



Orange County Health Improvement Partnership
Oral Health Collaborative
1725 W. 17th Street, WIC Trailer, Santa Ana
May 20, 2019
2:00 p.m. – 3:30 p.m.
Meeting Minutes

In Attendance:

Melitza Chinchilla, Claudia Hernandez, Melinda Konoske, Lucy Hernandez, Anh Tram, Cindy Miller, Sahiti Bhaskara, Jila Nikkhah, Maridet Ibanez, Alberto Veksler, Anna Luciano, Janira Perez, Keri Jensen, Tamarra Jones, Trina Robertson, Stephanie Rebollar, Ligia Hallstrom, Iliana Welty, Ivonne Magallanes, Danielle Vicencio

Welcome and Introductions:

Tamarra welcomed all in attendance and introductions went around the room.

Local Oral Health Activities

Partner Updates

- Ivonne updated the group regarding the Dental Provider Forum being held at the Hurtt Community Health Center on July 10, 2019 at 8:30 am – 10:00 am. Will be providing information on Domains 2 and 3, as well as training of the safety net clinics.
- Alberto shared that he has been working with the La Habra Community Center and recently registered 250 seniors for food distribution with low income. Currently pulling the MOUs to see about assembling dental assessments. Goal would be to go live on laptop to set up assessments for the seniors at Gary Center.

DHCS DTI LDPP Project Update

Program Update

- Melinda shared the clinics are making progress in VDH units, implementation, as is Healthy Smiles. Currently awaiting implementation due to new call center credentialing requirements for Healthy Smiles. The budget has been submitted to DHCS and is awaiting for response.

Quarter 1-Report to DHCS (*Attachment A*)

- Continued to report to DHCS on a quarterly basis and provide an extensive 10 page report
- DTI quarterly report has highlights of current status
- VDH- FQHCs context planning for 6 VDH units, now doing only 4. Target will stay the same and will report on lessons learned. Clinics are providing good reports with what they experience and strategies they are needing to shift.
- Care Coordination for Health Smiles on is going well for this year
- A dental forum was held on April 12, 2019 with Dr. Steve Yun regarding Black Box Analysis of Myths & Cognitive Errors in Dental Sedation. Dental sedation was a key component. 50 providers attended; 25 Doctors and 25 Hygienist.
- Summit to engage providers at the California Dental Association Conference in May 2019. There was a lot of interest in tele-dentistry; will invite providers to next Forum in Fall 2019.
 - Working on data for unique provider leads from Forum will connect with Natalie for information.
- Claudia inquired on the additional funding from DTI. Melinda informed it was submitted in August. State responded in December that all counties are approved pending receipt of the detailed budget. Submitted detail receipt currently and waiting for funds.



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Evaluation Plan

□ **Logic Model**

- Sahiti shared she is currently working on the evaluation plan that goes thru every activity that is being proposed in the work plan and how we are going to measure progress and success. Part of the evaluation is how communities are being engaged around the Oral Health objectives and the strategic plan. First thing is building a logic model.
 - Inputs- Sahiti asked group if there are any specific entities that need to be a part of the collaborative process that we need to engage:
 - Orange County Dental Society
 - Universities that have dental programs- Higher Education
 - USC, Loma Linda, Cerritos College Hygiene Program
 - Regional Occupation Program
 - American Academy of Pediatrics (AAP)
 - Western Society of Periodontology
 - Outcomes- what are the outcomes that we want to be accomplished
- The goal for the logic model is going to be what State has provided. Additional thoughts/items can be included, however, we cannot remove anything from existing goal.
- Still connecting and trying to get schools on board for the kindergarteners and 3rd graders oral health screenings. Santa Ana is on board thru Healthy Smiles:
 - 5 schools are participating
 - 7 schools have declined

□ **School Maps (See Attachment B)**

- Sahiti provided an overview of the schools maps.
 - **School-Based Oral Health Programs in Orange County**
Part of the evaluation activity, a census was done by calling all schools in Orange County. Data was collected on whether school had an oral health program. Several schools are missing. Map should be able to identify areas or districts that do not have an oral health program but have a high need. Goal is to identify gaps and target those schools via LOHP and partners.
 - **Percent of High Need Schools (Defined as Free or Reduced Price Meal Eligibility of 50%+) in Orange County, CA without a School-Based Oral Health Program by District, 2018 – 2019**
Map consists of school districts by the percentage of students who are eligible for free or reduced price meal divided them up by poverty or high needs status. Based on high needs status trying to see percentage of high needs students that have access to Oral Health Program.
 - **Title 1 Schools in Orange County - District Free or Reduced Price Meal Eligibility Percentage Quartiles**
This map is a resource for the group. You can overlap with oral health programs map to identify needs in OC.



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Rethink Your Drink (RYD)

- Gina Osborne stated that 5 programs have requested materials. Handouts and posters can be provided. The RYD Kit and tablecloth is only for loan.
- Program is going thru rebranding so not all posters are available. The “Go For H2O” and “How Much Sugar” posters are no longer available.
- Maridet suggested that before taking handouts, programs that have requested materials have a mini (15-20 minute) technical orientation from the program. She inquired on what we are trying to measure and how are we measuring success with promoting the Rethink Your Drink.
 - Tamarra stated that you can receive the materials only or you can participate in the pilot. The intent of the agencies in the pilot are to have specific materials that they would be piloting and have an evaluation for with the possibility. Based on feedback we could develop specific curriculum for Orange County.
 - To be involved in pilot would need to do evaluation of location and what type of materials needed as well as placement of materials. Someone from LOHP would do the evaluation.
 - Would people be willing to house an education opportunity that would happen at the location with display.
- Healthy Smiles would like to participate in the pilot program at their Garden Grove office in the Tooth Fairy Learning Center
- Maridet shared that RYD campaign will have a greater reach in May 2020 and will confer with the Education & Public Awareness Workgroup on phrasing and how to present RYD from the Oral Health perspective.

Local Oral Health Program

- **Workgroup Highlights (See Attachment B)**
 - Group reviewed Workgroup Highlights handout. Primary contact for the workgroups is Lucy Hernandez and can be contacted at Lucyh@ochca.com. The 1st Integration of Dental and Medical Workgroup will be held on July 2 at 9am. The July 10th, 9am Education and Public Awareness Workgroup meeting conflicts with a training. Will discuss rescheduling to a different day at the June 12 meeting.
 - HPV in Dental – The Orange County Immunization Coalition is interested in establishing a workgroup on Integration of Medical and Dental with focus on HPV. Dr. Nunez shared that he met with Dr. Singh from CHOC on what information and resources are out there. American Cancer Society has resources targeting Oral Health care providers on HPV counseling. The next webinar is on June 5 from 12pm-1pm and information will be shared with group. Hope is when workgroup meets on July 2 to engage with dental providers on how to get information out to broader audience.



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□ **Workgroup Highlights (*See Attachment C*)**

- Oral Health Public Awareness Campaign Update
 - Social Media has been promoting the Smile Habits OC website to increase traffic as well as promote access to affordable dental care. Campaigning is being advertised thru Facebook and Native advertisements. The campaign is running between May 1, 2019- May 30, 2019. The number of clicks to the webpage is important and increasing the time they are clicking around the website. Feedback on website has been to make more mobile friendly.
 - Bus Ads started on May 20, 2019 and are running for 8 weeks throughout Garden Grove, Santa Ana, and Westminster area. They are running in English, Spanish, and Vietnamese.

Next Meeting July 22, 2019

Dental Transformation Initiative
Orange County Local Dental Pilot Project Quarterly Report Dashboard
Reporting Time Period: Q-1 2019 January to March 2019

Strategy I: Helping children find and maintain a dental home through a call center information and referral service.

- Pending implementation due to new call center credentialing requirements. Budget for this requirement has been submitted to the Department of Health Care Services.

Strategy II: Increasing access to prevention and early intervention services through a Virtual Dental Home (VDH) model with school and community sites throughout Orange County

Table 1. Strategy II: VDH Unit deliverables	Target	Q1-19	% Achieved
VDH units implemented via Healthy Smiles for Kids of Orange County (HSK)	3	1	33%
# of children 0 to 20 receiving Medi-Cal covered preventative dental services	2,826	511	18%
# of Medi-Cal covered preventative dental encounters for children 0 to 20	5,652	1,529	27%
# of Children 0 to 20 receiving return dental visits within one year with same provider	1,695	389	23%
VDH units implemented via Federally Qualified Health Centers (FQHC)	6 ¹	3 ²	50%
# of children 0 to 20 receiving Medi-Cal Covered preventative dental services via FQHCs	3,900 ³	80	1%
# of Medi-Cal covered preventative dental encounters for children 0 to 20 via FQHCs	5,460 ³	130	1%

¹ Target is 6 FQHC VDH Units for the grant cycle.

² FQHCs implemented two VDH Units in 2018 and one VDH unit in the first quarter of 2019

³ Targets were based upon 6 unit FQHC VDH model. Actual quarter 1 numbers reflect partial operation of 3 units in quarter 1 (with a new goal of 4 units total in 2019). Challenges to implementation include establishing new relationships with school districts, VDH unit staff turnover, establishing HRSA 5B intermittent clinic status, and verifying fire clearances at community sites.

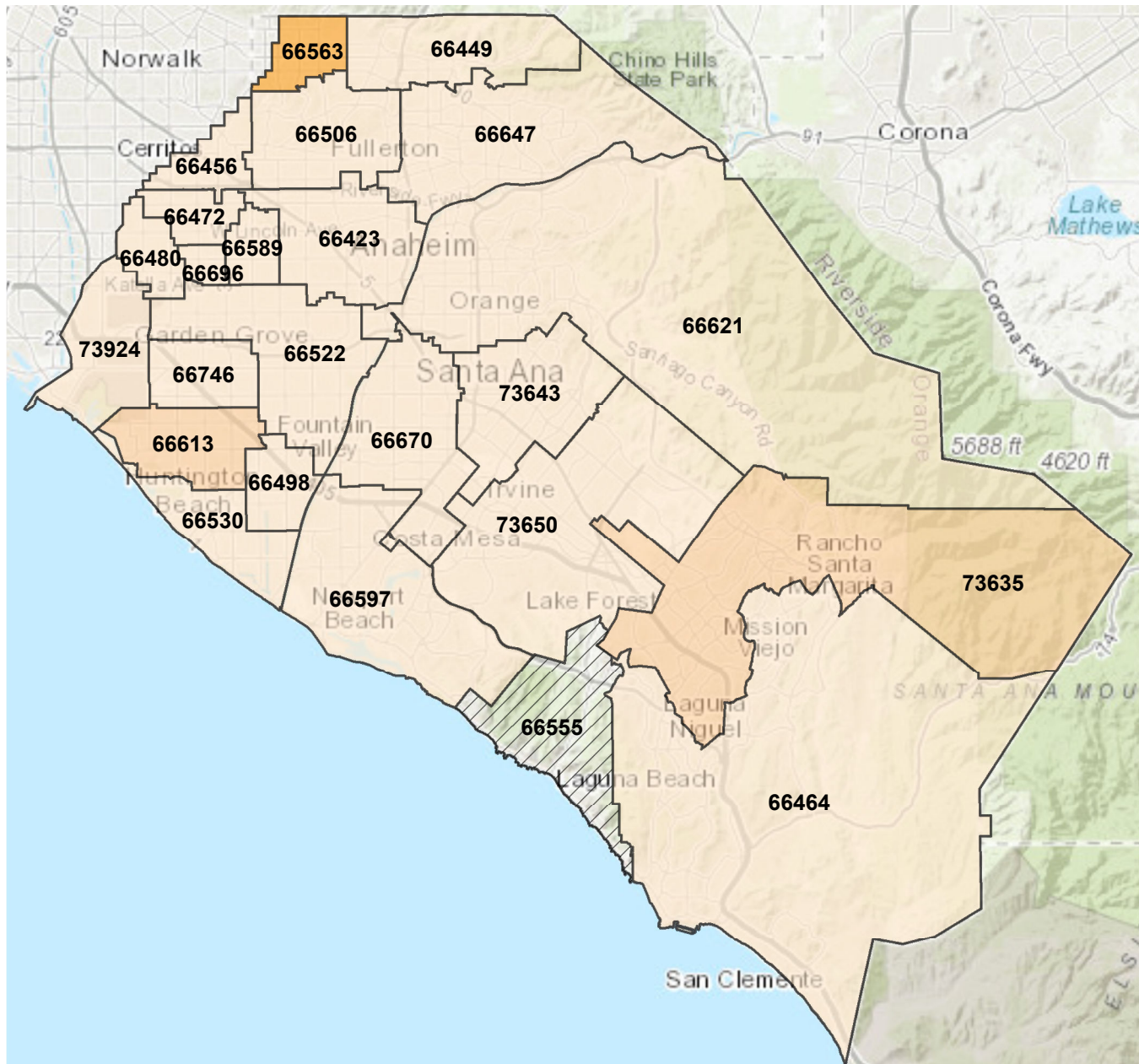
Strategy III: Providing telephonic care coordination to increase compliance with care plans and improve continuity of care among teledentistry (VDH) patients (Domain 3)

Table 2. Strategy 3: Care Coordination	Target	Q1-19	% Achieved
# of children 0-20 receiving telephonic care coordination to improve continuity of care	3,391	970	28%
# of outbound calls for telephonic care coordination	2,519	1,739	69%
Client satisfaction with referred service	70%	94%	134%

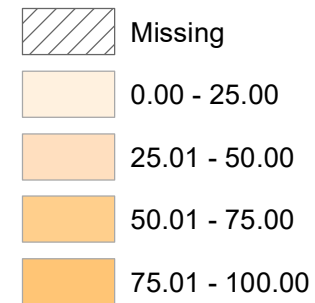
Strategy IV: Conducting oral health forums and/or summits to encourage more dental health providers to serve Medi-Cal Dental eligible children. (Domain 1 & 3)

- Forum scheduled for April 12, 2019 with Dr. Steve Yun presenting regarding Black Box Analysis of Myths & Cognitive Errors in Dental Sedation
- Summit to engage providers at the California Dental Association Conference in May 2019

Percent of High Need Schools (Defined as Free or Reduced Price Meal Eligibility of 50%+) in Orange County, CA without a School-Based Oral Health Program by District, 2018 - 2019



FRPM Eligibility Percentage

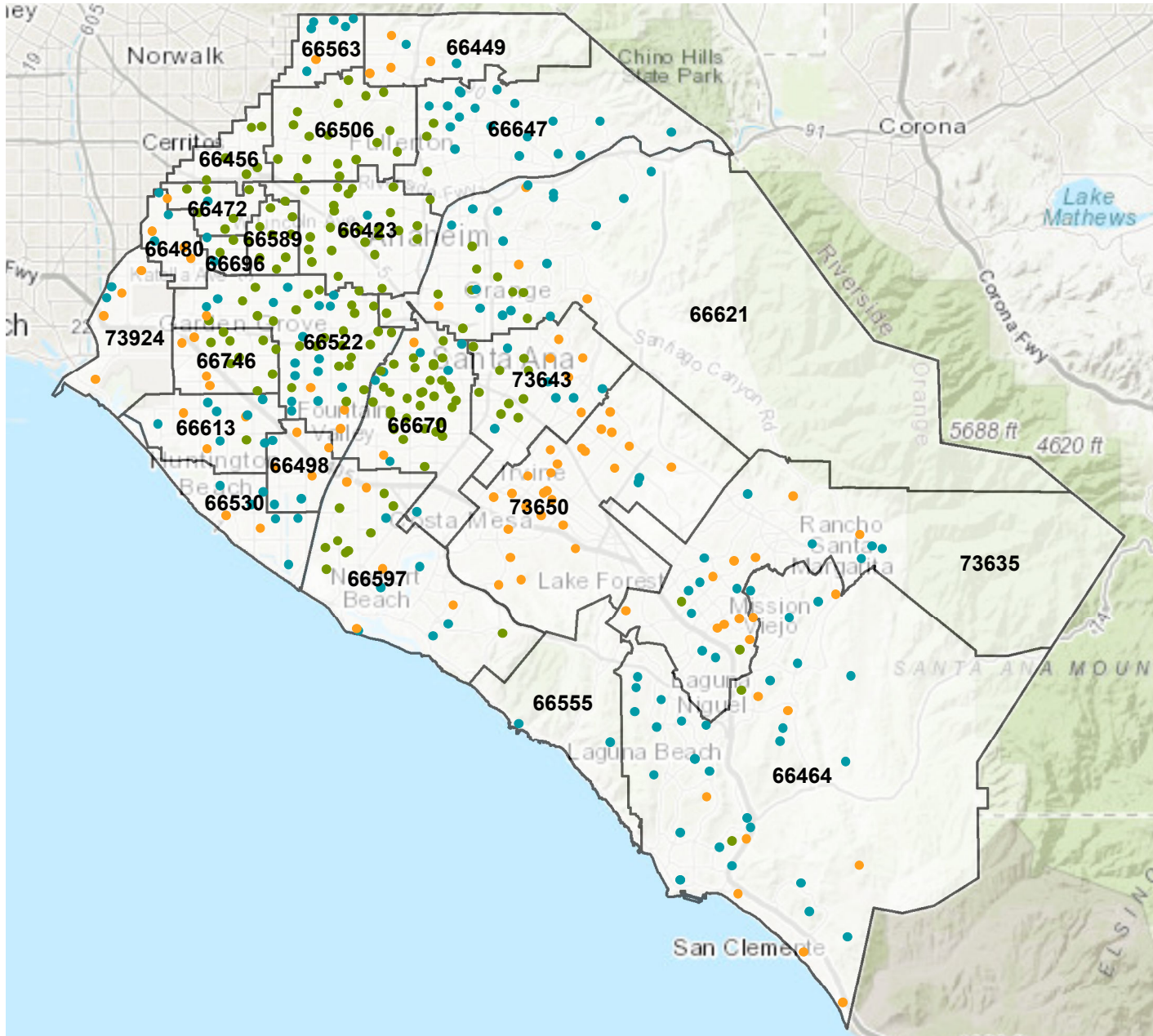


- 10306 Orange County Department of Education
- 66423 Anaheim Elementary
- 66449 Brea-Olinda Unified
- 66456 Buena Park Elementary
- 66464 Capistrano Unified
- 66472 Centralia Elementary
- 66480 Cypress Elementary
- 66498 Fountain Valley Elementary
- 66506 Fullerton Elementary
- 66522 Garden Grove Unified
- 66530 Huntington Beach City Elementary
- 66555 Laguna Beach Unified
- 66563 La Habra City Elementary
- 66589 Magnolia Elementary
- 66597 Newport-Mesa Unified
- 66613 Ocean View
- 66621 Orange Unified
- 66647 Placentia-Yorba Linda Unified
- 66670 Santa Ana Unified
- 66696 Savanna Elementary
- 66746 Westminster
- 73635 Saddleback Valley Unified
- 73643 Tustin Unified
- 73650 Irvine Unified
- 73924 Los Alamitos Unified

Source: OC County Oral Health Needs Assessment, School-Based Oral Health Programs Census, 2018-2019
 CDE School Level Data for the Year 2017-2018, School Level FRPM



School-Based Oral Health Programs in Orange County, CA K-6 Schools, 2018-2019



School-Based Oral Health Programs

- Yes
- No
- Missing

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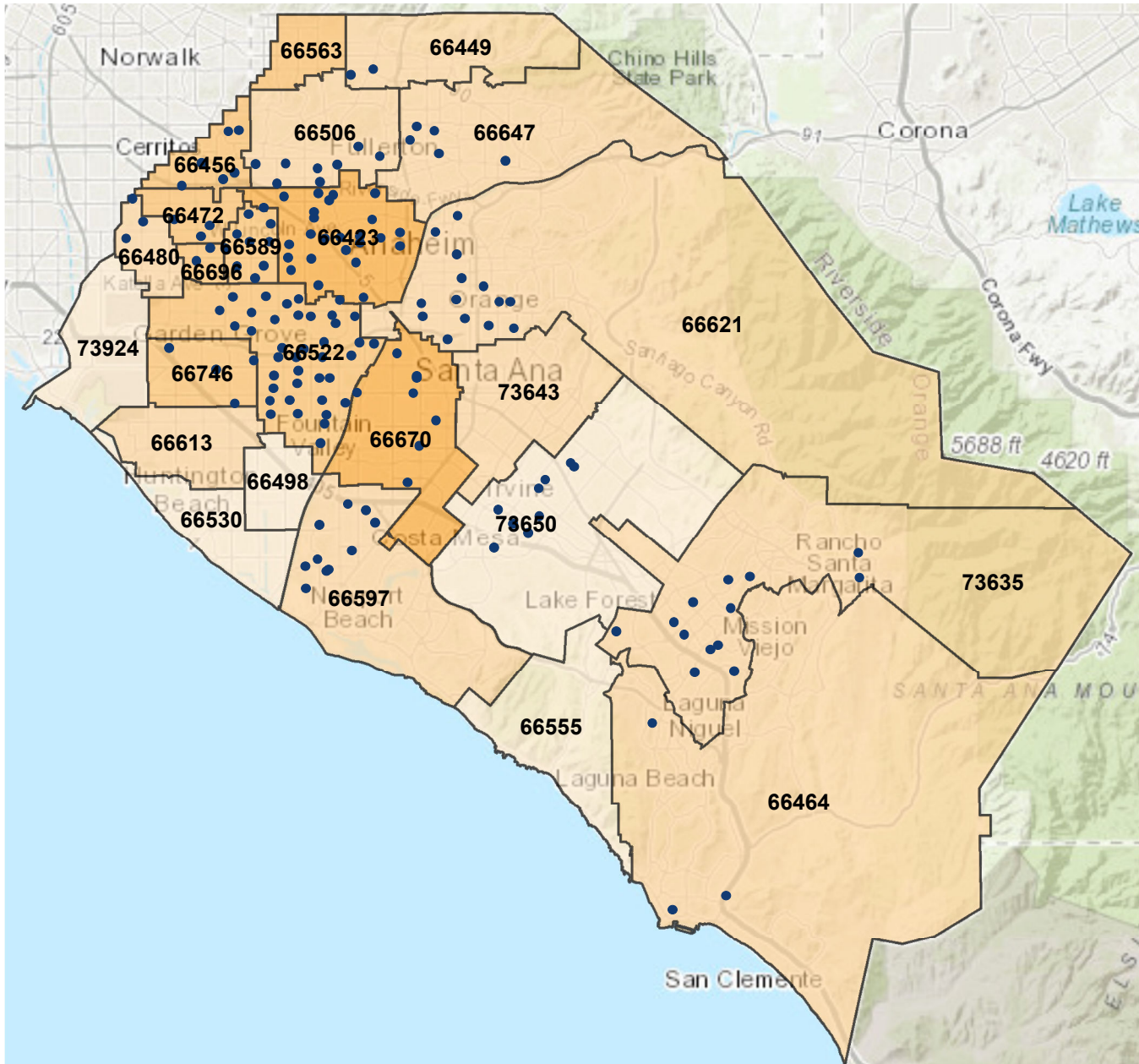
Source: Orange County Oral Health Needs Assessment, 2018-2019

May 2019



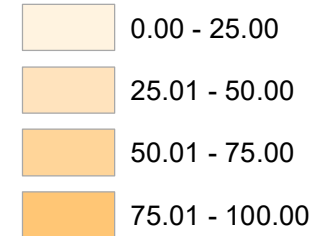
Title 1 Schools in Orange County, CA, 2016-2017

District Free or Reduced Price Meal Eligibility Percentage Quartiles



• Title 1 School

FRPM Eligibility Percentage



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Source: National Center for Education Statistics, CCD Public School Data 2016-2017
CDE District Level Data for the Year 2017-2018, District Level FRPM

Overview of Oral Health Workgroups
For Collaborative Meeting 05/20/19

The following is an overview of the Oral Health workgroup meetings held since the March collaborative meeting.

Access and Utilization of Dental Services

Meeting Date(s)	Highlights	Next Steps
4/10/19	<ul style="list-style-type: none"> • Reviewed draft Workgroup Action Plan. • Reviewed CalOptima resource numbers handout. Workgroup discussed possible changes to the handout. 	<ul style="list-style-type: none"> • Update Workgroup Action Plan based on feedback. • Claudia Hernandez to follow-up with CalOptima on handout. Members can use the handout to prove information to clients but should NOT distribute the handout to clients. <p>Next meeting topics:</p> <ul style="list-style-type: none"> • Evaluation development • School-based services map and measurement practices • Defining special health care needs

Education and Public Awareness

Meeting Date(s)	Highlights	Next Steps
4/25/19	<ul style="list-style-type: none"> • Presentation on Rethink Your Drink Campaign. • Presentation on West Coast University services. • Reviewed Workgroup Action Plan. 	<ul style="list-style-type: none"> • Distribute Rethink Your Drink (RYD) Materials to partners (<i>RYD Resources and Request form emailed to partners 5/6/19</i>). • Four locations to pilot RYD materials. • West Coast University can provide students to do a rotation at dental locations. • Update Workgroup Action Plan based on feedback. • Send April Issue of CDA to Collaborative members. • Suggest that the Access and Utilization Workgroup develop messaging regarding the Kindergarten Assessment prior to school starting. <p>Next meeting topics:</p> <ul style="list-style-type: none"> • Prioritize the following activities: <ul style="list-style-type: none"> ○ Develop resource inventory ○ Promote Medi-Cal Dental services and Smile, California website: http://smilecalifornia.org/ • Evaluation development • Discuss beverage tax bill, if appropriate

Overview of Oral Health Workgroups
For Collaborative Meeting 05/20/19

Dental Workforce

Meeting Date(s)	Highlights	Next Steps
Workgroup meetings to be scheduled.		

Integration of Dental and Medical Care

Meeting Date(s)	Highlights	Next Steps
First workgroup to be held Tuesday, July 2, 9am-10:30am.		