

**ORANGE COUNTY
CONTINUUM OF CARE BOARD
Monthly Committee Report
Coordinated Entry**

MEETING DATE: March 12, 2019
 Did not meet

NUMBER IN ATTENDANCE: 15

AGENDA ITEMS:

Updates on Individual and Family Components
Review of amended prioritization policy

PRESENTATIONS:

Draft prioritization policy

ACTION ITEMS/NEXT STEPS:

Committee members will provide feedback on the draft prioritization policy. Additional sections of the updated CES policies and procedures will be reviewed at the next CES Steering Committee meeting.

NEEDED CoC BOARD ACTION:

Not at this time

DATE OF NEXT MEETING:

April 9th

Additional Comments:

**ORANGE COUNTY
CONTINUUM OF CARE BOARD**

Data and Performance Management Committee Report

MEETING DATE: 4/11/2019 Did not meet

NUMBER IN ATTENDANCE: _____

AGENDA ITEMS:

1. Public comments - none
2. CoC Board Report
 - a. Staff shared the [March 2019 CoC Board Report](#), the [Q1 2019 CoC Board report](#), and the [Q1 2019 Trends report](#). Staff and the committee discussed highlights from the reports.
3. CoC Dashboard
 - a. Postponed to allow more time for revisions.
 - b. A working group will meet to review the updated draft and provide feedback. Prior to May meeting, dashboard draft will be sent to committee and the CoC Board so everyone can review and give feedback.
4. Revision to HMIS Consent form
 - a. Revisions not approved by CoC Board.
 - b. Several changes were proposed by the Committee. A copy of the new consent form with the proposed revisions will be brought back to the committee, as well as sent to legal counsel to review prior to approval by the CoC Board.
5. RRH Project Performance Report
 - a. Staff shared the [Rapid Rehousing Project Performance report](#). Staff and the Committee discussed highlights from the report, and decided that projects that met the threshold for less than two measures on the next report will receive technical support from 2110C.

PRESENTATIONS:

ACTION ITEMS/NEXT STEPS:

NEEDED CoC BOARD ACTION:

DATE OF NEXT MEETING: May 9, 2019

**ORANGE COUNTY
CONTINUUM OF CARE BOARD**

Housing Opportunity Committee Report

MEETING DATE: _____ Did not meet

NUMBER IN ATTENDANCE: _____

AGENDA ITEMS:

PRESENTATIONS:

ACTION ITEMS/NEXT STEPS:

NEEDED CoC BOARD ACTION:

DATE OF NEXT MEETING:

Additional Comments:

**ORANGE COUNTY
CONTINUUM OF CARE BOARD**

Homeless Provider Forum

MEETING DATE: 4/4/2019

NUMBER IN ATTENDANCE: 80

AGENDA ITEMS:

1. Continuum of Care Updates – Zulima Lundy, County of Orange

Zulima Lundy shared Continuum of Care updates to the Homeless Provider Forum.

2. Continuum of Care Committee Updates

The CoC Committee Chairs will share updates regarding their committee meetings.

- **Coordinated Entry System** – Rebecca Ricketts, County of Orange
 - The Coordinated Entry Policies and procedures for individual prioritization will be updated and presented to the CoC Board for approval.
- **Data and Performance Management** – Matt Bates, City Net and Rose Bermudez, Families Forward
 - 2-1-1 Orange County and the Data and Performance Management Committee have been working on a data dashboard that will display data from HMIS that is easy to read for the public.
- **Street Outreach Team** – Matt Bates, City Net
 - The Street Outreach Team has been meeting to discuss the ongoing referral for the recently opened shelters. They have also discussed solutions to reach the youth population experiencing homelessness that attend our local colleges.
- **Emergency Shelters** – Dawn Price, Friendship Shelter
 - The emergency shelter committee recently met to understand the shelter system needs.
- **Housing Opportunities** – George Searcy, Jamboree Housing
 - George shared recent initiatives created by the committee.

3. Immigration Services in Orange County

- Catholic Charities of Orange County – Teresa “Tita” Smith, MSW, LCSW, Executive Director
 - Tita Smith highlighted three services that Catholic Charities offers such as the food bank, 24 hour crisis counseling, and immigration services.
- Public Law Center – Precious Odum, EJW Crime Victims Justice Corps Fellow, Immigration Unit
 - Precious shared services provided by the Public Law Center in regards to immigration and homelessness, and provided information for basic rights.

PRESENTATIONS:

DATE OF NEXT MEETING: May 2, 2019

**ORANGE COUNTY
CONTINUUM OF CARE BOARD**

Shelter Committee Report

MEETING DATE: _____ **Did not meet**

NUMBER IN ATTENDANCE: _____

AGENDA ITEMS:

PRESENTATIONS:

ACTION ITEMS/NEXT STEPS:

NEEDED CoC BOARD ACTION:

DATE OF NEXT MEETING:

Additional Comments:

**ORANGE COUNTY
CONTINUUM OF CARE BOARD**

Street Outreach Committee Report

MEETING DATE: _____ Did not meet

NUMBER IN ATTENDANCE: _____

AGENDA ITEMS:

PRESENTATIONS:

ACTION ITEMS/NEXT STEPS:

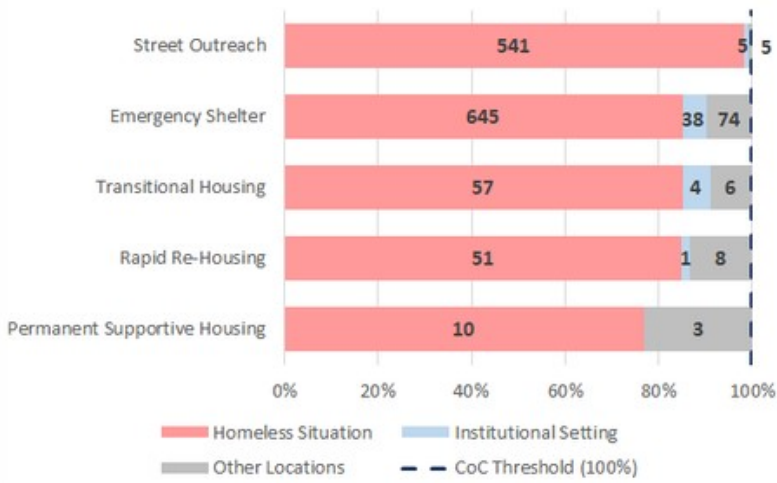
NEEDED CoC BOARD ACTION:

DATE OF NEXT MEETING:

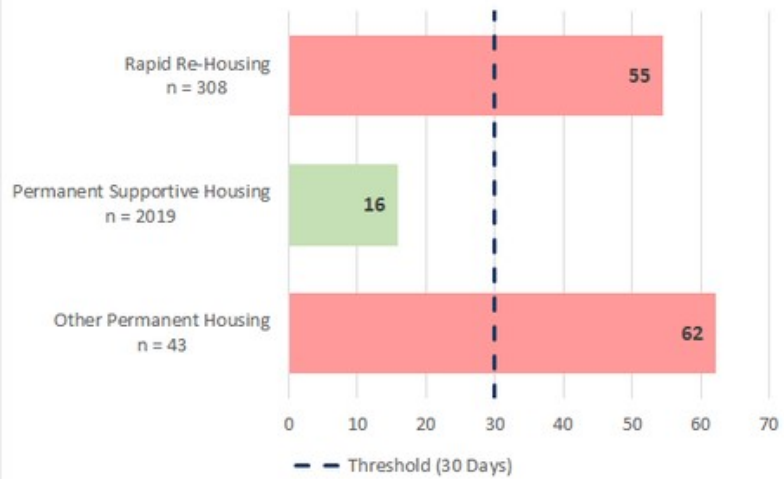
Additional Comments:

March 2019 CoC Board Report

Entries from Homelessness



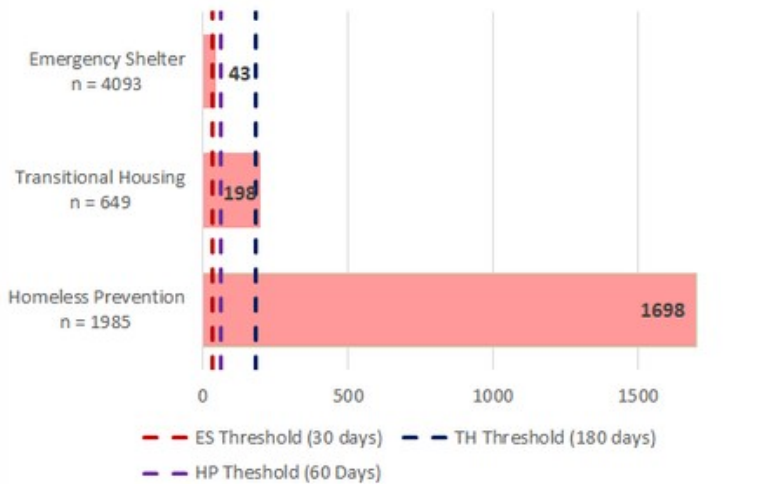
Average Days until PH Placement



Where clients that enrolled into projects within the past month were living prior to entry.

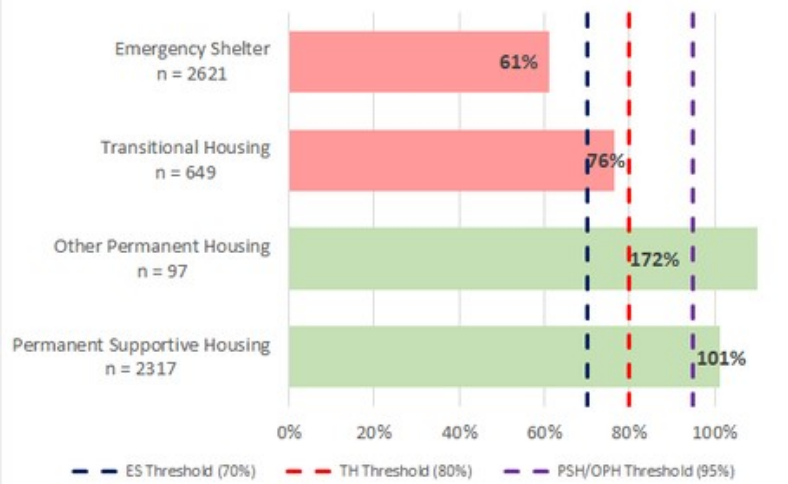
Average number of days between the client's Project Start Date and Housing Move-In Date.

Average Length of Stay



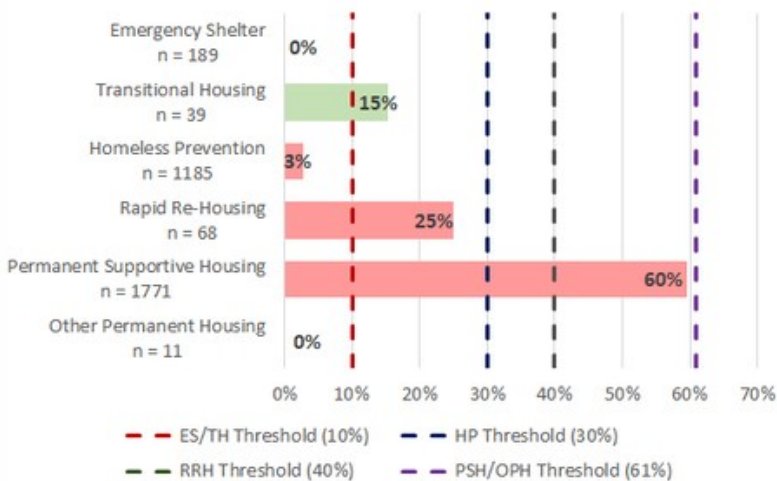
Average number of days between the client's Project Start Date and Report End Date (or Project End Date).

Unit Utilization



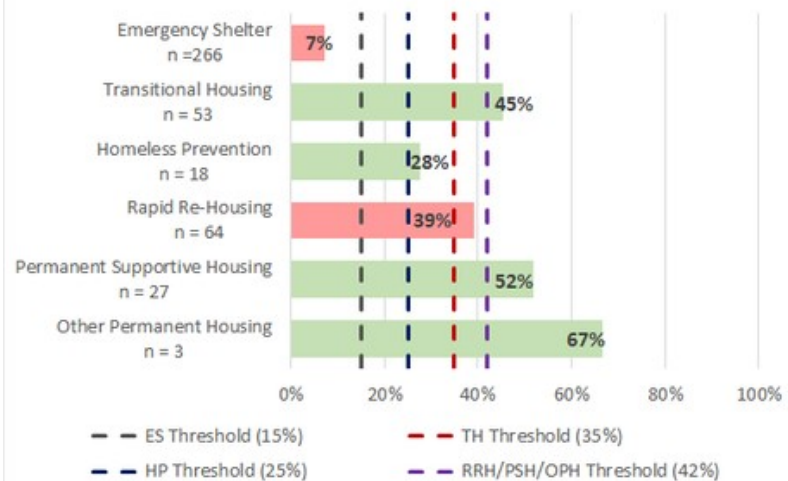
Percentage of beds and units occupied during the month.

Stayers with Increased Income



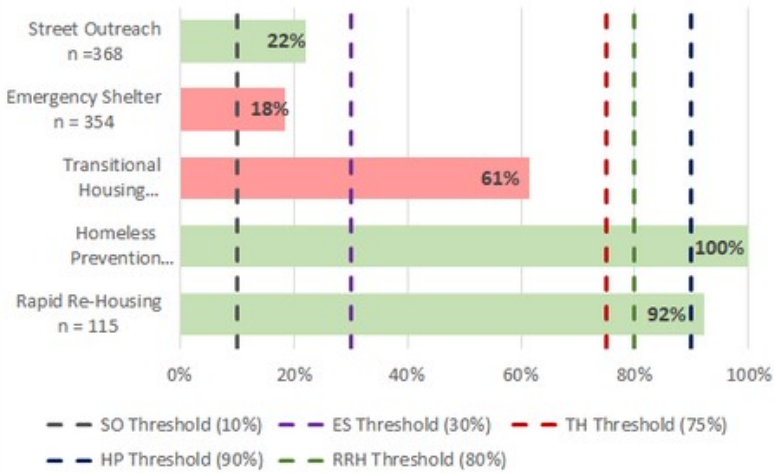
Percentage of adults enrolled for at least one year that increased their income from any source between entry and latest update.

Leavers with Increased Income



Percentage of adults exited during the month that increased their income from any source between entry and exit.

Successful Exits



Percentage of clients that exited during the month to a successful destination for that project type.

Maintained PSH/OPH or Exited to PH



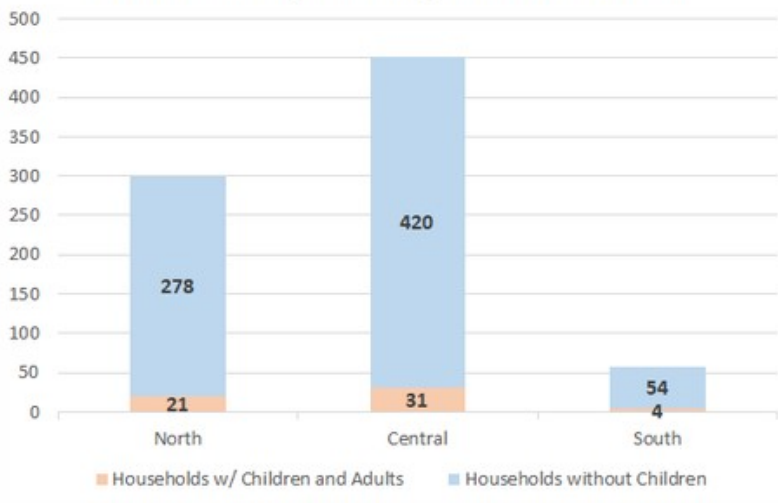
Percentage of clients that remained in PSH or OPH at the end of the month or exited to a permanent housing situation during the month.

Clients Placed in Permanent Housing

252 clients

Number of clients placed in permanent housing situations during the month.

Households Waiting for Housing on the Prioritization List*



Number of assessed and document ready households on the Coordinated Entry Prioritization List. There were 808 households on the Prioritization List waiting for housing this month.

Average Days on the Prioritization List*

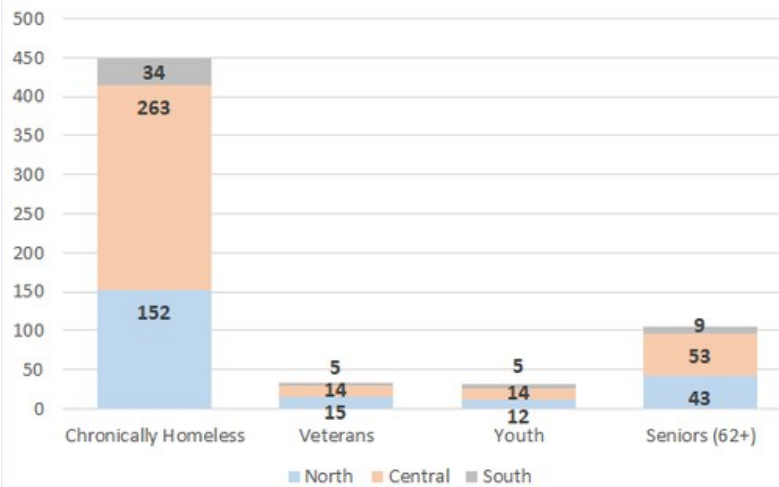
Households without Children Households with Children and Adults

231 days 77 days



Average number of days between the client's Survey Date and the last date of the month for assessed and document ready clients on the Coordinated Entry Prioritization List.

Subpopulation Demographics*



Number of assessed and document ready clients on the Coordinated Entry Prioritization List by subpopulation.

Coordinated Entry Inflow*

Households without Children Households with Children and Adults

105 21

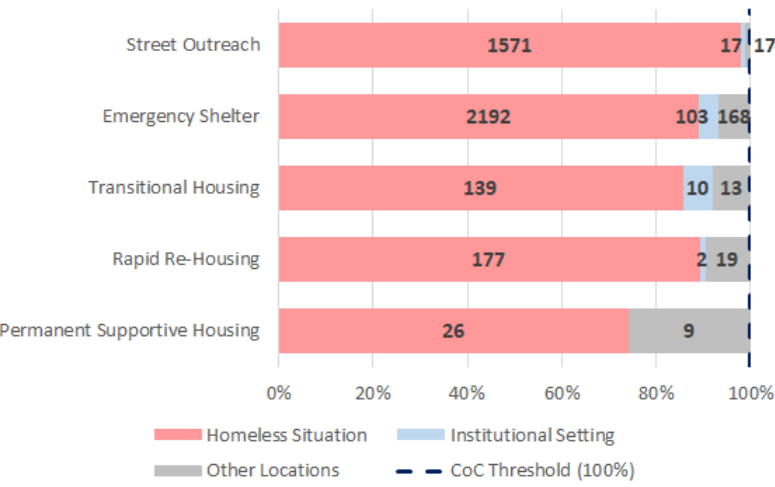
Number of households on the Coordinated Entry Prioritization List with a survey date during the month.



All data pulled from HMIS except for data from the CES individual system annotated with an asterisk (*). The CES individual system data is pulled by OC Community Resources.

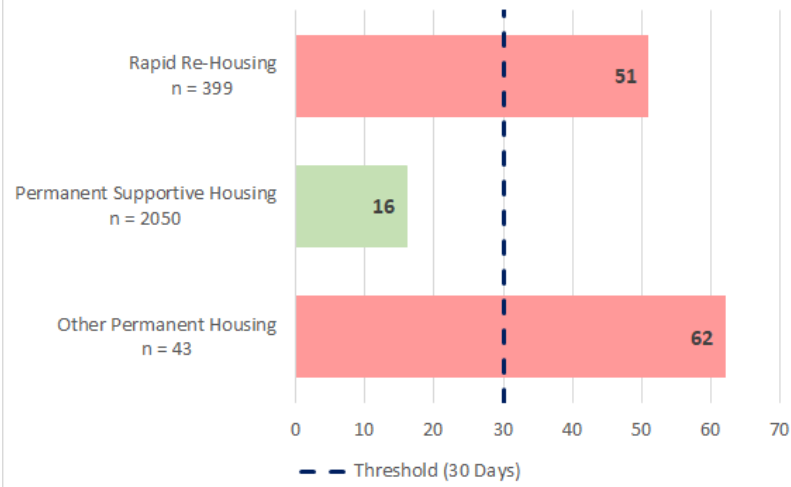
Q1 2019 CoC Board Report

Entries from Homelessness



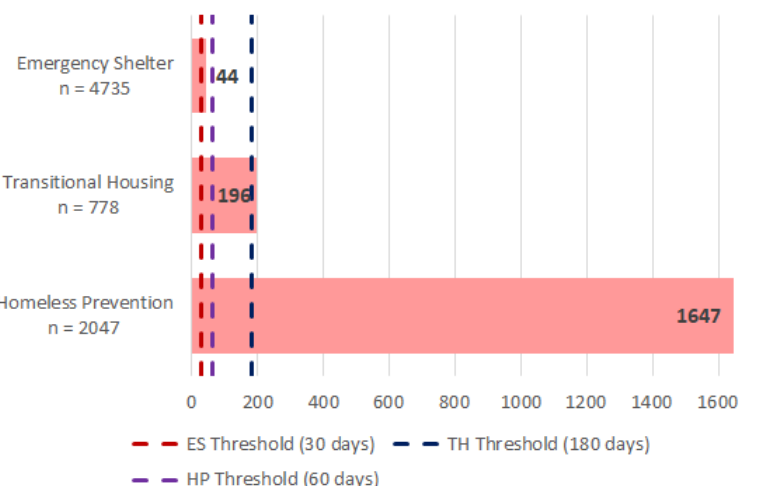
Where clients that enrolled into projects within the past quarter were living prior to entry.

Average Days until PH Placement



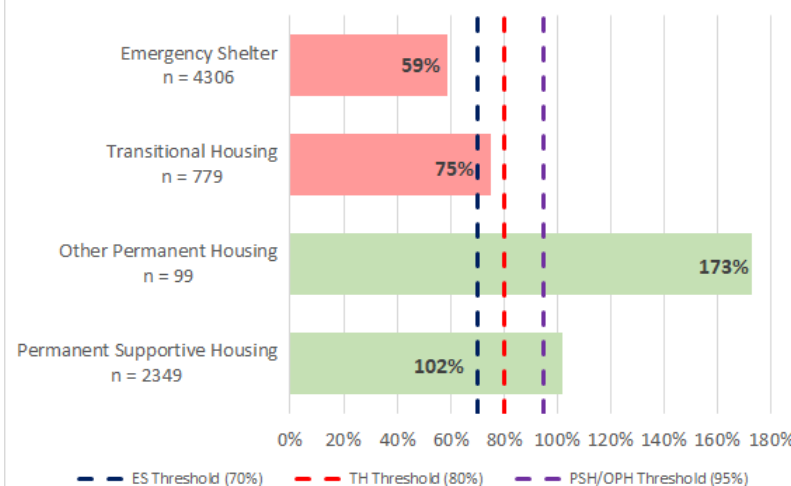
Average number of days between the client's Project Start Date and Housing Move-In Date.

Average Length of Stay



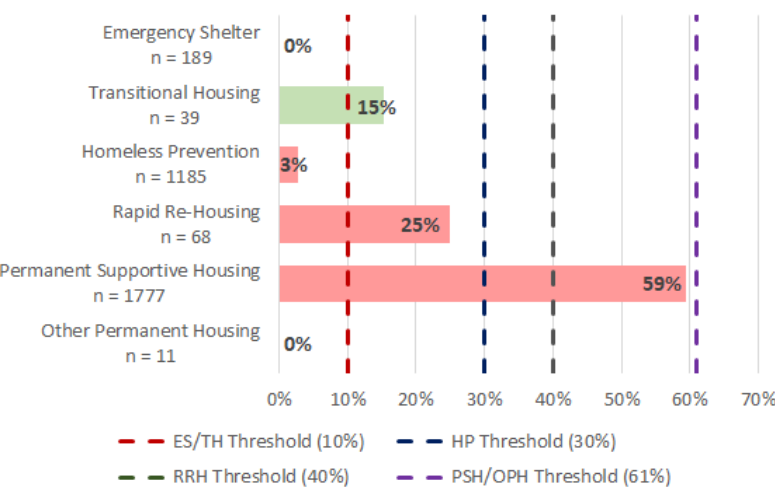
Average number of days between the client's Project Start Date and Report End Date (or Project End Date).

Unit Utilization



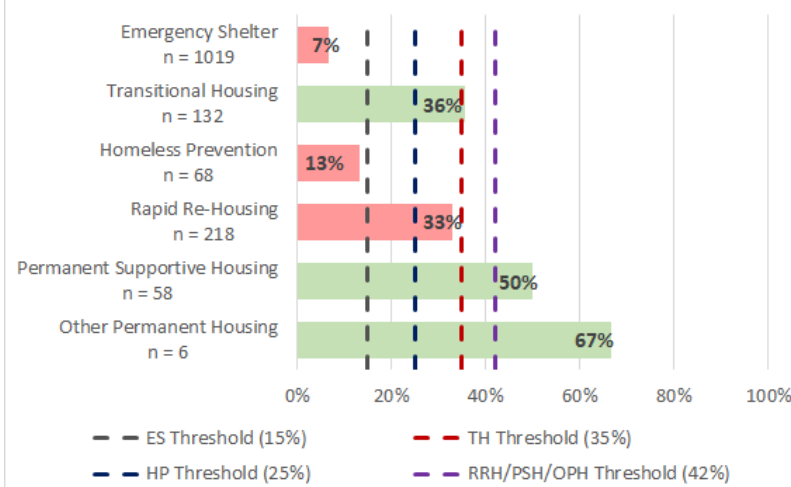
Percentage of beds and units occupied during the quarter.

Stayers with Increased Income



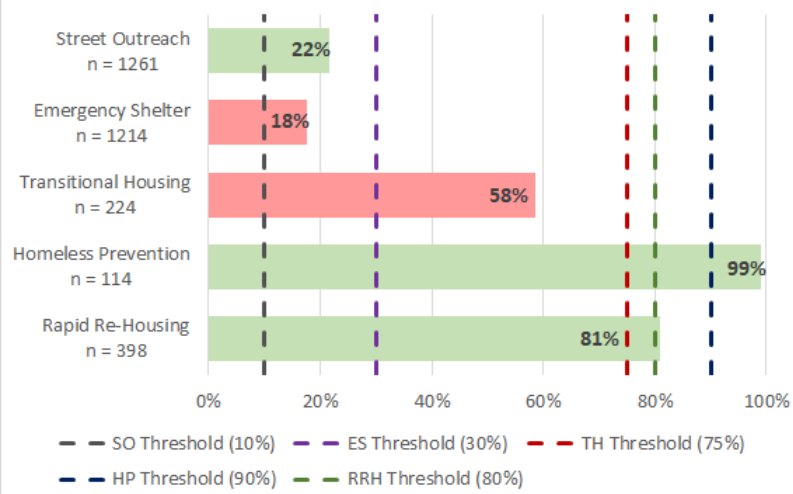
Percentage of adults enrolled for at least one year that increased their income from any source between entry and latest update.

Leavers with Increased Income



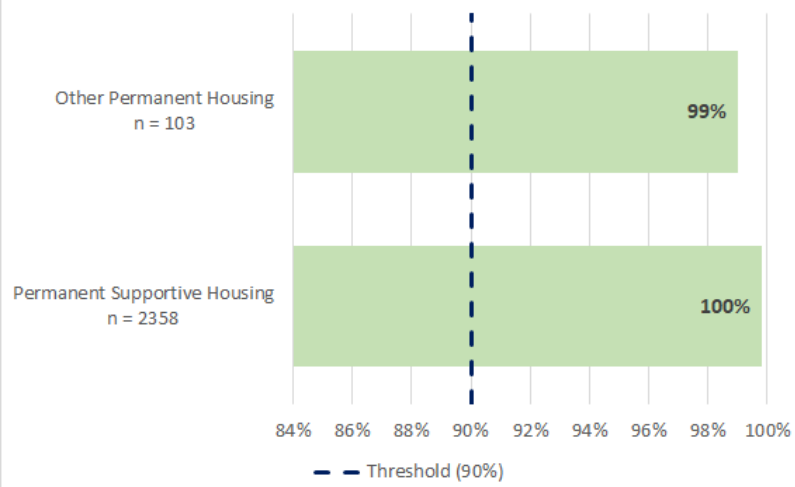
Percentage of adults exited during the quarter that increased their income from any source between entry and exit.

Successful Exits



Percentage of clients that exited during the quarter to a successful destination for that project type.

Maintained PSH/OPH or Exited to PH

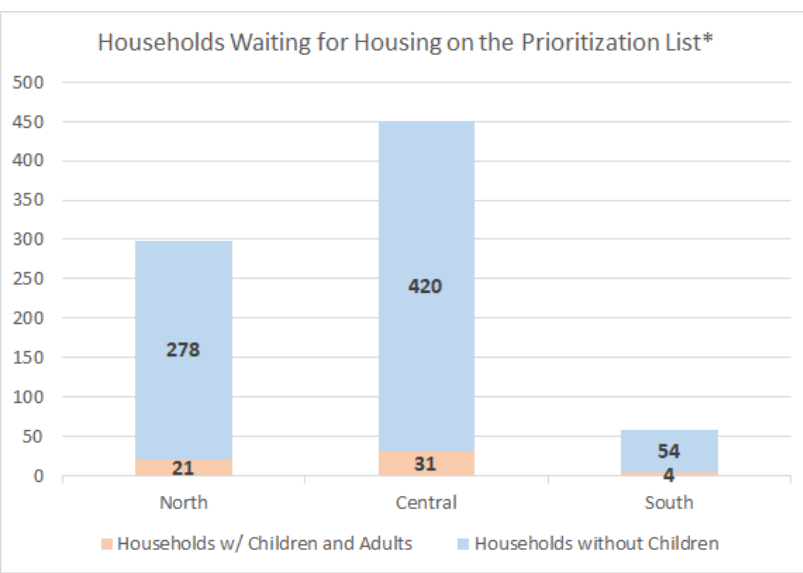


Percentage of clients that remained in PSH or OPH at the end of the quarter or exited to a permanent housing situation during the quarter.

Clients Placed in Permanent Housing

723 clients

Number of clients placed in permanent housing situations during the quarter.

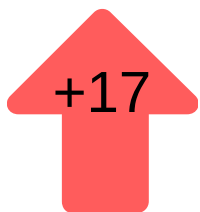


Number of assessed and document ready households on the Coordinated Entry Prioritization List. There were 808 households on the Prioritization List waiting for housing at the end of the quarter.

Average Days on the Prioritization List*

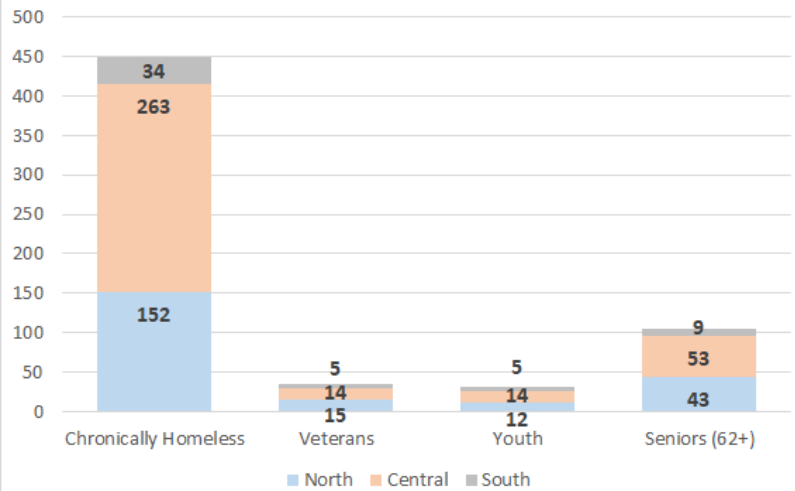
Households without Children Households with Children and Adults

231 days **77 days**



Average number of days between the client's Survey Date and the last date of the quarter for assessed and document ready clients on the Coordinated Entry Prioritization List.

Subpopulation Demographics*



Number of assessed and document ready clients on the Coordinated Entry Prioritization List by subpopulation.

Coordinated Entry Inflow*

Households without Children Households with Children and Adults

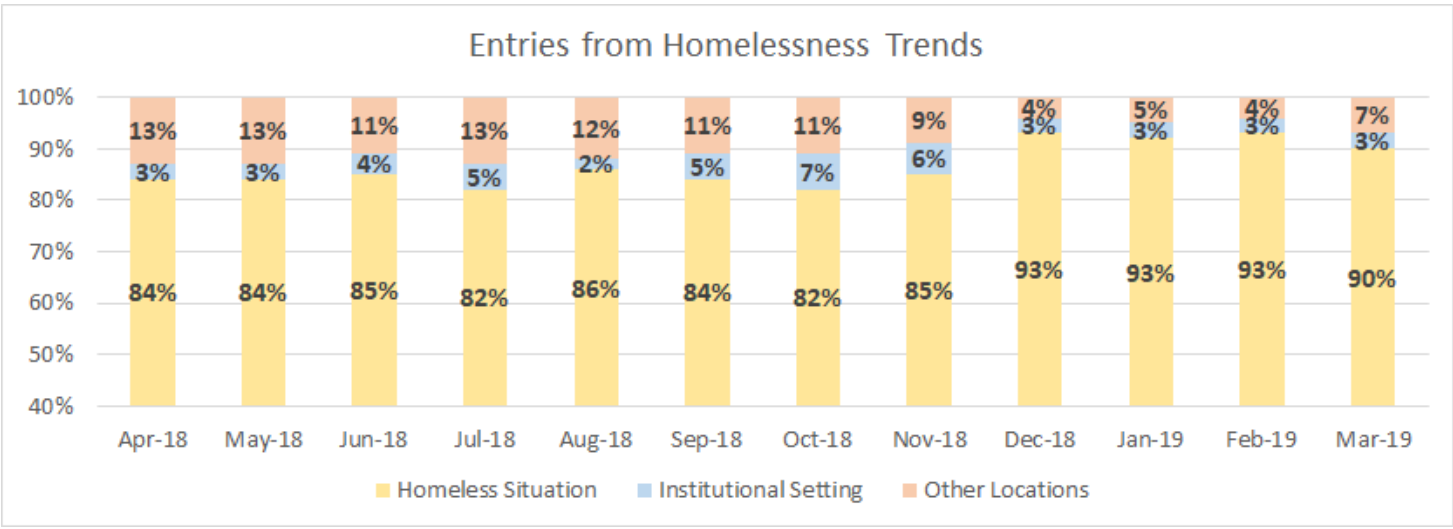
105 **21**

Number of households on the Coordinated Entry Prioritization List with a survey date during the quarter.

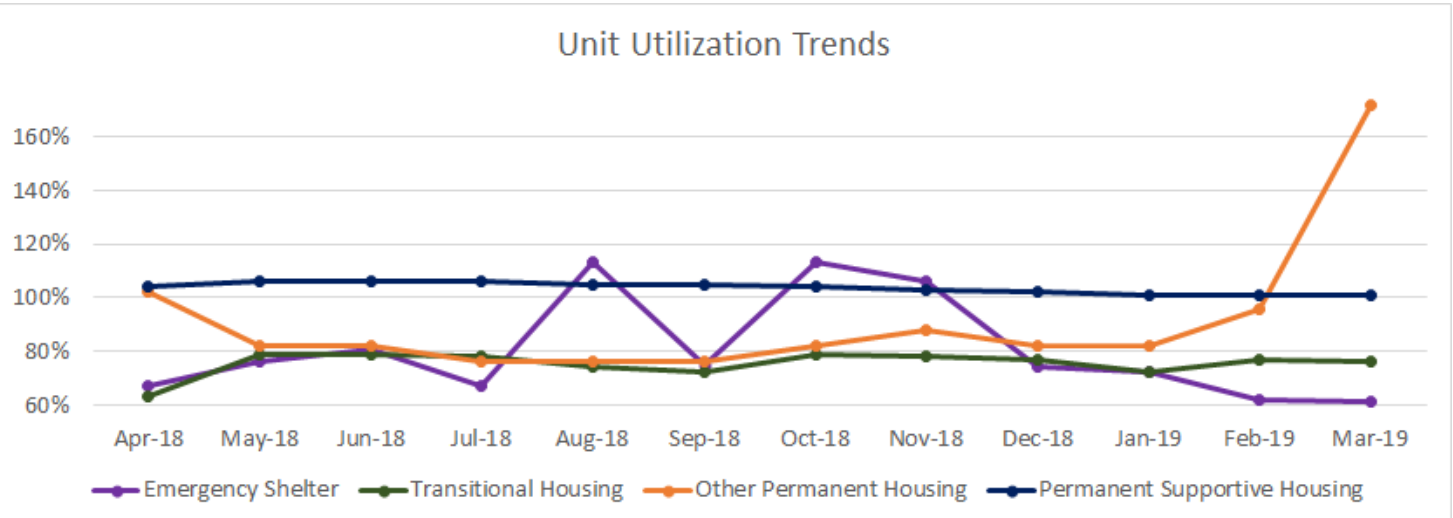


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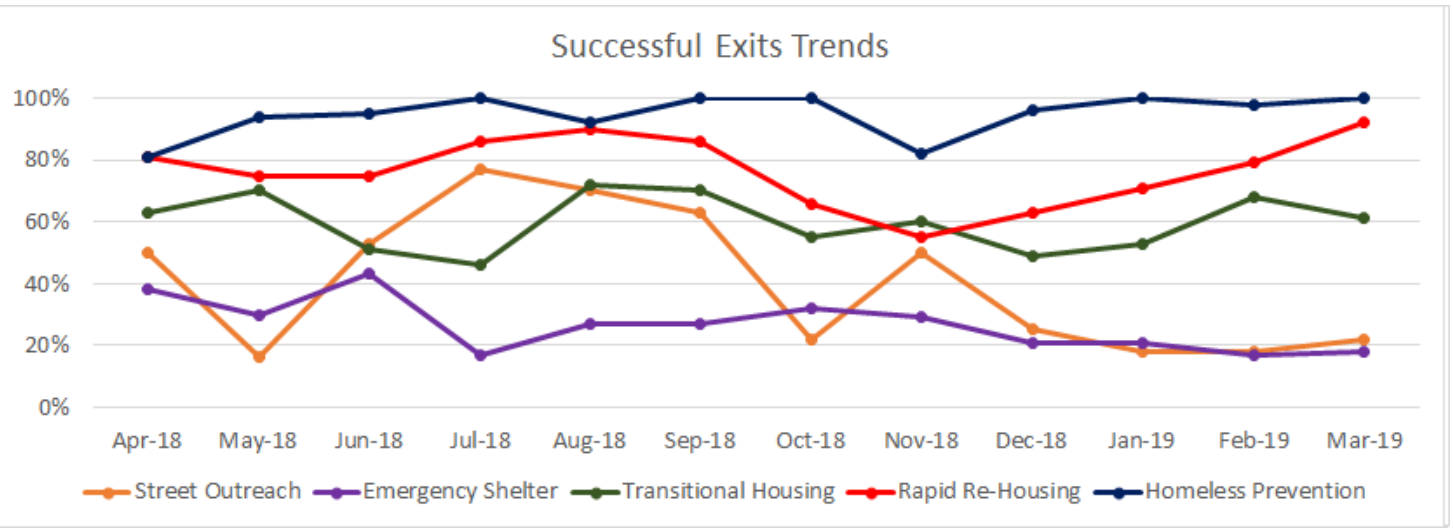
Q1 2019 CoC Board Report - Trends



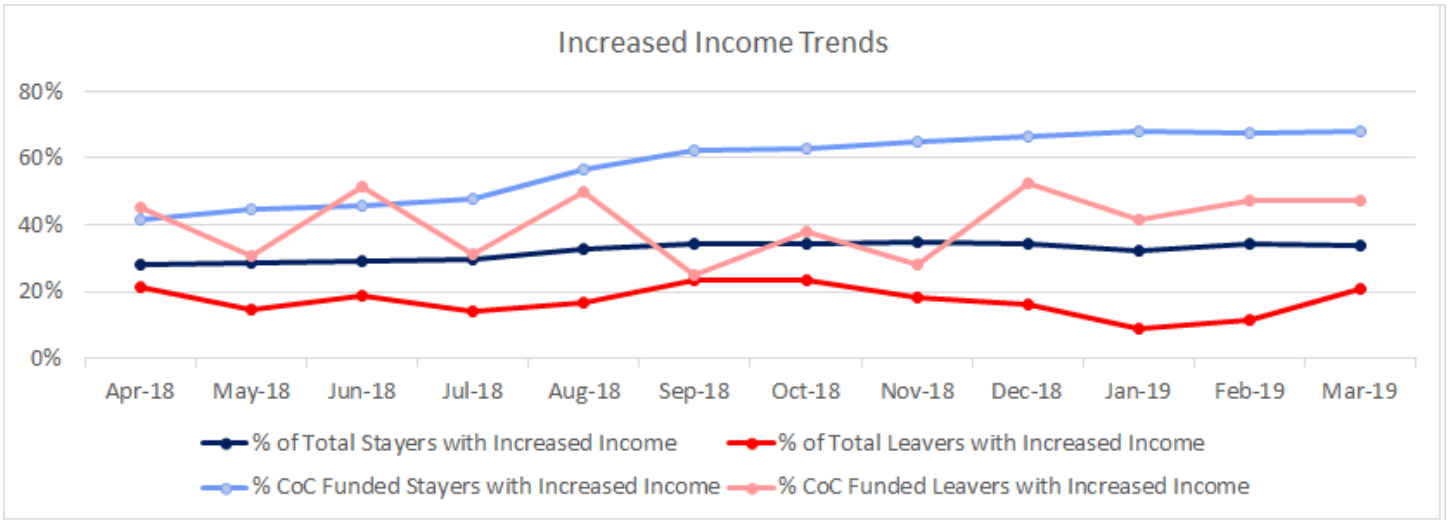
Where clients that enrolled into projects were living prior to entry.



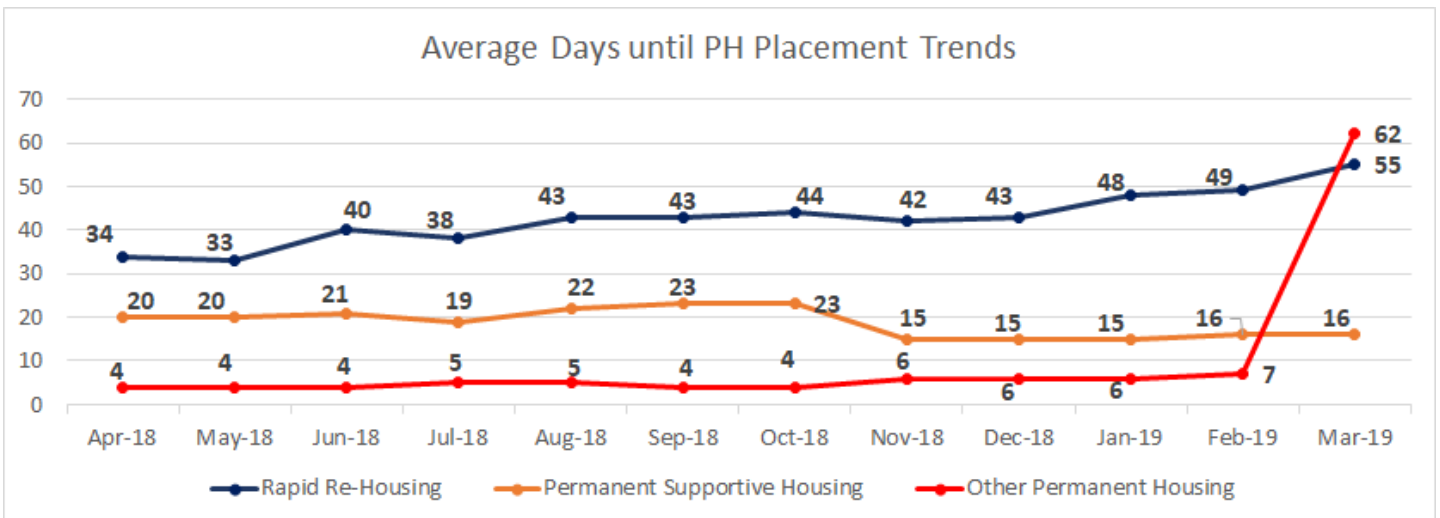
Percentage of beds and units occupied by month.



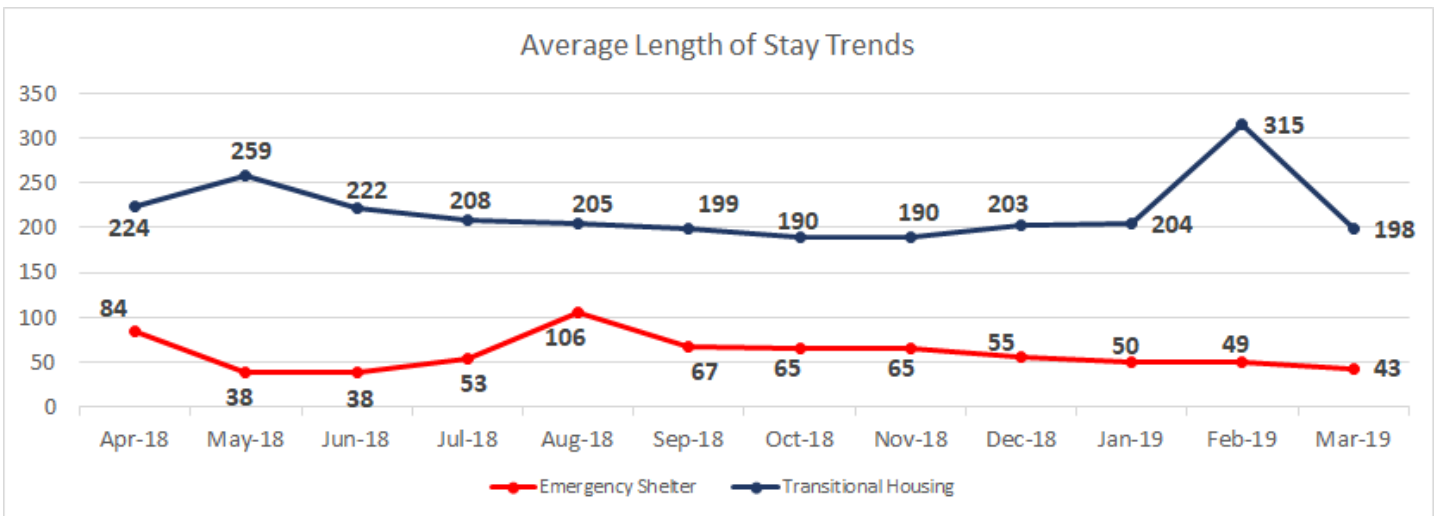
Percentage of clients that exited to a successful destination for that project type.



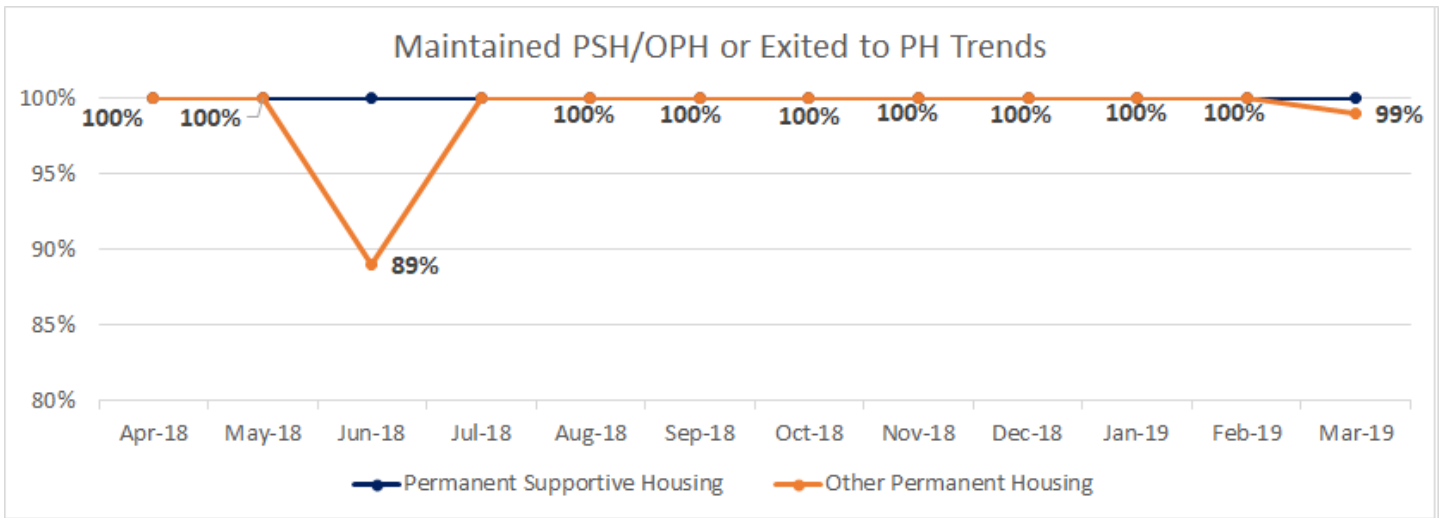
Percentage of adults that increased their income. For stayers, only a adults enrolled for at least one year that were active at the end of the month were counted. For leavers, only adults exited during the month were counted.



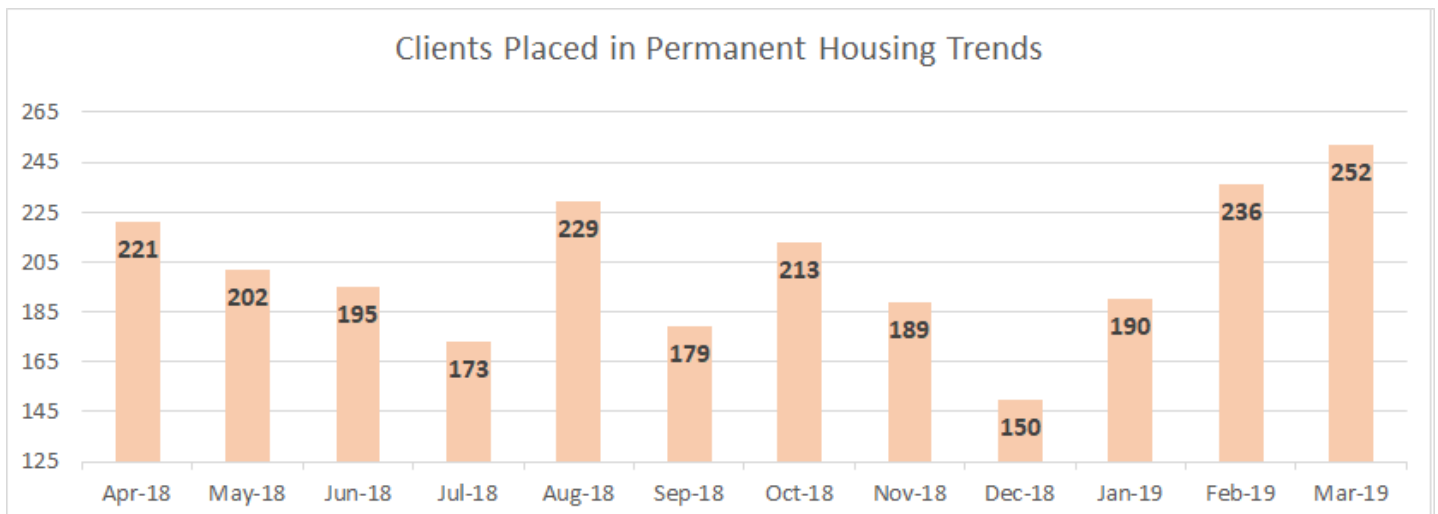
Average number of days between the client's Project Start Date and Housing Move-In Date.



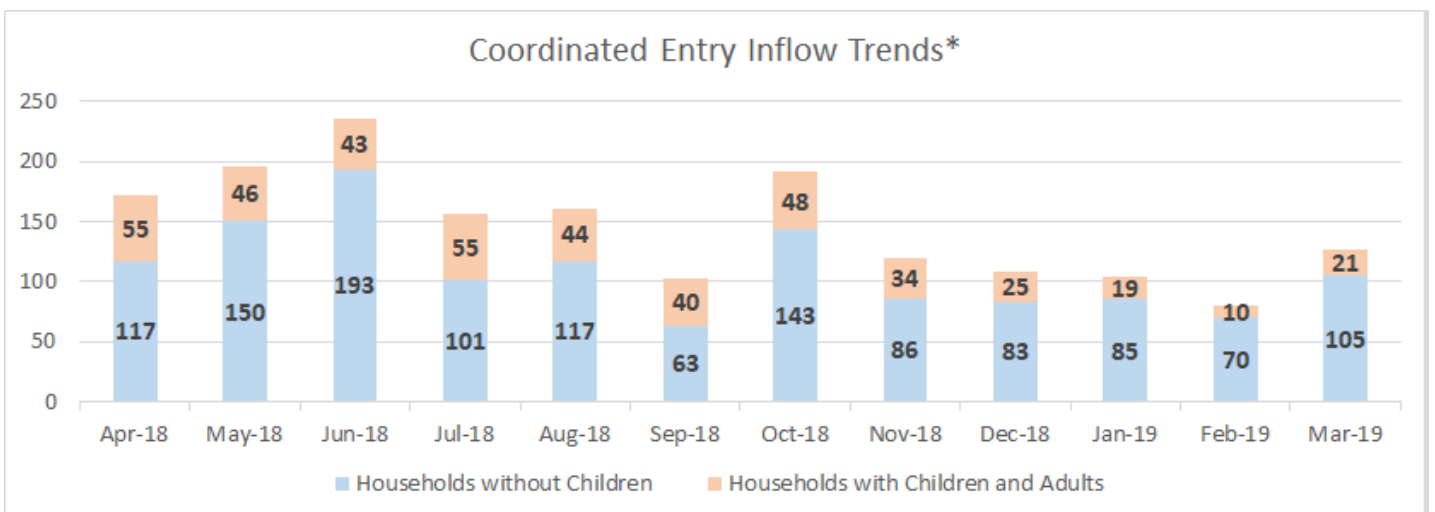
Average number of days between the client's Project Start Date and Report End Date (or Project End Date).



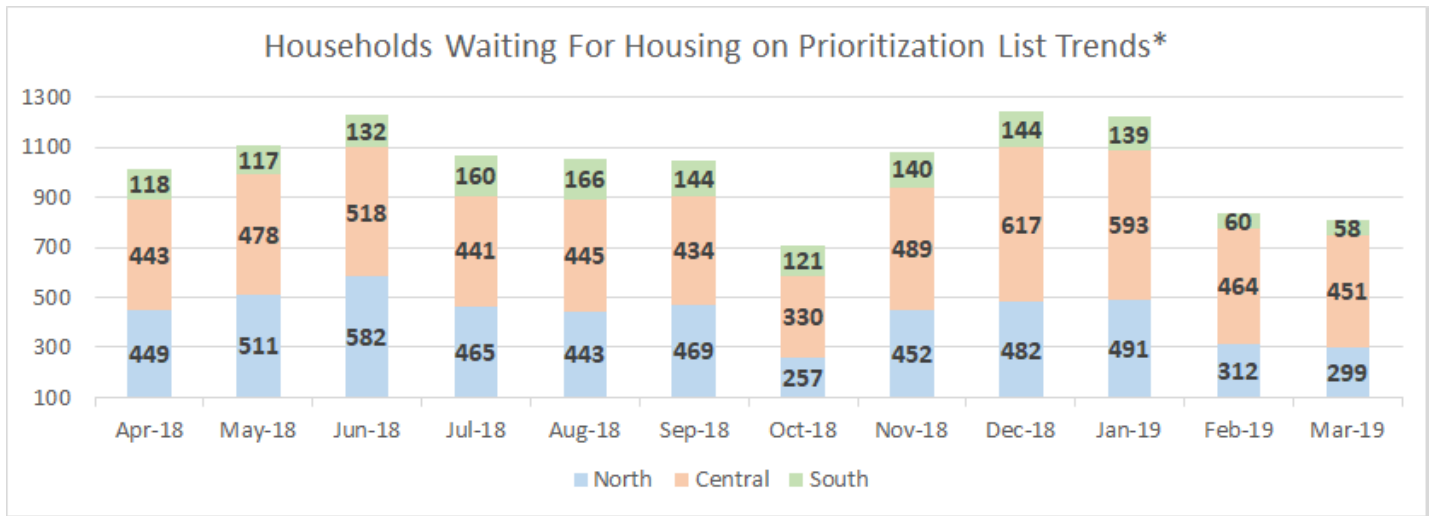
Percentage of clients that remained in PSH or OPH at the end of the month or exited to a permanent housing situation during the month.



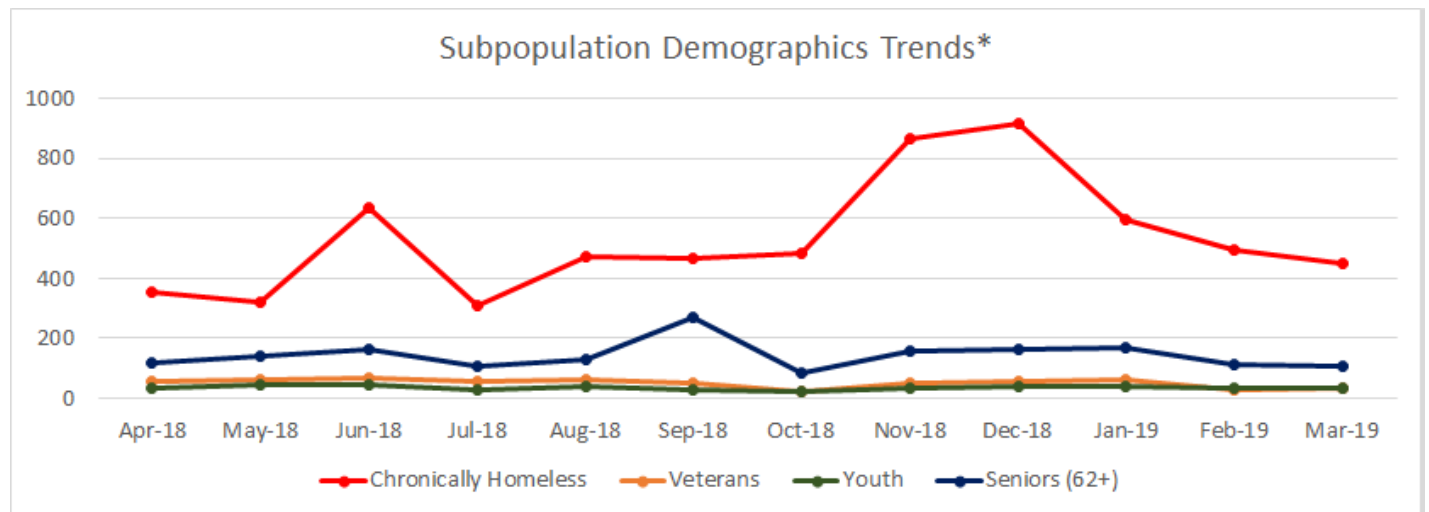
Number of unduplicated clients placed in permanent housing situations. This includes clients that exited projects to permanent housing situations, as well as clients that were placed in units in Permanent Supportive Housing or Rapid Re-housing projects.



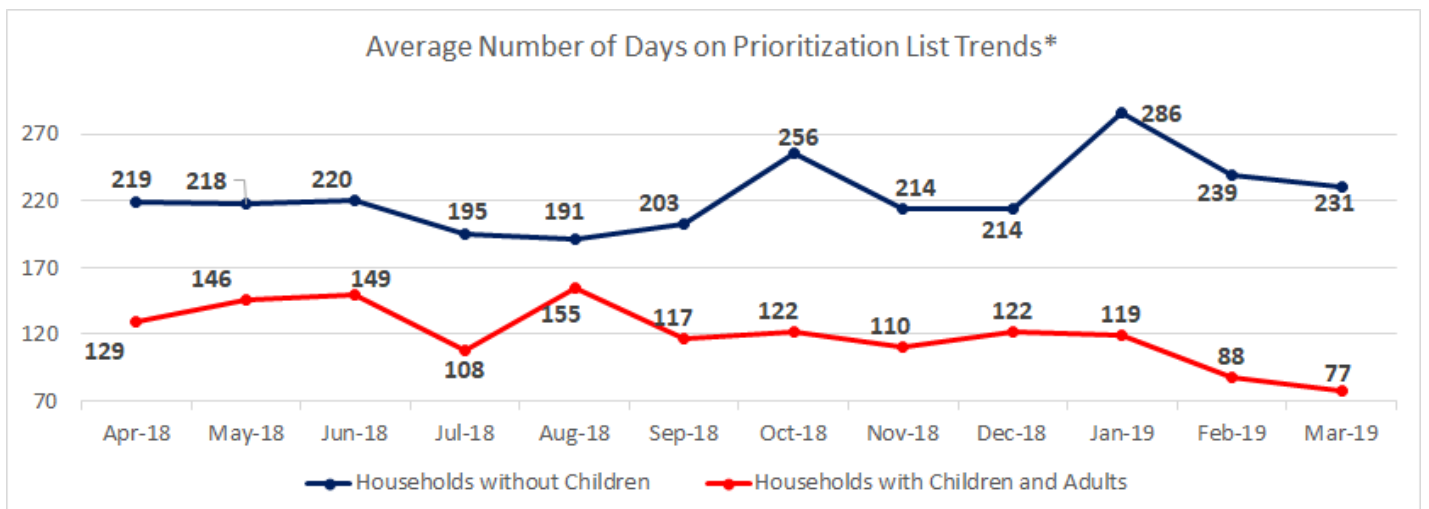
Number of households on the Coordinated Entry Prioritization List with a survey date during the month.



Number of assessed and document ready households on the Coordinated Entry Prioritization List. There were 808 households on the Prioritization List waiting for housing at the end of this quarter.



Number of assessed and document ready clients on the Coordinated Entry Prioritization List at the end of the month by subpopulation.



Average number of days between the client's Survey Date and the last date of the month for assessed and document ready clients on the Coordinated Entry Prioritization List.

I. Agency Administrative Review – Capacity

The general purpose of the Agency Administrative Review process is to 1) assess agency's capacity to administer CoC homeless projects while complying with HUD requirements; 2) determine which agencies are eligible to proceed to the project submittal phase.

Recommendation: Release the Agency Administrative Review following the April 24, 2019 approval by the CoC Board.

II. Project Application Submission – Compliance

The Project Application Submission consists of a review of a project's performance. A CoC must consider the need to continue funding for projects expiring in Calendar Year (CY) 2020. Renewal projects must meet minimum project eligibility, capacity, timeliness, and performance standards identified in the 2019 NOFA or they will be rejected from consideration for funding.

Recommendation: Call for the Letter of Intent Project Submittals following the release of the 2019 NOFA by the Department of Housing and Urban Development.

III. Combine the RFQ and RFP process for Reallocation and/or Bonus Projects

The RFQ was released before the release of the NOFA last year and an additional bonus funding opportunity caused a second release of an RFQ. In order to streamline the submittal process, the RFQ and RFP will be combined and released after the release of the NOFA. The combined RFQ and RFP will be a thorough review of an agency's capacity to administer a CoC homeless permanent housing project and review of the proposed CoC permanent housing project and determination of how it meets HUD's Policy and Program Priorities.

Recommendation: Combine the RFP and RFQ process for Reallocation and/or Bonus Projects. Release the combined RFQ/RFP after the release of the 2019 NOFA by the Department of Housing and Urban Development.

IV. Non-Conflicted CoC Board Ad Hoc Oversight of the NOFA Process

A panel of non-conflicted CoC Board members will serve on the NOFA Ad Hoc to oversee the NOFA process and provide unbiased recommendations to the CoC Board. This includes reviewing data metrics to be included in the NOFA Rating and Ranking process, conducting agency presentations, reviewing Request for Proposals, and any other priorities as established by the 2019 NOFA.

Recommendation: Appoint non-conflicted CoC Board members to serve on the NOFA Ad Hoc to oversee the NOFA process on behalf of the Continuum of Care and provide unbiased recommendations to the CoC Board.

V. Performance Measures

On February 14, 2019 and on April 11, 2019, the Project Performance Reports for Permanent Supportive Housing (PSH) and Rapid Re-housing (RRH) were published and shared at the Data and Performance Management Committee meetings. The CoC funded agencies had the opportunity to review and correct any data issues in HMIS prior to these reports being published.

Recommendation:

Direct staff to use the Project Performance Reports for PSH and RRH that were published in February 2019 and April 2019 to be used to evaluate project performance as part of the 2019 NOFA Rating and Ranking process. The NOFA Ad Hoc will review and recommend the performance measures to be included in this analysis, as well as the

thresholds and point values assigned to these measures. In addition, direct HMIS Lead, 211OC, to develop Data Quality measurements and share with the Ad Hoc for approval and inclusion in the analysis.

VI. NOFA Project Rating and Ranking Process

All project applications submitted to the CoC for inclusion on the FY 2019 NOFA Application must be reviewed and ranked by the CoC.

Recommendation: Direct the NOFA Ad Hoc, with County staff, to review and recommend the 2019 NOFA Rubric to the CoC Board using metrics that address system performance, local priorities and any other priorities that HUD may emphasize in the 2019 NOFA. Agency presentations are recommended to be optional to provide applicants the opportunity to discuss their scores to the Ad Hoc.

VII. Timely and Incomplete Submission

The following policy was developed for applications that are submitted late, are incomplete or do not meet the Technical Requirements and/or Document Presentation Requirements.

The following is a list of the possible reductions an Agency will receive:

- 1-point reduction for late applications
- 1-point reduction for not meeting the Technical and Document Presentation Requirements for original and copy submittal
- 1-point reduction for not meeting the Technical and Document Presentation Requirements for electronic copy on USB flash drive
- 1-point reduction for each incomplete or missing exhibit and/or attachment.

Recommendation: Direct staff to use timely and complete submission standards as presented for 2019 NOFA.



EVERYONE COUNTS

2019 POINT IN TIME SUMMARY

April 2019



EVERYONE COUNTS

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EVERYONE COUNTS

2019 POINT IN TIME COUNT TOTALS

2019 POINT IN TIME COUNT BY THE NUMBERS

6,860
Individuals

North: 2,765 Individuals
Central: 3,332 Individuals
South: 763 Individuals

SUBPOPULATIONS

311

VETERANS

Individuals who served in the U.S. Armed Forces, National Guard or Reserves

271

TRANSITIONAL AGED YOUTH

Individuals ages 18 to 24

677

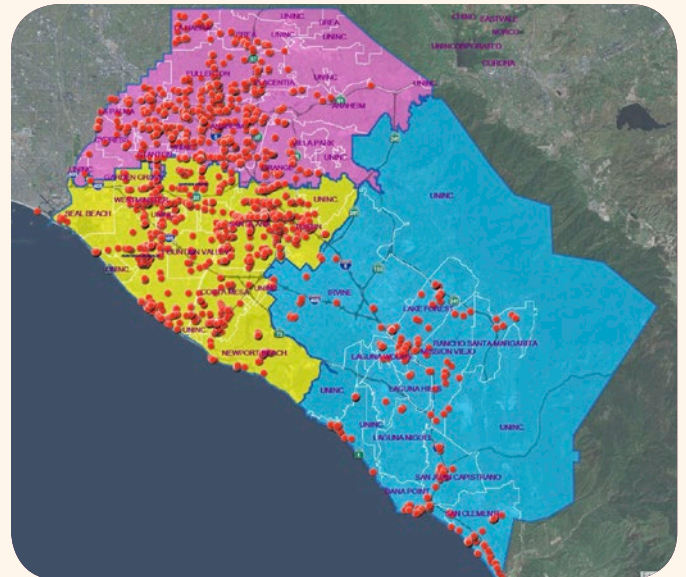
SENIORS

Individuals ages 62 and older

METHODOLOGY

The U.S. Department of Housing and Urban Development (HUD) requires that all Continuum of Care jurisdictions across the nation complete a biennial unsheltered count and an annual sheltered count of all individuals experiencing homelessness in the community on a single point in time during the last ten days of January.

Orange County's 2019 Sheltered Point In Time Count took place the night of Tuesday, January 22, 2019. Emergency Shelters and Transitional Housing Programs collected client-level demographic information from individuals and families staying the night in each program. The 2019 Unsheltered Count process took place over two days, Wednesday, January 23 and Thursday, January 24, to ensure the 800 square mile County jurisdiction was canvassed effectively. The change in methodology allowed the count teams to collect unique ID data points that were used to deduplicate records for the two day street count process. The survey data was collected with ArcGIS Survey 123, a phone application that captures GIS locations and provides vital information that guides the way the County responds to homelessness in Orange County. The results for the 2019 Everyone Counts process provide the most accurate data on the scope of homelessness in the County. Because of this improved process, methodology and data quality from the use of GIS technology, Orange County's 2019 Point In Time Count results ensure that Everyone Counts.





EVERYONE COUNTS

SHELTERED COUNT

99

VETERANS

Individuals who served in the U.S. Armed Forces, National Guard or Reserves

117

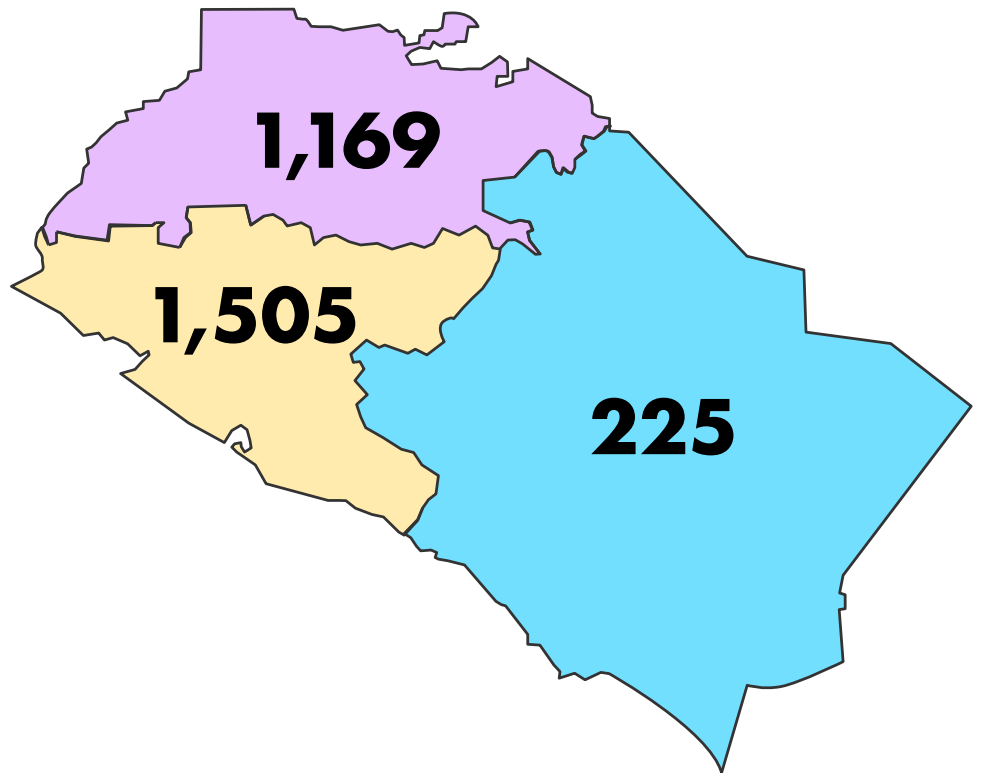
TRANSITIONAL AGED YOUTH

Individuals ages 18 to 24

255

SENIORS

Individuals ages 62 and older



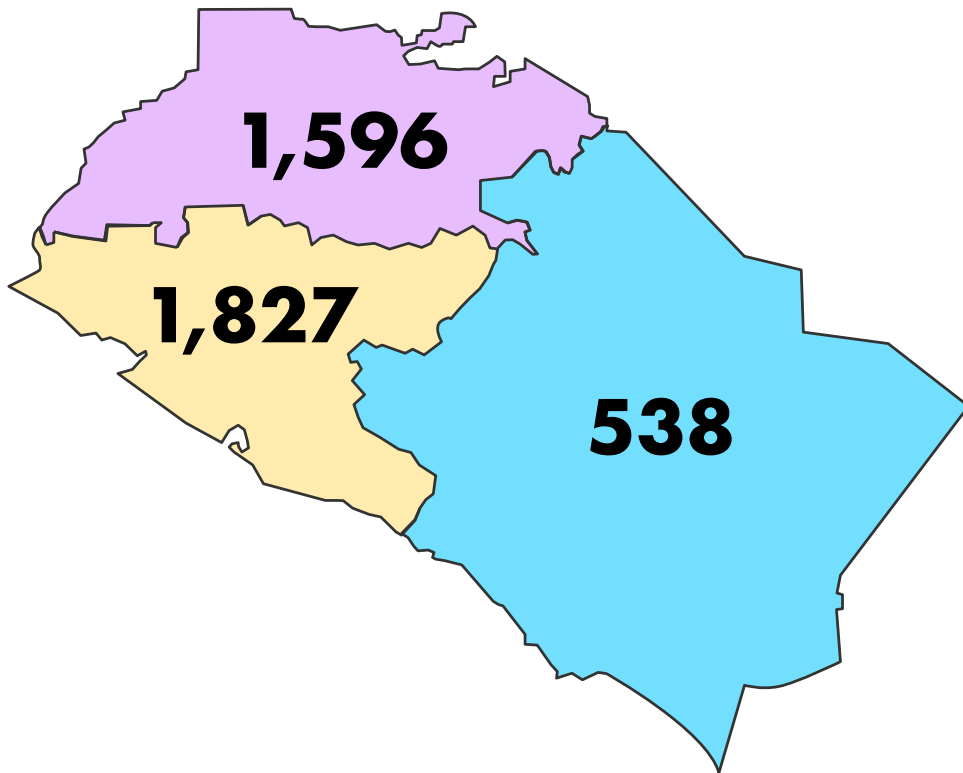
2,899

SHELTERED TOTAL



THANK YOU TO ALL THOSE INVOLVED

- **Hub for Urban Initiatives** – HUD methodology and survey tool design
- **City Net** – lead agency for unsheltered count
- **2-1-1 Orange County** – lead agency for sheltered count
- **County of Orange** – including Health Care Agency, Social Services Agency, OC Community Resources, OC Parks, OC Public Works and OC Information & Technology
- **Continuum of Care Agencies**
- **Nonprofit and faith-based service providers**
- **34 Cities and law enforcement agencies**
- **Community volunteers from every part of our county**



3,961
UNSHELTERED TOTAL

212

VETERANS

Individuals who served in the U.S. Armed Forces, National Guard or Reserves

154

TRANSITIONAL AGED YOUTH

Individuals ages 18 to 24

422

SENIORS

Individuals ages 62 and older

MAPS & VOLUNTEERS

1,167

Community volunteers, nonprofit and faith-based service providers including representatives from law enforcement, all 34 cities and County government.

244

Field teams of volunteers deployed into the community to canvas maps and survey people experiencing homelessness.

239

Maps were canvassed at least twice during the 2019 Point In Time Count effort.





Some individuals may identify with more than one subpopulation

CHRONIC HOMELESSNESS

51.98%

1,932 Individuals

SUBSTANCE USE ISSUES

32.90%

1,223 Individuals

PHYSICAL DISABILITY

30.80%

1,145 Individuals

MENTAL HEALTH ISSUES

26.47%

984 Individuals

DEVELOPMENTAL DISABILITY

13.72%

510 Individuals

DOMESTIC VIOLENCE

9.58%

356 Individuals

HIV/AIDS

1.8%

67 Individuals

3,717 ADULTS



EMERGENCY SHELTERS INVENTORY



OF BEDS IN 2017 - 1,149
OF BEDS IN 2019 - 2,539
% CHANGE: +120.97%

TRANSITIONAL HOUSING INVENTORY



OF BEDS IN 2017 - 1,166
OF BEDS IN 2019 - 1,135
% CHANGE: -2.65%

79.2%
 average occupancy in 2019

78.2%
 average occupancy in 2019

HOUSEHOLD STATUS

Population	Description	Unsheltered (3,961)	Sheltered (2,899)	TOTAL (6,860)
Individuals	Individuals ages 18+	3,562	1,734	5,296
Families	Households with at least one adult and one child	110 FAMILIES 396 persons in households: 152 Adults 244 Children	356 FAMILIES 1,154 persons in households: 432 Adults 722 Children	466 Families 1,550 persons in households: 584 Adults 966 Children
Unaccompanied Youth	Minors (17 and younger without parent/guardian)	3	11	14



REPORTED CITY WHERE MOST TIME SPENT WHILE HOMELESS

City in North Service Planning Area
828 Individuals (39%)

City in Central Service Planning Area
900 Individuals (42%)

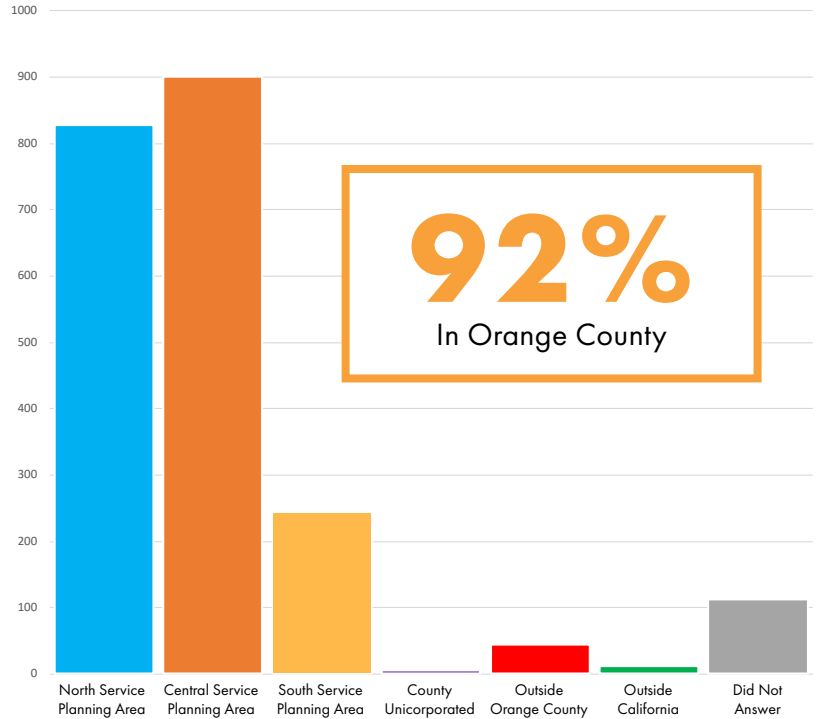
City in South Service Planning Area
244 Individuals (11%)

County Unincorporated
5 Individuals (.002%)

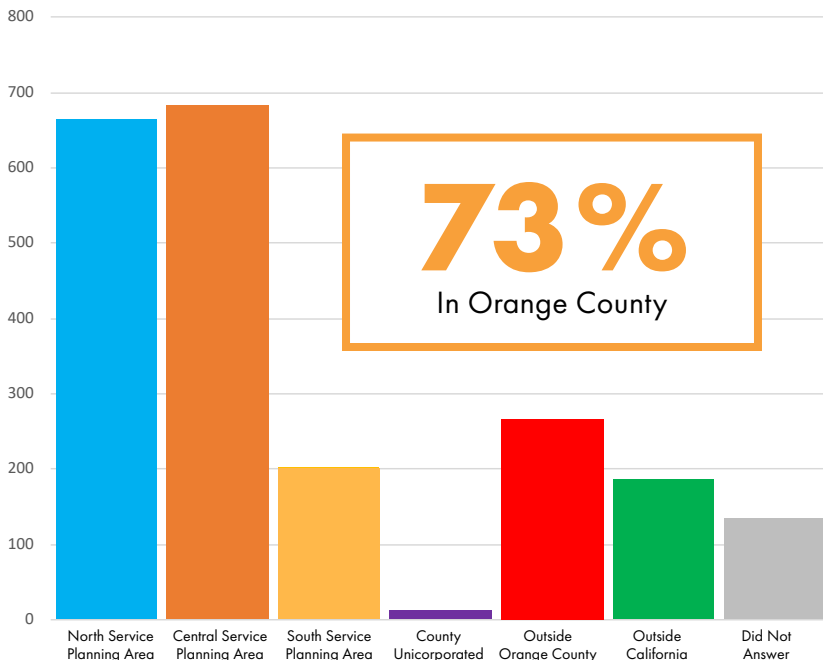
Outside Orange County
45 Individuals (2%)

Outside California
12 Individuals (1%)

Did Not Answer
112 Individuals (5%)



REPORTED CITY OF LAST PERMANENT ADDRESS



City in North Service Planning Area
663 Individuals (31%)

City in Central Service Planning Area
682 Individuals (32%)

City in South Service Planning Area
202 Individuals (9%)

County Unincorporated
12 Individuals (1%)

Outside Orange County
267 Individuals (12%)

Outside California
186 Individuals (9%)

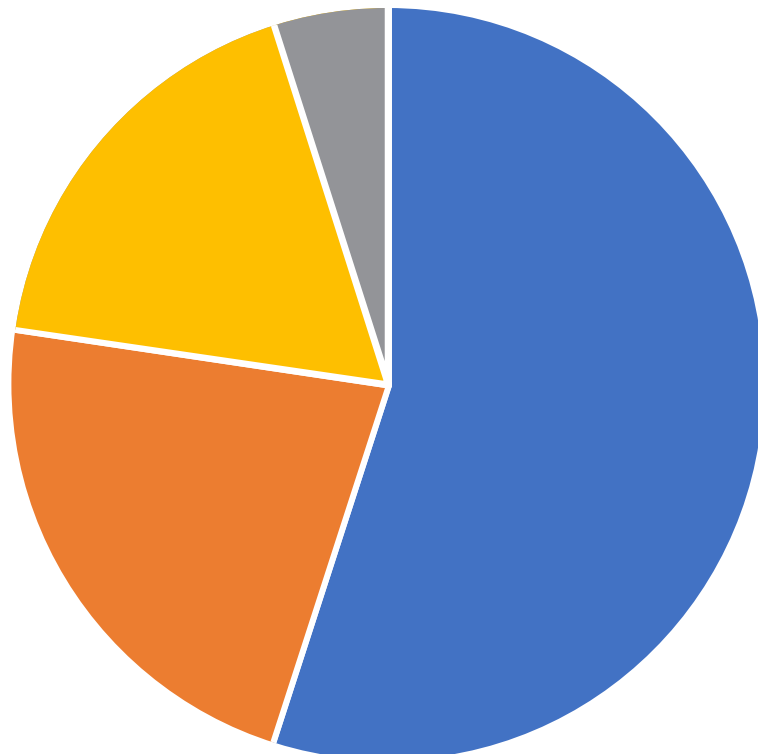
Did Not Answer
134 Individuals (6%)



51.63% HAVE FAMILY IN ORANGE COUNTY
1,108 Individuals

51.72% ATTENDING OR HAVE ATTENDED SCHOOL IN ORANGE COUNTY
1,110 Individuals

72.08% CURRENTLY WORKING OR HAVE EVER WORKED IN ORANGE COUNTY
1,547 Individuals



CURRENT EMPLOYMENT STATUS

Unemployed
1,180 Individuals (55%)

Full-Time, Part-Time, Seasonally Employed
480 Individuals (22%)

Retired, Disabled
380 Individuals (18%)

Did Not Answer
106 Individuals (5%)



COUNTY OF ORANGE: SYSTEM OF CARE

What is the “System of Care” and why does it matter in addressing homelessness?

The System of Care is a collaboration of multiple County and local government entities who bring all their resources together to provide customized care to the individual. It is about care of the individual, not just achieving program benchmarks.

The County of Orange has five components to its System of Care with programs that can be customized to fit the needs of the individual and help prevent them from becoming homeless or help them find a home.



BEHAVIORAL HEALTH

- Outreach and Engagement Teams
- Mental Health and Substance Use Services
- Housing Navigation
- Development of The Wellness Campus on Anita Drive



HEALTHCARE

- Whole Person Care
- Recuperative Care
- Comprehensive Health Assessment Teams – Homeless (CHAT-H)



HOUSING

- Emergency Housing - 701 Year-Round, emergency shelter beds
- Expansion of Housing Assistance Programs
- Housing Funding Strategy
- Housing Finance Trust Fund
- Landlord Incentive Program



COMMUNITY CORRECTIONS

- Proposition 47 Re-Entry Center Program
- Stepping Up Initiative
- Collaborative Courts



PUBLIC SOCIAL SERVICES

- Enhanced Outreach for hard-to-reach populations
- Access to Public Benefits
- Countywide expansion - Restaurant Meals Program
- Chrysalis Employment Program



EVERYONE COUNTS

2019 POINT IN TIME COUNT: CITY BY CITY

CITY	UNSHELTERED	SHELTERED	TOTAL
Anaheim	694	508	1,202
Brea	30	0	30
Buena Park	142	145	287
Cypress	39	0	39
Fullerton	308	165	473
La Habra	45	0	45
La Palma	9	0	9
Los Alamitos	1	21	22
Orange	193	148	341
Placentia	55	108	163
Stanton	71	45	116
Villa Park	0	0	0
Yorba Linda	1	0	1
County Unincorporated	8	0	8
Domestic Violence Programs	N/A	29	29
NORTH SERVICE PLANNING AREA	1,596	1,169	2,765

CITY	UNSHELTERED	SHELTERED	TOTAL
Costa Mesa	187	6	193
Fountain Valley	28	14	42
Garden Grove	163	62	225
Huntington Beach	289	60	349
Newport Beach	64	0	64
Santa Ana	830	939	1,769
Seal Beach	8	0	8
Tustin	95	264	359
Westminster	159	25	184
County Unincorporated	4	31	35
Domestic Violence Programs	N/A	104	104
CENTRAL SERVICE PLANNING AREA	1,827	1,505	3,332

CITY	UNSHELTERED	SHELTERED	TOTAL
Aliso Viejo	1	0	1
Dana Point	32	0	32
Irvine	127	3	130
Laguna Beach	71	76	147
Laguna Hills	24	0	24
Laguna Niguel	7	3	10
Laguna Woods	5	0	5
Lake Forest	76	36	112
Mission Viejo	22	9	31
Rancho Santa Margarita	15	0	15
San Clemente	96	49	145
San Juan Capistrano	62	0	62
County Unincorporated	0	0	0
Domestic Violence Programs	N/A	49	49
SOUTH SERVICE PLANNING AREA	538	225	763