

**ORANGE COUNTY
CONTINUUM OF CARE BOARD
Wednesday, June 26, 2019
2:00 PM – 4:00 PM**

**County of Orange
1300 S. Grand Avenue, Bldg. B
2nd Floor, Conference Room A/B
Santa Ana, CA 92705**

MINUTES

Board Member Names

Jason Austin, OC Health Care Agency
Jeanne Awrey, OC Dept. of Education [Secretary]
Matt Bates, City Net
Judson Brown, City of Santa Ana [Chair]
Paul Cho, Illumination Foundation
Donald Dermitt, The Rock Church
Curtis Gamble, Hope Lifted
Dustin Halliwell, Veterans Affairs

Becks Heyhoe, OC United Way
Patti Long, Mercy House
Dawn Price, Friendship Shelter [Vice-Chair]
Albert Ramirez, City of Anaheim
Maricela Rios-Faust, Human Options
George Searcy, Jamboree Housing
Tim Shaw, Individual

Call to Order – Judson Brown, Chair

Chair Judson Brown called the meeting to order at 2:04 P.M.

Pledge of Allegiance – Dustin Halliwell, Veterans Affairs

Dustin Halliwell led the Pledge of Allegiance.

Invocation/Inspiration – Dustin Halliwell, Veterans Affairs

Dustin Halliwell led the Invocation.

Board Member Roll Call – Jocelyn Gaspar, OC Community Resources

Present: Judson Brown, Dawn Price, George Searcy, Patti Long, Maricela Rios-Faust, Curtis Gamble, Becks Heyhoe, Tim Shaw, Albert Ramirez, Jeanne Awrey, Dustin Halliwell, Jason Austin and Matt Bates.

Absent Excused: Paul Cho, Donald Dermitt

Public Comments: Members of the public may address the Continuum of Care Board on items listed within this agenda or matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the Continuum of Care Board. Comments will be limited to three minutes. If there are more than five public speakers, this time will be reduced to two minutes.

David Gillanders commented on Pathways of Hope's newest member for their Board of Directors.

Hafsa Kaka commented on the California Emergency Solution and Housing recommendations and the upcoming National Alliance to End Homelessness conference.

Welcome and Introductions - Judson Brown, Chair

Chair Judson Brown welcomed the Continuum of Care Board members and attendees.

CONSENT CALENDAR

All matters are approved by one motion unless pulled by a Board Member for discussion or separate action. The CoC Board requests that only pertinent information be discussed during this time.

1. Approve Continuum of Care Board Meeting Minutes from May 29, 2019.

2. Continuum of Care Committee Reports

- A. Coordinated Entry System
- B. Data and Performance
- C. Emergency Shelters
- D. Housing Opportunities
- E. Orange County's Homeless Provider Forum
- F. Street Outreach Team

George Searcy, Chair of the Housing Opportunities Committee, pulled the Housing Opportunities Committee Report for discussion.

Maricela Rios-Faust motioned to approve the balance of the Consent Calendar. Jason Austin seconded the motion. The motion passed by unanimous consent.

George Searcy shared an update on a toolkit that the Housing Opportunities Committee is creating with the support of Tim Shaw and United Way. He expects more information will be shared in August 2019. Vice Chair Dawn Price motioned to approve the Housing Opportunities Committee Report. Maricela Rios-Faust seconded the motion. The motion passes by unanimous consent.

BUSINESS CALENDAR

1. Office of Care Coordination Update – Susan Price, County Executive Office

Director of Care Coordination Susan Price provided updates on the 2019 Point in Time Count, Marching Home, A Strategy to End Veteran Homelessness in Orange County, data integration efforts with the Homeless Management Information System and a Live Bed Management pilot with Bridges at Kraemer Place.

2. Continuum of Care Updates

1. Continuum of Care Board Officers Elections

The annual chair elections will be held in August for the Chair, Vice Chair and Secretary of the Continuum of Care Board. Chair Judson Brown and Vice Chair Dawn Price shared their availability to continue as Chair and Vice Chair.

2. July Continuum of Care Board Meeting

The CoC Board will be dark in July.

3. Continuum of Care Listserv and Website Transition

OC Community Resources will be taking on the functions of sending email notifications for the Orange County CoC. In addition, OC Community Resources will take on the functions of posting CoC Board and CoC Committee agendas on the OCCCR website. The web URL is:
<http://www.occommunityservices.org/hcd/homeless/coc>

4. OC Community Resources Staffing

Interviews for the CoC Manager positions will begin July 2019.

3. California Emergency Solutions and Housing (CESH) Request For Proposals (RFP) Round 1 – Shannon Legere, OC Community Resources

Shannon Legere shared the CESH Program Summary that detailed the background, target population, prioritized activities, timeline and funding recommendations.

Chair Judson Brown motioned to amend the funding recommendations to reallocate \$12,000 in funding from each recommended project amount to award Friendship Shelter. Tim Shaw seconded the motion. Two Board members voted in favor. Six voted against the amended motion. The amended motion does not pass.

Jason Austin motioned to approve by the CESH RFP Round 1 funding recommendations as recommended by the RFP Evaluation Panel in collaboration with OC Community Resources:

- Orange County United Way \$275,000
- Interval House \$150,250
- Orange County United Way \$400,500
- Families Forward \$250,000
- Interval House \$175,000
- Grandma's House of Hope \$235,000
- FIES dba Pathways of Hope \$160,000
- Mercy House Living Centers \$205,000

Tim Shaw seconded the motion. Becks Heyhoe, Patti Long and Vice Chair Dawn Price abstained from voting. The motion passed by unanimous consent.

4. California Emergency Solutions and Housing (CESH) Round 2 Update – Shannon Legere, OC Community Resources

Shannon Legere presented an update on the CESH Round 2 process, which provides \$1.1 million in funding to the Orange County jurisdiction. The Request for Proposals (RFP) submittal from the County of Orange is due on June 28, 2019 to the State of California. Once awarded, funding priorities may be discussed with the CoC Board before the County of Orange releases an RFP.

5. Bringing Families Home Pilot Evaluation Data Request – Susan Price, County Executive Office

The CoC Board reassessed the data request to evaluate Bringing Families Home Pilot Program that was previously presented to the CoC Board on February 27, 2019. The OC Social Services Agency in collaboration with the USC Children's Data Network and the California Policy Lab requests an export of client level data to compare housing and child welfare outcomes for families in the Bringing Families Home Pilot Program to statistically identical families that did not receive such services.

Tim Shaw motioned to approve the recommendation. Vice Chair Dawn Price seconded the motion. Nine Board members voted in favor of the recommendation. Two opposed the recommendation. The motion passed.

6. Marching Home To End Veteran Homelessness In Orange County Overview – Susan Price, County Executive Office

Susan Price, Director of Care Coordination, provided an overview of Marching Home to End Veteran Homelessness in Orange County, an initiative to reach functional zero by December 2020. The Marching Home to End Veteran Homelessness in Orange County is an effort by local, regional and federal partners to prevent and end homelessness among veterans in Orange County by December 2020. The initiative builds on the momentum of the 2019 Point In Time and the Orange County Board of Supervisors efforts to address homelessness through the implementation of regional resources, and improved collaboration and coordination. The initiative will be presented to the Board of Supervisors and the full report is expected to be released in the next several of weeks.

7. Continuum of Care Notice Of Funding Availability (NOFA) Ad Hoc Update – Albert Ramirez, City of Anaheim

Albert Ramirez, Ad Hoc member shared an update on the Continuum of Care NOFA Ad Hoc meeting held on June 21, 2019. The Ad Hoc met to review and update the 2018 Scoring Criteria Rubric and the process for the 2019 CoC NOFA. The Ad Hoc will be meeting again to finalize recommendations and bring them to the CoC Board.

8. Continuum of Care Dashboard Presentation – Erin DeRycke, 2-1-1 Orange County

Erin DeRycke, HMIS Lead, presented the final draft of the Continuum of Care Dashboard and requested approval from the CoC Board to publish the dashboard monthly starting in July.

Tim Shaw motioned to approve the current draft of the CoC Dashboard and requested the dashboard be updated and improved on a continuous basis. George Searcy seconded the motion. The motion passes unanimously.

9. CalOptima Presentation – Debra Kegel, CalOptima

Debra Kegel, Director, Strategic Development, CalOptima presented on the Clinical Field Team Pilot including the Clinical Field Team Pilot partners, operations, mobile unit and the homeless response team.

10. Miscellaneous Updates

None.

11. Board Member Comments

Curtis Gamble shared Board Member comments.

Meeting adjourned: 4:37p.m.

Next Meeting: August 28, 2019

**Orange County
Continuum of Care Board Meeting
Building B, 2nd Floor, Conference Room A/B
1300 S. Grand Avenue
Santa Ana, CA 92705**

For Further Information Regarding the Orange County Continuum of Care:

<http://www.occommunityservices.org/hcd/homeless/coc>

For Further Information Regarding the Orange County Commission to End Homelessness:

<http://www.ocgov.com/gov/ceo/care/commendhom>

**ORANGE COUNTY
CONTINUUM OF CARE BOARD
August Monthly Committee Report
Coordinated Entry**

MEETING DATE: August 20, 2019
☐ Did not meet

NUMBER IN ATTENDANCE: 12

AGENDA ITEMS:

- Updates on Veteran, Individual and Family Components
- CES policies and procedures discussion and presentation outline
- CES Evaluation Planning

PRESENTATIONS:

none

ACTION ITEMS/NEXT STEPS:

1. Recommend CoC Board approval of the updated CES policies and procedures at the next regularly scheduled CoC Board meeting.
2. CES Data & Evaluation working group will meet to discuss CES data and evaluation.

NEEDED CoC BOARD ACTION:

1. Approve CES policies and procedures.

DATE OF NEXT MEETING:

September 10, 2019

Additional Comments:

TAY Collaborative Retreat – June 21, 2019

On June 21, 2019, agencies participating in the TAY Collaborative met at Orangewood Foundation for a day of reflection, discussion, and planning. The objective of the facilitated retreat was to establish baseline agreements for the TAY Collaborative and strengthen the system of care for youth experiencing homelessness in Orange County. The retreat was facilitated by Rigo Rodriguez, Ph.D to meet the following objectives:

Retreat Objectives:

1. Clarify your understanding about the population you are serving.
2. Map out the internal and external services and systems available for the population.
3. Draft a preliminary purpose statement.
4. Identify priorities and select Spark Projects to begin your work.
5. Develop actions plans and establish a meeting calendar.
6. Strengthen relationships among participants.

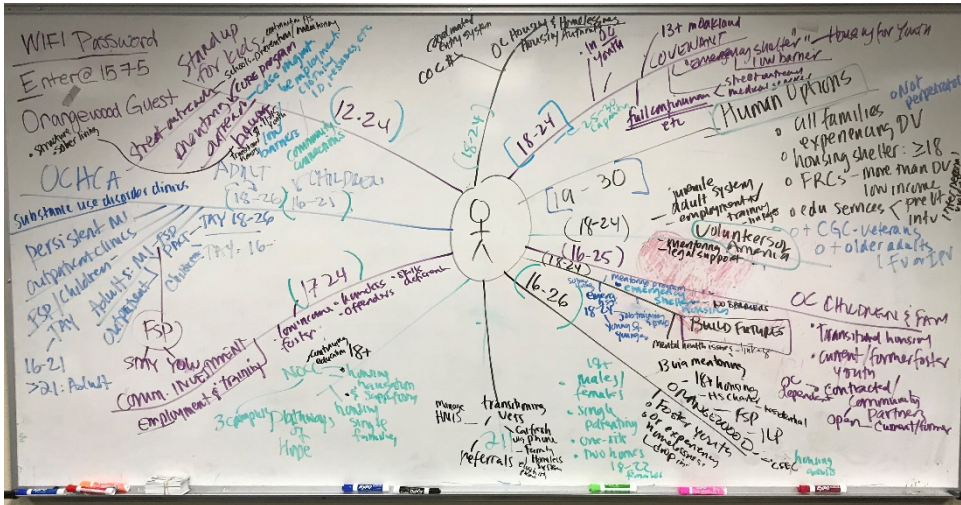
By the end of the day, several short-term small group spark projects were identified in four key areas to address homelessness among youth ages 16-25:

1. Lack of designated youth funding
2. Lack of available housing for youth
3. Lack of agency/system collaboration
4. Barriers to resources and lack of resources

Retreat Achievements:

- Established target population
- Explored main problems and service gaps
- Increased knowledge of agencies and services in OC
- Generated energy and commitment to the work
- Created spark projects and next steps
- New relationships formed

System Mapping



Participating Agencies:

2110C

Covenant House

Build Futures

Stand Up for Kids

Human Options

Orangewood Foundation

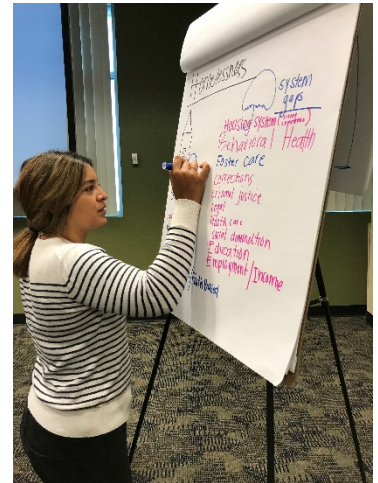
OC Health Care Agency

Community Resources

OC Social Services

Pathways of Hope

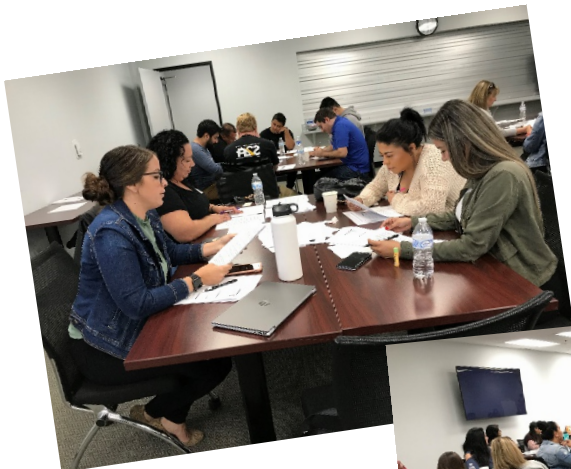
Volunteers of America



Diversion and Conflict Resolution Training – June 13-14, 2019

In June, 114 homeless service provider staff from 33 organizations participated in a Diversion and Conflict Resolution training **hosted at the Tierney Center**. The training was **facilitated by Julie Steiner and Melanie Martins**. The training was **organized by OC Community Resources, Family Solutions Collaborative, and Volunteers of America**.

During the training, attendees learned about strength-based problem-solving approaches for effective implementation of homeless prevention, diversion, and rapid exit strategies. In addition, participants had opportunities to practice diversion and conflict resolution skills using scripts and role-playing exercises. Service provider managers and executives had an opportunity to meet with Julie Steiner for an overview of the Diversion and Conflict Resolution training as well as a discussion about implementing diversion strategies in the Orange County Continuum of Care.



“Lots of practical information, more so than most other trainings I’ve attended”



Key Learnings:

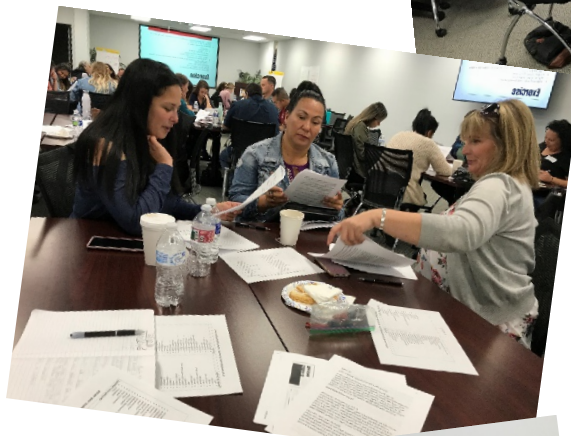
“Diversion is a service”

“Diversion is a problem-solving technique”

“Ask more open-ended questions before jumping straight to offering services”

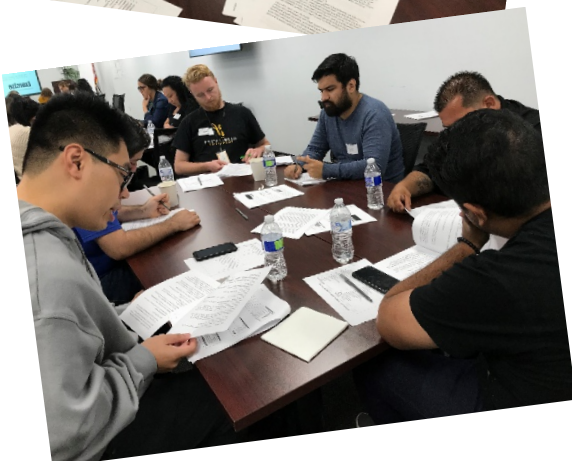
“Explore options using active listening and allowing the client to talk”

97% increased understanding of diversion and conflict resolution



Diversion and Conflict Resolution Training Topics

Diversion Training 8:30 AM – 12 PM	<ul style="list-style-type: none">• What is diversion• The role of diversion in CES• Why diversion is worth the effort• Best practices in diversion• Practice scenarios in small groups
Conflict Resolution Training 1 PM – 5 PM	<ul style="list-style-type: none">• Diversion as a housing intervention• Staff role in making housing connections• Conflict resolution and mediation in a diversion context• Practice scenarios in small groups
Diversion Training for Management 1 PM – 5 PM	<ul style="list-style-type: none">• Integrating diversion into your organization including staff selection and supervision• Effective management of diversion work



The following service providers participated in the Diversion & Conflict Resolution training:

1736 Family Crisis Center	Friendship Shelter	South County Outreach
2-1-1 OC	HIS House	SPIN
American Family Housing	Human Options	Step Up On Second
Children's Bureau	Illumination Foundation	Strong Families Strong Children
City Net	Jamboree	The Midnight Mission
City of Costa Mesa	Mercy House	Tierney Center
City of Huntington Beach	OC Community Resources	United Way
Colette's Children's Home	OC Health Care Agency	US Vets
Families Forward	Pathways of Hope	Volunteers of America
Family Assistance Ministries	Project Hope Alliance	WISEPlace
Family Solutions Collaborative	Salvation Army	zero8hundred

**ORANGE COUNTY
CONTINUUM OF CARE BOARD
Monthly Committee Report
Data and Performance**

MEETING DATE: 7/11/19
☐ Did not meet

NUMBER IN ATTENDANCE: 24

AGENDA ITEMS:

1. CoC Dashboard

Staff will share an update on the CoC Dashboard.

2. Sharing Case Notes in HMIS

Staff will discuss with the committee how to overcome obstacles to sharing case notes in HMIS.

3. Street Outreach Project Performance Report

Staff will present the Street Outreach project performance report to the committee.

PRESENTATIONS:

None

ACTION ITEMS/NEXT STEPS:

- 211OC will work on creating standardized services for all projects in HMIS, as well as develop guidance on entering case notes into HMIS.
- 211OC will send performance corrections to agencies with Street Outreach projects.
- Homelessness Prevention data will be shared at the August 2019 meeting.

NEEDED CoC BOARD ACTION:

None

DATE OF NEXT MEETING:

August 8, 2019 1:30 – 3:00

Additional Comments:

**ORANGE COUNTY
CONTINUUM OF CARE BOARD
Monthly Committee Report
Data and Performance**

MEETING DATE: 8/8/19
☐ Did not meet

NUMBER IN ATTENDANCE: 11

AGENDA ITEMS:

1. Standardized Services in HMIS

Staff will request feedback from the committee regarding services that should be part of the standard HMIS set-up for each project type.

2. Homelessness Prevention Project Performance Report

Staff will present the Homelessness Prevention project performance report to the committee.

3. 2019 CoC NOFA Update

Staff will update the committee on the 2019 NOFA process and address questions.

PRESENTATIONS:

None

ACTION ITEMS/NEXT STEPS:

- 211OC will share full list of services set-up in HMIS to assist agencies with standardizing their services.
- PSH/OPH data will be shared at the September 2019 meeting.

NEEDED CoC BOARD ACTION:

None

DATE OF NEXT MEETING:

September 12, 2019 1:30 – 3:00

Additional Comments: None

**ORANGE COUNTY
CONTINUUM OF CARE BOARD
Monthly Committee Report
Shelter**

MEETING DATE: 8/14/2019
☐ Did not meet

NUMBER IN ATTENDANCE: 27

AGENDA ITEMS:

1. Public Comments

Building Futures announced that currently they are not housing clients.

2. Presentation – CalOptima

CalOptima gave an informational presentation on the “Homeless Health Initiatives: Clinical Field Teams” regarding the direct services that are offered to those that are experiencing homelessness.

3. Presentation – Health Care Agency: Mission Possible

Representatives from the Orange County Health Care Agency & Telecare Corp. gave an informational presentation on their Full-Service Partnership (Mission Possible) and the specialized recovery focused, mobile services they provide to those experiencing homelessness in Orange County.

PRESENTATIONS:

ACTION ITEMS/NEXT STEPS:

NEEDED CoC BOARD ACTION:

None

DATE OF NEXT MEETING:

September 18, 2019

Additional Comments

Please submit your report by no later than the Friday prior to the Coc Board meeting.

**ORANGE COUNTY
CONTINUUM OF CARE BOARD
Monthly Committee Report
Homeless Provider Forum**

MEETING DATE: August 1, 2019

☐ Did not meet

NUMBER IN ATTENDANCE: 75

AGENDA ITEMS:

1. Welcome and Announcements

Members of the public were welcome to share any announcements during this time.

2. Introductions – Ariel Hyatt, Donald Dermitt, Alfonso Ceja

Ariel Hyatt, Donald Dermitt and Alfonso Ceja led the introductions.

3. Ice Breaker Activity– Ariel Hyatt, Donald Dermitt, Alfonso Ceja

Ariel Hyatt, Donald Dermitt and Alfonso Ceja led an ice breaker activity

4. Casa Youth Center Update – Pamela Sepulveda, Casa Youth Center

Pamela Sepulveda will share an update on Casa Youth Center's Needs Assessment for Youth.

5. Crisis Intervention

Sameeha Jabbar and Justin To, OC Health Care Agency, will lead a presentation regarding the Crisis Assessment Team and the Psychiatric Emergency Response Team.

PRESENTATIONS:

n/a

ACTION ITEMS/NEXT STEPS:

NEEDED CoC BOARD ACTION:

n/a

DATE OF NEXT MEETING:

September 5, 2019

**ORANGE COUNTY
CONTINUUM OF CARE BOARD
July Monthly Committee Report
Street Outreach**

MEETING DATE: July 18, 2019
☐ Did not meet

NUMBER IN ATTENDANCE: 10

AGENDA ITEMS:

Street Outreach Committee

1. Call to Order
2. Welcome and Introductions
3. Public Comments
4. Purpose of Meeting, Vision and Standing Agenda Items
5. Outreach Team Updates
 - a. Special populations: Veterans, Transitional Age Youth and Older Adult
6. Case Conferencing and Resource Sharing
7. Upcoming Events/Trainings/Opportunities
8. Next Meeting Planning
 - a. Items to discuss, guest presentations, best practices

PRESENTATIONS:

n/a

ACTION ITEMS/NEXT STEPS:

- Meeting attendees discussed missing representation from other outreach teams. Attendees identified contacts to reach out to and will follow up to invite to future meetings.
- Discussed purpose of the meeting, vision, and expectations with attendees
- Discussed changing the agenda to include more resource sharing, collaboration, case consultation, potential trainings, and projects such as identifying best practices for outreach activities.

NEEDED CoC BOARD ACTION:

n/a

DATE OF NEXT MEETING:

Aug. 15, 2019

2019 NOFA Ad Hoc Tiering Recommendations

Annual Renewal Demand (ARD)	\$	23,388,929
Tier 1 (94% of ARD)	\$	21,985,593
Tier 2 (6% of ARD)	\$	1,403,336
CoC Bonus	\$	1,169,446
DV Bonus	\$	1,441,437
Planning Grant	\$	701,668

					Cumulative	Amount of Tier
	Applicant Name	Project Name	Project Type	Total ARA	Total Top Down	1 Remaining
	Interval House	Rapid Rehousing Program Expansion	RRH	\$ 191,895	\$ 191,895	\$ 21,793,698
	American Family Housing	Permanent Housing Collaborative	PSH	\$ 342,087	\$ 533,982	\$ 21,451,611
	Serving People In Need, Inc.	CoC Rapid Re-Housing 2018 Expansion	RRH	\$ 544,346	\$ 1,078,328	\$ 20,907,265
	American Family Housing	Permanent Housing 2	PSH	\$ 518,276	\$ 1,596,604	\$ 20,388,989
	Families Forward	Families Forward Rapid Re-Housing Expansion	RRH	\$ 495,077	\$ 2,091,681	\$ 19,893,912
	Illumination Foundation	Stanton Multi-Service Center	PSH	\$ 406,749	\$ 2,498,430	\$ 19,487,163
	Anaheim Supportive Housing, Inc.	Tyrol Plaza Senior Apartments	PSH	\$ 148,578	\$ 2,647,008	\$ 19,338,585
	Mercy House Living Centers	Mercy House - CoC Leasing - Renewal	PSH	\$ 451,971	\$ 3,098,979	\$ 18,886,614
	Mercy House Living Centers	Mercy House- CoC-Rapid Re-Housing (JRHR)	RRH	\$ 260,018	\$ 3,358,997	\$ 18,626,596
	Orange County Housing Authority	#3 Consolidated Continuum of Care TRA 2018 Project	PSH	\$ 2,372,281	\$ 5,731,278	\$ 16,254,315
	Orange County Housing Authority	#4 Consolidated Continuum of Care TRA 2018 Project	PSH	\$ 1,851,486	\$ 7,582,764	\$ 14,402,829
	Orange County Housing Authority	#2 Consolidated Continuum of Care TRA 2018 Project	PSH	\$ 1,554,632	\$ 9,137,396	\$ 12,848,197
	Orange County Housing Authority	#1 Consolidated Shelter Plus Care TRA 2018 Renewal Project	PSH	\$ 3,589,979	\$ 12,727,375	\$ 9,258,218
	Mercy House Living Centers	OC PSH Collaboration Project II - Expansion	PSH	\$ 1,931,611	\$ 14,658,986	\$ 7,326,607
	Friendship Shelter, Inc.	Henderson House Permanent Supportive Housing	PSH	\$ 550,552	\$ 15,209,538	\$ 6,776,055
	Orange County Housing Authority	Jackson Aisle Shelter Plus Care PRA 2018 Renewal Project	PSH	\$ 316,318	\$ 15,525,856	\$ 6,459,737
	Pathways of Hope	Rapid Re-Housing for Families	RRH	\$ 285,875	\$ 15,811,731	\$ 6,173,862
	Mercy House Living Centers	OC PSH Collaboration Project	PSH	\$ 2,815,993	\$ 18,627,724	\$ 3,357,869
	Mercy House Living Centers	Mills End and PSH Leasing Consolidation	PSH	\$ 482,906	\$ 19,110,630	\$ 2,874,963
	Orange County	Coordinated Entry System SSO Grant NOFA 2018	SSO	\$ 907,239	\$ 20,017,869	\$ 1,967,724
	Orange County	Coordinated Entry System SSO - Expansion	SSO	\$ 324,000	\$ 20,341,869	\$ 1,643,724
	2-1-1 Orange County	HMIS Consolidated Community Support NOFA 2018	HMIS	\$ 650,575	\$ 20,992,444	\$ 993,149
	1736 Family Crisis Center	Rapid Re-housing for Homeless Veterans	RRH	\$ 371,609	\$ 21,364,053	\$ 621,540
	Illumination Foundation	Street2Home OC Expansion	PSH	\$ 621,540	\$ 21,985,593	\$ -
		Illumination Foundation	Street2Home OC Expansion	PSH	\$ 1,106,164	\$ 23,091,757
Colette's Children Home, Inc.		Colette's Children's Home Housing First	PSH	\$ 189,238	\$ 23,280,995	
Colette's Children Home, Inc.		Colette's Children's Home-Olinda Lane	PSH	\$ 107,934	\$ 23,388,929	
COC BONUS		COC BONUS		\$ 1,169,446	\$ 24,558,375	
DV BONUS		DV BONUS		\$ 1,441,437	\$ 25,999,812	