

# Homeless Provider Forum

March 07, 2019

9:00a.m. – 11:00a.m.

AGENDA

# Welcome and Announcements

AGENDA

# Continuum of Care Updates

- Zulima Lundy, County of Orange

# AGENDA

## CoC Committee Updates

- Coordinated Entry
  - Individual Coordinated Entry
  - Family Coordinated Entry
- Data and Performance Management Committee
- Emergency Shelters

## AGENDA

# Veteran Services in Orange County

- Volunteers of American, Los Angeles – Ann Nacino, Program Coordinator, VOA SSVF Program
- Strong Families, Strong Children – Kyle Patterson, Peer Navigator
- Veteran Affairs – Dustin Halliwell, LCSW-Coordinated Entry System Coordinator
- OC4Vets – Kevin Alexander, Behavioral Health Navigation, Innovation and Training: Veteran Services

# **VA Long Beach Healthcare System**



## **Healthcare for Homeless Veterans Program**

### **Coordinated Entry System**

# HCHV Programs



## ○ HUD/VASH

- ✦ partnership between the Department of Housing and Urban Development (HUD) and VA. Provides housing for eligible homeless Veterans and their families

## ○ Grant Per Diem (GPD)

- ✦ Housing resources funded by VA in partnership with community agencies

## ○ Homeless Outreach

- ✦ Partner with community agencies to offer various VAHS to homeless veterans in the community

## ○ Veteran Justice Outreach (VJO)

- ✦ Legal/homeless services to veterans in criminal justice system



# Coordinated Entry System



- Purpose

- coordinate and manage the homeless crisis response system's resources that allows users to efficiently and effectively **get connected to interventions that will rapidly end their homelessness.**
- CES includes a way to divert and prevent homelessness and also the ability to **immediately access crisis response services** like emergency shelter. Additionally, they must include processes to **quickly access permanent housing.**



# Components of CES



- 1) By Name List
  - identifies all Veterans experiencing homelessness
- 2) Community Case Conferencing
  - case coordination, problem-solving, and case management between community providers who serve homeless Veterans
- 3) Community Assessment Tool
  - Vulnerability Index-Service Prioritization Decision Assistance Tool (VI-SPDAT)
- 4) Data Sharing
  - Inputting information into HMIS

# CES Work Flow Chart

Street Outreach/first contact with Veteran



Add Veteran's name to By Name List using Google Form link



VA checks healthcare eligibility



Attend BNL meeting/refer



HUD-VASH  
at VA CRRC

SSVF provider:  
VOA/US Vets

Rapid Rehousing:  
1736 Family Crisis

Substance  
abuse/transitional



Refer to other community  
provider/Individual CES prioritization

# Questions?



## Contact Information:

Dustin Halliwell, CES Coordinator

[Dustin.Halliwell@va.gov](mailto:Dustin.Halliwell@va.gov)

(562) 706-7483

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# COUNTY OF ORANGE VETERANS SERVICES

**HEALTH CARE AGENCY  
BEHAVIORAL HEALTH SERVICES**

***KEVIN ALEXANDER, DBH, LPCC***

**SERVICE CHIEF II**

**[KALEXANDER@OCHCA.COM](mailto:KALEXANDER@OCHCA.COM)**

**(714) 480-6476**



# The Need

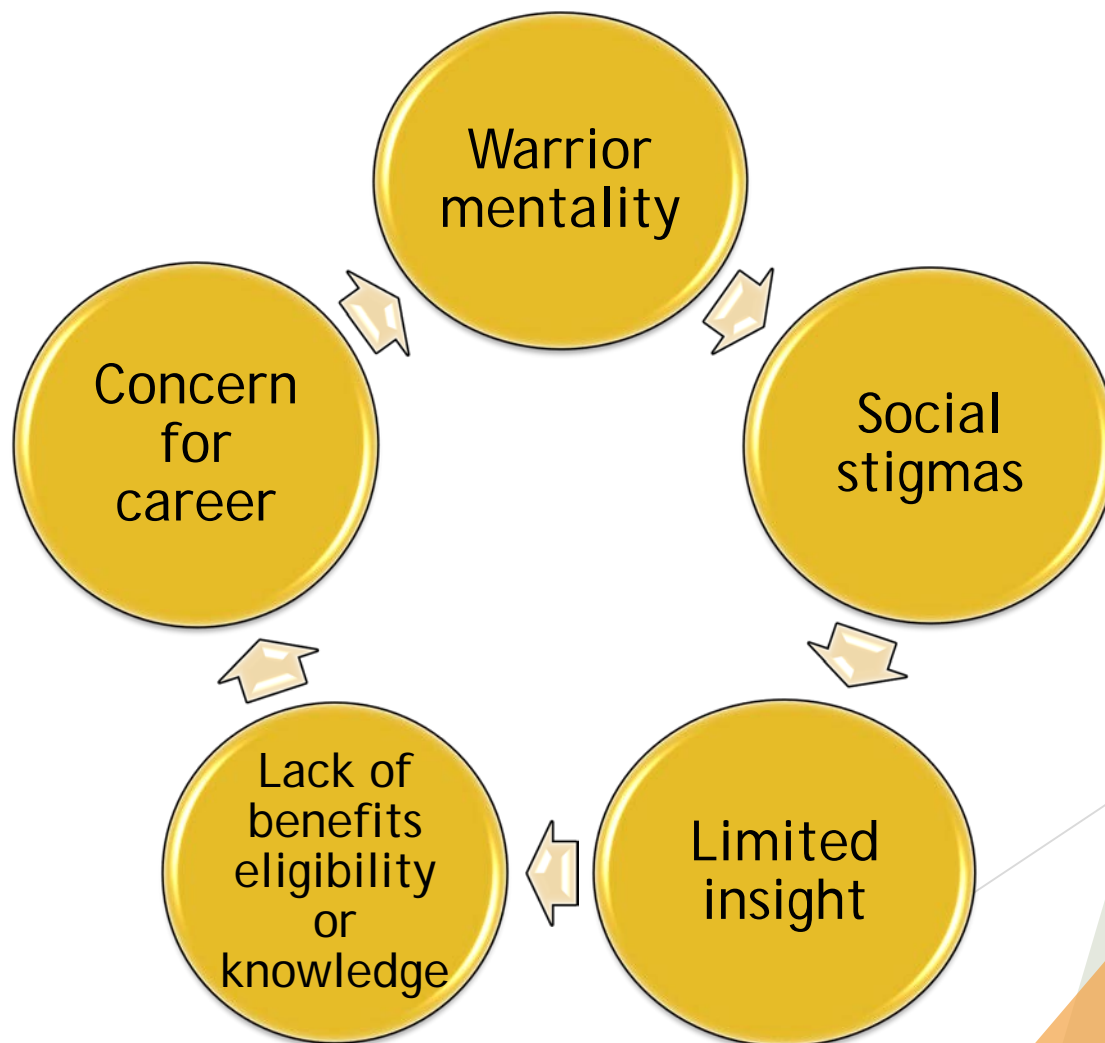
Orange County is home to approximately  
**130,000** Veterans

Veterans are an underserved population at  
traditional treatment programs

Untreated behavioral health problems often lead to  
homelessness, unemployment, hospitalization, suicide,  
incarceration, violence, etc.



## Barriers for Veterans Seeking Behavioral Health Care



# County Behavioral Health Services for Veterans

OC4Vets

Court Support 4 Vets

Outside the Wire Drop Zone

Strong Families, Strong Children



# OC4Vets

## Criteria:

- Military veteran or family member
- Presents with a need for Behavioral Health Services
- Resides within Orange County

## Services:

- Screening and assessment
- Clinical case management
- Short-term therapy
- Peer support and navigation
- In-house Resource Specialist for housing and employment
- Community Outreach
- Referral and linkage to community resources

# Court Support 4 Vets



Support for  
Veterans  
involved with  
the legal system

## Services:

- Screening and assessment
- Individualized service plans
- Clinical case management to navigate system
- Referrals and linkage to community resources
- Support during court proceedings

## Criteria:

- Residing in Orange County
- Veteran has an open case in an OC court and wants assistance

# Outside the Wire Drop Zone

- On-campus support for military connected students
- Assists the Veteran in the transition from military life to college life
- Staffed by Veterans who understand the distinct challenges, stressors and barriers that military connected students may face
- Staff recognize the experiences and strengths that military connected students bring to the college and community



# Strong Families, Strong Children

## Behavioral Health Services for Military Families in Orange County

### Criteria:

- Residing in Orange County
- Military family member(s) desire help

### Services:

- Screening and assessment
- Individualized service plans
- Counseling
- Clinical case management
- Referrals and linkage to community resources

Utilizes evidenced based models

# Program Referrals and Questions

**Available to all Orange County Veterans and Families**

**Hours: Monday - Friday 8 a.m. - 5 p.m.**

**Phone: (714) 480-6476**

**Located in the Orange County Veteran Services Office**

**1300 S. Grand, Bldg. B, Santa Ana, CA 92705**

**Please contact our office with any questions regarding any of our programs or to make a referral**

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Closing Remarks