

County of Orange
Health Care Agency
Emergency Medical Services

Ambulance Patient Offload Time (APOT-1)

January Report 2019

Hospital	2018 Totals			January 2019				
	Transports	90th Percentile APOT Time (Min:Sec)	Diversion Hours	Transports	90th Percentile APOT Time (Min:Sec)	Mean APOT Time (Min:Sec)	Median APOT Time (Min:Sec)	Diversion Hours
Anaheim Global Medical Center	3,954	20:28	77	302	20:15	12:31	7:06	15
Anaheim Regional Medical Center	5,802	28:14	139	486	42:05	17:52	10:46	29
Chapman Global Medical Center	819	13:12	20	65	8:51	5:45	3:38	0
Children's Hospital of Orange County	2,026	15:59	0	217	13:44	7:40	6:32	0
Foothill Regional Medical Center	1,117	16:14	12	77	14:37	9:18	6:10	3
Fountain Valley Regional Hosp. & MC	9,086	21:25	10	843	20:53	10:57	8:47	0
Garden Grove Hosp and MC	4,743	26:57	1	430	38:45	15:24	10:00	0
Hoag Hospital Irvine	7,134	18:06	58	620	15:22	8:57	7:58	0
Hoag Memorial Hosp Presbyterian	18,265	15:45	0	1,531	14:46	8:51	8:04	0
Huntington Beach Hospital	4,541	21:00	22	333	22:41	10:04	5:57	1
Kaiser Permanente - Anaheim MC	4,635	30:40	362	411	28:01	14:30	11:50	54
Kaiser Permanente - Irvine MC	4,488	24:27	43	405	27:00	14:02	10:46	8
La Palma Intercommunity Hospital	1,497	69:03	188	133	70:55	31:24	16:20	9
Los Alamitos Medical Center	5,308	43:50	564	388	48:41	24:56	18:55	152
Mission Hospital - Laguna Beach	3,028	29:15	72	220	32:44	15:36	10:56	0
Mission Hospital Regional MC	14,521	35:22	303	1,263	35:19	16:08	11:26	22
Orange Coast Memorial MC	4,979	28:01	436	430	31:43	16:46	12:35	58
Orange County Global MC	8,236	19:26	215	687	19:20	9:57	7:39	36
Placentia Linda Hospital	4,026	15:30	59	331	16:13	8:23	6:24	0
Saddleback Memorial MC	8,459	22:49	394	740	23:08	12:46	11:10	23
South Coast Global Medical Center	1,917	18:17	0	188	21:24	10:02	7:57	2
St. Joseph Hospital	10,812	22:42	72	1,027	26:21	13:55	9:57	0
St. Jude Medical Center	10,922	35:02	196	929	37:03	18:32	14:16	51
UCI Medical Center	9,154	27:03	468	764	30:42	12:28	7:34	55
West Anaheim Medical Center	7,858	46:56	116	716	48:28	21:42	13:39	22

Median Hospital 90th Percentile APOT Time 22:49
InterQuartile Range 18:17, 29:15

26:21
19:20, 35:19

OC EMS System Total (Aggregate)	157,327	26:00
--	----------------	--------------

13,536	27:46
---------------	--------------

Diversion Hours 540

OCEMS System Mean APOT Time 13:15

13:52

Diversion Days 30 of 31

Standard Deviation +/- 14:48

+/- 15:24

Hospital/Day Range 0-8/day

OCEMS System Median APOT Time 9:30

9:48

InterQuartile Range 05:24, 15:33

05:37, 16:17

Incidents w/ APO > 60min 272

County of Orange
Health Care Agency
Emergency Medical Services

Ambulance Patient Offload Time (APOT-1)

February Report 2019

Hospital	2019 Totals			February				
	Transports	90th Percentile APOT Time (Min:Sec)	Diversion Hours	Transports	90th Percentile APOT Time (Min:Sec)	Mean APOT Time (Min:Sec)	Median APOT Time (Min:Sec)	Diversion Hours
Anaheim Global Medical Center	596	20:09	34	294	19:22	12:36	7:11	19
Anaheim Regional Medical Center	904	38:45	43	418	37:04	16:46	10:01	15
Chapman Global Medical Center	131	12:24	0	66	14:34	6:42	4:23	0
Children's Hospital of Orange County	397	14:42	0	180	14:58	7:46	6:12	0
Foothill Regional Medical Center	186	17:18	5	109	18:48	11:40	7:35	2
Fountain Valley Regional Hosp. & MC	1,620	21:27	0	777	21:44	11:24	8:52	0
Garden Grove Hosp and MC	841	39:48	0	411	43:24	17:35	10:11	0
Hoag Hospital Irvine	1,225	16:31	4	605	17:36	10:06	8:57	4
Hoag Memorial Hosp Presbyterian	2,915	14:46	13	1,384	14:47	8:44	8:00	13
Huntington Beach Hospital	691	23:24	1	358	26:17	11:55	5:59	0
Kaiser Permanente - Anaheim MC	821	27:59	120	410	27:39	14:33	11:27	66
Kaiser Permanente - Irvine MC	755	25:46	8	350	23:03	12:33	11:06	0
La Palma Intercommunity Hospital	212	100:34	28	79	133:18	38:28	19:07	19
Los Alamitos Medical Center	730	47:23	303	342	45:50	23:46	19:08	150
Mission Hospital - Laguna Beach	421	33:08	0	201	33:08	13:54	9:42	0
Mission Hospital Regional MC	2,414	35:53	34	1,151	37:03	17:32	12:32	13
Orange Coast Memorial MC	738	31:46	202	309	31:45	16:13	12:23	144
Orange County Global MC	1,278	18:31	81	591	17:42	8:46	7:00	46
Placentia Linda Hospital	663	15:49	0	332	15:11	8:15	7:07	0
Saddleback Memorial MC	1,391	22:55	66	651	22:23	12:34	10:43	43
South Coast Global Medical Center	370	19:43	2	182	18:29	9:54	8:16	40
St. Joseph Hospital	1,931	26:00	4	904	25:24	13:05	9:44	4
St. Jude Medical Center	1,799	35:33	93	870	34:01	17:24	13:45	43
UCI Medical Center	1,442	30:21	145	678	30:07	12:46	7:27	90
West Anaheim Medical Center	1,333	45:50	35	617	43:10	20:27	13:42	13

Median Hospital 90th Percentile APOT Time 25:46
InterQuartile Range 18:31, 35:33

25:24
18:29, 34:01

OC EMS System Total (Aggregate)	25,804	27:25
--	---------------	--------------

12,269	27:06
---------------	--------------

Diversion Hours 682

OCEMS System Mean APOT Time 13:47

13:43

Diversion Days 28 of 28

Standard Deviation +/- 15:31

+/- 15:40

Hospital/Day Range 2-10/day

OCEMS System Median APOT Time 9:45

9:43

InterQuartile Range 05:33, 16:11

05:28, 16:04

Incidents w/ APO > 60min 232

County of Orange
Health Care Agency
Emergency Medical Services

Ambulance Patient Offload Time (APOT-1)

March Report 2019

Hospital	2019 Totals			March				
	Transports	90th Percentile APOT Time (Min:Sec)	Diversion Hours	Transports	90th Percentile APOT Time (Min:Sec)	Mean APOT Time (Min:Sec)	Median APOT Time (Min:Sec)	Diversion Hours
Anaheim Global Medical Center	964	22:45	57	368	26:25	15:09	8:41	23
Anaheim Regional Medical Center	1,440	40:00	60	536	42:27	18:03	11:49	17
Chapman Global Medical Center	220	11:31	0	89	10:21	5:56	4:03	0
Children's Hospital of Orange County	605	14:56	0	208	15:51	7:54	6:01	0
Foothill Regional Medical Center	329	18:45	5	143	23:04	13:21	8:02	0
Fountain Valley Regional Hosp. & MC	2,483	21:23	0	863	21:34	11:32	8:38	0
Garden Grove Hosp and MC	1,215	41:10	5	374	44:46	17:10	9:20	5
Hoag Hospital Irvine	1,893	17:09	11	668	18:28	10:21	9:12	7
Hoag Memorial Hosp Presbyterian	4,526	14:51	13	1,611	15:00	8:58	8:06	0
Huntington Beach Hospital	1,094	30:28	5	403	41:38	16:38	8:16	4
Kaiser Permanente - Anaheim MC	1,229	27:45	191	408	27:22	15:30	12:34	71
Kaiser Permanente - Irvine MC	1,153	24:54	8	398	23:52	13:54	11:39	0
La Palma Intercommunity Hospital	452	98:32	71	239	94:43	42:30	19:16	43
Los Alamitos Medical Center	1,229	47:11	421	499	46:18	24:19	18:26	118
Mission Hospital - Laguna Beach	684	35:59	4	263	37:51	16:32	11:32	4
Mission Hospital Regional MC	3,677	36:42	61	1,263	38:14	17:48	12:36	27
Orange Coast Memorial MC	1,185	34:42	270	447	36:25	18:25	13:40	68
Orange County Global MC	1,930	18:48	185	652	19:52	9:53	6:57	104
Placentia Linda Hospital	1,034	16:31	2	371	17:42	9:44	7:31	2
Saddleback Memorial MC	2,164	22:18	106	773	20:59	12:18	10:33	40
South Coast Global Medical Center	609	21:07	2	239	22:15	13:02	8:42	0
St. Joseph Hospital	2,956	27:52	12	1,025	30:32	15:38	10:35	8
St. Jude Medical Center	2,851	37:32	175	1,052	42:03	19:57	13:55	82
UCI Medical Center	2,229	31:45	233	787	36:04	14:13	7:19	88
West Anaheim Medical Center	2,038	48:25	63	705	53:43	22:35	13:32	28

Median Hospital 90th Percentile APOT Time 27:45
InterQuartile Range 18:48, 36:42

27:22
20:59, 41:38

OC EMS System Total (Aggregate)	40,189	28:40
--	---------------	--------------

14,384	30:37
---------------	--------------

Diversion Hours 735

OCEMS System Mean APOT Time 14:13

15:00

Diversion Days 31 of 31

Standard Deviation +/- 16:48

+/- 18:54

Hospital/Day Range 1-12/day

OCEMS System Median APOT Time 9:52

10:00

InterQuartile Range 05:38, 16:27

05:50, 17:01

Incidents w/ APO > 60min 373

County of Orange
Health Care Agency
Emergency Medical Services

Ambulance Patient Offload Time (APOT-1)

April Report 2019

Hospital	2019 Totals			April				
	Transports	90th Percentile APOT Time (Min:Sec)	Diversion Hours	Transports	90th Percentile APOT Time (Min:Sec)	Mean APOT Time (Min:Sec)	Median APOT Time (Min:Sec)	Diversion Hours
Anaheim Global Medical Center	1,275	22:42	58	311	22:02	13:39	8:17	1
Anaheim Regional Medical Center	1,877	38:16	60	437	32:15	15:33	11:25	0
Chapman Global Medical Center	279	10:47	0	59	10:19	5:08	3:43	0
Children's Hospital of Orange County	816	15:02	0	211	16:08	8:20	6:18	0
Foothill Regional Medical Center	419	23:24	5	90	35:30	14:00	8:37	0
Fountain Valley Regional Hosp. & MC	3,238	21:05	0	755	19:46	10:11	8:13	0
Garden Grove Hosp and MC	1,554	37:23	5	339	19:29	12:03	8:14	0
Hoag Hospital Irvine	2,540	17:35	11	647	18:21	10:37	9:18	0
Hoag Memorial Hosp Presbyterian	6,043	14:36	13	1,517	13:58	8:34	8:00	0
Huntington Beach Hospital	1,491	29:52	5	397	28:10	12:46	7:25	0
Kaiser Permanente - Anaheim MC	1,599	27:56	223	370	29:42	14:57	12:15	32
Kaiser Permanente - Irvine MC	1,512	24:20	8	359	22:54	13:09	11:15	0
La Palma Intercommunity Hospital	644	82:37	71	193	43:09	19:36	13:43	0
Los Alamitos Medical Center	1,679	46:31	476	450	45:56	22:54	18:11	55
Mission Hospital - Laguna Beach	923	34:01	6	239	31:00	14:39	9:40	2
Mission Hospital Regional MC	4,865	36:32	75	1,188	35:07	16:47	12:00	13
Orange Coast Memorial MC	1,599	33:25	344	414	30:11	16:31	13:37	74
Orange County Global MC	2,571	18:48	215	687	17:22	9:28	7:01	29
Placentia Linda Hospital	1,337	16:05	2	303	14:17	8:20	6:47	0
Saddleback Memorial MC	2,896	22:35	118	732	23:22	12:52	10:53	12
South Coast Global Medical Center	804	19:42	2	195	16:09	9:44	6:46	0
St. Joseph Hospital	3,881	27:52	16	925	26:47	13:14	9:47	4
St. Jude Medical Center	3,904	35:22	188	1,053	29:53	15:17	12:16	13
UCI Medical Center	2,961	32:31	262	732	34:50	14:12	7:42	29
West Anaheim Medical Center	2,719	47:47	63	681	44:36	19:27	12:19	0

Median Hospital 90th Percentile APOT Time 27:52
InterQuartile Range 19:42, 35:22

26:47
18:21, 32:15

OC EMS System Total (Aggregate)	53,426	28:07
--	---------------	--------------

13,284	26:30
---------------	--------------

Diversion Hours 265

OCEMS System Mean APOT Time 14:00

13:21

Diversion Days 30 of 30

Standard Deviation +/- 16:07

+/- 13:46

Hospital/Day Range 1-8/day

OCEMS System Median APOT Time 9:51

9:46

InterQuartile Range 05:40, 16:07

05:47, 15:46

Incidents w/ APO > 60min 198

County of Orange
Health Care Agency
Emergency Medical Services

Ambulance Patient Offload Time (APOT-1)

May Report 2019

Hospital	2019 Totals			May 2019				
	Transports	90th Percentile APOT Time (Min:Sec)	Diversion Hours	Transports	90th Percentile APOT Time (Min:Sec)	Mean APOT Time (Min:Sec)	Median APOT Time (Min:Sec)	Diversion Hours
Anaheim Global Medical Center	1,586	24:27	89	311	30:09	16:18	9:08	32
Anaheim Regional Medical Center	2,335	38:54	79	458	45:42	19:16	11:24	19
Chapman Global Medical Center	353	10:22	0	74	8:09	4:41	3:43	0
Children's Hospital of Orange County	1,042	14:59	0	226	13:51	7:53	6:27	0
Foothill Regional Medical Center	529	19:11	5	110	12:47	9:03	6:38	0
Fountain Valley Regional Hosp. & MC	4,000	21:17	0	762	21:40	10:58	8:15	0
Garden Grove Hosp and MC	1,935	33:58	5	381	24:54	12:59	8:34	0
Hoag Hospital Irvine	3,178	17:23	11	620	16:40	9:40	8:38	0
Hoag Memorial Hosp Presbyterian	7,627	14:33	13	1,584	14:05	8:33	8:02	0
Huntington Beach Hospital	1,883	30:20	6	392	31:36	13:16	7:00	1
Kaiser Permanente - Anaheim MC	2,014	28:01	268	415	28:46	15:56	12:52	45
Kaiser Permanente - Irvine MC	1,890	23:56	8	378	22:03	12:23	10:54	0
La Palma Intercommunity Hospital	865	76:27	82	221	57:25	26:44	14:55	11
Los Alamitos Medical Center	2,182	44:22	514	503	41:34	21:25	17:50	39
Mission Hospital - Laguna Beach	1,154	31:00	6	231	25:23	12:20	10:00	0
Mission Hospital Regional MC	6,136	35:41	85	1,271	32:13	15:46	11:46	11
Orange Coast Memorial MC	2,021	32:56	361	422	31:02	16:38	12:23	16
Orange County Global MC	3,288	18:02	227	717	16:48	9:20	6:57	12
Placentia Linda Hospital	1,681	15:57	2	344	15:12	8:54	7:00	0
Saddleback Memorial MC	3,623	21:56	140	727	19:45	11:44	10:14	22
South Coast Global Medical Center	961	19:47	2	157	20:18	9:14	7:21	0
St. Joseph Hospital	4,786	27:25	16	905	26:30	12:58	9:31	0
St. Jude Medical Center	4,961	36:35	215	1,057	39:05	19:10	13:51	27
UCI Medical Center	3,774	32:33	300	813	32:35	13:00	6:29	38
West Anaheim Medical Center	3,377	47:01	64	658	44:03	20:42	13:59	2

Median Hospital 90th Percentile APOT Time 27:25
InterQuartile Range 19:11, 33:58

25:23
16:48, 32:13

OC EMS System Total (Aggregate)	67,181	27:53
--	---------------	--------------

13,737	26:50
---------------	--------------

Diversion Hours 275

OCEMS System Mean APOT Time 13:55

13:34

Diversion Days 29 of 31

Standard Deviation +/- 15:55

+/- 15:07

Hospital/Day Range 0-5/day

OCEMS System Median APOT Time 9:48

9:39

InterQuartile Range 05:40, 16:09

05:36, 15:38

Incidents w/ APO > 60 min 238

County of Orange
Health Care Agency
Emergency Medical Services

Ambulance Patient Offload Time (APOT-1)

June Report 2019

Hospital	2019 Totals			June				
	Transports	90th Percentile APOT Time (Min:Sec)	Diversion Hours	Transports	90th Percentile APOT Time (Min:Sec)	Mean APOT Time (Min:Sec)	Median APOT Time (Min:Sec)	Diversion Hours
Anaheim Global Medical Center	1,895	25:00	110	309	25:52	14:21	8:00	21
Anaheim Regional Medical Center	2,747	40:19	116	412	48:24	21:18	11:43	37
Chapman Global Medical Center	424	10:00	0	71	7:51	5:09	4:09	0
Children's Hospital of Orange County	1,265	14:37	0	223	13:22	7:19	6:20	0
Foothill Regional Medical Center	606	18:32	5	77	14:12	8:32	6:31	0
Fountain Valley Regional Hosp. & MC	4,739	20:53	0	739	19:04	10:10	8:00	0
Garden Grove Hosp and MC	2,278	32:56	5	343	26:12	12:31	7:47	0
Hoag Hospital Irvine	3,834	17:15	12	656	16:19	9:35	8:23	1
Hoag Memorial Hosp Presbyterian	9,118	14:17	13	1,491	12:46	7:48	7:27	0
Huntington Beach Hospital	2,249	30:10	6	366	29:38	12:34	6:52	1
Kaiser Permanente - Anaheim MC	2,446	28:00	306	432	27:32	14:49	12:10	38
Kaiser Permanente - Irvine MC	2,241	23:39	8	351	22:35	13:24	11:29	0
La Palma Intercommunity Hospital	1,179	72:13	87	314	43:03	20:00	12:00	5
Los Alamitos Medical Center	2,692	42:44	528	510	32:33	18:18	15:21	38
Mission Hospital - Laguna Beach	1,387	30:18	10	233	25:13	13:24	10:10	4
Mission Hospital Regional MC	7,265	34:38	113	1,129	29:21	14:35	10:55	28
Orange Coast Memorial MC	2,426	31:56	390	405	27:17	15:28	12:11	30
Orange County Global MC	3,987	18:20	244	699	19:57	10:34	7:38	16
Placentia Linda Hospital	1,966	15:36	2	285	14:35	8:16	7:01	0
Saddleback Memorial MC	4,320	21:43	151	697	19:57	11:16	10:00	11
South Coast Global Medical Center	1,098	19:18	2	137	17:00	8:41	7:22	0
St. Joseph Hospital	5,632	27:25	24	845	27:22	14:06	10:30	8
St. Jude Medical Center	6,046	36:09	226	1,085	35:29	16:44	12:56	11
UCI Medical Center	4,064	32:46	321	830	33:33	13:16	6:32	21
West Anaheim Medical Center	4,003	44:10	66	626	34:45	17:08	13:00	2

Median Hospital 90th Percentile APOT Time 27:25
InterQuartile Range 18:32, 32:56

25:52
17:00, 29:38

OC EMS System Total (Aggregate)	80,447	27:24
--	---------------	--------------

13,265	25:23
---------------	--------------

Diversion Hours 246

OCEMS System Mean APOT Time 13:45

12:56

Diversion Days 29 of 30

Standard Deviation +/- 15:37

+/- 13:57

Hospital/Day Range 0-8/day

OCEMS System Median APOT Time 9:44

9:19

InterQuartile Range 05:37, 16:01

05:28, 15:23

Incidents w/ APO > 60min 190

County of Orange
Health Care Agency
Emergency Medical Services

Ambulance Patient Offload Time (APOT-1)

July Report 2019

Hospital	2019 Totals			July 2019				
	Transports	90th Percentile APOT Time (Min:Sec)	Diversion Hours	Transports	90th Percentile APOT Time (Min:Sec)	Mean APOT Time (Min:Sec)	Median APOT Time (Min:Sec)	Diversion Hours
Anaheim Global Medical Center	2,243	25:00	197	348	24:56	11:59	7:09	87
Anaheim Regional Medical Center	3,167	40:37	163	420	41:15	17:46	10:32	47
Chapman Global Medical Center	509	10:06	0	85	10:07	5:38	4:35	0
Children's Hospital of Orange County	1,447	14:29	0	182	14:02	7:04	5:40	0
Foothill Regional Medical Center	733	17:56	5	127	14:16	8:20	6:11	0
Fountain Valley Regional Hosp. & MC	5,476	20:45	0	737	19:00	9:56	8:06	0
Garden Grove Hosp and MC	2,641	30:30	5	363	22:35	12:33	8:20	0
Hoag Hospital Irvine	4,466	17:02	12	632	15:36	9:04	8:14	0
Hoag Memorial Hosp Presbyterian	10,723	14:11	13	1,605	13:39	8:24	7:53	0
Huntington Beach Hospital	2,650	29:46	7	401	28:22	14:02	8:00	1
Kaiser Permanente - Anaheim MC	2,860	28:00	323	414	27:44	14:22	11:28	17
Kaiser Permanente - Irvine MC	2,630	23:45	8	389	24:32	13:50	11:36	0
La Palma Intercommunity Hospital	1,482	72:13	92	303	70:18	25:50	14:33	4
Los Alamitos Medical Center	3,218	40:57	562	526	33:18	19:05	15:57	34
Mission Hospital - Laguna Beach	1,636	29:28	10	249	24:36	13:19	10:23	0
Mission Hospital Regional MC	8,448	34:30	155	1,183	33:59	16:30	12:02	42
Orange Coast Memorial MC	2,873	30:52	412	447	27:17	15:57	13:41	22
Orange County Global MC	4,725	18:47	273	738	20:31	10:19	7:33	29
Placentia Linda Hospital	2,290	15:44	2	324	16:39	9:16	7:11	0
Saddleback Memorial MC	5,055	21:42	178	735	21:10	12:17	10:09	27
South Coast Global Medical Center	1,259	19:18	2	161	19:12	9:53	8:15	0
St. Joseph Hospital	6,638	27:25	30	1,007	27:10	14:06	11:02	6
St. Jude Medical Center	7,214	35:37	236	1,168	32:59	16:51	13:00	10
UCI Medical Center	5,401	33:42	367	797	41:03	15:40	6:31	46
West Anaheim Medical Center	4,682	43:07	74	679	35:14	17:12	12:31	8

Median Hospital 90th Percentile APOT Time 27:25 24:36
InterQuartile Range 18:47, 33:42 19:00, 32:59

OC EMS System Total (Aggregate)	94,466	27:10	14,020	26:04	Diversion Hours 382
OCEMS System Mean APOT Time	13:41		13:16		Diversion Days 28 of 31
Standard Deviation	+/- 15:22		+/- 13:47		Hospital/Day Range 0-9/day
OCEMS System Median APOT Time	9:43		9:40		
InterQuartile Range	05:38, 16:00		05:40, 15:43		Incidents w/ APOT > 60 min 209

County of Orange
Health Care Agency
Emergency Medical Services

Ambulance Patient Offload Time (APOT-1)

August Report 2019

Hospital	2019 Totals			August 2019				
	Transports	90th Percentile APOT Time (Min:Sec)	Diversion Hours	Transports	90th Percentile APOT Time (Min:Sec)	Mean APOT Time (Min:Sec)	Median APOT Time (Min:Sec)	Diversion Hours
Anaheim Global Medical Center	2,606	25:00	257	363	26:15	13:56	7:59	60
Anaheim Regional Medical Center	3,601	42:01	187	434	48:37	20:53	12:00	24
Chapman Global Medical Center	569	10:11	0	60	10:51	5:48	4:29	0
Children's Hospital of Orange County	1,688	15:07	0	241	18:03	9:16	6:50	0
Foothill Regional Medical Center	876	18:00	5	143	18:54	10:08	6:47	0
Fountain Valley Regional Hosp. & MC	6,171	20:30	0	695	18:48	10:28	8:25	0
Garden Grove Hosp and MC	2,986	30:11	5	345	28:05	13:53	9:35	0
Hoag Hospital Irvine	5,118	16:51	12	652	15:07	8:35	7:38	0
Hoag Memorial Hosp Presbyterian	12,366	14:08	13	1,643	13:55	8:22	7:54	0
Huntington Beach Hospital	3,038	30:16	7	388	32:24	14:47	8:09	0
Kaiser Permanente - Anaheim MC	3,345	28:00	333	485	30:20	15:24	12:17	10
Kaiser Permanente - Irvine MC	3,019	23:25	8	389	22:10	12:44	11:17	0
La Palma Intercommunity Hospital	1,804	70:24	102	322	45:14	22:09	14:38	10
Los Alamitos Medical Center	3,775	40:55	587	557	40:18	22:06	18:07	25
Mission Hospital - Laguna Beach	1,922	28:21	14	286	25:09	14:21	10:00	4
Mission Hospital Regional MC	9,693	34:40	185	1,245	35:40	17:24	12:09	30
Orange Coast Memorial MC	3,358	30:13	425	485	27:04	15:52	12:08	13
Orange County Global MC	5,469	19:30	307	743	23:21	11:45	7:51	35
Placentia Linda Hospital	2,586	15:27	2	296	14:09	7:55	6:48	0
Saddleback Memorial MC	5,837	21:38	197	782	21:24	11:46	10:20	19
South Coast Global Medical Center	1,452	20:10	2	193	27:24	13:29	10:00	0.4
St. Joseph Hospital	7,617	27:30	30	979	27:53	14:05	10:45	0
St. Jude Medical Center	8,416	34:56	241	1,202	31:42	16:08	12:59	5
UCI Medical Center	6,281	34:38	464	880	39:59	15:07	7:08	97
West Anaheim Medical Center	5,375	42:15	83	693	36:58	18:11	13:10	9

Median Hospital 90th Percentile APOT Time 27:30 27:04
InterQuartile Range 19:30, 34:38 18:54, 32:24

OC EMS System Total (Aggregate)	108,968	27:13	14,501	27:31	Diversion Hours	338
OCEMS System Mean APOT Time	13:42		13:46		Diversion Days	31 of 31
Standard Deviation	+/- 15:20		+/- 15:06		Hospital/Day Range	1-10/day
OCEMS System Median APOT Time	9:44		9:51			
InterQuartile Range	05:39, 16:00		05:49, 16:09		Incidents w/ APOT > 60 min	248

County of Orange
Health Care Agency
Emergency Medical Services

Ambulance Patient Offload Time (APOT-1)

September Report 2019

Hospital	2019 Totals			September 2019				
	Transports	90th Percentile APOT Time (Min:Sec)	Diversion Hours	Transports	90th Percentile APOT Time (Min:Sec)	Mean APOT Time (Min:Sec)	Median APOT Time (Min:Sec)	Diversion Hours
Anaheim Global Medical Center	2,927	25:01	293	321	25:53	12:19	7:22	35
Anaheim Regional Medical Center	4,067	42:02	199	466	42:11	18:33	11:08	12
Chapman Global Medical Center	623	10:16	0	54	11:59	6:49	4:55	0
Children's Hospital of Orange County	1,913	14:59	0	225	12:54	7:17	5:58	0
Foothill Regional Medical Center	993	18:34	5	117	20:28	11:51	6:57	0
Fountain Valley Regional Hosp. & MC	6,927	20:16	0	756	19:00	10:25	8:35	0
Garden Grove Hosp and MC	3,317	30:11	5	331	29:35	15:58	10:02	0
Hoag Hospital Irvine	5,722	16:39	12	604	14:18	8:50	7:52	0
Hoag Memorial Hosp Presbyterian	13,945	14:16	17	1,579	14:56	8:57	8:22	4
Huntington Beach Hospital	3,406	30:42	7	368	36:10	14:48	8:43	0
Kaiser Permanente - Anaheim MC	3,733	28:31	357	388	29:31	15:39	12:59	23
Kaiser Permanente - Irvine MC	3,391	23:21	8	372	22:46	13:37	11:50	0
La Palma Intercommunity Hospital	2,115	70:25	118	311	74:34	30:16	15:39	16
Los Alamitos Medical Center	4,259	40:27	587	484	35:19	20:04	17:24	0
Mission Hospital - Laguna Beach	2,182	28:00	17	260	24:50	13:50	10:11	3
Mission Hospital Regional MC	10,897	34:30	214	1,204	33:19	16:01	12:00	29
Orange Coast Memorial MC	3,785	30:10	458	427	29:21	15:42	12:07	33
Orange County Global MC	6,198	19:46	336	730	22:21	11:45	7:37	29
Placentia Linda Hospital	2,909	15:28	2	323	15:30	8:41	7:31	0
Saddleback Memorial MC	6,576	21:30	206	739	20:08	11:13	9:43	9
South Coast Global Medical Center	1,601	19:49	2	149	17:18	10:54	8:40	0
St, Joseph Hospital	8,604	27:51	36	987	29:30	14:35	11:04	6
St, Jude Medical Center	9,530	34:07	254	1,114	28:00	15:23	12:47	13
UCI Medical Center	7,185	35:18	483	904	37:05	14:26	7:02	19
West Anaheim Medical Center	6,040	41:50	90	665	36:48	16:57	12:19	6

Median Hospital 90th Percentile APOT Time 27:51 25:53
InterQuartile Range 19:46, 34:07 19:00, 33:19

OC EMS System Total (Aggregate)	122,845	27:07	13,878	26:26	Diversion Hours	237
OCEMS System Mean APOT Time	13:40		13:27		Diversion Days	26 of 30
Standard Deviation	+/- 15:11		+/- 13:53		Hospitals/Day Range	1-6/day
OCEMS System Median APOT Time	9:44		9:45		Incidents w/ APOT > 60 min	212
InterQuartile Range	05:40, 16:00		05:45, 15:56			

County of Orange
Health Care Agency
Emergency Medical Services

Ambulance Patient Offload Time (APOT-1)

October Report 2019

Hospital	2019 Totals			October 2019				
	Transports	90th Percentile APOT Time (Min:Sec)	Diversion Hours	Transports	90th Percentile APOT Time (Min:Sec)	Mean APOT Time (Min:Sec)	Median APOT Time (Min:Sec)	Diversion Hours
Anaheim Global Medical Center	3,255	25:00	310	328	24:13	11:04	7:15	17
Anaheim Regional Medical Center	4,604	40:52	201	537	35:06	15:33	10:26	3
Chapman Global Medical Center	699	10:33	0	76	14:00	6:51	5:02	0
Children's Hospital of Orange County	2,186	15:00	0	273	15:01	8:05	5:58	0
Foothill Regional Medical Center	1,112	18:30	5	119	17:17	12:35	8:28	0
Fountain Valley Regional Hosp. & MC	7,708	20:03	0	781	18:56	10:20	8:22	0
Garden Grove Hosp and MC	3,673	29:07	5	356	25:01	13:28	10:00	0
Hoag Hospital Irvine	6,427	16:31	12	705	15:16	8:37	7:27	0
Hoag Memorial Hospital Presbyterian	15,584	14:17	17	1,639	14:27	8:43	8:09	0
Huntington Beach Hospital	3,816	30:40	7	408	29:32	13:54	8:00	0
Kaiser Permanente - Anaheim MC	4,144	28:41	387	411	30:15	15:04	12:14	30
Kaiser Permanente - Irvine MC	3,771	23:16	8	380	22:46	12:52	10:47	0
La Palma Intercommunity Hospital	2,442	70:55	134	327	73:08	32:52	16:20	16
Los Alamitos Medical Center	4,858	40:27	598	599	40:37	21:52	17:41	11
Mission Hospital - Laguna Beach	2,437	26:50	18	255	19:08	10:49	8:48	1
Mission Hospital Regional MC	12,198	34:44	230	1,301	36:12	17:34	12:36	16
Orange Coast Memorial MC	4,230	29:57	485	445	26:12	15:00	11:34	27
Orange County Global MC	6,872	19:42	350	674	19:22	10:22	7:01	14
Placentia Linda Hospital	3,258	15:19	2	349	14:11	8:01	6:30	0
Saddleback Memorial MC	7,372	21:05	221	796	18:44	10:52	9:49	16
South Coast Global Medical Center	1,758	20:03	2	157	21:47	10:37	7:44	0
St, Joseph Hospital	6,588	27:43	39	984	25:23	13:27	10:01	3
St, Jude Medical Center	10,710	33:48	261	1,180	30:55	16:18	13:10	6
UCI Medical Center	8,060	35:05	513	875	34:39	13:26	7:07	30
West Anaheim Medical Center	6,714	40:49	99	674	33:54	15:35	11:06	10

Median Hospital 90th Percentile APOT Time 26:50 24:13
InterQuartile Range 19:42, 33:50 18:44, 30:55

OC EMS System Total (Aggregate)	134,476	26:59	14,629	25:31	Diversion Hours	199
OCEMS System Mean APOT Time	13:36		13:05		Diversion Days	30 of 31
Standard Deviation	+/- 15:02		+/- 13:48		Hospitals/Day Range	0-7/day
OCEMS System Median APOT Time	9:43		9:32		Incidents w/ APOT 30-60 min	820
InterQuartile Range	05:40, 15:58		05:37, 15:33		Incidents w/ APOT > 60 min	212

County of Orange
Health Care Agency
Emergency Medical Services

Ambulance Patient Offload Time (APOT-1)

November Report 2019

Hospital	2019 Totals			November 2019				
	Transports	90th Percentile APOT Time (Min:Sec)	Diversion Hours	Transports	90th Percentile APOT Time (Min:Sec)	Mean APOT Time (Min:Sec)	Median APOT Time (Min:Sec)	Diversion Hours
Anaheim Global Medical Center	3,627	25:00	315	372	25:05	11:50	7:39	6
Anaheim Regional Medical Center	5,122	39:28	206	518	28:28	14:17	10:38	4
Chapman Global Medical Center	752	10:40	*	53	15:25	7:33	4:27	*
Children's Hospital of Orange County	2,398	15:07	0	212	16:17	8:07	6:01	0
Foothill Regional Medical Center	1,250	18:00	5	138	17:20	10:12	7:21	0
Fountain Valley Regional Hosp. & MC	8,421	20:02	0	713	19:42	10:28	8:28	0
Garden Grove Hosp and MC	3,980	30:12	6	307	39:23	16:47	9:41	1
Hoag Hospital Irvine	7,098	16:30	12	671	16:22	9:20	8:00	0
Hoag Memorial Hospital Presbyterian	17,068	14:12	17	1,484	13:28	8:18	7:45	0
Huntington Beach Hospital	4,171	30:33	7	357	28:32	13:00	7:20	0
Kaiser Permanente - Anaheim MC	4,560	28:40	430	416	27:54	15:19	11:31	43
Kaiser Permanente - Irvine MC	4,136	23:19	10	365	23:44	13:29	11:05	2
La Palma Intercommunity Hospital	2,732	70:52	140	290	80:15	31:32	16:28	6
Los Alamitos Medical Center	5,372	40:31	631	514	40:40	22:21	18:00	34
Mission Hospital - Laguna Beach	2,694	26:48	28	257	26:02	12:43	10:08	10
Mission Hospital Regional MC	13,417	34:40	282	1,219	32:58	16:20	11:24	52
Orange Coast Memorial MC	4,678	30:10	531	448	35:10	17:55	12:15	46
Orange County Global MC	7,508	19:55	372	636	21:45	10:57	7:43	21
Placentia Linda Hospital	3,577	15:24	2	319	15:56	8:49	7:05	0
Saddleback Memorial MC	3,183	21:00	240	765	19:58	11:31	10:01	18
South Coast Global Medical Center	1,925	20:00	2	167	18:30	11:01	9:01	0
St, Joseph Hospital	10,527	27:08	40	939	21:37	11:33	8:52	1
St, Jude Medical Center	11,863	33:45	267	1,153	33:25	17:13	13:37	6
UCI Medical Center	8,872	35:00	548	812	33:33	13:16	6:26	35
West Anaheim Medical Center	7,378	39:33	100	664	29:25	14:26	11:09	1

Median Hospital 90th Percentile APOT Time 26:48
InterQuartile Range 19:55, 33:45

25:05
18:30, 32:58

OC EMS System Total (Aggregate)	151,259	26:53
--	----------------	--------------

13,789	25:55
---------------	--------------

Diversion Hours 287

OCEMS System Mean APOT Time 13:34

13:05

Diversion Days 27 of 30

Standard Deviation +/- 14:56

+/- 13:46

Hospitals/Day Range 0-6/day

OCEMS System Median APOT Time 9:42

9:32 **Incidents w/ APOT 30-60 min** 769

InterQuartile Range 05:39, 15:55

05:33, 15:27 **Incidents w/ APOT > 60 min** 202

County of Orange
Health Care Agency
Emergency Medical Services

Ambulance Patient Offload Time (APOT-1)

December Report 2019

Hospital	2019 Totals			December 2019				
	Transports	90th Percentile APOT Time (Min:Sec)	Diversion Hours	Transports	90th Percentile APOT Time (Min:Sec)	Mean APOT Time (Min:Sec)	Median APOT Time (Min:Sec)	Diversion Hours
Anaheim Global Medical Center	3,964	25:00	335	337	24:25	11:52	7:12	19
Anaheim Regional Medical Center	5,665	38:56	211	543	30:23	15:38	11:26	6
Chapman Global Medical Center	814	10:55	0*	62	12:10	6:47	5:21	0
Children's Hospital of Orange County	2,647	15:17	0	249	15:45	8:19	6:43	0
Foothill Regional Medical Center	1,369	19:22	7	119	30:28	15:19	8:02	2
Fountain Valley Regional Hosp. & MC	9,198	20:08	0	777	20:55	10:51	8:22	0
Garden Grove Hosp and MC	4,325	30:08	6	345	28:26	14:09	9:37	0
Hoag Hospital Irvine	7,763	16:18	12	665	13:52	8:19	7:37	0
Hoag Memorial Hospital Presbyterian	18,741	14:09	17	1,673	13:38	8:24	7:50	0
Huntington Beach Hospital	4,504	30:18	8	333	29:22	12:55	8:29	1
Kaiser Permanente - Anaheim MC	4,953	28:24	481	393	22:28	12:39	0:22	50
Kaiser Permanente - Irvine MC	4,539	23:31	11	403	24:46	13:18	11:06	1
La Palma Intercommunity Hospital	2,971	70:25	159	239	51:17	27:00	14:49	19
Los Alamitos Medical Center	5,908	41:22	681	536	49:53	24:50	19:42	49
Mission Hospital - Laguna Beach	2,971	26:38	28	277	22:09	11:36	8:43	0
Mission Hospital Regional MC	14,679	34:41	316	1,262	34:49	16:34	11:47	34
Orange Coast Memorial MC	5,129	30:22	591	451	31:51	17:26	13:15	60
Orange County Global MC	8,179	20:00	428	671	22:17	12:34	7:18	56
Placentia Linda Hospital	3,997	15:39	2	420	17:50	10:06	8:00	0
Saddleback Memorial MC	8,900	20:42	263	763	18:03	10:32	9:18	23
South Coast Global Medical Center	2,121	19:59	2	196	19:54	11:05	8:59	0
St. Joseph Hospital	11,586	26:58	43	1,059	25:03	12:45	9:29	3
St. Jude Medical Center	12,990	34:00	343	1,127	36:09	18:55	13:55	76
UCI Medical Center	9,733	35:10	602	861	39:01	16:02	7:03	54
West Anaheim Medical Center	8,105	38:41	113	727	33:08	16:22	12:04	12

Median Hospital 90th Percentile APOT Time 26:38
InterQuartile Range 19:59, 34:00

24:46
19:54, 31:51

OC EMS System Total (Aggregate)	165,747	26:51
--	----------------	--------------

14,488	26:37
---------------	--------------

Diversion Hours 467

OCEMS System Mean APOT Time 13:34

13:33

Diversion Days 30 of 31

Standard Deviation +/- 14:57

+/- 15:14

Hospitals/Day Range 0-9/day

OCEMS System Median APOT Time 9:41

9:32

Incidents w/ APOT 30-60 min 854

InterQuartile Range 05:39, 15:53

05:39, 15:33

Incidents w/ APOT > 60 min 271