women</u>	<u>Victims of DV</u>	<u>Single Men</u>	<u>Runaway Teen</u>	<u>Emergency Shelters</u>
<b>Precious Life Shelter</b>	3622 Florista St Alamitos, CA 90720	(562) 431-5025	Emergency program is 1- 30 nights in housing program. The transitional program is low cost lodging with a refundable deposit, 2-3 months after birth of baby. The Single Parent Efficiency Program provides up to 24 months lodging after baby is born. (THP, ES)			x					
<b>Project Hope Alliance</b>	1954 Placentia Ave #202 Costa Mesa, CA 92627	(949) 791-2712	Rapid re-housing, rental deposit assist. Short term rental subsidy, utility assist., transportation support, Budgeting and financial coaching. Intensive case management for students and their parents. Emphasis placed on education of children. (RRH, THP)	x							
<b>Serving People in Need</b>	151 Kalmus Dr Suite H2 Costa Mesa, CA 92626	(714) 751-1101 Ext. 17 (714) 751-1101 Ext. 14	Provides move-in costs to homeless families with children. Services include rapid re-housing programs, case management & support services such as: budgeting, credit clean-up, job development, childcare, counseling, educational workshops & other supportive services. (RRH, THP)	x							
<b>South County Outreach</b>	7 Whatney Suite B Irvine, CA 92618  sco-oc.org	(949) 380-8144 ext. 215	Transitional housing program for families. Call for more information regarding openings & applications. (RRH, THP)	x							
<b>The Salvation Army Hospitality House</b>	818 E. 3rd St. Santa Ana, CA 92701	(714) 542-9570	34-emergency beds with a stay of 14 days; 16- beds for men currently with jobs (can stay longer than 14 days) New residents check in is at 3:30. (ES)						x		

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## APPENDIX 7: HOUSING AND SHELTER RESOURCES

<u>Name</u>	<u>Address</u>	<u>Phone Number</u>	<u>Comments</u>	<u>Families</u>	<u>Women with Children</u>	<u>Pregnant Women</u>	<u>Single Women</u>	<u>Victims of DV</u>	<u>Single Men</u>	<u>Runaway Teen</u>	<u>Emergency Shelters</u>
<b>Thomas House</b>	12601 Morningside Avenue Suite 6 Garden Grove, CA 92843	(714) 647-7534	Provides shelter, food, & counseling, as well as assistance in job search, tutoring for children, welfare advocacy, & housing placement & assistance. (THP)	x							
<b>Wise Place for Women</b>	1411 N Broadway Santa Ana, CA 92706	(714) 542-3577	A transitional living program for employed or employable women. Must be 90 days free of alcohol & drugs. Intake interviews 9:30-11:00 am every Wednesday (THP)			x	x				
<b>Women's Transitional Living Center (WTLC)</b>	Orange County	(877) 531-5522	Provides food, clothing, & a home-like environment. Also available: 45 shelter programs/90 day recovery program, children's program, parenting & educational classes, housing referrals, court advocacy & referrals. Provides substance abuse treatment & work with human trafficking victim. (THP, ES)					x			

- THP: Transitional Housing Program
- PSH: Permanent Supportive Housing
- ES: Emergency Shelter
- RRH: Rapid Housing (Deposit Assistance & Temporary Rental Assistance for Homeless)

## APPENDIX 8: ORANGE COUNTY HEALTH CARE AGENCY (OC HCA) PROGRAMS

\*For more, see OC HCA Behavioral Health Services Directory (<https://www.ochealthinfo.com/sites/hca/files/import/data/files/21580.pdf>)

# ORANGE COUNTY HEALTH CARE AGENCY (OC HCA) PROGRAMS

## BEHAVIORAL HEALTH SERVICES

### CRISIS SERVICES

- Crisis Assessment and Psychiatric Emergency and Response Teams (CAT/PERT) (Adult & Older Adult)
- Children and Youth Behavioral Health Crisis Assessment Team (CAT) (Children/Youth)

### HOUSING

- Housing and Supportive Services (Adult & Older Adult)

### NAVIGATION SERVICES

- OC Links
- Outreach and Engagement (Adult & Older Adult)

### OUTPATIENT PROGRAMS

#### *Children and Youth*

- Children and Youth Behavioral Health Outpatient Clinics
- Child Abuse Services Team (CAST)
- Clinical Evaluation and Guidance Unit (Juvenile Hall/Probation)
- Juvenile Recovery Court (JRC)
- Program for Assertive Community Treatment (CYBH PACT)
- Transitional Age Youth/Program for Assertive Community Treatment (TAY PACT)
- Youth Reporting Center

#### *Adult and Older Adult*

- AB109 (Non-serious, Non-violent and Non-sex Offenders)
- Adult and Older Adult Abuse Services (AOABH) Substance Use Disorder Treatment (Perinatal)
- Adult and Older Adult Behavioral Health (AOABH)
- Assisted Outpatient Treatment Program (AOT) (Court-Ordered Treatment)
- Collaborative Courts-Drug Court and Driving-Under-the Influence (DUI) Court
- Program for Assertive Community Treatment (PACT)

#### *Older Adult Services*

- Recovery
- Senior Health Outreach and Prevention Program (SHOPP)
- Substance Abuse Resources Team (START)



## APPENDIX 8: ORANGE COUNTY HEALTH CARE AGENCY (OC HCA) PROGRAMS

\*For more, see OC HCA Behavioral Health Services Directory (<https://www.ocalthinfo.com/sites/hca/files/import/data/files/21580.pdf>)

### BEHAVIORAL HEALTH SERVICES (CONT'D)

#### PREVENTION AND EARLY INTERVENTION

- Alcohol and Other Drug (AOD) Prevention Team
- Children's Support and Parenting Program (CSPP) (Children/Youth)
- Community Counseling & Supportive Services (CCSS)
- OC Center for Resiliency, Education, Wellness (OCCREW) (Adult)
- OC Parent Wellness Program (OCPWP) (Adult)
- Veterans Services/OC4VETS (Adult & Older Adult)
- Veterans' Court Services (Adult & Older Adult)

### ENVIRONMENTAL HEALTH SERVICES

Environmental Health Services works to protect public health and our environment, and promotes the well-being of all Orange County residents, workers, and visitors. Environmental Health is a regulatory agency that relies heavily on education and outreach to obtain compliance. Services include retail and wholesale food protection, foodborne illness investigations, public pool inspections, childhood lead exposure prevention, water quality, ocean water protection, solid waste facility oversight, hazardous materials surveillance and mitigation oversight, underground and aboveground storage tank oversight, body art facility and practitioner oversight, medical waste management inspections and a used oil recycling education program.

### OFFICE OF THE PUBLIC GUARDIAN

The Public Guardian serves the community by providing investigative and fiduciary services to adults who are unable to provide their own basic personal needs due to a severe mental disorder or disabling physical condition. Public Guardian deputies and staff are committed to ensure that individualized personal treatment, supervision, and financial oversight is provided so that conservatee achieve their highest level of self-determination, autonomy and independence.

## APPENDIX 8: ORANGE COUNTY HEALTH CARE AGENCY (OC HCA) PROGRAMS

\*For more, see OC HCA Behavioral Health Services Directory (<https://www.ochealthinfo.com/sites/hca/files/import/data/files/21580.pdf>)

### PUBLIC HEALTH SERVICES

#### CLINICAL SERVICES

- Family Health Clinic
- HIV and STD Care Clinic
- Pulmonary Disease Services/TB Screening and Treatment Services

#### COMMUNICABLE DISEASE CONTROL DIVISION

- Communicable Disease Control
- Immunization Assistance Program
- Office of Vital Records

#### COMMUNITY AND NURSING SERVICES PROGRAMS

- Adolescent Family Life Program (AFLP) and Cal-Learn
- CalWORKs Public Health Nursing Program (CalWORKs)
- Child Health and Disability Prevention (CHDP)
- Comprehensive Health Assessment Team-Homeless (CHAT-H)
- Early Childhood System of Care (ECSOC)
- Emergency Response (ER) Public Health Nursing
- Foster Care Public Health Nursing Program
- Health Referral Line (HRL)
- Nurse-Family Partnership (NFP)
- Perinatal Assessment and Coordination Team (PACT)

#### COMMUNITY PLANNING AND HEALTH PROMOTION PROGRAMS

- Car Seat Safety Program Services
- New Lung
- Women, Infants and Children Program (WIC)

## **ORANGE COUNTY SOCIAL SERVICES AGENCY (SSA) PROGRAMS**

- **Adult Protective Services**
- **CalFresh**
- **CalWORKs**
- **Child Abuse Registry**
- **General Relief (GR)**
- **Women, Infants and Children Program (WIC)**
- **Wraparound Services [California Department of Social Services (CDSS)]**

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