

**ORANGE COUNTY
CONTINUUM OF CARE BOARD
Monthly Committee Report
Coordinated Entry**

MEETING DATE: June 11, 2019
 Did not meet

NUMBER IN ATTENDANCE: 14

AGENDA ITEMS:

- Updates on Veteran, Individual and Family Components
- Review of CES policies and procedures
- Diversion and Conflict Resolution Training

PRESENTATIONS:

Final draft CES policies and procedures

ACTION ITEMS/NEXT STEPS:

Prepare recommendations for CoC Board discussion:

1. Increase flexibility between housing interventions
2. Support appropriate usage of housing interventions
3. Supportive service delivery and funding

Incorporate final feedback and revisions into CES policies and procedures prior to requesting CoC Board approval.

NEEDED CoC BOARD ACTION:

None

DATE OF NEXT MEETING:

July 9, 2019

Additional Comments:

**ORANGE COUNTY
CONTINUUM OF CARE BOARD
Monthly Committee Report**

MEETING DATE: 6/13/2019

Did not meet

NUMBER IN ATTENDANCE: 15

AGENDA ITEMS:

1. Public Comments

- a. None

1. CoC Board Report

- a. Staff shared the May 2019 CoC Board report. Staff and the committee discussed highlights from the reports.

2. CoC Dashboard

- a. Staff shared the draft CoC dashboard for the committee to review.
- b. The draft incorporated feedback from the CoC Board. Feedback included: user-friendly language, a glossary tab, changes to demographics and changes to Family CES data.
- c. Motion to approve Jackie Soriano (Illumination Foundation), seconded by Connor Stephenson (Friendship Shelter). The CoC Dashboard was approved by unanimous consent to be shared with the CoC Board for final approval and publication.

3. Transitional Housing Project Performance Report

- a. Staff shared The Transitional Housing Project Performance Report. Staff discussed highlights and shared best practices for entering data.
- b. The threshold for returns to homelessness was recommended to move from 15% to 10%

PRESENTATIONS:

ACTION ITEMS/NEXT STEPS:

NEEDED CoC BOARD ACTION:

DATE OF NEXT MEETING: July 11, 2019, 1:30 – 3:00

Additional Comments:

**ORANGE COUNTY
CONTINUUM OF CARE BOARD
Monthly Committee Report
Housing**

MEETING DATE: 5/24/2019
 Did not meet

NUMBER IN ATTENDANCE: 12-15

AGENDA ITEMS:

Landlord Subcommittee: Reviewed Housing Choice Voucher and United Way Welcome Home OC (United Way Landlord Program) timeline. Identified pressure points surrounding lack of supportive services, landlord expectations and long-term supportive service funding.

Permanent Local Housing Allocation (SB2 year 2 funds) funds has flexibility to pay for supportive services for rental assistance for homeless households. Santa Ana Housing Authority is looking to create a small set-aside for supportive services that accompanies their tenant based rental assistance.

Need to align resources surrounding funding, vouchers, client population. Housing committee's role is to support bringing more units online to serve the most vulnerable population.

Community Awareness & Engagement: Presentation of Housing Champions Advocacy Project by Tim Shaw & Associates. Scope of work vision to change the perceptions of affordable and permanent supportive housing among local policy makers and residents, and proactively provide the political support necessary to fast-track approval of more housing.

Data Needs/Research United Way will be fiscal administrator of Dr. Tita's research project (Neighborhood Impact Research Project) and so far commitment of \$100,000 has been raised. Seeking additional \$50,000 to launch the research and additional \$100,000 to complete the project. Will be presented to the COC Board 5/29.

Housing Production & Development Subcommittee: Housing Subcommittee of the Commission to End Homelessness and Housing Finance Trust will receive CoC Housing Committee's recommendation to create research study to streamline development of PSH and affordable housing. Housing Finance Trust meeting June 27th at 9:30am.

DATE OF NEXT MEETING: 6/28/2019

**ORANGE COUNTY
CONTINUUM OF CARE BOARD
Monthly Committee Report
Homeless Provider Forum**

MEETING DATE: June 6, 2019

Did not meet

NUMBER IN ATTENDANCE: 60

AGENDA ITEMS:

1. Continuum of Care Updates – Jocelyn Gaspar, County of Orange

- The U.S. Department of Housing and Urban Development (HUD) has invited the Orange County CoC to participate in HUD's Technical Assistance Community of Practice to improve data quality.
- CoC General Memberships are available for any agency or individual interested in joining.
- NOFA Agency Administrative Review has been submitted by all agencies. The NOFA is anticipated to be released in June.

2. Continuum of Care Committee Updates

The CoC Committee Chairs shared updates regarding their committee meetings.

- **Coordinated Entry System**
 - **Individual Coordinated Entry System and Veteran Coordinated Entry System** – Rebecca Ricketts, County of Orange
 - **Family Coordinated Entry System** – Soledad Rivera, Family Solutions Collaborative
- **Data and Performance Management** – Matt Bates, City Net
- **Housing Opportunity** – George Searcy, Jamboree Housing

3. Youth Services (continued from 5/2/2019) - Kevin O'Grady, Executive Director, Build Futures

- Kevin O'Grady shared highlights about Build Futures. The non-profit that provides shelter and services for youth experiencing homelessness.

4. Employment Opportunities in Orange County

Chrysalis, Jobs for Life and VOALA shared highlights about the employment resources through their organization and how to access the resources and programs.

PRESENTATIONS:

ACTION ITEMS/NEXT STEPS:

NEEDED CoC BOARD ACTION:

DATE OF NEXT MEETING: August 1, 2019

**ORANGE COUNTY
CONTINUUM OF CARE BOARD
Monthly Committee Report
Shelter**

MEETING DATE: 6/12/2019
 Did not meet

NUMBER IN ATTENDANCE: 27

AGENDA ITEMS:

1. Public Comments

- None

2. Presentation – VA Update

- The Long Beach VA will be hosting the Homeless Veterans Resource Fair on June 28th from 9 am – 3 pm at the Santa Ana Stadium in Santa Ana.
- Dustin Halliwell from VA is reaching out to shelters for support in referral prioritization to shelters for veterans

3. Presentation – Emergency Shelter Project Performance Report

- Erin DeRycke provided explanation and in-depth detail on the results for the Emergency Shelter Project Performance Report. Handout of the results was provided at the meeting.
- Erin explained that all projects in the report would be receiving an email from 211 with suggestions on addressing any areas of concern.

4. Shelter Working Group Update

- Workgroup continues to work on the survey
- Next step is review of the responses for data quality

PRESENTATIONS:

ACTION ITEMS/NEXT STEPS:

NEEDED CoC BOARD ACTION:

None

DATE OF NEXT MEETING:

July 10, 2019

Additional Comments:

**ORANGE COUNTY
CONTINUUM OF CARE BOARD
Monthly Committee Report
Street Outreach**

MEETING DATE: _____
X Did not meet

NUMBER IN ATTENDANCE: _____

AGENDA ITEMS:

PRESENTATIONS:

ACTION ITEMS/NEXT STEPS:

NEEDED CoC BOARD ACTION:

DATE OF NEXT MEETING:

Additional Comments:

Please submit your report by no later than the Friday prior to the Coc Board meeting.

CALIFORNIA EMERGENCY SOLUTIONS AND HOUSING (CESH)

PROGRAM SUMMARY

BACKGROUND

Senate Bill (SB) 850, approved on June 27, 2018, establishes the California Emergency solutions and Housing (CESH) Program and designates the Department of Housing and Community Development (HCD) to administer the program. CESH is designed to implement activities that address the needs of individuals and families experiencing homelessness and assist them to regain stability in permanent housing as quickly as possible.

The Orange County Continuum of Care (CoC) designated the County of Orange as Administrative Entity to administer CESH program funds in collaboration with the CoC as an action item on the CoC Board Agenda August 22, 2018.

On January 11, 2019, the County of Orange was awarded a total of **\$1,948,684** of CESH program funds for use in the Santa Ana/Anaheim/Orange County CoC, CA-602. The amount of **\$1,851,249** is dedicated to eligible activities under the CESH guidance, with the remaining amount of \$97,434 used for administrative costs.

HCD grants CESH Program funds in the form of five-year grants to eligible applicants.

TARGET POPULATION

Individuals living homeless or at risk of homelessness. Assistance should be prioritized to homeless households over households at risk of homelessness.

PRIORITIZED ACTIVITIES

Prioritized activities are based on local needs and in coordination with a system of care that optimizes performance goals and works to close gaps in care. Projects demonstrate Regional Service Planning area and/or Countywide collaboration as well as maximization of funds by delivering client-centered services.

Activity Type	Description	Amount Available	Amount Requested
Activity #1	Rental assistance, housing relocation and stabilization services	\$425,250	\$2,690,198
Activity #2	Operating subsidies and flexible housing subsidy funds	\$650,500	\$1,485,500
Activity #3 (Limit: 40% max)	Operating support for emergency housing interventions, including, but not limited to: Navigation Centers, Street Outreach Services, and Shelter Diversion	\$775,500	\$2,408,860
Administration (Limit: 5% max)	Administrative costs related to the planning and execution of eligible CESH activities	\$97,434	\$97,434
TOTALS:		\$1,948,684	\$6,681,922

CESH TIMELINE

CESH Timeline – Funding Round 1	
August 15, 2018	Round 1 NOFA Released
October 15, 2018	Final Application Deadline for Round 1
November – December 2018	Award Announcements Issued
January 11, 2018	Award Letter Issued to County of Orange
February 19, 2019	RFP Released in BidSync
May 8, 2019	Evaluation Panel Final Scoring
June 26, 2019	AE Recommendation to CoC Board for Action
June 27 – August 27, 2019 (Approximate)	Contract Preparations and Approvals

FUNDING RECOMMENDATIONS

The CESH Evaluation Panel scored proposals according to the County of Orange’s Procurement Policies and Procedures, with the Administrative Entity selecting organizations based on the scoring recommendations. Scores for proposals are cumulative rather than rated per activity, as presented in the RFP. There were 15 applications received for Component A – CESH Program. *The top six proposals are as follows:*

Ranking	Applicant Name
1	Orange County United Way
2	Interval House
3	Families Forward
4	Grandma’s House of Hope
5	FIES dba Pathways of Hope
6	Mercy House Living Centers

The following projects are recommended for CESH funding:

ACTIVITY #1	Rental Assistance and Housing Stabilization			Total Funds Available: \$425,250	
Applicant	Project Details	Geographic Area	Number to be Served	Requested Amount	Recommended Funding Amount
Orange County United Way	Provide rental assistance, deposits, move-in costs to secure 100 units	All OC	100	\$425,250	\$275,000
Interval House	Provide rental assistance, deposits, stabilization services for domestic violence populations	All OC	30	\$425,250	\$150,250
TOTAL:					\$425,250

ACTIVITY #2	Flexible Housing Subsidy Funds			Total Funds Available: \$650,500	
Applicant	Project Details	Geographic Area	Number to be Served	Requested Amount	Recommended Funding Amount
Orange County United Way	Provide flexible housing using the OCUW Welcome Home OC Program for all in need	All OC	100	\$650,500	\$400,500
Families Forward	Support the operation of the Affordable Housing Program; provide vacancy payments and bridge housing for families	South SPA	150	\$250,000	\$250,000
TOTAL:					\$650,500

ACTIVITY #3	Operating Support for Emergency Housing Intervention			Total Funds Available: \$775,500	
Applicant	Project Details	Geographic Area	Number to be Served	Requested Amount	Recommended Funding Amount
Interval House	Provide emergency shelter, navigation center, supportive services for transition to permanent housing for domestic violence populations	All OC	75	\$175,000	\$175,000
Grandma's House of Hope	Provide emergency housing interventions and supportive services for trauma victims	North SPA	45	\$254,739	\$235,000
FIES dba Pathways of Hope	Support the New Vista and Via Esperanza navigation centers with shelter, case management, and supportive services	North SPA	122	\$180,000	\$160,000
Mercy House Living Centers	Provide emergency shelter facilities, housing navigation, and supportive services for families	North SPA	300	\$250,000	\$205,000
TOTAL:					\$775,500

CESH Round 1 RECOMMENDED FUNDING APPLICANT TABLE - ALL APPLICANTS

RANKING	APPLICANT NAME	ACTIVITY 1 Request	ACTIVITY 1 Recommended Funding	ACTIVITY 2 Request	ACTIVITY 2 Recommended Funding	ACTIVITY 3 Request	ACTIVITY 3 Recommended Funding
	Maximum Funding Amount:	\$ 425,250.00	\$ 425,250.00	\$ 650,500.00	\$ 650,500.00	\$ 775,500.00	\$ 775,500.00
1	OC United Way	\$ 425,250.00	\$ 275,000.00	\$ 650,500.00	\$ 400,500.00		
2	Interval House	\$ 425,250.00	\$ 150,250.00			\$ 175,000.00	\$ 175,000.00
3	Families Forward			\$ 250,000.00	\$ 250,000.00		
4	Grandma's House of Hope	\$ 114,894.00				\$ 254,739.00	\$ 235,000.00
5	Pathways of Hope	\$ 180,000.00				\$ 180,000.00	\$ 160,000.00
6	Mercy House	\$ 186,000.00				\$ 250,000.00	\$ 205,500.00
7	Friendship Shelter	\$ 103,621.00				\$ 48,621.00	
8	Illumination Foundation	\$ 222,222.00		\$ 510,000.00		\$ 775,500.00	
9	City of Costa Mesa					\$ 500,000.00	
10	HIS House	\$ 150,000.00					
11	American Family Housing	\$ 427,988.00					
12	Collette's House	\$ 150,000.00					
13	Family Promise of OC			\$ 75,000.00		\$ 75,000.00	
14	The Teen Project	\$ 304,903.00					
15	City of Laguna Beach					\$ 150,000.00	
	TOTALS:	\$ 2,690,128.00	\$ 425,250.00	\$ 1,485,500.00	\$ 650,500.00	\$ 2,408,860.00	\$ 775,500.00
	COUNT:	11	2	4	2	9	4

TOTAL AMOUNT REQUESTED (Less Admin): \$ 6,584,488.00

TOTAL AMOUNT OF FUNDING AVAILABLE (Less Admin): \$ 1,851,250.00



Marching Home to End Veteran Homelessness in Orange County

The Marching Home to End Veteran Homelessness in Orange County is an effort by local, regional and federal partners to prevent and end homelessness among veterans in Orange County by December 2020. The initiative builds on the momentum of the 2019 Point In Time and the Orange County Board of Supervisors efforts to address homelessness through the implementation of regional resources, and improved collaboration and coordination.

The initiative will develop a systemic, intentional and sustainable multi-sector response to veterans in needs of assistance and promotes coordination and collaboration of all partners to meet the needs of veterans in Orange County. The strategy document contains nine key areas of focus with 24 detailed goals to achieve “Functional Zero” by December 2020 that align with the United States Interagency Council on Homelessness’ Criteria and Benchmarks for Achieving the Goal of Ending Veteran Homelessness.

Key Areas of Focus to End Veteran Homelessness

Evaluate the Status and Needs of the Veterans on the Veterans Registry

- Understand the unique housing needs and barriers to housing veterans on the Veteran Registry are experiencing.
- Compare the findings of the veterans’ housing needs to the available and developing housing resources to identify gaps in housing resources
- Work with the System of Care to address and reduce barriers to housing to ensure veterans experiencing homelessness can transition to permanent housing.

Maintaining an Accurate Veteran Registry and Track Progress towards Housing

- Train service providers and street outreach teams on the Veteran Registry on a monthly basis, including how to confirm whether a veteran experiencing homelessness is listed on the Veteran Registry and how to add veterans experiencing homelessness to the Veteran Registry form to ensure it is reconciled.
- Implement a tracking mechanism within the Veteran Registry that measures timeframes between referrals and enrollments in to various available housing options, as well as move in dates to permanent housing.
- Track the progress the community is making towards solving veteran homelessness and decreasing the length of time veterans experience homelessness, the following measures will be incorporated into weekly Veteran Registry conversations regarding the status of the Initiative:
 - Monthly inflow of veterans experiencing homelessness into Orange County’s Veteran Registry.
 - Monthly outflow of veterans experiencing homelessness in Orange County and transitioning to permanent housing.
 - Number and type of housing referrals, including the number of veterans searching for housing and timeframe.

Community Planning and Engagement

- Promote community awareness and engagement in the initiative, Marching Home to End Veteran Homelessness in Orange County, by providing monthly updates on the progress to key stakeholders.
- Increase the level of collaboration and coordination with other key stakeholders, including, but not limited to, Grant and Per Diem providers, Veterans Justice Outreach and Homeless Veterans Community Employment Services.
- Expand community planning efforts in Orange County to develop additional supportive services and housing resources.
- Standardize policies and procedures and document protocols that expedite veterans to appropriate resources and supportive services.

Diversion and Prevention for Veterans

- Utilize Supportive Services for Veterans Families (SSVF) funding to support diversion and prevention activities to prevent veterans from experiencing homelessness or entering the homeless system of care.
- Create a comprehensive veteran specific resource guide that details all available programs and specific agencies that can assist veterans in obtaining the resources to be self-sufficient.

Street Outreach and Shelter Coordination

- Ensure veterans experiencing homelessness are contacted at least twice a month and provided with support and assistance to access emergency shelter and other supportive services.
- Establish a veteran priority for filling vacant emergency shelter beds and transitional housing beds in each Service Planning Area.
- Provide transportation to ensure linkages to services, shelter and housing referrals increase.

Increase Income and Connection to Available Benefits: Rebuilding for Sustainable Futures

- Facilitate quarterly trainings to assist street outreach, emergency shelter and homeless services providers on how to request veteran specific documentation through various means including online, forms, application.
- Ensure every veteran has the needed documentation to access and confirm eligibility for income, benefits and medical care.
- Co-locate community-based organizations at the Veterans Service Office to create a one-stop shop of supportive services for veterans who are at-risk of homelessness and experiencing homelessness for increased accessibility and warm hand off.
- Ensure every veteran on the Veteran Registry is connected to healthcare, income sources and mainstream benefits.

Coordinated Entry System and Case Conferencing Meetings

- Ensure active and consistent participation from street outreach and emergency shelter providers in weekly case conferencing meetings to discuss available housing options for veterans experiencing homelessness.

Expedite Veteran Housing Resources in Orange County

- Reduce the length of time between HUD-VASH referral to leasing of an apartment unit.
- Implement a Housing Navigation Service using SSVF funding to support veterans searching for housing who have a HUD-VASH voucher or need assistance securing permanent housing.
- Expand the Landlord Incentive Program to overcome barriers to identifying a housing unit when utilizing a HUD-VASH or Section 8 voucher in Orange County.

Housing Retention and Stabilization

- Ensure veterans who transition successfully into housing remain housed with a retention rate of a 95 percent at six months and 90 percent at one year after obtaining permanent housing.



CalOptima
Better. Together.

Clinical Field Teams

**Homeless Continuum of Care Board Meeting
June 26, 2019**

Debra Kegel, Director, Strategic Development

CalOptima Background

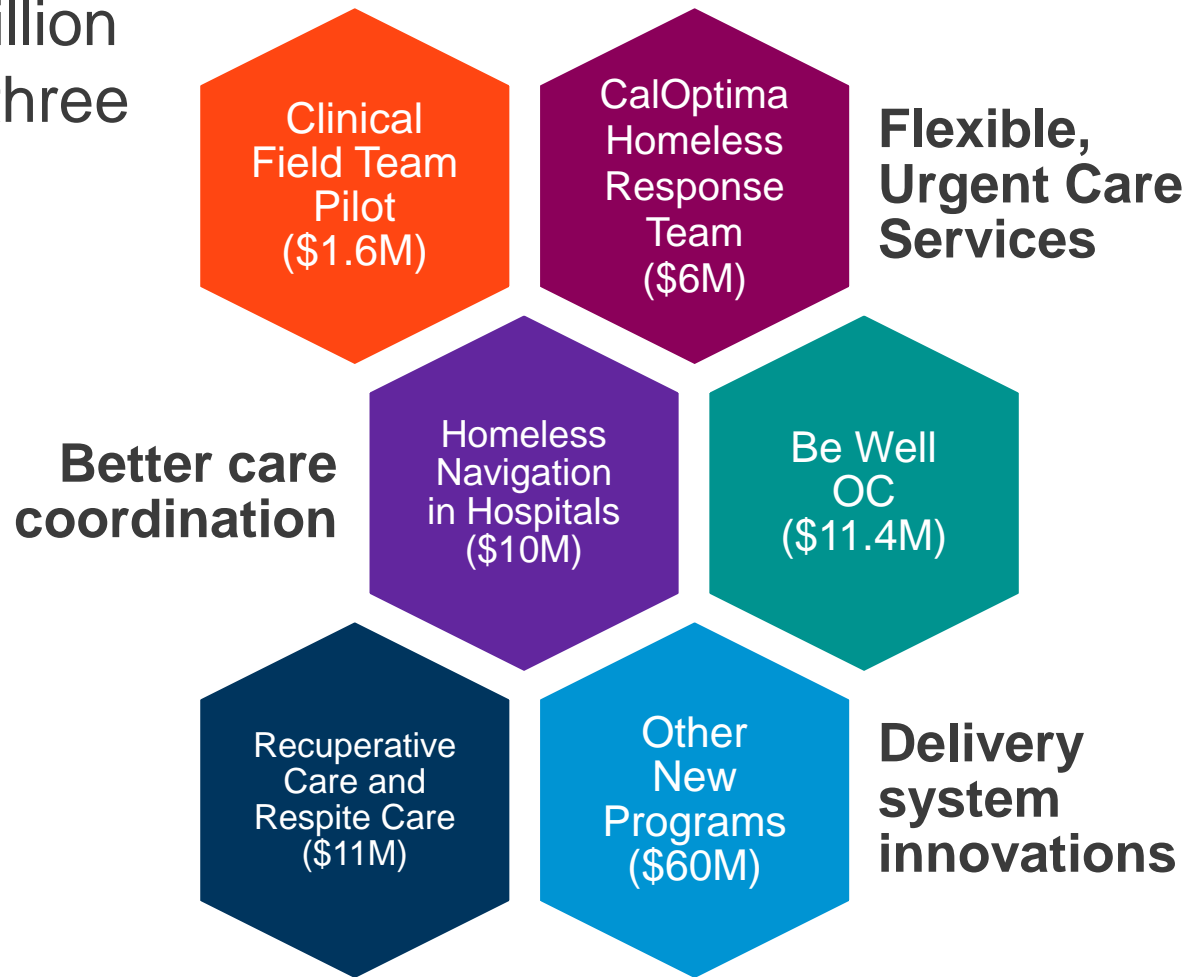
- CalOptima is a county organized health system
 - Authorized by county, state and federal actions
 - Founded in 1993 via a partnership of local government agencies, the medical community and health advocates
 - Began operation in October 1995
- Single plan responsible for Medi-Cal in Orange County
 - Mandatory enrollment of all full-scope Medi-Cal beneficiaries
 - Insures 1 in 4 Orange County residents
 - 760,897 members, as of April 30, 2019
- Mission: To provide members with access to quality health care services delivered in a cost-effective and compassionate manner

Homeless Health Care Goals

- Reverse trend of homeless deaths
- Build a better system of care for members who are homeless
- Prioritize population health for this group
- Reduce health disparities and improve outcomes

Homeless Health Care Initiative

\$100 million
across three
years



Clinical Field Team Pilot Partners

- \$1.6 million in startup funding for a clinical field team pilot with five community health centers
 - Central City Community Health Center
 - Families Together of Orange County
 - Hurtt Family Health Center Inc.
 - Korean Community Services Health Center
 - Serve the People Community Health Center
- Teams may include nurse practitioners, physicians, physician assistants and medical assistants

Clinical Field Team Operations

- Deliver urgent-care-type services to homeless individuals where they are
 - Shelters, soup kitchens, train stations, bus stops, parks, etc.
- Be on call to deploy on short notice
 - All areas of Orange County served
- Offer coverage with extended hours
 - Currently, 48 hours a week, six days a week
- Establish regular hours at high-volume shelters
 - Collaborative meeting with clinical field teams and shelter operators planned
- Bill CalOptima for current members or seek federal funding as payment for non-CalOptima members

Clinical Field Team Mobile Unit

- Central City Community Health Center shows sample mobile unit
- Common conditions needing treatment
 - Respiratory infections
 - Sprains and strains
 - Skin conditions
 - Abscesses
 - Infections
 - Dog bites
 - Bug bites



CalOptima Homeless Response Team

- Eight new positions in Case Management department
- Serve as primary point of contact at CalOptima for homeless health services for CalOptima members
 - Dedicated phone line
 - Extended hours
- Coordinate scheduling and dispatch of clinical field teams
- Work closely with County, shelters and providers
 - Make regular field visits to shelters and recuperative care facilities providing services to CalOptima members

CalOptima's Mission

To provide members with access to quality health care services delivered in a cost-effective and compassionate manner



CalOptima

Better. Together.



Medi-Cal

CalOptima

Better. Together.



OneCare (HMO SNP)

CalOptima

Better. Together.



OneCare Connect

CalOptima

Better. Together.



PACE

CalOptima

Better. Together.