9-1-1 EMERGENCY AMBULANCE
FISCAL YEAR 2019/2020 4TH QUARTER ACTIVITY REPORT
APRIL 2020 - JUNE 2020
REGION A
(Placentia, Yorba Linda, Unincorporated Brea)

Emergency Ambulance Service, Inc.

Response Time Compliance

REGION COMPLIANCE
Placentia 99.45%
Yorba Linda 98.97%
Unincorporated Brea 100.00%

Fig. 1: Response Time Performance – combination of dispatch, system deployment & ambulance maintenance required to meet monthly compliance rate of 90% for an Exclusive Operating Area.

Dispatches

REGION DISPATCHES
Placentia 721
Yorba Linda 678
Unincorporated Brea 11

Fig. 2: Dispatch – a call for service requiring a 9-1-1 Emergency Ambulance response, regardless of the final outcome and does not account for calls outside the region border.

Transports

REGION TRANSPORTS
Placentia 474
Yorba Linda 472
Unincorporated Brea 8

Fig. 3: Transport – the movement of a patient from the scene of a dispatch to a hospital by a 9-1-1 Emergency Ambulance, excluding calls outside the region border.

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