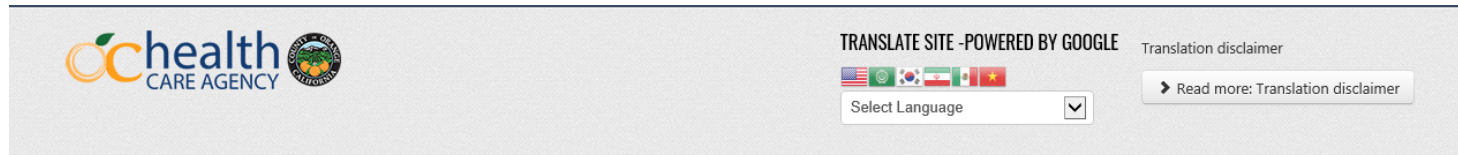




Authority & Quality Improvement Services (AQIS) Provider Directory Quick Guide

1. **Verify Program Information.** Go to the Provider Directory website: <https://www.ohealthcareagency.com/mhp/> and search your program using the search feature (example below).



MEDI-CAL MENTAL HEALTH PLAN -PROVIDER DIRECTORY SEARCH

Directory information includes: AOABH: Adult Outpatient and Older Adults Behavioral Health/ ASO: Administrative Service Organization/ CYBH: Children and Youth Behavioral Health & BHS Providers

All types

All cities

[Home](#)

AQIS

Authority and Quality Improvement (AQIS) is a Behavioral Health Services (BHS) Division that participates in a variety of quality improvement and compliance activities across all divisions.

[List of Site Acronyms](#)

CONTACT US

Orange County Mental Health Plan

Phone: 800-723-8641

For TTY/TDD users, call 711

For questions about this resource, contact us by [email](#) or visit our [About Us](#) page.

LANGUAGE ASSISTANCE

Stand with all nations

LANGUAGE ASSISTANCE

English
All services are provided in English. Language assistance services, including interpretation and translation, are available to you free of charge upon request. Call (800) 723-8641. (TTY: 800) 723-8641.

Attention: Auxiliary aids and services, including but not limited to large print documents and alternative formats, are available to you free of charge upon request. Call (800) 723-8641. (TTY: 800) 723-8641.

Spanish
All services are provided in Spanish. Language assistance services, including interpretation and translation, are available to you free of charge upon request. Call (800) 723-8641. (TTY: 800) 723-8641.

Chinese
All services are provided in Chinese. Language assistance services, including interpretation and translation, are available to you free of charge upon request. Call (800) 723-8641. (TTY: 800) 723-8641.

Tagalog
All services are provided in Tagalog. Language assistance services, including interpretation and translation, are available to you free of charge upon request. Call (800) 723-8641. (TTY: 800) 723-8641.

Vietnamese
All services are provided in Vietnamese. Language assistance services, including interpretation and translation, are available to you free of charge upon request. Call (800) 723-8641. (TTY: 800) 723-8641.

Arabic
All services are provided in Arabic. Language assistance services, including interpretation and translation, are available to you free of charge upon request. Call (800) 723-8641. (TTY: 800) 723-8641.

Khmer
All services are provided in Khmer. Language assistance services, including interpretation and translation, are available to you free of charge upon request. Call (800) 723-8641. (TTY: 800) 723-8641.

Laotian
All services are provided in Laotian. Language assistance services, including interpretation and translation, are available to you free of charge upon request. Call (800) 723-8641. (TTY: 800) 723-8641.

Mongolian
All services are provided in Mongolian. Language assistance services, including interpretation and translation, are available to you free of charge upon request. Call (800) 723-8641. (TTY: 800) 723-8641.

Nepali
All services are provided in Nepali. Language assistance services, including interpretation and translation, are available to you free of charge upon request. Call (800) 723-8641. (TTY: 800) 723-8641.

Pashto
All services are provided in Pashto. Language assistance services, including interpretation and translation, are available to you free of charge upon request. Call (800) 723-8641. (TTY: 800) 723-8641.

Polish
All services are provided in Polish. Language assistance services, including interpretation and translation, are available to you free of charge upon request. Call (800) 723-8641. (TTY: 800) 723-8641.

Russian
All services are provided in Russian. Language assistance services, including interpretation and translation, are available to you free of charge upon request. Call (800) 723-8641. (TTY: 800) 723-8641.

Urdu
All services are provided in Urdu. Language assistance services, including interpretation and translation, are available to you free of charge upon request. Call (800) 723-8641. (TTY: 800) 723-8641.

Yiddish
All services are provided in Yiddish. Language assistance services, including interpretation and translation, are available to you free of charge upon request. Call (800) 723-8641. (TTY: 800) 723-8641.

PROVIDER INFORMATION

Services may be delivered by an individual provider, or a team of providers, who is working under the direction of a licensed practitioner operating within their scope of practice. Only licensed, waived, or registered mental health providers and licensed substance use disorder services providers are listed on the Plan's provider directory.

Directory listings last updated

8-12-2019



Authority & Quality Improvement Services (AQIS) Provider Directory Quick Guide

2. Find your program from the list and select: “More Info”:

AOABH Older Adult Services PACT - Santa Ana

4000 W. Metropolitan Dr., Ste. 120, Orange 92868

☎ **(714) 972-3700**

[Map Directions](#)

[More Info](#)

AOABH Outpatient Mental Health Clinic/Access Point - Santa Ana

1200 North Main Street, Ste. 200, Santa Ana 92780

☎ **(714) 480-6767**

[Map Directions](#)

Select

[More Info](#)

AOABH PACT Santa Ana

1200 North Main Street, Ste. 200, Santa Ana 92701

☎ **(714) 480-6767**

[Map Directions](#)

[More Info](#)

AOABH TAY PACT Santa Ana

1200 North Main Street, Ste. 200, Santa Ana 92701

☎ **(714) 480-6767**

[Map Directions](#)

[More Info](#)



Authority & Quality Improvement Services (AQIS) Provider Directory Quick Guide

3. Verify that ALL Program information listed below is correct and up-to-date:
1. Provider Name/Group Affiliation
 2. Provider's Business Address
 3. Telephone Number
 4. Website
 5. Type (i.e. AOABH or CYPBH Programs)
 6. Categories (i.e. CM, Crisis Intervention, Med Svcs)
 7. Linguistic Capabilities including languages offered (Non-English Languages)
 8. ADA Compliant (Provider's Office/facility has accommodations for people with physical disabilities)
 9. Degree and License: (usually MULTI-DISCIPLINARY)
 10. Program Specialty (in terms of training, experience & specialization, including board certification)
 11. Cultural Competency (i.e. veterans, older adults, Transition Age Youth, LGBTQ)
 12. Accepts new beneficiaries: Yes or No

AOABH Outpatient Mental Health Clinic/Access Point - Santa Ana

Verify Provider Name

Share Print



1200 North Main Street, Ste. 200, Santa Ana 92780

(714) 480-6767

<http://www.ocalthinfo.com/bhs/about/aoabh/clinics>

Type: AOABH Programs

Categories: [CM](#), [Crisis Intervention Services](#), [Med Svcs](#), [MHS](#)

Non-English Languages Spoken:

FARSI; SPANISH; VIETNAMESE

Phone: (714) 480-6767

ADA Compliant: Yes

Degree and license #: MULTI-DISCIPLINARY

Business Details	Map
Program Specialty	Verify
Cognitive Behavioral Therapy, Motivational Interviewing, Solution-Focused, Mindfulness, Psychodynamic Therapy, Dialectical Behavior Therapy	
Cultural Competency	Verify
Asian/Pacific Islander, African American, Adoptees, HIV, Latino, Lesbian/Gay/Bisexual/Transgender, Native American, Older Adults	

Verify ALL Program Information



Authority & Quality Improvement Services (AQIS) Provider Directory Quick Guide

- In addition to Program Information, State and Federal regulations require that the MHP verify the information for ALL providers that are licensed/licensed waived/MD/RN/PsyD/PhD.
- Verifying Provider Information.** You can search providers by type. In the search feature, select “BHS Provider” from the drop-down menu and the City your program is located in (example: “Anaheim”). Select the green “Search button.”

The screenshot shows the top of the Orange County Health Care Agency website. At the top right, there is a 'TRANSLATE SITE -POWERED BY GOOGLE' section with a 'Select Language' dropdown menu and a 'Read more: Translation disclaimer' link. Below this is the 'MEDI-CAL MENTAL HEALTH PLAN -PROVIDER DIRECTORY SEARCH' header. The search area includes a search bar with a magnifying glass icon and a 'Select' button. To the right of the search bar is a dropdown menu for provider type, with 'All types', 'ASO Provider', 'AOABH Programs', 'BHS Provider' (highlighted), and 'CYBH Programs'. Below this is a 'Select City' dropdown menu with a list of cities including All cities, Aliso Viejo, Anaheim, Anaheim Hills, Brea, Buena Park, Capistrano Beach, Costa Mesa, Cypress, Dana Point, Fountain Valley, Fullerton, Garden Grove, Huntington Beach, Irvine, La Habra, La Palma, Ladera Ranch, Laguna Beach, Laguna Hills, Laguna Niguel, Lake Forest, Los Alamitos, Mission Viejo, Newport Beach, Orange, Placentia, San Clemente, and San Juan Capistrano. To the right of the city dropdown is a green 'Search' button with a magnifying glass icon and a 'Select' button. Below the search area, there are four columns of text: 'Home', 'AQIS' (Authority and Quality Improvement Services (BHS) Division that participates in a variety of quality), 'CONTACT US' (Orange County Mental Plan, Phone: 800-723-8641, For TTY/TDD users, call 7), and 'PROVIDER INFORMATION' (Services may be delivered by an individual provider, or a team of providers, who is working under the direction of a licensed).

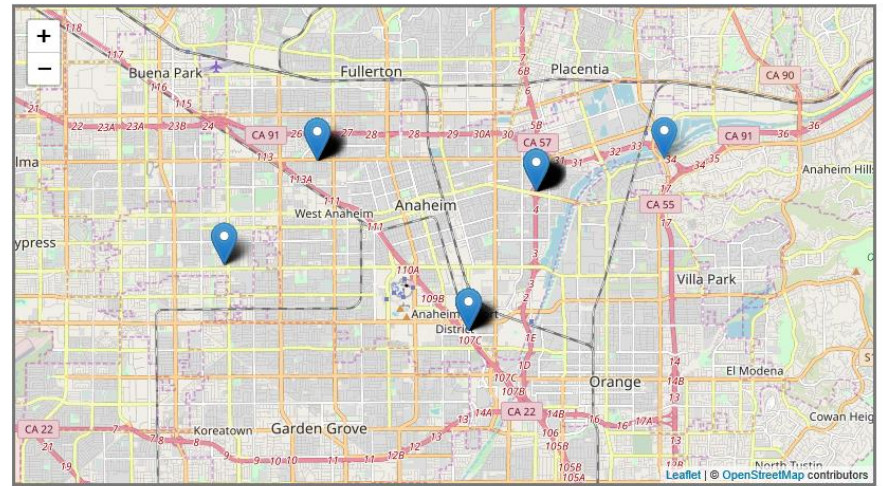
Authority & Quality Improvement Services (AQIS) Provider Directory Quick Guide

6. A list of all the BHS Providers in Anaheim will populate in alphabetical order (example below). You will need to ensure that all of your providers and their information is accurate and up-to-date. To see the provider information, select: “More Info” as shown below and verify the following for each provider in your program(s):

1. Provider Name/Group Affiliation
2. Provider’s Business Address
3. Telephone Number
4. Website/URL as appropriate
5. Program Specialty (in terms of training, experience & specialization, including board certification)
6. Populations Served (i.e. Perinatal, Children/Youth, Adults)
7. Linguistic Capabilities (Non-English Languages)
8. ADA Compliant (Provider's Office/facility has accommodations for people with physical disabilities)
9. Degree and License # (i.e. LMFT #12345)
10. If trained in Cultural Competency, indicate “Yes”
11. Accepts new beneficiaries: Yes or No
12. National Provider Identification(NPI) #

BHS Provider x Anaheim x Clear All

Results 1 - 86 of 86 into Anaheim in BHS Provider Order by: Relevance View Hide Map



Ahmady, Zahra
2531 Woodland Drive, Anaheim 92801
[Map Directions](#)

Andrius, Baskys

Select More Info More Info



Authority & Quality Improvement Services (AQIS) Provider Directory Quick Guide

7. Please email AQIS Managed Care at AQISManagedCare@ochca.com with the requested information (indicating “changes” or “no changes”). Example emails below (please feel free to use these as a template).

Example #1 (CHANGES REQUESTED)

In the SUBJECT LINE, write “Provider Directory”
and Program Name

Program

Change Address to: 1234 Fake Street, Fake City, CA 12345
Linguistic Capabilities: add ASL

Providers

- Add Jane Doe, LMFT
 1. Address: 1234 Fake Street, Fake City, CA, 12345
 2. Telephone Number: (714) 123-4567
 3. Website/URL: NA
 4. Program Specialty: EMDR, PCIT
 5. Populations Served: Children/Youth and Adults
 6. Linguistic Capabilities: SPANISH; ASL
 7. ADA Compliant: YES
 8. Degree and License #: LMFT #12345
 9. If trained in Cultural Competency: YES
 10. Accepts new beneficiaries: YES
 11. NPI #123456789
- Remove Jon Smith, MD

Provider Directory: CYPBH XYZ Program

Program
Change Address to: 1234 Fake Street, Fake City, CA 12345
Linguistic Capabilities: add ASL

Providers

- Add Jane Doe, LMFT
 1. Address: 1234 Fake Street, Fake City, CA, 12345
 2. Telephone Number: (714) 123-4567
 3. Website/URL: NA
 4. Program Specialty: EMDR, PCIT
 5. Populations Served: Children/Youth and Adults
 6. Linguistic Capabilities: SPANISH; ASL
 7. ADA Compliant: YES
 8. Degree and License #: LMFT #12345
 9. If trained in Cultural Competency: YES
 10. Accepts new beneficiaries: YES
 11. NPI #123456789
- Remove Jon Smith, MD

****If responding for multiple programs, please indicate “changes” or “no changes” for each program.***



Authority & Quality Improvement Services (AQIS) Provider Directory Quick Guide

Example #2 (NO CHANGES)

In the SUBJECT LINE, write “Provider Directory” and Program Name

Program

No changes

Providers

No changes

**If responding for multiple programs, please indicate “changes” or “no changes” for each program.*

A screenshot of an email client interface, likely Microsoft Outlook, showing the 'Message' tab. The ribbon includes 'File', 'Message', 'Insert', 'Options', 'Format Text', 'Review', and 'Tell me what'. The 'Message' tab is active, showing a 'To...' field with a checkbox for 'AQIS Managed Care', a 'Cc...' field, and a 'Subject' field containing 'Provider Directory: AOABH ABC Program'. The email body contains the text: 'Program
No changes

Providers
No changes'. The interface also shows a 'Send' button and a 'Names' list on the right.

- Program Directors (PDs)/Service Chiefs (SCs) need not wait to update the Provider Directory monthly. PDs/SCs can email AQIS at any time to update their provider and/or program information in real-time.

AQIS thanks you for your continued patience, cooperation and support as we work together to ensure Behavioral Health Services maintains ongoing compliance with all Federal and State regulations!