



County of Orange Health Care Agency
 EMERGENCY MEDICAL SERVICES
 405 W. 5th Street, Suite 301-A
 Santa Ana, CA 92701



**9-1-1 EMERGENCY AMBULANCE
 FISCAL YEAR 2019/2020 2nd QUARTER ACTIVITY REPORT
 OCTOBER 2019 - DECEMBER 2019
 REGION C**

(Tustin, Irvine, Villa Park, Unincorporated Areas)

Care Ambulance Service, Inc.

Response Time Compliance

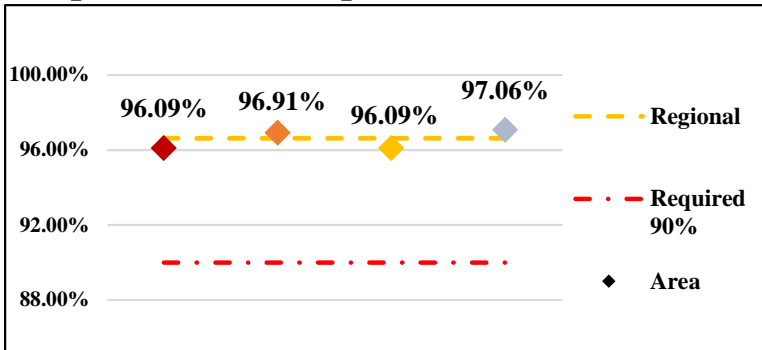


Fig. 1: Response Time Performance – combination of dispatch, system deployment & ambulance maintenance required to meet monthly compliance rate of 90% for an Exclusive Operating Area

REGION COMPLIANCE	96.63%
Tustin	96.09%
Irvine	96.91%
Villa Park	97.06%
Unincorporated	96.09%

Dispatches

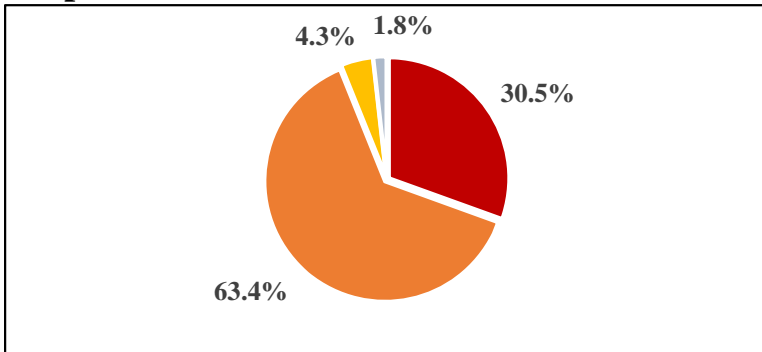


Fig. 2: Dispatch – a call for service requiring a 9-1-1 Emergency Ambulance response, regardless of the final outcome and does not account for calls outside the region border

REGION DISPATCHES	5898
Tustin	1800
Irvine	3739
Villa Park	105
Unincorporated	254

Transports

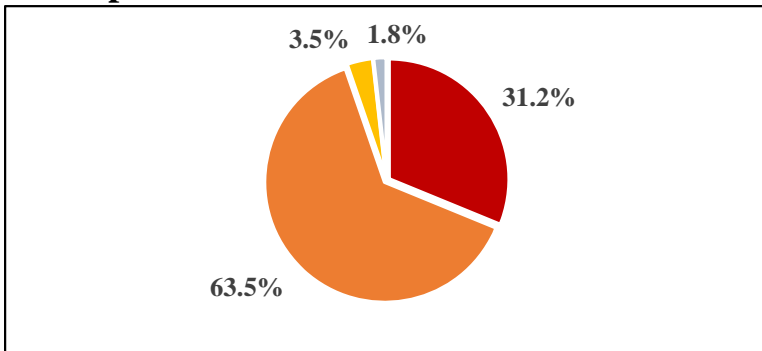


Fig. 3: Transport – the movement of a patient from the scene of a dispatch to a hospital by a 9-1-1 Emergency Ambulance, excluding calls outside the region border

REGION TRANSPORTS	3644
Tustin	1137
Irvine	2314
Villa Park	65
Unincorporated	128