

QRTips

Behavioral Health Services
Authority and Quality Improvement Services
AOABH / CYPBH / Managed Care
Support Teams

COVID-19 Information: Board of Behavioral Sciences (BBS) Update

Updated Statement on Telehealth

The BBS has issued [Updated Statement on Telehealth to Reflect Governor's Executive Order N-43-20](#), which replaced the previously issued statement referenced in the April QRTips as well as the AQIS Telehealth and Telephonic Services Memo. The links in both documents have been corrected to reflect this update. The updated BBS statement includes information from the Governor's Executive Order in addition to the previously provided guidance on telehealth.

Temporary Waiver for Face-to-Face Supervision Regulation

The BBS has also posted an FAQ on their website regarding a temporary waiver to face-to-face supervision regulation for associates and trainees. In essence, the temporary waiver means the following:

For Associates:

Regardless of the type of setting that they are working in (including private practices), associates are not required by law to meet with their supervisor in-person during this state of emergency. There are no changes for those who were already exempt from this requirement due to working in a government entity or an institution that is both nonprofit and charitable.

For Trainees:

MFT and PCC trainees are not required to provide in person "face-to-face" mental health services in order to meet their practicum hours, and instead are able to meet this requirement using telehealth.

Please refer to the [FAQ](#) posted on the BBS website for more details.

TRAININGS & MEETINGS



AOABH Online Trainings

[New Provider Training
\(Documentation & Care Plan\)](#)

[2019-2020 AOABH
Annual Provider Training](#)

AOABH Core Trainers

County Core Trainers Meeting
WebEx Mtg. 7/2/2020 1030-1130am

Contract Core Trainers Meeting
WebEx Mtg. 7/9/2020 130-3pm

CYPBH Online Trainings

[2019-2020 CYPBH Integrated
Annual Provider Training](#)

**Please see CYPBH Support Team
website for more online trainings.*

HELPFUL LINKS



[AOIS AOABH Support Team](#)

[AOIS CYPBH Support Team](#)

[BHS Electronic Health Record](#)

[Medi-Cal Certification](#)

Telehealth Services Workflow Update

This is a follow-up on the AQIS Telehealth and Telephonic Services Memos released in April 2020.

Under “IRIS considerations,” the following is mentioned:

4. Enter the service as you normally would in BCE.

a. *SDMC programs - currently, we do not have the ability to enter the GT modifier in IRIS. During this emergency, DHCS has said they will pay the claim even if the modifier is not attached. Once we build the GT modifier in IRIS, we will send additional guidance.*

IRIS has now built the GT modifier into the EHR. So going forward, **please select the modifier “GT” for any service that is performed with the client via telehealth** (in which you are using cameras and can see the client’s face). This will ensure successful and correct billing of telehealth services. Please note that the GT modifier does not apply to telephone (audio only) services.

The GT modifier can be accessed and selected when you open Charge Details prior to signing the progress note.



*Reminder:

- ✓ Services provided via telehealth – Encounter Type: Site Visit, Place of Service: Telehealth
- ✓ Services provided via telephone (audio only) – Encounter Type: Telephone

Informed Consent for Telehealth and Telephonic Services Update

Informed Consent for Telehealth and Telephonic Services in all threshold languages are now available on the [BHS Medi-Cal Provider Information](#) webpage. Please remember that this consent does **not** replace the original Informed Consent for Services – General. For more details, please refer to the [May 2020 QRTips](#).

Forms / Brochures

Title	Arabic	Chinese	English	Farsi	Korean	Spanish	Vietnamese
Advance Health Care Directives (F346-705)							
Grievance or Appeal Form (F346-706)							
Grievance & Appeal Process Posters							
Authorization to Use and Disclose Protected Health Information (F346-531B)							
Consent to Record (F346-474)							
Mental Health Plan Intake/Advisement Checklist (F346-753)							
Psychiatric Medication Consent (F346-7921)							
Informed Consent for Services - General (F346-301)							
Informed Consent for Telehealth and Telephonic Services							



LPS Outpatient Designation Update

Individual 5150/5585 LPS Outpatient Designation with expired or upcoming expiration date (**March-June 2020**) were granted a one-year extension due to the COVID-19 pandemic. All providers who received approval from AQIS and HCA Program for the LPS Outpatient Designation extension have already received a 5150/5585 LPS Outpatient Designation One-Year Extension due to COVID-19 pandemic Memorandum (Memo) from AQIS.

Speak to your HCA Program Manager if your LPS Outpatient Designation has expired and you did not receive a Memo from AQIS. If you have not received a Memo, you have NOT received approval for an extension. Without the AQIS Memo approving an extension, you DO NOT have a valid LPS Outpatient Designation Identification Card. **No 5150/5585 holds can be written** by providers with an expired LPS Outpatient Designation Identification Card.

Please note, the process for 5150-5585 LPS Outpatient Initial and Re-Designation Training and Certification Test will be changing in the next month. More details will be released in upcoming QRTips.

Professional Licensing Waiver (PLW) Update

AQIS has received further guidance from the Department of Health Care Services (DHCS) regarding psychological candidates and the services that can be provided. A Professional Licensing Waiver (PLW) is required when an individual has accumulated 48 semester units (72 quarter units) of graduate coursework. The application for a PLW is completed by either AQIS (for county contracted providers), County of Orange Human Resources or County of Orange Volunteer Services. The PLW allows pre and post-doctoral candidates to bill Medi-Cal during the time they are acquiring supervised professional experience to obtain their license.

New guidance:

Prior to obtaining a PLW, a psychological candidate will be considered as an **Other Qualified Provider** and can provide the following services: Mental Health Services (excluding Therapy), Targeted Case Management (TCM), Crisis Intervention, and Crisis Stabilization. These services must be under the direction of a Licensed Mental Health Professional (LMHP) within their respective scope of practice and all documentation must be co-signed (Per MHSUDS Information Notice 17-040). Once the PLW has been granted by DHCS, all mental health services can be provided and billed to Medi-Cal. The PLW is good for 5 years, cannot be renewed and cannot be transferred to another county.

Per DMH IN 10-03, no PLW will be granted for any post-doctoral candidate who has already obtained all of their licensing hours towards licensure.

Medi-Cal Certification/Re-Certification Reminders: COVID-19 Update



DHCS has modified the Medi-Cal Certification requirements for an **onsite review** and a **fire clearance**, **during the approved 1135 Waiver period**. This information was posted in the May 2020 QRTips.

If your program is in the process or due for Medi-Cal certification/re-certification at this time, AQIS will provide guidance on steps to be taken during COVID-19.

It is **CRUCIAL** for program to reach out to AQIS to discuss or clarify any Medi-Cal certification issues or questions.

Here are some issues that must be reported to AQIS in order to determine how it might impact a program's Medi-Cal certification:

- **Activating a new program that will be Medi-Cal certified**
- **Needing a fire clearance**
- **Program is relocating**
- **Program is closing**
- **Change in Head of Service**
- **Change in program name**
- **Change in program description**
- **Change in Legal Entity**
- **Adding Specialty Mental Health Services (i.e., Medication, TBS)**
- **Construction**
- **Safety or cleanliness issues**
- **NPI # updates**
- **Unusual occurrences (e.g., program consolidating during COVID-19, collapsed roof, explosion, eviction, water damage, etc.)**



Please reach out to your AQIS BHCII Medi-Cal Certification Lead if you have any questions:

- ❖ AQIS AOABH: Chris Uyeno, LCSW cuyeno@ochca.com
- ❖ AQIS AOABH / CYPBH STRTP: Sara Fekrati, LMFT sfekrati@ochca.com
- ❖ AQIS CYPBH: Elizabeth Sobral, LMFT esobral@ochca.com

ANNOUNCEMENTS

We have officially rolled out the **BHS MHP Annual Provider Training 2019-2020** on May 22, 2020. The deadline has been extended until 5 p.m. on July 10, 2020. However, we encourage everyone to complete the appropriate APT by the original due date of **June 19, 2020**, to the greatest extent possible. The training can be accessed [here](#).

2019-2020 AQIS Consumer Informing Materials Compliance Audit will be a self-audit due to the current pandemic. More details and audit tools have been provided via email. Please complete and submit by **June 30, 2020**.

REMINDERS

All Quarterly logs are due on **July 10, 2020**.

Change of Provider/2nd Opinion logs:

AOABH - AOISManagedCare@ochca.com

CYPBH - cysqrt@ochca.com (ATTN: Irene Adams)

Med Monitoring packets:

AOABH - [Brenda Truong](mailto:Brenda.Truong@ochca.com) and CC [Sharon Hoang](mailto:Sharon.Hoang@ochca.com).

CYPBH - cysqrt@ochca.com (ATTN: Irene Adams)

Please remember to submit monthly updates on program and provider changes for Provider Directory to AOISManagedCare@ochca.com.

Please document the review of QRTips in staff meetings. Thank you!

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