



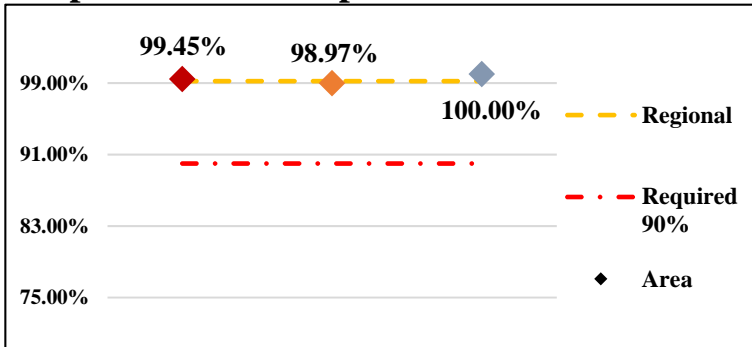
County of Orange Health Care Agency
 EMERGENCY MEDICAL SERVICES
 405 W. 5th Street, Suite 301-A
 Santa Ana, CA 92701



**9-1-1 EMERGENCY AMBULANCE
 FISCAL YEAR 2019/2020 4TH QUARTER ACTIVITY REPORT
 APRIL 2020 - JUNE 2020
 REGION A**

(Placentia, Yorba Linda, Unincorporated Brea)
 Emergency Ambulance Service, Inc.

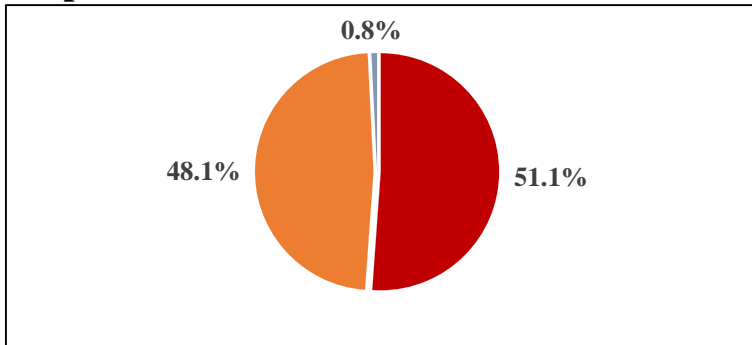
Response Time Compliance



REGION COMPLIANCE	99.22%
Placentia	99.45%
Yorba Linda	98.97%
Unincorporated Brea	100.00%

Fig. 1: Response Time Performance – combination of dispatch, system deployment & ambulance maintenance required to meet monthly compliance rate of 90% for an Exclusive Operating Area

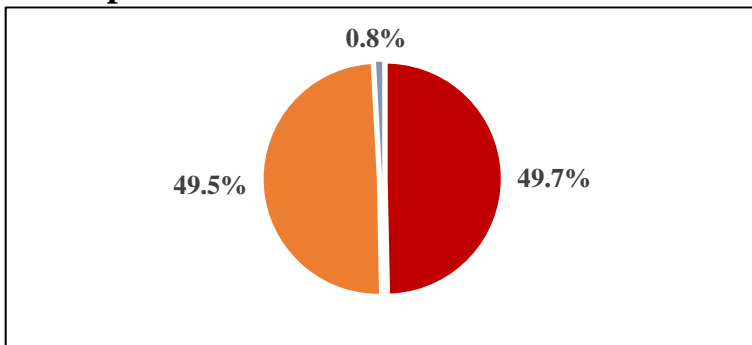
Dispatches



REGION DISPATCHES	1410
Placentia	721
Yorba Linda	678
Unincorporated Brea	11

Fig. 2: Dispatch – a call for service requiring a 9-1-1 Emergency Ambulance response, regardless of the final outcome and does not account for calls outside the region border

Transports



REGION TRANSPORTS	954
Placentia	474
Yorba Linda	472
Unincorporated Brea	8

Fig. 3: Transport – the movement of a patient from the scene of a dispatch to a hospital by a 9-1-1 Emergency Ambulance, excluding calls outside the region border