County of Orange
Health Care Agency
Emergency Medical Services
Event Name: COVID-19

Daily EMS System Tracking Report – May 20, 2020
EMS Ambulance Transports and Ambulance Patient Offload Time (APOT)

Report Notes: The following report shows all 9-1-1 ambulance transports to receiving emergency departments (Jan. 1, 2019 through last calendar day).

Data Source: Orange County Medical Emergency Data System (OC-MEDS)

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Daily EMS System Tracking Report
Updated 05/20/2020 at 0833

**NOTE** Numbers fluctuate day-by-day due to changes in patient and system conditions. Data reported daily reflects one point in time.
**Report Notes:** The following report shows all Orange County based non-emergency ambulance transports (BLS, IFT-ALS, CCT) - (Jan. 1, 2019 through last calendar day).

**Data Source:** Orange County Medical Emergency Data System (OC-MEDS)

**Report Notes:** The following reports show the average and 90th Percentile “Ambulance Patient Offload Time” (APOT) for all 9-1-1 ambulance transports to receiving emergency departments (ED) throughout Orange County for the last 24 hours since this report was updated. **Current Average APOT is: 11m16s / Current 90th Percentile APOT is: 22m11s**

APOT is defined as the time that the ambulance arrives at the receiving destination (wheels stop) to the time that the ambulance crew physically transfers the patient to the ED gurney.

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**Average Offload Time**

**90th Percentile Offload Time**