# ORANGE COUNTY
## CONTINUUM OF CARE BOARD RETREAT
### Friday, February 07, 2020
### 9:00 AM – 2:00 PM

**UCI Beall Applied Innovation**

**5270 California Ave.**

**Irvine, CA 92697**

# MINUTES

## Board Member Names

| | |
|---|---|
| **Jason Austin, OC Health Care Agency** | **Becks Heyhoe, OC United Way** |
| **Jeanne Awrey, OC Dept. of Education [Secretary]** | **Patti Long, Mercy House** |
| **Matt Bates, City Net** | **Dawn Price, Friendship Shelter** |
| **Judson Brown, City of Santa Ana** | **Albert Ramirez, City of Anaheim** |
| **Natalie Bui, Veteran Affairs CRRC** | **Maricela Rios-Faust, Human Options** |
| **Donald Dermit, The Rock Church** | **George Searcy, Jamboree Housing [Chair]** |
| **Curtis Gamble, Hope Lifted** | **Tim Shaw, Individual [Vice-Chair]** |
| **Vacant** | |

**Call to Order** – George Searcy, Chair

Chair George Searcy called the meeting to order at 9:10 a.m.

**Board Member Attendance**

Present: Jason Austin, Jeanne Awrey, Matt Bates, Judson Brown, Paul Cho, Becks Heyhoe, Patti Long, Dawn Price, Albert Ramirez, Maricela Rios-Faust, George Searcy and Tim Shaw.

Absent Excused: Jeanne Awrey, Donald Dermit and Curtis Gamble

**Public Comments**: Members of the public may address the Continuum of Care Board on items listed within this agenda or matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the Continuum of Care Board. Members of the public may address the Continuum of Care Board with public comments on agenda items in the business calendar after the Continuum of Care Board member discussion. Comments will be limited to three minutes. If there are more than five public speakers, this time will be reduced to two minutes.

No public comments

**BUSINESS CALENDAR**

1. **Evolution of the CoC Board –** Joe Colletti, Urban Initiatives

   Presentation of the evolution of the Continuum of Care (CoC) Board:

   a. HUD CoC Interim Rule
      i. In 2012, the CoC Interim Rule is enacted into law and expands the regulatory implementation of the Continuum of Care (CoC) program, including the creation of the following requirements: CoC Board; Governance Charter; Written Standards and

CoC-wide Coordinated Entry System (CES).

b. New HUD directives concerning CoC funded projects during CoC Program Application Process including prioritizing, ranking, tiering, and performance policy. As the collaborative applicant, the County of Orange, monitors all project applicant programs and the Homeless Management Information System (HMIS).

c. New State of California funding sources to prevent and end homelessness include: Homeless Emergency Assistance Program (HEAP), California Emergency Solutions and Housing (CESH) Program; Homeless Housing, Assistance, and Prevention (HHAP) Program and future funding sources.

The CoC Board members discussed allocations for HHAP and CESH funding and the impact of the Housing First policy differences between the federal government and state government. A study on Housing First and Rapid Rehousing effectiveness is forthcoming by the United States Interagency Council on Homelessness. Another $750 million has been earmarked by the State for homeless services. Details are still pending, but more information is expected by the end of fiscal year 2020.

2. **Primary Board Responsibilities** – Joe Colletti, Urban Initiatives

Presentation of the primary CoC Board responsibilities based on federal guidelines including:

a. Strengthening the Crisis Response System by scaling up, scaling down, or phasing out interventions

b. Data driven decision-making including: Use HMIS, CES and other available sources to make clear data informed decisions.

c. Sharing data across local data systems including health, mental health, domestic violence and criminal Justice.

d. Systems performance measures including length of time persons remain homeless, exit to permanent housing destinations, returns to homelessness, employment and income growth and number of persons who become homeless for the first time.

e. Directing Federal, State, County and City funding towards cost-effective ways to prevent and end homelessness.

The CoC Board discussed aligning data with funding allocations. As one of the few sectors addressing homelessness on a continual basis the CoC Board stressed using data to drive the decisions. The state is also pushing for communication between the systems. Currently, the Orange County HMIS is undergoing reboot to standardize and improve coordination among systems and improve data. The CoC Board discussed creating a gaps analysis, creating public awareness and consider which stakeholders may be missing from the conversation.

3. **Crafting a Vision** – Joe Colletti, Urban Initiatives

a. Presentation by Joe Colletti on crafting a vision.

The CoC knows who to help based on data including HMIS, CES, Point in Time Count, System Performance Measures, Longitudinal System Analysis (LSA), mapping and even anecdotal information. The CoC knows what to do based on evidence-based practices, best practices, promising practices and emerging practices. It is recommended the CoC create a

homeless strategy and build community support to inform the community on which practices work best locally.

b. Discussion on crafting a vision

The CoC Board discussed metrics and how goals are created at a CoC level. Discussion on ensuring thoughtfulness in selecting data metrics and bringing additional data to inform and prevent driving biases. Paul Duncan, Continuum of Care Manager, spoke to the difficulty in measuring performance unless the CoC Board has identified practices and how programs are prioritizing and serving people, otherwise it is difficult to measure and compare performance. The CoC Board spoke to the drivers of the vision and goal could/should be around the system performance metrics. Discussion on the Marching Home to End Veteran Homelessness strategy and how does the CoC Board step in to ensure that plan is successful. Chair George Searcy discussed with the CoC Board, the core responsibilities and ability to work with the staff to strategically align a vision.

Joe Colletti recommends drafting a plan centered on data and then bring in outside partners. Joe Colletti recommended the use of metrics with various forms of data– HMIS data, geo-locating in HMIS, and look at year-round use of ArcGis and ESRI for a platform for geo-locating. Once effective system is in place, numbers and statistics are easily pulled to create effective analysis of system. Joe Colletti suggests looking at the San Bernardino CoC as an example.

c. Motion by Chair George Searcy:

Create an ad hoc to draft a CoC vision and set of objectives for next two calendar years (2020 – 2021) to articulate specific outcomes to address homelessness by the April 2020 meeting. Dawn Price seconded the motion. The motion passed by unanimous consent.

Volunteered appointments for the ad hoc include Vice Chair Tim Shaw, Patti Long, Judson Brown, Becks Heyhoe and Joe Colletti.

d. Comments on the approved motion:

In addition, the set of objectives should include what information is currently available and what information is needed. It was recommended that priorities are to ensure compliance of State and Federal policy and use performance measures, best practices, performance evaluation and reporting. The ad hoc should create a workflow, next steps and use two or three best practices. Consider using the LSA data to support the decisions.

4. **Needed Infrastructure –**Paul Duncan, Continuum of Care Manager

Discussion on needed infrastructure including:
a. New Board members
   i. Discussion on which areas are not represented in the CoC Board that could fill the unexpired seat and the seven expiring seats come June 2020. Dawn Price recommended the Vision Ad Hoc discuss creating a framework for filling future seats. The CoC Board also suggested creating a formalized structure for involving people with lived experience and consider creating an advisory board of people experiencing homelessness.

b. Committees and workgroups
   i. Paul Duncan shared a draft proposal of the CoC Committee structure as realigned by the Policy and Procedures Ad Hoc.
   ii. The CoC Board recommended drafting a clear set of protocols to include a meeting structure, establish voting members and create a voting process. The CoC Board is to state who is on each committee.

5. **Determining Roles –**Paul Duncan, Continuum of Care Manager                                    **Discussion**

Discussion on:

    a.  The relationship to Commission to End Homelessness

The relationship to the Commission to End Homelessness is an ongoing discussion. Any updates received will be shared with the CoC Board.

**6. Announcements**

    a.  Shannon Legere, Director of Homeless Services, announced her departure from the Office of Care Coordination and the County. She will be leaving effective February 14, 2020. Paul Duncan and Jonathan Chi from the Office of Care Coordination will be the interim leads until the Director of Care Coordination position is filled.

**The meeting adjourned at 2:01 pm.**

**Next Meeting:** February 26, 2020

**County of Orange**

**1501 E St. Andrew Pl**

**Conference Room 134**

**Santa Ana, CA 92705**

For Further Information Regarding the Orange County Continuum of Care:
http://www.ochealthinfo.com/homeless/coc

For Further Information Regarding the Orange County Commission to End Homelessness:
http://www.ocgov.com/gov/ceo/care/commendhom