

ORANGE COUNTY RESOURCES GUIDE for ASIAN and PACIFIC ISLANDERS



September 22, 2010

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ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES

BEHAVIORAL HEALTH SERVICES DIRECTORY

A comprehensive directory of Orange County Health Care Agency-Behavioral Health Services and county contracted mental health resources can be found at http://ochealthinfo.com/docs/behavioral/BHS-Directory.pdf

ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES

Adult Mental Health Services (AMHS)-Inpatient/Residential

Orange County Health Care Agency, Behavioral Health Services | Adult Mental Health Services, Acute Psychiatric Inpatient Treatment

Servicing: Adults age 18 and older, requiring acute psychiatric inpatient treatment in a secured setting

Facility: County Contracted--College Hospital, Costa Mesa

Region: Countywide

Address: 301 Victoria Street, Costa Mesa, CA 92627

Phone: (714) 834-6900

Key Contact: Evaluation and Treatment Services (ETS)

Web Address: http://www.collegehospitals.com/

Program Description: As part of the Inpatient and Residential Care or long-term housing services, this acute psychiatric inpatient hospital program provides assessment, treatment and stabilization for clients in crisis. Treatment may include medications in conjunction with group and recreational therapies in addition to discharge planning for aftercare.

Eligibility: Medi-Cal, MediCare, Private Insurance and those without funding as County of Orange Health Care Agency resources permit

Language(s): English, Spanish, Vietnamese and Farsi

Orange County Health Care Agency, Behavioral Health Services | Adult Mental Health Services, Acute Psychiatric Inpatient Treatment

Servicing: Adults age 18 and older, requiring acute psychiatric inpatient treatment in a secured setting

Facility: County Contracted--Royale Mission Viejo Psychiatric Health Facility

Region: Countywide

Address: 23228 Madero, Mission Viejo, CA 92691

Key Contact: Evaluation and Treatment Services (ETS), (714) 834-6900

Web Address: N/A

Program Description: As part of the Inpatient and Residential Care or long-term housing services, this acute psychiatric inpatient hospital program provides assessment, treatment and stabilization for clients in crisis. Treatment may include medications in conjunction with group and recreational therapies in addition to discharge planning for aftercare.

Eligibility: Medi-Cal and those without funding as County of Orange Health Care Agency resources permit

Language(s): English, Spanish, Vietnamese and Farsi

Orange County Health Care Agency, Behavioral Health Services | Adult Mental Health Services, Acute Psychiatric Inpatient Treatment

Servicing: Adults age 18 and older, requiring acute psychiatric inpatient treatment in a secured setting

Facility: County Contracted--Royale Therapeutic Residential Center

Region: Countywide

Address: 1030 W. Warner Ave., Santa Ana, CA 92707

Key Contact: Evaluation and Treatment Services (ETS), (714) 834-6900

Web Address: N/A

Program Description: As part of the Inpatient and Residential Care or long-term housing services, this psychiatric evaluation unit provides assessment, treatment and stabilization for clients in crisis. Treatment may include medications in conjunction with group and recreational therapies in addition to discharge planning for aftercare.

Eligibility: Medi-Cal, MediCare, Private Insurance and those without funding as County of Orange Health Care Agency resources permit.

Language(s): English, Spanish, Vietnamese and Farsi

Orange County Health Care Agency, Behavioral Health Services | Adult Mental Health Services, Acute Psychiatric Inpatient Treatment

Servicing: Adults age 18 and older, requiring acute psychiatric inpatient treatment in a secured setting

Facility: County Contracted--University of California at Irvine, Medical Center

Region: Countywide

Address: 101 The City Drive South, Orange, CA 92868

Key Contact: Evaluation and Treatment Services (ETS), (714) 834-6900

Web Address: http://www.healthcare.uci.edu/pm.asp

Program Description: As part of the Inpatient and Residential Care or long-term housing services, this acute psychiatric inpatient hospital program provides assessment, treatment and stabilization for clients in crisis. Treatment may include medications in conjunction with group and recreational therapies in addition to discharge planning for aftercare.

Eligibility: Medi-Cal, MediCare, Private Insurance

Language(s): English, Spanish, Vietnamese and Farsi

Orange County Health Care Agency, Behavioral Health Services | Adult Mental Health Services, Acute Psychiatric Inpatient Treatment

Servicing: Adults age 18 and older, requiring acute psychiatric inpatient treatment in a secured setting

Facility: County Contracted--Western Medical Center, Anaheim

Region: Countywide

Address: 1025 S. Anaheim Blvd., Anaheim, CA 92805

Key Contact: Evaluation and Treatment Services (ETS), (714) 834-6900

Web Address: http://www.westernmedanaheim.com/default

Program Description: As part of the Inpatient and Residential Care or long-term housing services, this acute psychiatric inpatient hospital program provides assessment, treatment and stabilization for clients in crisis. Treatment may include medications in conjunction with group and recreational therapies in addition to discharge planning for aftercare.

Eligibility: Medi-Cal, MediCare, Private Insurance and those without funding as County of Orange Health Care Agency resources permit.

Language(s): English, Spanish, Vietnamese and Farsi

Orange County Health Care Agency, Behavioral Health Services | Adult Mental Health Services-Long Term Care

Servicing: Adults age 18 to 65, requiring psychiatric treatment for an extended period in a secured setting

Facility: County Contracted--Royale Therapeutic Residential Center

Region: Countywide

Address: 1030 W. Warner Ave., Santa Ana, CA 92702

Key Contact: Dawn Smith, Service Chief II, (714) 834-5722

Web Address: N/A

Program Description: As part of the Inpatient and Residential Care or long-term housing services, this facility is a Skilled Nursing Facility (SNF) providing a 27-hour per week

Specialized Treatment Program (STP) focused on helping clients to develop the skills needed to return to a community setting. Medication management and other adjunctive therapies are utilized in this long term care psychiatric residential setting.

Eligibility: Medi-Cal, MediCare, Private Pay and Unfunded as County of Orange Health Care Agency resources permit.

Language(s): English, Spanish, Vietnamese and Farsi

Orange County Health Care Agency, Behavioral Health Services | Adult Mental Health Services, Long Term Care

Servicing: Adults age 18 to 65, requiring psychiatric treatment for an extended period in a secured setting

Facility: County Contracted--Extended Care, West Anaheim Therapeutic Residential Center

Region: Countywide

Address: 645 S. Beach Blvd., Anaheim, CA 92804

Key Contact: Dawn Smith, Service Chief II, (714) 834-5722

Web Address: N/A

Program Description: As part of the Inpatient and Residential Care or long-term housing services, this facility is a Skilled Nursing Facility (SNF) providing a 27-hour per week Specialized Treatment Program (STP) focused on helping clients to develop the skills needed to return to a community setting. Medication management and other adjunctive therapies are utilized in this long term care psychiatric residential setting.

Eligibility: Medi-Cal, MediCare and Private Pay

Language(s): English, Spanish, Vietnamese and Farsi

Orange County Health Care Agency, Behavioral Health Services | Adult Mental Health Services, Long Term Care

Servicing: Adults age 18 to 65, requiring psychiatric treatment for an extended period in a secured setting

Facility: Extended Care, Westminster Therapeutic Residential Center

Region: Countywide

Address: 206 Hospital Circle, Westminster, CA 92683

Key Contact: Dawn Smith, Service Chief II, (714) 834-5722

Web Address: N/A

Program Description: As part of the Inpatient and Residential Care or long-term housing services, this facility is a Skilled Nursing Facility (SNF) providing a 27-hour per week Specialized Treatment Program (STP) focused on helping clients to develop the skills needed to return to a community setting. Medication management and other adjunctive therapies are utilized in this long term care psychiatric residential setting.

Eligibility: Medi-Cal, MediCare and Private Pay

Language(s): English, Spanish, Vietnamese and Farsi

Orange County Health Care Agency, Behavioral Health Services | Adult Mental Health Services, Homeless Multi-Service Center

Servicing: Adults age 18 to 65

Facility: County Contracted

Region: Countywide

Key Contact: Danielle Craycroft, Service Chief I, (714) 796-0200

Web Address: www.ochealthinfo.com/amhs

Program Description: As part of the Inpatient and Residential Care or long-term housing program, services at the Homeless Multi-Service Center include evaluation and assessment, individual and group counseling, substance abuse prevention, education, case management, referral services, housing services, vocational services and other therapeutic activities, including an opportunity to have a consultation with a psychiatrist. The Center also provides a hot lunch, a light breakfast and snacks, access to shower facilities, laundry services, local telephone calls, clothing, bus vouchers and a place for consumers to receive their mail, and referrals to appropriate Health Care Agency Mental Health services according to their need. Daily transportation is provided between the County's mental health short-term housing programs and the Center. The goal of the Center is to provide homeless disabled individuals with assistance in an atmosphere in which they feel safe, comfortable to engage in services and address their illness.

Eligibility: Must be homeless, mentally disabled, and referred from County-contracted short-term housing providers, community outreach workers, community social service referrals, consumer referrals and walk-ins

Language(s): English, Spanish and Vietnamese

Hours of Operation: 6a.m. to 4p.m. daily, 7 days a week, 365 days a year

Orange County Health Care Agency, Behavioral Health Services | Adult Mental Health Services, Short-Term Housing Services

Servicing: Adults age 18 to 65

Facility: County Contracted

The Welcome House, Anaheim

The Friendship Shelter, Laguna Beach

Region: Countywide

Key Contact: Judy Iturriaga, Service Chief I

Phone: (714) 796-0203 to make a referral via Barbara Wood-Tipton

Web Address: www.ochealthinfo.com/amhs

Program Description: As part of the Inpatient and Residential Care or long-term housing services, the Short-Term Housing program provides temporary emergency shelter to homeless clients linked with County of Orange Adult Mental Health Services and County Contracted clinics. Clients must have a proposed housing plan developed together with their Care Coordinator and work towards the goal of securing permanent housing. Average stay ranges from 4 to 6 weeks.

Eligibility: Please contact the Residential Care and Housing office, (714) 796-0200

Language(s): English, Spanish, and Vietnamese (provided by referring Care Coordinators)

ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES Adult Mental Health Services (AMHS), Outpatient / Mental Health Services Act (MHSA)

EMPLOYMENT WORKS

Servicing: Adults who are receiving services from Orange County's mental health clinics or mental health outpatient clinics of county contractor

Facility: County Operated

Address: North County, Cedarbrook Business Park: 12882 Garden Grove Blvd, Suite #A, Garden

Grove, CA 92843

South County: 23871 Via Fabricante, Suite 401 & 402, Mission Viejo, CA 92691

Region: Countywide

South County (949) 900-0550 **Fax:** (949) 900-0555

Key Contact: Barbara Greenfield, LCSW, Service Chief, (714) 796-0266

Web Address: www.ocgoodwill.org

Program Description: Supportive Employment Program that offers individuals who are seriously and persistently mentally ill the opportunity to participate in supported Employment Services. Employment WORKS offers individualized job placement and supportive vocational services.

Eligibility: Orange county residents who are receiving services from County and County Contract mental health outpatient clinics.

Language(s): English, Spanish and Vietnamese

Hours of Operation: 8 a.m.-5 p.m., Monday-Friday

OASIS (OLDER ADULT SUPPORT AND INTERVENTION SYSTEM)

Servicing: Older Adults ages 60+ and homeless

Facility: County Contracted

Region: Countywide

Address: P.O. BOX 355, Santa Ana, CA 92702

Phone: (714) 972-3700

Web Address: www.ochealthinfo.com/

Program Description: OASIS (Older Adult Support and Intervention System) offers evaluation, assessment, intensive case management, individualized treatment, In-Home mental health services, 24/7 crisis intervention, medication management, nursing services, family support, housing, employment and transportation assistance. Referrals are accepted from the community, primary care providers, mental health and substance abuse services.

Eligibility: Homeless and at risk

Language(s): English, Spanish, Vietnamese and Languages for Asian and Pacific Islanders

Hours of Operation: 8 a.m.-4:30 p.m. Monday-Friday

ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES Adult Mental Health Services (AMHS), Outpatient / Mental Health Services Act (MHSA)

OPPORTUNITY KNOCK (OK)

Servicing: Adults, Outpatient

Facility: County Contractor

Region: All of Orange County

Address: 12800 Garden Grove Blvd., Suite F, Garden Grove, CA 92843

Phone: (714) 620-8131 **Fax:** (714) 620-8132

Key Contact: Anthony Delgado, Program Manager, (714) 834-5572

Web Address: www.ochealthinfo.com/mhsa

Program Description: The Opportunity Knocks Program works with the Orange County Jail System, Community Outreach Team and Evaluation and Treatment Services (ETS) to provide a wide range of recovery and rehabilitation-focused services to adults who have a serious mental illness and who are involved in the criminal justice system. The ideal client to staff ratio is 12:1 ensuring relationship building and intense service delivery. Services will include, but are not limited to the following:

- A. Crisis management
- B. Housing services
- C. 24-hour,7 day a week intensive case management
- D. Community-based Wraparound Recovery Services
- E. Vocational and Educational Services
- F. Job coaching/developing
- G. Consumer employment
- H. Money management/Representative payee support
- I. Flexible Fund account for immediate needs
- J. Transportation
- K. Illness Education and self-management
- L. Medication Support
- M. Dual Diagnosis recovery services
- N. Linkage to financial benefits/entitlements
- O. Family and peer support
- P. Supportive socialization and meaningful community role

Eligibility: Target population is the chronically mentally ill, homeless or in eminent risk of homelessness with history of, or currently in the correctional mental health unit in Orange County Jail. May or may not be dually diagnosed.

Language(s): English, Spanish and Vietnamese

Hours of Operation: 8 a.m.-5 p.m., Monday-Friday (some Saturday programming), 24 hours, 7 days a week crisis response

ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES Adult Mental Health Services (AMHS), Outpatient / Mental Health Services Act (MHSA)

OUTREACH and ENGAGEMENT

Servicing: Adults ages 18 to 65, Outpatient

Facility: County Operated

Region: Countywide

Address: 2035 E. Ball Road, Suite 200, Anaheim, CA 92805

Phone: (714) 517-6355 **Fax:** (714) 517-6345

Key Contact: Barbara Greenfield, LCSW, Service Chief (714) 796-0266

Web Address: www.ochealthinfo.com/mhsa

Program Description: Outreach and Engagement services to the unserved and underserved mentally ill population who is homeless or on the verge of becoming homeless.

Eligibility: Orange County Residents

Language(s): English, Spanish, Vietnamese, Thai and French

Hours of Operation: 8 a.m.-5 p.m., Monday-Friday

ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES Adult Mental Health Services (AMHS) / Outpatient Clinic Operations

PACIFIC ASIAN UNIT (PAU) CLINIC

Servicing: Pacific Asian Adults, Outpatient

Facility: County Operated

Region: Countywide

Address: 14140 Beach Blvd., Suite 200, Westminster, CA 92683

Phone: (714) 896-7574 **Fax:** (714) 896-7332

Key Contact: Suzie Dong-Matsuda, Service Chief

Web Address: www.ochealthinfo.com/behavioral

Program Description: The Adult Pacific Asian Outpatient Clinic serves primarily monolingual individuals, age 18 years and older who are living with a chronic and persistent mental illness. The clinic provides assessment, linkage, individual and group therapy, case management, medication support and a variety of recovery services for adults.

Eligibility: Eligible individuals are adults who have a serious and persistent mental illness, may have a co-occurring substance abuse disorder, and exhibit an impairment in their ability to function in the community. Individuals eligible for the program typically don't have access to other resources, and a history of psychiatric hospitalization.

Language(s): Vietnamese

Hours of Operation: 8a.m.–6 p.m., Monday-Friday

ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES Adult Mental Health Services (AMHS) / Outpatient Clinic Operations

PACIFIC ASIAN UNIT- PROGRAM for ASSERTIVE COMMUNITY TREATMENT (PAU PACT)

Servicing: Pacific Asian Adults, Outpatient

Facility: County Operated

Region: Countywide

Address: 1200 N. Main Street, Suite 201, Santa Ana, CA 92701

Phone: (714) 480-6767 **Fax:** (714) 568-4362

Key Contact: Tuong C. Nguyen, Service Chief

Web Address: www.ochealthinfo.com/behavioral

Program Description: The Adult Pacific Asian Program for Assertive Community Treatment (PAU PACT) serves primarily monolingual Pacific Asian individuals, ages 18 years and older who are living with a chronic and persistent mental illness. PACT provides assessment, linkage, individual and group therapy, extensive case management, advocacy, medication support and a variety of recovery services for adults. Typically, the individuals in this program have not been able to access or benefit from traditional treatment programs.

Eligibility: Individuals who are eligible for PACT have a mental illness diagnosis, and have had at least two psychiatric hospitalizations within the past year.

Language(s): Cambodian, Loatian and Thai

Hours of Operation: 8 a.m.–6 p.m., Monday-Friday

ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES Adult Mental Health Services (AMHS) / Outpatient Clinic Operations

PACIFIC CLINIC

Servicing: Adults, 18 years of age and older, Outpatient

Facility: County Contract

Region: Countywide

Address 1: 1717 Orangewood Ave., Suite I, Orange, CA 92868

Phone: (714) 712-8340 **Fax:** (714) 712-8344

Language(s): English, Spanish and Vietnamese

Hours of Operation: Monday - Friday, 8:30 a.m.-5 p.m. and Wednesday 9 a.m.-6 p.m.

Address 2: 13950 Milton Avenue, Suite 303, Westminster, CA 92683

Phone: (714) 901-4629 **Fax:** (714) 901-4639

Language(s): English, Vietnamese, Chinese

Hours of Operation: Monday through Friday, 8:30 a.m.–5 p.m.

Key Contact: Bradley Hovda, Service Chief .(714) 834-5455

Web Address: www.pacificclinics.org

Program Description: These programs provide mental health services to adults with severe and persistent mental illness. Services provided include psychiatric evaluation, case management, psychosocial rehabilitation, individual, group family/couples therapy, crisis intervention, vocational counseling, substance abuse/mental health groups, recreational therapy program, and clubhouse/drop-in services. The overall goal of the rehabilitation program is to maximize the consumers' level of functioning in the community through assisting them to work toward their personal goals. Consumer Training Program and Vocational Specialists are available on site.

Eligibility: Medi-Cal

ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES Adult Mental Health Services (AMHS), Outpatient / Mental Health Services Act (MHSA)

TELECARE And ORANGE (TAO)

Servicing: Adults, Outpatient

Facility: County Contractor

Region: Countywide

Address: 2531 W. Woodland Drive, Anaheim, CA 92801

Phone: (714) 226-9888 **Fax:** (714) 226-9887

Web Address: www.ochealthinfo.com/mhsa

Key Contact: Anthony Delgado, Program Manager, (714) 834-5572

Program Description:

A Full Service Partnership is evidence and strength based model with the focus on the person rather than the disease. Multidisciplinary teams will be established including the client, psychiatrist, and Personal Service Coordinator (PSC). Whenever possible, these multidisciplinary teams will include a mental health nurse, marriage and family therapist, clinical social worker, substance abuse specialist, education/vocational specialist, peer specialist, and family members. The ideal client to staff ratio is 12:1 ensuring relationship building and intense service delivery. Services will include, but are not limited to the following:

- A. Crisis management
- B. Housing services
- C. 24-hour, 7 day a week emergency response
- D. Community-based Wraparound Recovery Services
- E. Vocational and Educational Services
- F. Job coaching/developing
- G. Consumer employment
- H. Money management/Representative payee support
- I. Flexible Fund account for immediate needs
- J. Transportation
- K. Illness Education and self-management
- L. Medication Support
- M. Dual Diagnosis recovery services
- N. Linkage to financial benefits/entitlements
- O. Family and peer support
- P. Supportive socialization and meaningful community role

Eligibility: Chronically mentally ill, homeless or in eminent risk of homelessness. May or may not be dually diagnosed.

Language(s): English, Spanish and Vietnamese

Hours of Operation: 8 a.m.-5 p.m., Monday - Friday (some Saturday programming)

ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES Adult Mental Health Services (AMHS), Outpatient / Mental Health Services Act (MHSA)

WELLNESS CENTER

Servicing: All of Orange County

Facility: County Contractor Providence

Region: County

Address: 18910 N. Bush, Santa Ana, CA. 92706

Phone: (714) 361-4860 **Fax:** (714) 361-4861

Key Contact: Anthony Delgado, Program Manager (714) 834-5572

Web Address: www.ochealthinfo.com/mhsa

Program Description: The Wellness Center is for members who have achieved a high level of recovery and offers programming that is culturally and linguistically appropriate. Many groups and classes offered focus on personalized socialization, relationship building, and assistance maintaining benefits, employment goals, and exploring educational opportunities. The Wellness Center is grounded in the recovery model and facilitates and promotes recovery and empowerment through their staff and their interaction with members.

The Wellness Center is a space for people to develop opportunities for socialization and growth in other areas of life outside the mental health system. It is a safe place there people can explore their potential in way that have been either inaccessible or perceived as impossible in the past. The members and staff are proof of recovery and represent a step towards a more transparent and transformative system.

Eligibility: Must currently be or have history of mental health services. The wellness center is designed to support mental health consumers who have achieved a higher level of recovery and independence in the community through their process of exploration and reintegration back into mainstream.

Providing Language(s): English, Spanish, Vietnamese and Farsi

Hours of Operation: 8 a.m.-5 p.m., Monday-Thursday; 8 a.m.-7:30 p.m., Friday; and

8 a.m.-5 p.m., Saturday

ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES Alcohol and Drug Abuse Services (ADAS)

Orange County Health Care Agency, Behavioral Health Services | Alcohol and Drug Abuse Services (ADAS) Out-Patient Services

Servicing: Adults & Adolescents, Outpatient

Facility: County Operated

Region: West servicing Cypress, Huntington Beach, Los Alamitos, Midway City, Seal Beach, Stanton,

Sunset Beach and Westminster

Address: 14140 Beach Blvd., Suite 120, Westminster, CA 92683

Phone: (714) 896-7574 **Fax:** (714) 896-7332

Key Contact: Jacqueline Williams, Service Chief

Web Address: www.ochealthinfo.com/adas

Program Description: Outpatient Alcohol and Drug Abuse Service (ADAS) is a six-month treatment program for persons with challenges related to drug and/or alcohol use. The program is comprised of three 8-week phases. Each phase addresses various issues associated with addiction such as addiction education, recovery, communication and relapse prevention. While in each phase, participants are required to attend two monthly individual counseling sessions, two weekly group sessions and drug test on a random basis. The groups consist of one core educational group and one support group each week. In addition, participants are required to attend weekly support groups, e.g. 12-step meetings, for additional support and growth.

Eligibility: Orange County families at risk or experience alcohol, drug or mental health problems

Language(s): English, Spanish, Vietnamese and American Sign Language

Hours of Operation: 8 a.m.–6 p.m., Monday, Wednesday, Thursday; 8 a.m.–8 p.m., Tuesday; 8 a.m.–5 p.m., Friday

ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES

CENTER OF EXCELLENCE

Servicing: Behavioral Health Services

Facility: County Operated

Region: Countywide

Address: 600 W. Santa Ana Blvd., Suite 510, Santa Ana, CA 92701

Phone: (714) 667-5600 **Fax:** (714) 667-5612

Key Contact: Clayton Chau, M.D., Ph.D., Associate Medical Director

Web Address: Under construction

Program Description: Center of Excellence strives to reduce mental health disparities in Orange County through effective utilization of education, research, training and advocacy as tools.

Eligibility: Not applicable

Language(s): English, Spanish, Vietnamese, Farsi, Chinese Mandarin, Chinese Cantonese and American

Sign Language

Hours of Operation: 8 a.m.-5 p.m., Monday - Friday

CHILD GUIDANCE CENTER -SANTA ANA

Servicing: Children & Youth, Age 0-21, Outpatient

Facility: County Contractor

Region: East serving Santa Ana, Tustin, Orange, Irvine and Costa Mesa

Address: 525 N. Cabrillo Park Dr., Suite 300, Santa Ana, CA 92701

Phone: (714) 953-4455 **Fax:** (714) 542-2793

Key Contact: Tay Sandoz

Web Address: http://www.cgcoc.org/

Program Description: Child Guidance Center, Inc. (CGC) is a non-profit organization dedicated to empowering children and their parents to achieve their potential as loving, responsible families. The program provides comprehensive diagnostic and treatment services to children and families whose relationships and personal growth are impaired by emotional and behavioral problems

Eligibility: Medi-Cal

Language(s): English, Spanish, Korean and Romanian

Hours of Operation: 8 a.m.- 8 p.m., Monday - Thursday; 8 a.m.-5 p.m., Friday

CLINICAL EVALUATION and GUIDANCE UNIT (CEGU)

Servicing: Children & Youth

Facility: County Operated

Region: Countywide

Address: 301 The City Drive South, Orange, CA 92868

Phone: (714) 935-6363 **Fax:** (714) 935-8112

Key Contact: Julie Khan, Service Chief II

Web Address: www.ochealthinfo.com/cys

Program Description: CYS County staff provide assessment and treatment services to youth during their stay at the SSA shelter home, Orangewood Children's Home and afterwards until continued treatment at a local clinic can be arranged.

Eligibility: Admission to Orangewood Children's Home or SSA consideration for admission to OCH may include Medi-Cal

Language(s): English, Spanish, Vietnamese- Provision for other languages as necessary

CLINICAL EVALUATION and GUIDANCE UNIT- JUVENILE HALL/PROBATION

Servicing: Children & Youth

Facility: County Operated

Region: Countywide

Address: 301 The City Drive South, Orange, CA 92868

Phone: (714) 935-6363 **Fax:** (714) 935-8112

Key Contact: Frank Gonzalez, Service Chief I

Web Address: http://egov.ocgov.com/ocgov/Probation/Juvenile%20Institutions/Juvenile%20Hall

Program Description: CYS County staff provide assessment & treatment services to youth during incarceration. This includes incarcerated youth in Juvenile Hall, the Youth Guidance Center, the Juevenile Camps & the Youth Leadership Academy.

Eligibility: All incarcerated youth

Language(s): English, Spanish and Vietnamese

KOREAN COMMUNITY SERVICES – Outreach and Engagement

Servicing: Children & Youth, Age zero to 15

Facility: County Contractor

Region: Countywide

Address: 7212 Orangethorpe Ave., Suite 8, Buena Park, CA 90621

Phone: (714) 449-1125 **Fax:** (714) 562-8729

Key Contact: Sarah Jun

Web Address: www.kcservices.org

Program Description: This program reaches out to children, youth, and their families of Orange County who are in need of mental health services and links them to a Full Service Partnership (FSP) or other mental health services in the community.

Eligibility: Based on clinical need

Language(s): English, Vietnamese and Korean

Hours of Operation: 8 a.m.-5 p.m., Monday - Friday

MENTAL HEALTH ASSOCIATION (MHA) - Project Together Mentoring Program

Servicing: Children & Transitional Youth, Age five to 25, and their parents/guardians

Facility: County Contractor

Region: Countywide

Address: 790 Town & Country Road #E, Orange, CA 92868

Phone: (714) 836-0355 **Fax:** (714) 836-0356

Key Contact: Sharon Clark, MHA-PT Program Director

Web Address: http://www.mhaoc.org/

Program Description: The Mental Health Association-Project Together Mentor Program (MHA-PT) provides mentoring services for serious emotional disturbance (SED) children and youth and serious mental ill (SMI) transitional age youth who are receiving mental health treatment services through the County of Orange Health Care Agency, Children & Youth Services (CYS) operated or contracted programs. MHA-PT incorporates mentoring "best practices" as defined by the California Mentor Partnership into all aspects of the mentoring programs, and mentor services are initiated by the clinician of a child's/teen's CYS or CYS contract agency. All mentors are matched based on shared cultural and linguistic needs of the children, youth and families, and the clinician determines when a child/teen or parent/guardian will benefit from a mentor. Once a match becomes mutually agreeable to all parties involved, the clinician supports the mentor-mentee relationship, meets and advises the mentor on a regular basis during the child's/teen's process of forming a trusting, nurturing and one-to-one relationship.

Eligibility: School age youth five to 15 years of age, Transitional Age Youth (TAY) 16-25 years of age, and client's parent/guardian who are currently receiving mental health treatment services from the County of Orange Health Care Agency-Children and Youth Services or a County contracted program

Language(s): English, Spanish and Vietnamese. Bilingual volunteer mentors also provide services in Spanish, Farsi, Korean, Tagalog and Mandarin

Hours of Operation: 8 a.m.-5 p.m. Mentoring activities also occur after school and on the weekends, whenever it is convenient for the youth and the youth's family

ORANGE COUNTY CHILD ABUSE PREVENTION CENTER - In-Home Crisis Stabilization

Servicing: Children, Youth, and Families

Facility: County Contracted

Region: All of Orange County

Address: 500 S. Main St., Ste. 1100, Orange, CA 92868

Phone: (714) 543-4333 **Fax:** (714) 543-4398

Key Contact: Ike Kerhulas

Web Address: IHCS@BrightFutures4kids.org

Program Description: In-Home Crisis Stabilization program provides in-home crisis response, short term in-home therapy, case management and rehabilitation services with a focus on maintaining family stabilization and preventing hospitalization and/or out of home placement.

Eligibility: Children and Youth referred by OCHCA/Children and Youth Services staff

Language(s): English, Spanish, Vietnamese

Hours of Operation: 24 hours, 7 days a week and 365 days a year

ORANCE COUNTY ASIAN PACIFIC ISLANDER COMMUNITY ALLIANCE (OCAPICA) - PROJECT FOCUS – Full Service Partnership Wraparound

Servicing: Children, Youth and Transitional Age Youth, Age zero to 25

Facility: County Contractor

Region: Countywide

Address: 12900 Garden Grove Blvd., Suite 214A, Garden Grove, CA 92843

Phone: (714) 636-9095 **Fax:** (714) 636-8354

Key Contact: Kelly Tran, Program Director

Web Address: www.ocapica.org

Program Description: — Utilizing a "whatever it takes," community-based and client-centered approach where individualized care plans are developed for individuals and families, the Full Service Partnership Wraparound program of OCAPICA provides mental health services and intensive case management services including support and assistance in obtaining benefits for low income families, health insurance, housing placements, parent education and support, tutoring, mentoring, youth recreation and leadership development.

Eligibility: Ages zero to 25 who have serious emotional disturbances or severe mental illness with one or more of the following: homeless or at risk of homelessness, history of psychiatric hospitalizations, first psychotic episode, in danger of failing school, uninsured exiting SSA or probation system, un-served or underserved due to linguistic or cultural isolation, with special needs and/or co-occurring disorders, with parents who have serious mental illness.

Language(s): English, Vietnamese, Korean, Tagalog, Samoan, Cambodia, Chinese, Japanese, Hmong and other Asian Pacific Islander languages

Hours of Operation: 8 a.m.-5 p.m., Monday - Friday. The Project Focus Personal Service Coordinators provide crisis services for all enrolled partners 24 hours per day, 7 days a week.

ORANCE COUNTY ASIAN PACIFIC ISLANDER COMMUNITY ALLIANCE (OCAPICA) – Outreach and Engagement

Servicing: Transitional Age Youth (TAY), Age 16 - 25

Facility: County Contractor

Region: Countywide

Address: 12900 Garden Grove Blvd., Suite 214A, Garden Grove, CA

Phone: (714) 636-9095 **Fax:** (714) 636-8354

Key Contact: Kelly Tran, Program Director

Web Address: www.ocapica.org

Program Description: The Outreach and Engagement program of OCAPICA reaches out to Transitional Age Youth (TAY) of Orange County who are in need of mental health services and links them to a Full Service Parnership (FSP) or other mental health services in the community.

Eligibility: Based on clinical need

Language(s): English, Vietnamese, Chinese, Tagalog, Samoan, Hmong and other Asian Pacific Islander

languages

Hours of Operation: 8 a.m.-5 p.m., Monday - Friday

PROVIDENCE COMMUNITY SERVICES

Servicing: Children & Youth, Age 0-21, & Families, Outpatient

Facility: County Contractor

Region: West serving Garden Grove, , Huntington Beach, Los Alamitos, Midway City, Seal Beach,

Stanton, Sunset Beach, Fountain Valley and Westminster

Address: 12966 Euclid St., Suite 280, Garden Grove, CA 92840

Phone: (714) 823-4770 **Fax:** (714) 823-4777

Key Contact: Lisa Baker, LCSW (Program Director)

Web Address: www.provcorp.com

Program Description: Providence Community Services (PCS) provides a broad range of services for behaviorally, emotionally or mentally disordered children, adolescents, and young adults who have MediCal. PCS services can include evaluation, therapy, medication, crisis intervention, one-on-one mentoring, TBS, psychological testing, specialized services in foster care and group homes, and collateral services to parents and families. PCS is unique as services can be provided in the clinic, the client's own home, or in community based settings versus institutional care, which reduces the government's costs for such services while affording the clients a better quality of life.

Eligibility: Medi-Cal

Language(s): English, Spanish and Vietnamese

Hours of Operation: 9 a.m.-5 p.m., Monday – Friday

PROVIDENCE COMMUNITY SERVICES—PROJECT RENEW (Reaching Everyone Needing Effective Wrap), Full Service Partnership (FSP)

Servicing: Children and Youth, Age zero to 18, severely emotionally disturbed (SED) at risk of

homelessness

Facility: County Contractor

Region: Countywide

Address: 3188 "F" Airway Avenue Costa Mesa, CA 92626

Phone: (714) 689-1380 **Fax:** (714) 689-1381

Key Contact: Linda Karpel

Web Address: http://www.provcorp.com/Locations/California.asp

Program Description: Project RENEW program serves Orange County children from birth to 18 years of age who are serious emotional disturbance (SED)/serious mental illness (SMI) along with their families. The program focuses on children and their families who have been un-served or underserved, are homeless or at risk of homelessness. While the child is the identified participant, Project RENEW uses a Wraparound model, developing a team of individuals offering both formal and informal support to the entire family.

Eligibility:

Language(s): English, Spanish, Vietnamese, Farsi and Korean as needed

Hours of Operation: 8 a.m.-8 p.m. with 24 hours, 7 days a week Crisis Services for enrolled clients

PROVIDENCE COMMUNITY SERVICES – SUPPORT TRANSITIONAL AGE YOUTH (STAY), Full Service Partnership (FSP)

Servicing: Transitional Age Youth, Age 16-25

Facility: County Contractor

Region: Countywide

Address: 2215 N. Broadway, Suite 200, Santa Ana, CA 92706

Phone: (714) 221-6400 **Fax:** (714) 221-6402

Key Contact: Hyun Joo Ooh, MSW, PhD

Web Address: http://www.provcorp.com/Locations/California.asp

Program Description: Support Transitional Age Youth (STAY) of Providence Community Service is a recovery program for serious emotional disturbance (SED) and serious mentally ill (SMI) transition age youth (TAY), ages 16 through 25, who would benefit from increased integration into the community and support that builds the skills essential to being a self-sufficient adult. Founded with a vision that all TAY have hope, are empowered, can be responsible for them and be engaged to meaningful adult roles, the program supports participants in discovering and deciding what they want for themselves and how to develop the strengths, abilities and skills applicable to many aspects of their adult lives.

Eligibility: SMI or SED youth age 16-25 who are homeless or at risk of homelessness

Language(s): English, Spanish, Vietnamese, Farsi and Korean

Hours of Operation: 8 a.m.-6 p.m., Monday - Friday with 24 hrs, 7 day a week

schedule for client crisis services

SOUTH COAST CHILDREN'S SOCIETY – Transitional Age Youth (TAY) Crisis Residential Program

Servicing: Transitional Age Youth, Age 18 – 25

Facility: County Contractor

Region: Countywide

Address: 3344 Nevada Avenue, Costa Mesa, CA 92626

Phone: 714-966-5338 **Fax:** (714) 966-5339

Key Contact: Annabel Basulto-Castrezana

Web Address: www.sccskids.org

Program Description: A six-bed program for transitional age youth (TAY) who have experienced a mental health crisis but do not meet the criteria for inpatient hospitalization. The program provides assistance with stabilization and linkage to longer term supports.

Eligibility: Any Orange County TAY who is in need of the service and referred by County staff

Language(s): English, Spanish and Vietnamese

Hours of Operation: 24 hours, 7 days a week and 365 days a year

ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES Children and Youth Services (CYS)

YOUTH REPORTING CENTER

Servicing: Children & Youth

Facility: County Operated

Region: North serving Anaheim, Atwood, Brea, Buena Park, Fullerton, Garden Grove, La Habra, La

Palma, Placentia and Yorba Linda

Address: 160 Cerritos Ave. Bldg 4, Anaheim, CA 92805

Phone: (714) 687-6700 **Fax:** (714) 533-6884

Key Contact: Anita Vermund, Service Chief II

Web Address:

 $\frac{http://egov.ocgov.com/ocgov/Probation/Office\%20Location/Youth\%20Reporting\%20Center\%20-20North\%20Region}{20North\%20Region}$

Program Description: This is a day treatment-like program providing school and behavioral health services for Probation Youth in the community who are assigned to the program.

Eligibility: All youth assigned to the program by Probation.

Language(s): English, Spanish, Korean and Tagalog

Hours of Operation: 8 a.m.-5 p.m., Monday – Friday

Orange County Health Care Agency, Behavioral Health Services | Prevention & Intervention Division, Education, Prevention, Intervention and Community Services (EPICS) Program, Children's Support and Parenting Program (CSPP)

Servicing: Adults with children and children ages 5 to 17

Facility: County Operated

Region: Countywide

Address: 1200 N. Main Street, Suite 300, Santa Ana, CA 92701

Phone: (714) 480-4653 **Fax:** (714) 480-6608

Key Contact: Chip Pope, Service Chief I

Web Address: N/A

Program Description: The Children's Support and Parenting Program provides 12-week groups for parents and children to focus on issues common to families in crisis such as safety, communication, problem solving and effective parenting.

Eligibility: Orange County families at risk or experience alcohol, drug or mental health problems

Language(s): English and Spanish. Please inquire with program for other language availability

Hours of Operation: 9 a.m.- 9 p.m., Monday - Friday

Orange County Health Care Agency, Behavioral Health Services | Prevention & Intervention Division, Education, Prevention, Intervention and Community Services (EPICS) Program, Stop the Cycle (STC) Program

Servicing: Adults with children in the juvenile justice system and children ages 6 to 17

Facility: County Operated

Region: Countywide

Address: 1200 N. Main Street, Suite 300, Santa Ana, CA 92701

Phone: (714) 480-4653 **Fax:** (714) 480-6608

Key Contact: Chip Pope, Service Chief I

Web Address: N/A

Program Description: The Stop the Cycle Program provides 12-week series of individual groups conducted with the parents and children who are not yet involved with the juvenile justice system. The program is designed to give parents the tools they need to effectively parent children who have siblings in the juvenile justice system and are at risk of repeating the same behaviors.

Eligibility: Orange County families with at least one child in the juvenile justice system and one or more children who are at risk of following in the footsteps of their siblings.

Language(s): English and Spanish. Please inquire with program for other language availability

Hours of Operation: 9 a.m.- 9p.m., Monday - Friday

Orange County Health Care Agency, Behavioral Health Services | Prevention & Intervention Division, Education, Prevention, Intervention and Community Services (EPICS) Program, Alcohol and Drug Prevention Team

Servicing: All residents of Orange County

Facility: County Operated

Region: Countywide

Address: 1200 N. Main Street, Suite 300, Santa Ana, CA 92701

Phone: (714) 480-4648 **Fax:** (714) 480-6608

Key Contact: Arif Khwaja, Program Supervisor II

Web Address: N/A

Program Description: The Alcohol and Drug Prevention Team provides staff training, parent workshops, school-based curriculum, community education and outreach to prevent alcohol and drug use.

Eligibility: Orange County residents

Language(s): English, Spanish and Vietnamese

Hours of Operation: 8 a.m.- 9 p.m., Monday - Friday

Orange County Health Care Agency, Behavioral Health Services | Prevention & Intervention Division, School Readiness Program, Connect the Tots (CTT)

Servicing: At risk families with children from birth to those preparing to enter school.

Facility: County Operated

Region: Program covers all school districts within Orange County.

Address: 1200 N. Main Street, Suite 300, Santa Ana, CA 92701

Phone: (714) 480-4678 **Fax:** (714) 480-6608

Key Contact: Azahar Lopez, Service Chief II

Program Description: Services include social/emotional screening and assessment, intervention, parent education, skills building, case management, linkage and collaboration with existing community resources. Referrals to mental health other services will be provided as needed.

Eligibility: Families with children preparing to enter school within Orange County with priority given to homeless families and those at risk of homelessness.

Language(s): English, Spanish

Hours of Operation: 8 a.m.-5 p.m., Monday - Friday

PREVENTION & INTERVENTION DIVISION-Orange County Postpartum Wellness Program (OCPPW)

Servicing: The OCPPW serves new mothers up to one year postnatal who are residents of Orange County and are suffering from moderate to severe symptoms of depression.

Facility: County Operated

Region: Countywide

Address: 1200 N. Main Street, Suite 300, Santa Ana, CA. 92701

Phone: (714) 480-4678 Fax: (714) 480-6608

Key Contact: Gerry Aguirre, Service Chief I

Web Address: N/A

Program Description: The Orange County Postpartum Wellness Program, (OCPPW) provides an array of mental health services to new mothers up to one year after childbirth. Services include assessment/screening, early intervention, individual psychotherapy and supportive counseling, psychotherapeutic and psycho-educational groups, family support, coordination and linkage to community resources and community education.

Eligibility: Orange County Residents

Language(s): English, Spanish and Vietnamese

Hours of Operation: 8 a.m.-5 p.m., Monday - Friday

ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES

Orange County Health Care Agency, Behavioral Health Services | Prevention & Intervention Division, Risk Reduction and Community Health (REACH)

Servicing: Adults, substance users, HIV positive individuals

Facility: County Operated

Region: Countywide

Address: 1725 W. 17th Street, Suite 101B, Santa Ana, CA 92706

Phone: (714) 834-7926 **Fax:** (714) 834-8235

Key Contact: Christina Weckerly Ramirez, Service Chief I

Web Address: N/A

Program Description: The REACH program provides HIV and Sexually Transmitted Disease (STD) education, testing, case management and referrals to individuals currently experiencing or with a history of substance use. Program staff conducts outreach throughout the county for prevention and early intervention of mental illness.

Eligibility: Orange County Residents

Language(s): English and Spanish

Hours of Operation: 8 a.m.-5 p.m., Monday - Friday

Orange County Health Care Agency, Behavioral Health Services | Prevention & Intervention Division, Veterans Services

Servicing: Adults, families of military members/veterans

Facility: County Operated

Region: Countywide

Address: 1200 N. Main Street, Suite 301, Santa Ana, CA 92701

Phone: (714) 480-4678

Key Contact: Maureen Robles, R.N., Administration Manager III; Glen Sutch, MFT I

Program Description: Veteran Services provide training, case management for select veteran clients, resource linkage and collaborative partnerships to improve the behavioral health of Orange County veterans.

Eligibility: Orange County Residents who are veterans or families of military members/veterans

Language(s): English

Hours of Operation: 8 a.m-5 p.m., Monday - Friday

Orange County Health Care Agency, Behavioral Health Services | Prevention & Intervention Division, Crisis Prevention Hotline

Servicing: All Orange County residents

Facility: Contracted Agency—Didi Hirsch Mental Health Services

Region: Countywide

Address: (Program Administration) 4760 S. Sepulveda Blvd, Culver City, California

mailto:info@didihirsch.org

Phone: (877) 7-CRISIS or (877) 727-4747

Key Contact: Lyn Morris, MFT, LMorris@didihirsch.org

Web Address: http://www.didihirsch.org/services/emergency/spc

Program Description: Crisis Prevention Hotline provides toll-free, 24-hour, immediate, confidential, culturally and linguistically appropriate, over-the-phone suicide prevention services to anyone, who is in crisis or experiencing suicidal thoughts.

Eligibility: All Orange County residents

Language(s): English, Spanish, Vietnamese, Farsi and other languages

Hours of Operation: 24 hours/day, 7 days/week, 365 days/year

Orange County Health Care Agency, Behavioral Health Services | Prevention & Intervention Division, Warmline Network Services

Servicing: All Orange County residents

Facility: Contracted agency—NAMI Orange County

Region: Countywide

Address: 1810 E. 17th St, Santa Ana, CA 92705

Phone: 877-910-WARM or 714-544-8488

Key Contact: Nancee Allen, Executive Director; NAllen@namioc.org

Web Address: http://www.namioc.org/

Program Description: Warmline Network Services provide telephone-based, non-crisis, supportive services to anyone struggling with mental health and substance abuse issues and looking for a respectful, caring, and understanding person, who has been through a similar journey either as a mental health or substance abuse services consumer or a family member of an individual receiving these services.

Eligibility: All Orange County residents

Language(s): English, Spanish, Vietnamese, Farsi and other languages

Hours of Operation: 8 a.m.-5 p.m., Monday-Friday; 7 days/week from 8 a.m.-midnight beginning

October 1, 2010

Orange County Health Care Agency, Behavioral Health Services | Prevention & Intervention Division, Survivor Support Services

Servicing: All Orange County residents

Facility: County Contractor, Didi Hirsch Mental Health Services

Region: Countywide

Address: 2021 E. 4th St, Suite 204, Santa Ana, CA 92705

Phone: (714) 547-0885

Key Contact: Rick Mogil, Program Director, RMogil@didihirsch.org

Web Address: http://www.didihirsch.org/services/emergency/spc/sas

Program Description: Survivor Support Services provide education, information, support, referral and follow-up care to those who have attempted suicide and the family members/loved ones of those who have attempted or committed suicide in an effort to reduce the incidence of suicide attempts and the development of mental health disorders.

Eligibility: Orange County residents, who attempted suicide and the family members/loved ones of those who have attempted or committed suicide

Language(s): English, Spanish, Vietnamese, Farsi and other languages

Hours of Operation: Administration: 8 a.m.-5 p.m., Monday – Friday and by appointment (group and/or individual hours are determined by participating members)

ORANGE COUNTY HEALTH CARE AGENCY-BEHAVIORAL HEALTH SERVICES

Prevention & Intervention (P&I) Division

Orange County Health Care Agency, Behavioral Health Services | Prevention & Intervention Division, Positive Behavioral Intervention Supports (PBIS-OCDE)

Servicing: All Orange County residents

Facility: Contracted Agency-Orange County Department of Education

Region: Countywide

Program Administration Address: 200 Kalmus Drive, Costa Mesa, CA 92626

mailto:info@didihirsch.orgPhone: (714) 327-1058

Key Contact: Vicki Walker

Web Address: http://pbis.ocde.us/Page3045.aspx

Program Description: Positive Behavioral Intervention Supports (PBIS) is a national evidence based program that offers a school-wide systems approach for preventing problem behaviors such as, but not limited to, truancy, pervasive violence, acting out in class, negative behaviors due to limited cognitive development, and emotional stress for youth who are overwhelmed and may be experiencing anxiety or evidence of Post Traumatic Stress Disorder (PTSD) for children $K - 12^{th}$ grade.

The PBIS program is a three-tiered, school wide, broad approach for systemic and individualized strategies to achieve learning and social outcomes at a micro and macro level, while preventing problem behaviors, emotional stress and increasing academic achievement. The first of the three tiers is *universal prevention* which integrates the methods across the entire school, teaching every student, faculty and staff on positive and negative consequences for appropriate and inappropriate behaviors. The second tier focuses on *targeted prevention* to groups and introduces more instructional strategies and supports to a smaller number of students. The third tier is *individual prevention* to those students who have serious and persistent behavioral and academic challenges.

Eligibility: Students in Orange County

Language(s): English in all programs. Please inquire with specific program for Spanish and Vietnamese language availability

Hours of Operation: 9 a.m.-5 p.m., Monday-Friday

Orange County Health Care Agency, Behavioral Health Services | Prevention & Intervention

Division, Violence Prevention (VP) Education

Servicing: All Orange County residents and students countywide

Facility: Contracted Agency-Orange County Department of Education

Program Administration Address: 200 Kalmus Drive, Costa Mesa, CA 92626

Phone: (714) 327-1058

Key Contact: Vicki Walker

Web Address: http://ocsfts.ocde.us/Home.htm

mailto:info@didihirsch.org

Program Description: The Orange County Department of Education provides Violence Prevention (VP) Education in schools across Orange County with collaboration among community resources and partners. Violence Prevention training and services are intended to reduce school failure and violence in schools, neighborhoods and families. VP programs offer the following:

Gang Prevention: provides training, resources to increase student pro-social behaviors and ultimately reduce gang related criminal behavior and serves as a liaison service between Orange County school districts, law enforcement, probation, local gang task forces, the District Attorney, parents, students, and community agencies.

Hate Crimes, Dating Violence, Child Abduction and Conflict Resolutions: provides training and technical assistance through expert professional developers and trainers for schools across Orange County and the community. For example, the radKIDS provides safety education curriculum to empower children while providing skills to protect themselves in a variety of situations.

Safe From The Start: provides essential knowledge specific to the brain development of young children. This sub-component disseminates scientific research based on how exposure to violence, whether through direct physical impact or witnessing violence, can impact the neurological development of young children. Such exposure can negatively compromise learning and normal cognitive development, as well as social and emotional development.

School and Law Enforcement Partnership: provides Bullying Prevention and Crisis Response Network services which are available for public, private and charter schools. The Bullying Prevention training is to assist school personnel and parents on threat assessment for bullying and cyber bulling. The Crisis Response Network is a resource to the schools and community on situations that may be a threat and/or a crisis to a student and other students that may have been affected by the threat or crisis.

Language(s): English in all programs. Please inquire with specific program for Spanish and Vietnamese language availability

Hours of Operation: 9 a.m.-5 p.m., Monday - Friday

ABC WESMINISTER ADULT DAY HEALTH CARE

Servicing: Older adults

Address: 14501 Magnolia Street, Suite 107, Westminster, CA

Phone: (714) 894-5880

Web Address: Not Available

Program Description: At ABC Westminster, Adult Day Health Care services are provided by health care professionals while dieticians offer appropriate diets for individuals with specials needs. Case management, counseling services are also available.

Eligibility: Age 60+

Language(s): English, Vietnamese, Chinese

Hours of Operation: 8:30 a.m.-4:30 p.m., Monday-Friday

ABRAZAR AT MIDWAY CITY COMMUNITY CENTER

Servicing: Older adults

Address: 14900 Park Lane, Midway City, CA 92655

Phone: (714) 898-0203

Web Address: Not available

Program Description: Abrazar at Midway City Community Center provides food, nutrition and food emergency services and mid-day meals to older adults as well as their spouses and/or dependent children of any age. Please contact the center for information on reservations, days and times of meal services.

Eligibility: Age 60+

Language(s): English, Spanish, Vietnamese

Hours of Operation: 9 a.m.-5:30 p.m., Monday-Friday

ACACIA ADULT DAY CENTER

Servicing: Older Adults

Address: 11391 Acacia Parkway, Garden Grove, CA 92840

Phone: (714) 530-1566 **Fax:** (714) 530-1592

Web Address: http://www.acacia-services.org/

Program Description: ACACIA Adult Day Services is a non-profit organization that provides daytime Adult Day Care, Adult Day Health Care programs, support groups to older adults and opens to Vietnamese speaking caregivers of persons with Alzheimer's first Wednesday of every month.

Language(s): English, Vietnamese

Hours of Operation: 7 a.m.-5:30 p.m., Monday-Friday

ALZHEIMER'S ASSOCIATION, ORANGE COUNTY CHAPTER

Servicing: Older Adults

Region: Countywide

Address: 17771 Cowan, Ste. 200, Irvine, CA 92614

Phone: (949) 955-9000, (800) 272-3900 **Fax:** (949)757-3700

Web Address: http://www.alz.org/oc/

Program Description: Alzheimer's Association of Orange County Chapter provides patient and family services to aid present and future victims, caregivers of Alzheimer's disease and related disorders. The Association also offers advocacy for improving public policy and needed legislation, education and improvement of public awareness of Alzheimer's disease, and funding for research into the cause, prevention, treatment and cure for Alzheimer's disease and related disorders.

Language(s): English, Vietnamese, Korean and Chinese

Hours of Operation: 8:30 a.m.-5 p.m., Monday-Friday

ALZHEIMER'S FAMILY SERVICES CENTER (AFSC)

Servicing: Older adults and families affected by dementia

Address: 9451 Indianapolis Avenue, Huntington Beach, CA 92646

Phone: (714) 593-9630 **Fax:** (714) 593-9632

Web Address: http://www.afscenter.org/

Program Description: Alzheimer's Family Service provides community dementia education, outreach services, dementia-specific adult day health care (ADHC), a variety of support services to help caregivers and families affected by Alzheimer or other dementia manage the day-to-day challenges of care.

Language(s): English, Spanish, Vietnamese

Hours of Operation: 7:30 a.m.-5:30 p.m., Monday–Friday

ASIAN AMERICAN SENIOR CITIZENS

Servicing: Older Adults ages 60 +

Address: 850 N. Birch St., Santa Ana, CA 92701

Phone: (714) 560-8877

Web Address: http://www.aascsc.org/

Program Description: Asian American Senior Center provides activities for seniors, trasportation

services, caregiver support and resource refferals.

Language(s): Chinese

Hours of Operation: 9 a.m. - 4:30 p.m., Monday-Friday

ASSOCIATES COUNSELING and MEDIATION CENTER

Servicing: All ages

Address: 12900 Garden Grove Blvd. Bldg. B 145, Garden Grove, CA 92843

Phone: (714) 530-5360

Web Address: http://www.associatesincouseling.com

Program Description: Associates Counseling and Mediation Center provides counseling, mediation services and specializes in programs for court ordered Sex Offender Treatment for adolescents, adults, and families.

Language(s): English, Vietnamese

Hours of Operation: Please call for availability and appointments

CAREGIVER RESOURCE CENTER, ST. JUDE CENTERS for REHABILITATION and WELLNESS

Servicing: Caregivers and families

Region: Countywide

Address: 2767 E. Imperial Hwy., 2nd Floor, Brea, CA 92821

Phone: (800) 543-8312 or (714) 870-3530

Web Address: http://www.caregiveroc.org/

Program Description: Caregiver Resource Center provides specialized referrals to various community resources as well as fact sheets and general information related to care giving. The Center also offers personalized needs assessment, Family Consultant services with a road map and plans for family caregivers. Self-care and stress reduction skills are emphasized. Family meetings are offered to assist in planning for long-term care.

Language(s): English, Spanish and Vietnamese

Hours of Operation: 8 a.m.-5 p.m., Monday-Friday

VIETNAMESE CAREGIVERS

Servicing: Vietnamese speaking caregivers

Address: 1300 N. Grand Ave., Bldg. B Santa Ana CA 92705

Phone: (714) 530-1566 Fax: (714) 5675021

Language(s): English, Vietnamese

Hours of Operation: 8 a.m.-5:30 p.m., Monday-Friday

COMMUNITY SERVICES PROGRAM-VICTIM ASSISTANCE PROGRAM

Servicing: All ages

Region: West

Address: 1821 E. Dyer Rd., Santa Ana, CA 92705

Phone: (949) 975-0244

Web Address: http://www.cspinc.org/

Program Description: The Community Services Program provides services for children, adults, and families living in Orange County who are involved or at risk of involvement with the justice system. The Victim Assistance Program provides services for victims and witnesses.

Language(s): English and languages for Asian and Pacific Islanders

Hours of Operation: 8 a.m.-5 p.m., Monday-Friday

FACES (FAMILY ASSESSMENT COUNSELING & EDUCATIONAL SERVICES)

Servicing: Youths and families

Addresses:

505 E. Commonwealth Ave. Ste. 200, Fullerton CA 1651 E. Fourth St. Ste. 128, Santa Ana, CA 30011 Ivy Glenn Rd. Ste. 107, Laguna Niguel, CA 92677

Phone: Fullerton (714) 879-9616, Santa Ana (714) 547-7345, Laguna Niguel (949) 363-8000

Web Address: http://www.facescal.org/

Program Description: FACES (Family Assessment Counseling and Educational Services) provides anger management, parenting and co-parenting education, parent support groups, in-home family assessment, mediation and counseling services for children, adults, couples and families, visitation monitoring services for children and adults.

Language(s): English and languages for Asian and Pacific Islanders

Hours of Operation: 9 a.m.-8:30 p.m., Monday-Friday; 9 a.m.-5 p.m. Saturday-Sunday

FAMILIES & COMMUNITIES TOGETHER (FaCT)

Servicing: Adults, Children, Families

Facility: County Contracted

Region: Countywide

Address: 800 North Eckhoff Street, Orange, CA 92868

Phone: (714) 704-8777 or (714) 830-7413

Web Address: http://www.factoc.org/
http://www.www.factoc.org/

Program Description: Families and Communities Together (FaCT) is a partnership between the County of Orange Social Services Agency and Orangewood Children's Foundation. FaCT identifies, promotes and supports promising and best practices. The program also develops trains, funds and advocates for Orange County's Family Resource Centers (FRCs) to be collaborative community-based platform for prevention activities and family-support services.

Language(s): English, Spanish, Vietnamese

Hours of Operation: 7 a.m.-5 p.m., Monday-Friday

FAMILY SAVER CENTER

Servicing: All ages

Address: 1150 N. Knollwood Circle, Anaheim, CA 92801

Phone: (714) 484-0033

Web Address: http://www.familysaver.org/

Program Description: Family Saver Center provides family education and counseling services on a

sliding scale.

Language(s): Korean

Hours of Operation: 9 a.m.-5 p.m. Monday-Friday

FRANCES L. SMITH COMMUNITY CLINIC

Servicing: All ages and families

Address: One University Dr., Orange, CA 92866

Phone: (714) 997-6746

Web Address: http://www.chapman.edu/cs/psych/counselServices/

Program Description: The Frances L. Smith Community Clinic at Chapman University provides mental health to residents in Orange County community as well as parent education and child, individual, couple, family and group therapy by Marriage Family Therapy (MFT) students on a sliding scale. With an emphasis on the enhancement of interpersonal relationships, therapists are also sensitive to the needs of those that are culturally and racially diverse.

Language(s): English and languages for Asian and Pacific Islanders

Hours of Operation: 9 a.m-9 p.m., Monday-Thursday; 9 a.m.-5 p.m., Friday and Saturday

FRIENDLY CENTER (ORANGE)

Servicing: Children, Youth and Adults

Address: 147 W. Rose Ave., Orange, CA 92867

1820 E. Meats Ave., Orange, CA 92862 (North)

Phone: (714) 771-5300, (714) 919-1108 (North)

Web Address: http://www.friendlycenter.org/

Program Description: Friendly Center assists the economically less fortunate through children and youth academic tutoring programs, family advocacy, supplemental and emergency services. The goal is to fundamentally change lives of low-income families for the better as they move torward self-sufficiency to break the cycle of poverty.

Language: English, Spanish, Vietanmese

Hours of Operation: Please call to inquire as hours vary depending on program

GARDEN GROVE POLICE DEPARTMENT

Servicing: Garden Grove Residents

Address: 11301 Acacia Parkway Garden Grove, CA 92840

Phone: (714) 741-5704

Web Address: http://www.ci.garden-grove.ca.us/?q=police/frontpage

Program Description: Through a Community Partnership, the Garden Grove Police Department is also providing services in some Asian languages to improve the quality of life of monolingual residents in the city and provide a sense of safety and security to the community members.

Language: English, Spanish, Vietnamese, Korean, Chinese

Hours of Operation: 24/7

HOME ON THE GREEN PASTURE

Servicing: Adults and children

Address: P.O Box 1755, Tustin, CA 92781

Phone: (714) 532-2787

Web Address: http://www.manta.com/c/mmcbff1/home-on-the-green-pastures

Program Description: Home On the Green Pasture provides counseling and education, transitional

home for victims of domestic violence and their children up to three (3) months.

Language(s): Korean

Hours of Operation: 8 a.m.-5 p.m., Monday-Friday

INTEGRATED COUNSELING CENTER

Servicing: All ages

Address: 12900 Garden Grove Blvd., Garden Grove, CA 92843

Phone: (714) 530-5360

Web Address: Not Available

Program Description: Integrated Couseling Center provides counseling for adolescents, couples, adults

and families.

Language(s): English, Vietnamese

Hours of Operation: Please call for availability and appointments

KOREAN AMERICAN SPECIAL EDUCATION CENTER

Servicing: Children, Adults

Address: 2301 W. Lincoln Ave., Anaheim, CA 92801

Phone: (714) 254-0616 **Fax:** (714) 254-0098

Web Address: Not Available

Program Description: Korean American Special Education Center provides special education and therapy to children and adults with Attention Deficit/Hyperactivity Disorder.

Language(s): Korean

Hours of Operation: 10 a.m.-6 p.m., Monday-Friday

KOREAN-AMERICAN SENIOR CENTER

Servicing: Korean American Older Adults ages 62 +

Address: 9888 Garden Grove Blvd., Garden Grove, CA 92843

Phone: (714) 530-6419

Web Address: Not Available

Program Description:

Language(s): English, Korean

Hours of Operation: 9 a.m.-3 p.m. Monday-Friday

MARIPOSA WOMEN CENTER

Servicing: Women and families

Address: 812 West Town & Country Road Orange, CA 92868-4712

Phone: (714) 547-6494 **Fax:** (714) 714-547-9990

Web Address: http://www.mariposacenter.org/

Program Description: Mariposa Women Center provides bereavement support, individual, couples, group and family counseling, parenting and prevention education, life skills and anger management trainings, treatment and recovery services for domestic violence victims and divorcees. On-site child care is made available at free of charge to parents who receive services at the Women Center. Occupational therapy assistance such as time management, money management, goal setting and decision making, job skills, problem solving, stress management, and other practical skills geared toward greater self-sufficiency and productivity are also offered. Counseling aid to disadvantaged women needing mental health help in getting back into the working world as well as outreach services to schools, jails, and shelters are also available.

Language: English, Spanish, Vietnamese

Hours of Operation: 9 a.m.-9 p.m., Monday-Thursday; 9 a.m.-5 p.m., Friday; Saturday only by

appointment

MULTI-ETHNIC COLLABORATIVE OF COMMUNITY AGENCIES (MECCA)

Servicing: Children, Youth, Adults, Older Adults, And Special Populations: Linguistically-Isolated Arabs, Chinese, Iranians, Koreans, Latino and Vietnamese

Facility: County Contracted

Region: Countywide including Buena Park, La Habra, Fullerton, Anaheim, Garden Grove, Westminster,

Fountain Valley, Santa Ana, Tustin, Orange, Irvine and Costa Mesa

Address: 600 W. Santa Ana Blvd., Suite 108, Santa Ana, CA 92701

Phone: (714) 202-4750 **Fax:** (714) 202-4760

Key Contact: Russell B. Vergara, MSW, M.A., Executive Director

Web Address: http://www.enddisparity.org

Program Description: Multi-Ethnic Collaborative of Community Agencies (MECCA) provides comprehensive outpatient primary care, mental health and social services through its member agencies as well as generating local research to better understand health disparities. The agency mission is to eliminate ethnic health disparities.

Language(s): English, Spanish, Vietnamese, Farsi, Korean, Arabic and Mandarin,

Hours of Operation: 8 a.m.-5 p.m., Monday-Friday

NATIONAL ALLIANCE ON MENTAL ILLNESS (NAMI), ORANGE COUNTY

Servicing: All ages

Facility: County Contracted

Region: Countywide

Address: 1810 E. 17th St, Santa Ana, CA 0

Phone: (714) 544-8488 **Fax:** (714) 544-0791

Web Address: http://www.namioc.org

Program Description: The National Alliance on Mental Illness (NAMI) conducts free educational programs, meetings and provides support groups, advocacy throughout Orange County to raise community awareness on mental health. support and public education efforts are focused on educating America about mental illness, offering resources to those in need, and insisting that mental illness become a high national priority.

Language(s): English, Spanish, Vietnamese, Korean and languages for Asian and Pacific Islanders

Hours of Operation: 8 a.m.-5 p.m. Monday-Friday

NHAN HOA CLINIC

Servicing: Vietnamese Children, transitional youth, and adults

Facility: County Contracted

Region: Countywide

Address: 14221 Euclid St, Suite H, Garden Grove, CA 92843

Phone: (714) 539-9999 **Fax:** (714) 539-9015

Web Address: http://www.nhanhoa.org

Program Description: Nhan Hoa Clinic provides health education, general, family-based medical, dental, vision, mental health services to Orange County residents regardless of the ability to pay due to financial, language, cultural, lifestyle, or psychological barriers. Mental health services are also provided to underserved Vietnamese individuals and families.

Language(s): English, Vietnamese

Hours of Operation: 9 a.m.- 1 p.m., Monday-Friday

PROGRESS SPEECH & LANGUAGE

Servicing: Asian and Pacific Islanders

Region: Countywide

Address: 303 W. Lincoln Ave., Anaheim, CA 92805

Phone: (714) 776-1231

Web Address: Not Available

Program Description: Speech evaluation and treatment for communication disorders

Eligibility: Speech impairment

Language(s): English, Japanese, Korean, Vietnamese

Hours of Operation: 8:30 a.m.-5:30 p.m., Monday-Friday

ST. ANSELMS CROSS CULTURAL COMMUNITY CENTER

Servicing: Seniors ages 60+

Region: Countywide

Address: 11277 Garden Grove Blvd. (2nd floor), Garden Grove, CA 92843

Phone: (714) 537-0608

Web Address: http://www.anselmcenter.org/

Program Description: St. Anselms Cross Cultural Community Center provides health and community services that include health and wellness, social adjustment, and basic needs for refugees along with offering immigration education and refugee services. Transportation to medical/dental appointments and pick up to and from senior day centers are also provided to older adults.

Language(s): English, Spanish, Vietnamese, Korean, Thai, Cambodian and other languages for Asian and Pacific Islanders

Hours of Operation: 8 a.m. -5 p.m., Monday-Friday

THE CAMBODIAN FAMILY INC.

Servicing: Youth ages 6-20, Transition Youth and Adult Cambodian Refuggees Suffering from Post-

Traumatic Stress

Region: Countywide

Address: 1626 E. 4th St., Santa Ana, CA 92701

Phone: (714) 571-1966 Fax: (714) 571-1974

Web Address: http://www.cambodianfamily.org/

Program Description: The Cambodian Family, Inc. provides community health services, School Readiness program and Plan Ahead curriculum for youth, as well as offering trauma resolution and weekly stress reduction classes for Cambodian refugees suffering from Post-Traumatic Stress. The Plan Ahead Youth Program supports the healthy development of Cambodian and Latino youths, ages 6-20, who participate year round in the after school and weekend activities. Our Youth Program promotes academic achievement, character development, and career exploration. Parents also participate in parenting education, counseling and referral services.

Language(s): English, Spanish, Vietnamese, Farsi, Cambodian and Russian

Hours of Operation: 8 a.m.-5 p.m. Monday-Friday

UNITED CAMBODIAN COMMUNITY

Servicing: Children and Families

Region: Countywide

Address: 2201 E. Anaheim St., Long Beach, CA 90804

Phone: (562) 433-2490 Fax:

Web Address: http://www.ucclb.org/welcome/

Program Description: United Cambodian Community provides outreach/education, substance abuse prevention, family preservation counseling, healthy marriage education and parenting classes.

Language(s): Vietnamese, Cambodian

Hours of Operation: 9 a.m.-6 p.m., Monday-Friday

VALUE (Vietnamese Assistance for the Loving Understanding of the Elderly)

Servicing: Adults ages 55 +

Facility: County Contracted

Region: Countywide

Address: 1901 E. Center St., Anaheim, CA 92805

Phone: (714) 878-5738 or (714) 331-7951 Fax:

Web Address: http://www.orange.networkofcare.org

Program Description: VALUE (Vietnamese Assistance for the Loving Understanding of the Elderly) provides in-home education and support, in-home mental health services, case and crisis management, psychiatric medication assessment and follow up, individual and family therapy.

Language(s): English, Vietnamese

Hours of Operation: 8 a.m.-7 p.m., Monday-Thursday; 8 a.m.-5 p.m., Friday-Saturday, Sunday by appointment.

VIETNAMESE AMERICAN CANCER FOUNDATION

Servicing: Vietnamese

Region: Countywide

Address: 11770 Warner Ave., Fountain Valley, CA 92708

Phone: (714) 751-2678

Web Address: www.vacf.org

Program Description: Breast & cervical cancer screenings, Hep. B&C, Tobacco cessation services,

Support services, Free eduactional materials.

Eligibility: Free of charge

Language(s): Vietnamese

Hours of Operation: 9 a.m.- 5:30 p.m., Monday-Friday

VIETNAMESE COMMUNITY of ORANGE COUNTY (VNCOC)

Servicing: Seniors 50 +

Region: Countywide

Address: 1618 W. First St., Santa Ana, CA 92703

Phone: (714) 558-6009 **Fax:** (714) 558-6120

Web Address: http://www.thevncoc.org

Program Description: The Vietnamese Community of Orange County (VNCOC) provides comprehensive health, human, economic development and supporting services to Vietnamese Americans.

Language(s): Vietnamese

Hours of Operation: 8 a.m.-5 p.m., Monday-Friday

VIETNAMESE COMMUNITY of ORANGE COUNTY (VNCOC), ASIAN HEALTH CENTER

Servicing: Vietnamese American children, adults and senior citizens

Address: 5015 E. Edinger Ave. Suite J, Santa Ana, CA 92704

Phone: (714) 418-2040 **Fax:** (714) 418-2045

Web Address: http://www.thevncoc.org

Program Description: The Asian Health Center of Vietnamese Community of Orange County (VNCOC) was founded in response to the urgent health needs of the large medically-undeserved population in the community. The Center provides general medical, dental services with more than 15,000 visits per year and helped enroll thousands of uninsured children to state-sponsored health insurance programs.

Language(s): English, Vietnamese

Hours of Operation: 9 a.m.-6 p.m., Monday-Friday

VIETNAMESE COMMUNITY of ORANGE COUNTY (VNCOC), LITTLE SAIGON ECONOMIC, CULTURAL & SOCIAL SERVICE CENTER

Servicing: All ages

Region: West

Address: 14541 Brookhurst, Suite C9, Westminster, CA 92683

Phone: (714) 839-4441 **Fax:** (714) 839-6668

Web Address: http://www.thencoc.org/branch.html

Program Description: Little Saigon Economic, Cultural & Social Service Center offers a variety of services to the Vietnamese-American community to assist residents in resolving a wide spectrum of issues

ranging from immigration to legal issues.

Language(s): Vietnamese

Hours of Operation: 8 a.m.-5 p.m. Monday-Friday

VIETNAMESE COMMUNITY of ORANGE COUNTY (VNCOC), PHU DONG EARLY CHILHOOD DEVELOPMENT CENTER

Servicing: Children

Region: Countywide

Address: 12421 Magnolia St., Garden Grove, CA 92841

Phone: (714) 534-9060 Fax: (714) 534-9049

Web Address: http://www.thevncoc.org/phu_dong.html

Program Description: The Phu Dong Early Childhood Development Center is staff with bi-lingual, bicultural professionals and offers a child developmentally appropriate curriculm based on National Association for the Education of Young Children's (NAEYC) accreditation standards and practice.

Language(s): English, Vietnamese

Hours of Operation: 8 a.m.-5 p.m. Monday-Friday

WESTMINSTER FAMILY RESOURCE CENTER

Servicing: Children & Youth, Families, Adults

Address: 7200 Westminster Blvd., Suite E, Westminster, CA 92683

Phone: (714) 903-1331 **Fax:** (714) 373-4684

Web Address: http://www.westminster-ca.gov/depts/cs/family/default.asp

Program Description: Westminster Family Resource Center coordinates culturally appropriate resources that promote self-sufficiency, healthy families and provides case management, individual, group, family counseling and Domestic Violence intervention.

Language(s): English, Spanish, Vietnamese

Hours of Operation: 8 a.m.-5 p.m., Monday-Friday

WESTVIEW SERVICES

Servicing: Adults

Region: Countywide

Address: 10522 Katella Ave., Anaheim, CA 92804

Phone: (714) 517-6606

Web Address: http://westviewservices.org/

Program Description: Westview Services provides services to individuals with developmental

disabilities to meet the challeges of daily life.

Language(s): Vietnamese

Hours of Operation: 8 a.m.-4:30 p.m., Monday-Friday