

FOOD RECALLS & RECALL EFFECTIVENESS CHECKS

CALIFORNIA DEPARTMENT OF PUBLIC HEALTH
FOOD AND DRUG BRANCH
EMERGENCY RESPONSE UNIT



Organizational Structure

California Department of Public Health (CDPH)

Center for Environmental Health

Division of Food & Drug Safety

Food & Drug Branch (FDB)



FOOD AND DRUG BRANCH (FDB)

Food Investigations & Technical Support Section

Food Safety Protection

Tobacco Enforcement Section

Drug & Medical Device Compliance & Enforcement

Science & Education

Financial Operations Program Support

Emergency Response Unit (ERU)

Food Recall Team





FOOD RECALL

- The removal of adulterated or misbranded food from commerce
- Voluntary, by the manufacturer or distributor of a food item
- Every firm involved must take appropriate action



HOW ARE RECALLS TRIGGERED?

- Firm
- Routine surveillance sampling
- Routine inspections and environmental sampling
- Outbreak-related.



CALIFORNIA DISTRIBUTION



- CDPH website
- Social Media



FOOD AND DRUG BRANCH (FDB)

FDB Home Page

[Back to FDB's Home Page](#)

Contact

Main Telephone:

(800) 495-3232

Email:

FDBfood@cdph.ca.gov

Address (Courier Delivery):

California Department of Public
Health - Food and Drug Branch

1500 Capitol Ave, MS 7602

Sacramento, CA 95814

Address (Non-Courier Delivery):

Food Recalls

When a firm announces a food recall, the California Department of Public Health (CDPH) posts the firm's announcement as a public service. CDPH does not endorse either the product or the firm.

Information regarding food recalls, retail distribution lists, and links to other food recall information may be found below.

For food recall questions, please contact the FDB Food Recall Coordinator at FDBERU@cdph.ca.gov or (916) 650-6607. More information is available on the [Food Recall Resources](#) webpage.

Food Recall Archive

If you would like information regarding a particular recall that occurred prior to the last three months, please send an email to FDBERU@cdph.ca.gov.

Commodity Specific Recall Information

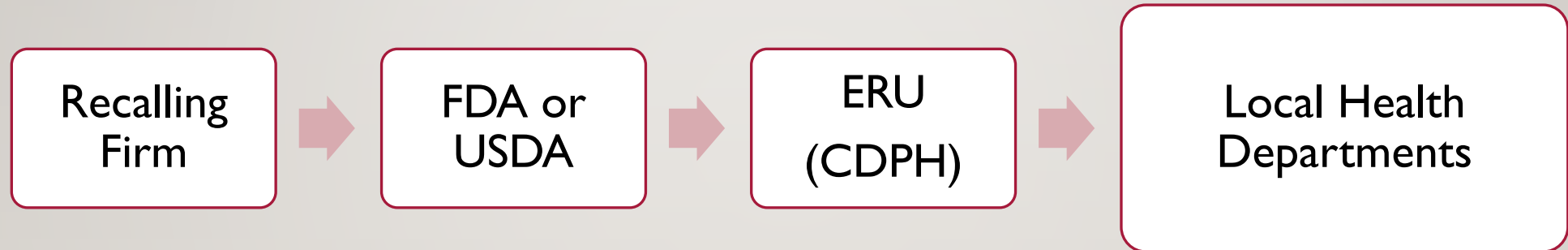
June 2022

[Urban Remedy - Organic Revitalizing Tea Tonic Strawberry Hibiscus Rose 06/03/22 \(PDF\)](#)

May 2022



FOOD RECALLS FLOW OF DISTRIBUTION INFORMATION



CALIFORNIA HEALTH AND SAFETY CODE



Food Recall Team

works to obtain

California distribution

information



CALIFORNIA DISTRIBUTION

- **Local Health Departments (LHD)**
- **Update CDPH Food Recalls page**



LOCAL NOTIFICATION (PRELIMINARY RETAILERS LIST)

1. Recalling firm name
2. Product being recalled
3. Reason for the recall
4. Product identification
5. Preliminary list of retailers
6. Link to the California Recall Information Sheet




RECALL EFFECTIVENESS CHECKS

- Within jurisdiction
- Site visits / telephone / e-mail
- Feedback to ERU




SAMPLE QUESTIONS TO RETAILERS


 Were you notified of this recall?

 Did you distribute the recalled product?


 Have you notified your customers? How? (E-mail, fax, phone, notices in the store, etc.)

 Does your company sell this product on the internet? Website name? Plans for notifying internet customers.

 Did you change the product in any way? (repacked, relabeled, different lot #) Provide BRAND NAME, PRODUCT NAME or DESCRIPTION, LOT CODE, UPC.

 What do you plan to do with any recalled product still in inventory?

 Have you separated and labeled the recalled product that remains in your inventory?

 What do you plan to do with any product that has been or will be returned to you?





Resources:

CDPH website – Programs - Center for Environmental Health

- **Division of Food and Drug Safety**
- **Food and Drug Branch**
- **Food Safety Program**
- **Food Recalls:**
 - **Food Recalls page**
 - **Food Recall Resources**
- **CDPH Food Recalls email address: fdberu@cdph.ca.gov**



**CDPH
FOOD RECALLS
CONTACT
INFORMATION**

ERU Chief: Mike Needham

Food Recall Coordinator: Mary Buan-Ignacio

Email address: fdberu@cdph.ca.gov

Telephone: 916.650.6607

