

County of Orange
Health Care Agency
Emergency Medical Services

Ambulance Patient Offload Time (APOT-1)
January Report 2020

Hospital	2020 Totals			January 2020				
	Transports	90th Percentile APOT Time (Min:Sec)	Diversion Hours	Transports	90th Percentile APOT Time (Min:Sec)	Mean APOT Time (Min:Sec)	Median APOT Time (Min:Sec)	Diversion Hours
Anaheim Global Medical Center	310	31:00	39	310	31:00	14:41	8:55	39
Anaheim Regional Medical Center	568	36:30	24	568	36:30	16:56	12:52	24
Chapman Global Medical Center	66	10:16	0	66	10:16	6:17	4:30	0
Children's Hospital of Orange County	304	15:07	0	304	15:07	7:35	5:56	0
Foothill Regional Medical Center	169	30:02	0	169	30:02	16:14	7:12	0
Fountain Valley Reg Hosp and MC	882	18:44	0	882	18:44	10:21	8:30	0
Garden Grove Hosp and MC	379	39:29	0	379	39:29	16:27	11:41	0
Hoag Hospital Irvine	736	14:13	0	736	14:13	8:25	7:24	0
Hoag Memorial Hosp Presbyterian	1,762	14:21	0	1,762	14:21	8:33	8:12	0
Huntington Beach Hospital	359	42:38	0	359	42:38	16:35	8:01	0
Kaiser Permanente - Anaheim MC	429	29:55	80	429	29:55	15:29	12:31	80
Kaiser Permanente - Irvine MC	387	21:29	2	387	21:29	13:00	11:47	2
La Palma Intercommunity Hospital	345	117:52	60	345	117:52	43:11	14:58	60
Los Alamitos Medical Center	535	65:56	105	535	65:56	29:27	21:09	105
Mission Hospital - Laguna Beach	286	22:37	5	286	22:37	11:42	9:00	5
Mission Hospital Regional MC	1,242	34:46	74	1,242	34:46	16:14	11:15	74
Orange Coast Memorial MC	431	32:42	89	431	32:42	18:04	13:25	89
Orange County Global MC	648	20:27	83	648	20:27	11:24	7:19	83
Placentia Linda Hospital	405	15:27	0	405	15:27	9:18	8:08	0
Saddleback Memorial MC	779	20:44	34	779	20:44	11:13	9:11	34
South Coast Global Medical Center	207	18:23	0	207	18:23	10:58	8:49	0
St. Joseph Hospital	1,022	27:31	4	1,022	27:31	14:02	9:40	4
St. Jude Medical Center	1,229	43:38	48	1,229	43:38	21:00	15:24	48
UCI Medical Center	802	40:18	108	802	40:18	15:47	7:05	108
West Anaheim Medical Center	716	33:42	68	716	33:42	16:58	12:42	68

Median Hospital 90th Percentile APOT Time 29:55 29:55
InterQuartile Range 18:44, 36:30 18:44, 36:30

OC EMS System Total (Aggregate)	14,998	28:36	14,998	28:36	Diversion Hours	823
OCEMS System Mean APOT Time	14:16		14:16		Diversion Days	31 of 31
Standard Deviation	+/- 16:54		+/- 16:54		Hospitals/Day Range	3-11/day
OCEMS System Median APOT Time	9:40		9:40		Incidents w/ APOT 30-60min	976
InterQuartile Range	05:41, 16:12		05:41, 16:12		Incidents w/ APOT >60min	329

County of Orange
Health Care Agency
Emergency Medical Services

**Ambulance Patient Offload Time (APOT-1)
February Report 2020**

Hospital	2020 Totals			February 2020				
	90th Percentile APOT Time Transports	Diversion Hours		90th Percentile APOT Time Transports	Mean APOT Time (Min:Sec)	Median APOT Time (Min:Sec)	Diversion Hours	
Anaheim Global Medical Center	614	30:03	91	304	29:57	14:38	8:41	51
Anaheim Regional Medical Center	1,124	40:18	36	556	43:14	19:28	13:34	12
Chapman Global Medical Center	130	9:52	18	64	9:07	8:05	5:10	18
Children's Hospital of Orange County	548	14:57	0	244	13:33	7:50	6:43	0
Foothill Regional Medical Center	289	27:57	0	120	24:04	14:46	8:06	0
Fountain Valley Reg Hosp and MC	1,667	19:44	0	785	20:57	11:25	9:52	0
Garden Grove Hosp and MC	755	41:11	0	376	43:13	18:01	10:51	0
Hoag Hospital Irvine	1,337	14:02	0	601	13:28	7:54	7:13	0
Hoag Memorial Hosp Presbyterian	3,292	14:24	0	1,530	14:25	8:36	8:05	0
Huntington Beach Hospital	673	41:54	3	314	40:36	17:07	10:37	3
Kaiser Permanente - Anaheim MC	794	29:59	158	365	30:09	16:01	12:25	79
Kaiser Permanente - Irvine MC	751	22:09	2	364	23:05	13:05	10:52	0
La Palma Intercommunity Hospital	636	105:14	86	291	84:57	32:23	14:38	27
Los Alamitos Medical Center	1,067	55:16	127	532	50:08	25:45	19:09	23
Mission Hospital - Laguna Beach	545	27:10	5	259	29:46	14:34	10:47	0
Mission Hospital Regional MC	2,434	34:04	88	1,192	33:12	15:50	11:20	14
Orange Coast Memorial MC	873	28:59	117	442	25:18	14:53	12:17	28
Orange County Global MC	1,262	21:50	98	614	24:13	12:29	7:35	15
Placentia Linda Hospital	778	17:42	0	373	20:32	10:38	8:09	0
Saddleback Memorial MC	1,477	20:47	52	698	20:44	11:14	9:44	18
South Coast Global Medical Center	375	19:51	0	168	20:07	11:08	9:22	0
St. Joseph Hospital	1,959	25:01	4	937	22:52	11:28	8:44	0
St. Jude Medical Center	2,514	40:55	63	1,285	39:39	19:40	14:31	15
UCI Medical Center	1,563	41:25	215	761	42:39	15:30	6:23	107
West Anaheim Medical Center	1,385	34:05	91	669	35:17	17:42	13:26	23

Median Hospital 90th Percentile APOT Time 27:57 25:18
InterQuartile Range 19:51, 40:18 20:44, 39:39

OC EMS System Total (Aggregate)	28,843	28:31	13,844	28:26	Diversion Hours	432
OCEMS System Mean APOT Time	14:15			14:15	Diversion Days	29 of 29
Standard Deviation	+/- 16:31			+/- 16:07	Hospitals/Day Range	1-9/day
OCEMS System Median APOT Time	9:45			9:51	Incidents w/ APOT 30-60min	890
InterQuartile Range	05:43, 16:18			05:44, 16:28	Incidents w/ APOT >60min	301

County of Orange
Health Care Agency
Emergency Medical Services

Ambulance Patient Offload Time (APOT-1)
March Report 2020

Hospital	2020 Totals			March 2020				
	Transports	90th Percentile APOT Time (Min:Sec)	Diversion Hours	Transports	90th Percentile APOT Time (Min:Sec)	Mean APOT Time (Min:Sec)	Median APOT Time (Min:Sec)	Diversion Hours
Anaheim Global Medical Center	874	28:12	96	260	20:39	13:17	8:10	5
Anaheim Regional Medical Center	1,566	36:45	36	442	26:58	12:48	10:10	0
Chapman Global Medical Center	200	11:17	61	70	14:09	7:35	6:01	43
Children's Hospital of Orange County	762	15:10	0	214	16:33	8:26	6:14	0
Foothill Regional Medical Center	414	30:18	0	125	31:38	15:56	8:24	0
Fountain Valley Reg Hosp and MC	2,323	19:25	0	656	18:11	10:21	8:49	0
Garden Grove Hosp and MC	1,066	34:17	0	311	21:12	12:28	9:01	0
Hoag Hospital Irvine	1,861	14:23	0	524	15:28	8:46	7:36	0
Hoag Memorial Hosp Presbyterian	4,692	14:20	0	1,400	14:10	8:31	8:01	0
Huntington Beach Hospital	995	33:39	4	322	24:25	13:03	8:35	1
Kaiser Permanente - Anaheim MC	1,169	28:19	166	375	24:18	13:16	11:23	8
Kaiser Permanente - Irvine MC	1,121	22:47	2	371	24:10	13:24	11:01	0
La Palma Intercommunity Hospital	911	97:44	107	275	43:46	22:33	10:52	21
Los Alamitos Medical Center	1,611	51:29	139	544	39:17	21:50	18:09	12
Mission Hospital - Laguna Beach	805	25:07	5	260	21:30	11:57	9:32	0
Mission Hospital Regional MC	3,494	31:31	121	1,060	25:39	13:12	9:45	33
Orange Coast Memorial MC	1,270	26:43	117	397	21:42	12:58	11:26	0
Orange County Global MC	1,865	21:22	109	603	20:59	10:41	7:43	10
Placentia Linda Hospital	1,064	17:41	0	286	17:06	9:21	8:23	0
Saddleback Memorial MC	2,138	20:48	75	661	20:46	11:28	9:50	23
South Coast Global Medical Center	567	19:11	0	192	18:07	8:47	7:22	0
St. Joseph Hospital	2,824	23:37	4	865	20:06	10:17	8:00	0
St. Jude Medical Center	3,681	36:19	73	1,167	26:01	14:42	12:39	10
UCI Medical Center	2,213	39:01	215	650	28:55	12:20	6:33	0
West Anaheim Medical Center	2,087	32:12	93	702	27:13	15:02	11:46	2

Median Hospital 90th Percentile APOT Time 26:43 21:30
InterQuartile Range 19:25, 33:39 18:11, 26:01

OC EMS System Total (Aggregate)	41,575	26:37	12,732	22:39	Diversion Hours	168
OCEMS System Mean APOT Time	13:37			12:10	Diversion Days	20 of 31
Standard Deviation	+/- 15:45			+/- 13:42	Hospitals/Day Range	0-6/day
OCEMS System Median APOT Time	9:37			9:09	Incidents w/ APOT 30-60min	510
InterQuartile Range	05:38, 15:48			05:30, 14:44	Incidents w/ APOT >60min	132

County of Orange
Health Care Agency
Emergency Medical Services

Ambulance Patient Offload Time (APOT-1)
April Report 2020

Hospital	2020 Totals			April 2020				
	Transports	90th Percentile APOT Time (Min:Sec)	Diversion Hours	Transports	90th Percentile APOT Time (Min:Sec)	Mean APOT Time (Min:Sec)	Median APOT Time (Min:Sec)	Diversion Hours
Anaheim Global Medical Center	1,090	26:29	105	216	20:42	11:09	8:01	9
Anaheim Regional Medical Center	1,926	33:18	36	360	20:06	10:10	8:12	0
Chapman Global Medical Center	260	11:05	61	60	10:49	6:30	5:25	0
Children's Hospital of Orange County	881	15:09	0	119	13:18	6:54	5:09	0
Foothill Regional Medical Center	496	28:36	0	82	25:07	13:19	8:14	0
Fountain Valley Reg Hosp and MC	2,859	18:54	0	536	16:36	9:07	7:46	0
Garden Grove Hosp and MC	1,347	29:32	0	281	17:54	10:05	8:28	0
Hoag Hospital Irvine	2,291	14:17	0	430	14:03	7:30	5:50	0
Hoag Memorial Hosp Presbyterian	5,760	14:08	0	1,068	13:11	8:06	7:40	0
Huntington Beach Hospital	1,293	28:04	4	298	14:52	8:03	6:40	0
Kaiser Permanente - Anaheim MC	1,489	27:37	166	320	23:22	13:52	12:05	0
Kaiser Permanente - Irvine MC	1,392	22:26	2	270	20:05	12:18	10:57	0
La Palma Intercommunity Hospital	1,096	90:12	107	185	29:24	16:48	12:31	0
Los Alamitos Medical Center	2,054	51:46	139	443	54:06	25:31	18:01	0
Mission Hospital - Laguna Beach	1,005	24:02	5	200	19:20	10:29	8:40	0
Mission Hospital Regional MC	4,383	31:05	121	889	26:49	13:14	9:37	0
Orange Coast Memorial MC	1,578	24:59	117	308	17:49	10:48	10:10	0
Orange County Global MC	2,358	20:59	114	493	20:21	9:52	7:31	6
Placentia Linda Hospital	1,313	16:59	0	249	15:35	8:52	8:00	0
Saddleback Memorial MC	2,644	20:15	77	506	18:30	10:38	9:21	2
South Coast Global Medical Center	706	18:32	4	139	15:52	8:16	6:10	4
St. Joseph Hospital	3,498	22:25	4	674	17:39	9:26	7:48	0
St. Jude Medical Center	4,509	33:27	73	828	18:14	10:48	9:53	0
UCI Medical Center	2,772	34:18	215	559	20:18	9:29	6:00	0
West Anaheim Medical Center	2,675	30:04	95	588	23:39	12:51	10:44	2

Median Hospital 90th Percentile APOT Time	24:59	18:30	
InterQuartile Range	18:54, 30:04	15:52, 20:42	

OC EMS System Total (Aggregate)	51,676	25:06	10,101	20:03	
OCEMS System Mean APOT Time	13:05		10:54		Diversion Hours 23
Standard Deviation	+/- 14:52		+/- 10:14		Diversion Days 9 of 30
OCEMS System Median APOT Time	9:24		8:43		Hospitals/Day Range 0-2/day
InterQuartile Range	05:31, 15:13		05:05, 13:16		Incidents w/ APOT 30-60min 298
					Incidents w/ APOT >60min 67

County of Orange
Health Care Agency
Emergency Medical Services

**Ambulance Patient Offload Time (APOT-1)
May Report 2020**

Hospital	2020 Totals			May 2020				
	90th Percentile APOT			90th Percentile APOT		Mean APOT	Median APOT	Diversion Hours
	Transports	Time (Min:Sec)	Hours	Transports	Time (Min:Sec)	Time (Min:Sec)	Time (Min:Sec)	
Anaheim Global Medical Center	1,333	25:33	141	243	23:01	12:46	9:17	37
Anaheim Regional Medical Center	2,351	32:03	36	425	24:27	12:25	9:32	0
Chapman Global Medical Center	304	11:51	61	44	12:33	6:41	4:04	0
Children's Hospital of Orange County	1,023	14:47	0	142	12:06	6:17	4:59	0
Foothill Regional Medical Center	570	28:16	4	74	26:39	15:21	7:52	4
Fountain Valley Reg Hosp and MC	3,448	18:44	0	589	18:17	9:41	7:49	0
Garden Grove Hosp and MC	1,672	26:49	0	325	16:41	9:45	8:01	0
Hoag Hospital Irvine	2,752	14:11	0	461	13:51	7:13	5:58	0
Hoag Memorial Hosp Presbyterian	7,056	14:06	0	1,296	14:01	8:21	7:53	0
Huntington Beach Hospital	1,604	25:09	5	311	15:04	8:51	7:00	1
Kaiser Permanente - Anaheim MC	1,846	26:38	166	357	22:03	12:50	11:12	0
Kaiser Permanente - Irvine MC	1,670	22:05	2	278	21:17	12:17	10:58	0
La Palma Intercommunity Hospital	1,267	83:52	107	171	50:36	25:20	17:48	0
Los Alamitos Medical Center	2,520	50:48	143	466	43:04	22:55	17:43	4
Mission Hospital - Laguna Beach	1,263	24:06	8	258	23:53	11:37	9:31	2
Mission Hospital Regional MC	5,363	31:25	121	980	33:19	15:17	10:40	0
Orange Coast Memorial MC	1,964	23:41	117	386	19:03	11:14	10:16	0
Orange County Global MC	2,881	21:22	166	523	23:09	11:27	8:03	52
Placentia Linda Hospital	1,568	16:21	0	255	13:07	7:15	6:04	0
Saddleback Memorial MC	3,186	19:47	83	542	17:15	9:45	8:46	5
South Coast Global Medical Center	883	18:00	19	177	13:55	7:45	6:46	15
St. Joseph Hospital	4,195	21:32	4	697	17:45	9:35	7:44	0
St. Jude Medical Center	5,427	31:56	73	918	25:00	14:04	11:31	0
UCI Medical Center	3,496	30:53	225	724	24:23	11:04	6:46	10
West Anaheim Medical Center	3,263	29:52	124	588	26:50	13:51	10:46	29

Median Hospital 90th Percentile APOT Time 24:06 21:17
InterQuartile Range 18:44, 29:52 15:04, 24:27

OC EMS System Total (Aggregate)	62,907	24:31
OCEMS System Mean APOT Time		12:49
Standard Deviation	+/-	14:22
OCEMS System Median APOT Time		9:18
InterQuartile Range	05:28, 15:00	

11,230	22:02
	11:35
	+/- 11:42
	8:50
	05:11, 14:00

Diversion Hours 159
Diversion Days 25 of 31
Hospitals/Day Range 0-4/day
Incidents w/ APOT 30-60min 372
Incidents w/ APOT >60min 79

County of Orange
Health Care Agency
Emergency Medical Services

Ambulance Patient Offload Time (APOT-1)
June Report 2020

Hospital	2020 Totals			June 2020				
	Transports	90th Percentile APOT Time (Min:Sec)	Diversion Hours	Transports	90th Percentile APOT Time (Min:Sec)	Mean APOT Time (Min:Sec)	Median APOT Time (Min:Sec)	Diversion Hours
Anaheim Global Medical Center	1,563	25:58	212	230	28:59	14:22	10:23	71
Anaheim Regional Medical Center	2,800	31:22	84	449	30:13	14:54	10:48	48
Chapman Global Medical Center	371	12:09	78	67	13:55	6:16	4:57	17
Children's Hospital of Orange County	1,163	14:27	0	140	12:32	6:47	4:58	0
Foothill Regional Medical Center	671	29:15	6	101	36:09	19:23	8:33	2
Fountain Valley Reg Hosp and MC	4,123	19:27	0	675	23:58	12:32	9:22	0
Garden Grove Hosp and MC	1,960	26:51	0	288	26:18	13:18	8:18	0
Hoag Hospital Irvine	3,253	14:19	0	501	14:55	7:33	6:04	0
Hoag Memorial Hosp Presbyterian	8,441	14:10	0	1,385	14:28	8:36	8:01	0
Huntington Beach Hospital	1,931	24:43	7	327	21:34	11:19	7:59	1
Kaiser Permanente - Anaheim MC	2,173	27:49	246	327	37:10	17:26	13:25	79
Kaiser Permanente - Irvine MC	1,987	22:38	2	317	25:59	15:03	12:17	0
La Palma Intercommunity Hospital	1,495	77:28	129	228	65:43	31:57	19:36	22
Los Alamitos Medical Center	3,056	54:01	164	536	75:28	34:54	23:51	22
Mission Hospital - Laguna Beach	1,555	24:19	8	292	25:43	12:42	9:06	1
Mission Hospital Regional MC	6,379	32:27	145	1,016	37:08	17:32	11:59	24
Orange Coast Memorial MC	2,371	23:29	129	407	22:29	13:56	12:33	12
Orange County Global MC	3,395	22:10	258	514	27:33	14:07	8:57	92
Placentia Linda Hospital	1,889	16:19	0	321	15:23	8:55	7:03	0
Saddleback Memorial MC	3,809	19:37	95	623	18:38	11:07	9:52	13
South Coast Global Medical Center	1,080	17:58	29	197	17:04	9:40	6:44	10
St. Joseph Hospital	4,998	22:52	24	803	29:44	14:56	10:50	20
St. Jude Medical Center	6,509	32:29	102	1,082	34:27	18:17	14:00	29
UCI Medical Center	4,241	31:30	311	745	32:07	13:34	7:00	86
West Anaheim Medical Center	3,843	30:46	199	580	35:31	17:52	12:49	75

Median Hospital 90th Percentile APOT Time 24:19 26:18
InterQuartile Range 19:44, 30:46 18:38, 34:27

OC EMS System Total (Aggregate)	75,058	25:08
OCEMS System Mean APOT Time		13:05
Standard Deviation	+/-	14:44
OCEMS System Median APOT Time		9:24
InterQuartile Range		05:30, 15:14

12,151	28:37
	14:26
	+/- 16:27
	9:57
	05:44, 16:49

Diversion Hours 624
Diversion Days 29 of 30
Hospitals/Day Range 0-11/day
Incidents w/ APOT 30-60min 795
Incidents w/ APOT >60min 269