Response Time Compliance

[Diagram showing compliance rates across different regions, with a focus on the regional and required compliance levels.]

Fig. 1: Response Time Performance – combination of dispatch, system deployment, and ambulance maintenance required to meet monthly compliance rate of 90% for an Exclusive Operating Area.

Dispatches

[Pie chart showing dispatch percentages across various regions, with one segment labeled “Home Wellness.”]

Fig. 2: Dispatch – a call for service requiring a 9-1-1 Emergency Ambulance response, regardless of the final outcome and does not account for calls outside the region border.

Transports

[Pie chart showing transport percentages across different regions.]

Fig. 3: Transport – the movement of a patient from the scene of a dispatch to a hospital by a 9-1-1 Emergency Ambulance, excluding calls outside the region border.

8/26/2020 2:02 PM