



CLAYTON CHAU, MD PhD
DIRECTOR/COUNTY HEALTH
OFFICER

MINDY WINTERSWYK, PT, DPT, PCS
INTERIM ASSISTANT AGENCY
DIRECTOR

VERONICA KELLEY, DSW, LCSW
CHIEF OF MENTAL HEALTH &
RECOVERY SERVICES

405 W. 5th STREET, 7th FLOOR
SANTA ANA, CA 92701

www.ohealthinfo.com

MENTAL HEALTH & RECOVERY SERVICES

MHRS UPDATE

DATE: July 15, 2022

TO: Members of the County of Orange Behavioral Health Advisory Board

FROM: Veronica Kelley, DSW, LCSW
Chief of Mental Health & Recovery Services

SUBJECT: Mental Health & Recovery Services (MHRS) Update for July 2022

Adult and Older Adult Mental Health & Recovery Services (MHRS)

Crisis Services: The Crisis Assessment Team (CAT) has partnered with Pathways Peer Mentoring Services to form a Pilot which includes Peers as part of mobile crisis response. The CAT clinician and Peer will respond to requests for a crisis evaluation as a co-responder team. The Peer role will focus on improving the client's engagement and overall experience with crisis services. Peers will establish rapport, share experiences, and strengthen engagement with the individual experiencing a crisis. Peers may also engage with the family (or other persons of significance) to those in crisis to provide support and educate them about mental health services. This Pilot went Live in July 2022.

Residential Treatment Services: Residential Treatment Services has opened solicitation for qualified providers for Drug Medi-Cal Residential treatment and Withdrawal Management Services. Residential Treatment Services is actively working with providers to offer services to all individuals in the system in a timely basis.

Housing and Supportive Services: On 7/12/22, Cypress House reopened its doors as interim (transitional) housing. The Health Care Agency (HCA) partnered with Orange County Community Resources (OCCR) and Jamboree Housing, to utilize this Whole Person Care (WPC) One Time Funding opportunity from the WPC grant, to re-develop this property into a fully supported transitional living home, in compliance with the original regulatory agreement. The target population is adults 18 years and older who are homeless or at risk of homelessness and are living with mental illness and have qualified for a housing opportunity. Telecare Home First Full-Service Partnership is the onsite provider.

Children, Youth and Prevention Mental Health and Recovery Services

Office of Suicide Prevention (OSP)- The HCA, in partnership with the Los Angeles Angels, celebrated National Children's Day by hosting 300 children and family members at Angel Stadium. The Los Angeles Angels gave 300 tickets with parking included, to OC children and

their family members to attend baseball game on 6/12/22. An additional 150 tickets, were provided to OC students who took part in the Directing Change program through their schools. During the game, one of the winning film submissions from the Directing Change contest was played on the large stadium screen for everyone to see and the event provided an opportunity for OC HCA to share information and resources.

Prevention and Intervention: The **Outreach and Engagement (O&E)** program is expanding in scope, scale and population served. The program’s target population is expanding beyond individuals with a behavioral health condition who are experiencing homelessness. The program will now serve any individual who is experiencing homelessness, residing in Orange County and not being case managed by another provider. The goal of the expanded program is to operationalize the HCA’s mission and vision by effectively responding to the needs of individuals experiencing homelessness through a timely, comprehensive, and whole-person approach by creating an individualized and coordinated field outreach and response system across multiple disciplines and service areas. Services will be delivered through a centralized hub and regional spokes model, where the hub receives and coordinates an outreach response, and the regional spokes provide field outreach, progressive engagement, and case management. Referrals for the program’s services will be received 24/7 through OC Links or by calling the program directly at 800-364-2221 for immediate information on resources or for a field follow-up during business hours. To further demonstrate the change in population served, the program name has changed from BHS O&E to OC O&E.

Mental Health Services Act (MHSA)

The **MHSA** office held its first MHSA Informational and Planning Meeting on 6/18/22 with a focus on Veterans. The MHSA office is planning on holding these meetings monthly, focusing on different topics and service areas of the MHSA. For the month of August, the meeting will focus on early childhood programs. A cohort of 10 Peer Specialists from County and County-contracted programs recently graduated from a two-week 80-hour Peer Specialist Foundations training on 6/17/22.

Agenda Staff Reports approved by the Board of Supervisor in July

7/19/22	Contracts for Youth Alcohol and Other Drug Prevention Services: National Council on Alcoholism and Drug Dependence OC DBA Partners4 Wellness, OCDE, and Waymakers for term of July 20, 2022 through June 30, 2024	\$3,900,000
7/19/22	AEG Global Partnerships, LLC for mental health services act digital media marketing campaign professional services, 8/20/22 - 6/30/25	\$1,825,000
7/19/22	Phoenix House Orange County, Inc. for school-based behavioral health intervention and support services, 7/20/22 - 6/30/23	\$58,498
7/19/22	Orange County Superintendent of Schools A.K.A. Orange County Department of Education for Alcohol and Other Drug Prevention services Friday Night Live Partnership, 8/20/22 - 6/30/23	\$100,000