Presentation by the Orange County Sheriff’s Department
Sheriff Don Barnes
Orange County Sheriff’s Department
Orange County Sheriff’s Department Behavioral Health Efforts

Sheriff Don Barnes
January 19, 2021
• Behavioral Health Bureau was formed in December 2020.

• Consists of 1 Captain, 3 sergeants, 4 deputies. Additionally 50 HLOs receive guidance and direction from the bureau.

• Works collaboratively with the County’s Health Care Agency, mental health professionals, and community stakeholders to reduce recidivism and increase crisis intervention services.

• The bureau stands upon three foundational pillars, Critical Incident Training, Mental Health Response, and Integrated Services.
Crisis Intervention Training

- 100% of Sworn staff will receive 16 hours of training

- 25% of Sworn staff will receive 40 hours of training
Enhancing Homeless and Mental Health Response Efforts

**HLO**
- Redefinition of Roles and Responsibilities
- Deployment Model

**PERT**
- Overhaul OCSD’s PERT model
- Incorporate case management
- Expansion into other OCSD patrol areas

**Analytics**
- Evaluation of calls for referral into case management
- Analyze quantity and quantity of calls as well as their outcomes
Integrated Services

OCSD

- Training
- Mental Health Response
- Custody
- Homeless Outreach

Behavioral Health Bureau

OC health CARE AGENCY

Be Well ORANGE COUNTY

SYSTEM OF CARE

CarePlus Program
Orange County Jail System

5 Jail Facilities at 3 Locations

Central Jail Complex
Capacity: 2,724 inmates
- Men’s Central Jail
- Women’s Central Jail
- Intake Release Center

Theo Lacy Facility
Capacity: 3,442 Inmates

James A. Musick Facility
Temporarily Closed
Construction of 512 and 384 bed facilities scheduled to begin July 2020.

March 7, 2020 Total Population: 5,303
Jan. 19, 2021 Total Population: 3,338
Jail Reforms to Address Mental Health Crisis

Implemented New Objective Classification System

- Inmates classified on objective criteria
- Revised policies and procedures
- Updated jail data systems
- Increased out-of-cell time
- Increased access to care
New Mental Health Housing Modules Plan Components:

- Modify classrooms for additional program space
- Build out Modules K, L and M
- Increase LPS beds from 5 to 30 for males
- Increase LPS beds from 0 to 15 for females
- Add an ADA compliant cell to each sector
- Add ADA compliant restroom facilities
- Install security fencing on upper tiers
Jail Reforms to Address Mental Health Crisis

Enhanced Staff Training

- Naloxone Program
- Suicide prevention
- Crisis Intervention Training
- Trauma Informed Care
  - Recognize the presence of trauma symptoms
  - De-escalation/communication techniques
  - Avoid re-traumatization
Jail Reforms to Address Substance Use Disorder

- New SUD Step Down Units
- Medically Assisted Treatment Program (MAT)
  - First used in 2015
  - Expanded use in 2019
  - As of February 2020 (pre-COVID) a total of 535 Participants
  - High costs of prescriptions is high ($174K per month).
Thank you for your support!
System of Care Update

Jason Austin
Director of Care Coordination
Project Roomkey

- The County of Orange continues to operate:
  - temporary isolation shelters for individuals experiencing homelessness who are COVID-19 sick or symptomatic
  - Congregate shelter site for individuals experiencing homelessness who are COVID-19 positive
- Total capacity to serve 275 individuals
- Referrals into the program will be made by Public Health Services, hospitals, shelters, street outreach teams, and law enforcement
Emergency Rental Assistance (ERA) Overview

• Established by the Consolidated Appropriation Act of 2021

• Provides $25 billion to the U.S. Department of the Treasury for the administration of the ERA Program

• To assist household that are unable to pay rent and utilities due to the COVID-19 pandemic

• ERA Program funds to be provided directly to the States, US. Territories, local governments with more than 200,000 residents (based on 2019 U.S. Census Bureau data)
Timeline

- Funding announced on December 27, 2020
- Prospective grantees to provide payment information and assigned the acceptance of award term forms by January 12, 2021
- Funding expected to be dispersed to grantees on January 27, 2021
- Funding to be 100% expended by December 31, 2021
Funding Allocations

• The State of California which accounts for 11.95 percent of the Nation’s population is expected to receive a maximum allocation of $2,610,593,356.20.

• In Orange County, the following jurisdictions are eligible to receive allocations due to populations over 200,000:
  o County of Orange
  o City of Anaheim
  o City of Santa Ana
  o City of Irvine
Eligible Households

- Eligible Households for ERA are defined as a renter household in which at least one or more individuals meets the following criteria:
  - Qualified for unemployment or has experienced a reduction in household income, incurred significant costs, or experienced a financial hardship due to COVID-19;
  - Demonstrates a risk of experiencing homelessness or housing instability;
  - Has a household income at or below 80 percent of the area median income (AMI); and
  - Assistance is not duplicative of any other federally funded assistance.
Continuum of Care Updates
Zulima Lundy, Continuum of Care Manager
CoC Notice of Funding Availability (NOFA)

- **FY2020**
  - HUD has cancelled the FY2020 CoC NOFA
  - All grants included in the Orange County CoC’s 2020 Grant Inventory Worksheet and expiring in 2021 will be automatically renewed for one 12-month period
  - Grant renewals will reflect Fair Market Rent adjustments, as applicable
  - HUD has not yet announced how the renewal process will occur

- **FY2021**
  - FY 2021 CoC Program Registration forms are now available with a submission deadline of 2:00 p.m. on March 4, 2021
  - Collaborative Applicant will review and submit on behalf of Orange County CoC
HUD Updates

• Waiver for 2021 Unsheltered Point In Time (PIT) Count
  o On December 17, 2020, the Office of Care Coordination submitted an exception request to forgo the 2021 Unsheltered PIT Count
  o On December 18, 2020, HUD granted the exception to conducting any unsheltered PIT count.

• HUD Waivers
  o On December 31, 2020, HUD released another waiver that extends the temporary flexibilities currently in place for the CoC Program and Emergency Solutions Grant (ESG) Program
2021 Sheltered Count and Housing Inventory Count

- 211OC leads the annual Sheltered Count and the Housing Inventory Count (HIC)
- January 25, 2021 is the night of the Sheltered Count and HIC
- 211OC emailed agencies with both HMIS participating and HMIS non-participating projects to review the Sheltered Count and HIC process and deadlines
  - First deadline for agencies is February 1, 2021
- For more information visit the [2021 HIC & Sheltered PIT knowledge base article](#)
Longitudinal System Analysis (LSA) Extension Request

- 211OC has been working on the LSA since October 2020
- Issues came up that considered the data “unusable”
- Guidance is pending from HUD on what errors make the LSA data “unusable”
- 211OC requested an extension from HUD for the LSA submission and was approved to submit on January 29, 2021
- Original deadline was January 15, 2021
HMIS User License Fees

- On December 17, 2020, the CoC Board approved the HMIS User License Fee Policy
- On January 8, 2021, 211OC sent emails to HMIS participating agencies
  - Provided background on CoC Board Action
  - Opportunity to review and confirm number of HMIS user licenses in use by agency
- 211OC issued invoices to HMIS participating agencies. Agencies have 60 days from invoice date to submit payment
Homeless Housing, Assistance and Prevention (HHAP) Round 2

- NOFA released on November 13, 2020
- Application is due January 25, 2021
- The Office of Care Coordination will complete the application on behalf of the CoC as the designated Administrative Entity
- Will support Homekey Operations per prior CoC Board action
- Transitional Aged Youth Set Aside to be programmed at later date.
Request For Proposals (RFP) Updates

- **COVID-19 Homelessness and Prevention Response RFP**
  - Project A: Homeless Prevention
  - Project B: Rapid Rehousing
  - Project C: COVID-19 Response Services

- **Coordinated Entry System for Individuals RFP**
  - RFP closed
  - Review underway

- **Bridges at Kraemer Place RFP**
  - RFP closed
  - Review underway
Commission to End Homelessness
Homeless Service Mapping Survey

- Survey to better understand the services and resources in Orange County for those experiencing homelessness
- Information collected will support the mapping of the System of Care
- Survey requests:
  - Primary contact details
  - Services provided, including capacity and types of assistance
  - Eligibility and target populations
  - Funding duration and sources
  - Referral and access criteria

- Update to be provided at February meeting
COVID-19 Homelessness Response Funding

• Maximizing Funding Available
  o Expenditures December 30, 2020 paid with CARES Act funding
  o Letter of Agreements for the provision of Alternative Shelter Placement will continue to be an available resource to the Continuum of Care Providers

• Approximately 10,533 alternative shelter nights have been provided since the program was implemented

• Currently assisting 54 households with alternative shelter
  o 11 families experiencing unsheltered homelessness
  o 43 individuals at high risk for severe COVID-19 illness

• Approximately $250,000 of $1.2 million has been committed to date
Homeless Emergency Aid Program (HEAP) and California Emergency Solutions and Housing (CESH) Contracts
Zulima Lundy, CoC Manager and Maricela Rios-Faust, Vice Chair
Recommended Action

• Approve the renewal of expiring service contracts funded by HEAP and CESH for an additional one-year term utilizing CESH Round 2 and HHAP Round 1 funding as presented to the Policies, Procedures and Standards Committee.
Business Calendar – Item #4

- Homeless Emergency Aid Program
- California Emergency Solutions and Housing – Round 1
- Homeless Housing, Assistance and Prevention
- California Emergency Solutions and Housing – Round 2
Homeless Emergency Aid Program

• One time $500 million block grant program created in 2018
• $15,568,715.65 allocated to Orange County CoC
  o $778,435.78 – 5% minimum Youth set aside
• Expenditure Deadlines
  o 50% must be contractually obligated by January 1, 2020
  o 100% must be expended by June 30, 2021
• Orange County CoC’s HEAP Implementation
  o Capital Projects Total – $13,385,735.00
  o Service Contracts Total – $1,883,980.00
    ▪ Initial service contracts for 24-month terms from May 1, 2019 to April 30, 2021
## Business Calendar – Item #4

### Homeless Emergency Aid Program

| Capital Projects Total          | $13,385,735.00 |
| City of Buena Park             | $6,413,300.00  |
| City of Laguna Beach           | $544,000       |
| City of Placentia              | $5,650,000.00  |
| Covenant House California (Youth Set Aside) | $778,435.00 |

**Service Contracts Total***

| City Net – Central SPA – Street Outreach | $350,000.00 |
| City of Laguna Beach – South SPA – Shelter Operations | $365,000.00 |
| Families Forward – Countywide – Homeless Prevention | $500,000.00 |
| Family Assistance Ministries – South SPA – Diversion | $30,000.00 |
| Mercy House – South SPA – Street Outreach and Rapid Rehousing | $638,980.000 |

*Initial Service Contracts for 24-month term from May 1, 2019 to April 30, 2021*
$941,990 in funding is needed to renew the HEAP Service Contracts for an additional one-year term from May 1, 2021 to April 31, 2022.

- May want to include a 5% increase in funding for an approximate total of $1 million to account for increased costs

Recommend utilizing $1 million HHAP Round 1 funding to renew the HEAP Service Contracts

<table>
<thead>
<tr>
<th>Service Contracts Total*</th>
<th>12-month Contract</th>
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<tbody>
<tr>
<td>City Net – Central SPA – Street Outreach</td>
<td>$175,000.00</td>
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<tr>
<td>City of Laguna Beach – South SPA – Shelter Operations</td>
<td>$182,500.00</td>
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<td>Families Forward – Countywide – Homeless Prevention</td>
<td>$250,000.00</td>
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<td>Family Assistance Ministries – South SPA – Diversion</td>
<td>$15,000.00</td>
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<tr>
<td>Mercy House – South SPA – Street Outreach and Rapid Rehousing</td>
<td>$319,490.00</td>
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</table>
California Emergency Solutions and Housing – Round 1

- Senate Bill 850 approved on June 27, 2018 established CESH
- $1,948,648 allocated to Orange County CoC
  - 5% for administrative cost
- Orange County CoC’s CESH Round 1 Implementation
  - Rental Assistance, Housing Relocation and Stabilization Services
  - Flexible Housing Subsidy Funds
  - Operating Support for Emergency Housing Interventions (40% cap)
  - Initial contracts for 20-month contract term
## Business Calendar – Item #4

<table>
<thead>
<tr>
<th>California Emergency Solutions and Housing – Round 1</th>
<th>$1,851,250</th>
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<tr>
<td><strong>Rental Assistance, Housing Relocation and Stabilization Services</strong></td>
<td>$425,250</td>
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<td>Interval House*</td>
<td>$150,250</td>
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<td>OC United Way**</td>
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<td><strong>Flexible Housing Subsidy Funds</strong></td>
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<td>Families Forward*</td>
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<td>OC United Way**</td>
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<td><strong>Operating Support for Emergency Housing Interventions (40% cap)</strong></td>
<td>$775,500</td>
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<td>Grandma’s House of Hope*</td>
<td>$235,000</td>
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<td>Pathways of Hope*</td>
<td>$160,000</td>
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<tr>
<td>Interval House*</td>
<td>$175,000</td>
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<tr>
<td>Mercy House**</td>
<td>$205,500</td>
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* 20-month Contract Term November 1, 2019 to June 30, 2021.

** 20-month Contract Term December 1, 2019 to July 31, 2021.
California Emergency Solutions and Housing – Round 2

• $1,116,498 allocated to Orange County CoC
  o Approximately one third less than Round 2
  o Orange County CoC applied for only two of the three eligible activities.
Business Calendar – Item #4

- Recommend using CESH Round 2 for an additional one-year term for the projects detailed on the following table
  - Utilizing percentages of previous award by eligible category
  - Approximately equivalent to 12-month prorated

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<tr>
<th>California Emergency Solutions and Housing – Round 2</th>
<th>$1,116,498</th>
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<tr>
<td>Rental Assistance, Housing Relocation and Stabilization Services</td>
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<td>Interval House*</td>
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<td>OC United Way**</td>
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<td>Operating Support for Emergency Housing Interventions (40% cap)</td>
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<td>Pathways of Hope*</td>
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<td>Mercy House**</td>
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<td><strong>Administration (5% maximum)</strong></td>
<td>$55,823</td>
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• Recommend utilizing approximately $400,000 in HHAP Round 1 funding to renew Flexible Housing Subsidy Funds for a one-year term, using prorated amount of CESH Round 1 award.
  o OC United Way – $240,300.00
  o Families Forward – $150,000.00
Business Calendar – Item #4

Homeless Housing, Assistance and Prevention Round 1

- $8,081,115.98 allocated to Orange County Continuum of Care
  - 7% maximum for administrative cost
  - 8% minimum Youth Set Aside
- Review of commitments to date

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<tr>
<th>HHAP Round 1</th>
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<tr>
<td>Administrative Cost</td>
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<tr>
<td>Youth Point In Time Count</td>
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<tr>
<td>Data Infrastructure</td>
<td>$140,000.00</td>
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<tr>
<td>Family CES Augmentation</td>
<td>$100,000.00</td>
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<tr>
<td>Racial Equity Analysis</td>
<td>$50,000.00</td>
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<tr>
<td>City of Costa Mesa Capital Project</td>
<td>$2,529,126.00</td>
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<tr>
<td>Covenant House California Capital Project</td>
<td>$650,000.00</td>
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<tr>
<td>(fulfills 8% Youth Set Aside Requirements)</td>
<td></td>
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<tr>
<td>Total Commitments to Date</td>
<td>$4,084,804.12</td>
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<tr>
<td>Total Remaining For Programming</td>
<td>$3,996,311.86</td>
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HHAP Round 1 – Funding Recommendations

• Recommend $1 million to renew HEAP service contracts for one year
• Recommend $400,000 to renew the CESH Flexible Housing Subsidy Funds for a one-year term
• Remaining $2,595,312 in funding to support Project C: COVID-19 Homeless Response Programs from the Request For Proposals
Recommended Action

- Approve the renewal of expiring service contracts funded by HEAP and CESH for an additional one-year term utilizing CESH Round 2 and HHAP Round 1 funding as presented to the Policies, Procedures and Standards Committee.
Homeless Prevention Assessment Tool Recommendation

Zulima Lundy, CoC Manager;
Maricela Rios-Faust, Vice Chair; and
Judson Brown, Ad Hoc Chair
Background

• On November 10, 2020, the PPS Committee recommended the creation of an ad hoc to develop a Homelessness Prevention Assessment Tool

• The goal of the HP Assessment Tool is to assist in prioritizing households at-risk of homelessness for Homelessness Prevention Assistance

• Ad Hoc met to review past and current tools.

• Ad Hoc decided to improve upon previous HP Assessment Tool developed by the Prevention Committee of the Commission to End Homelessness in 2016
Business Calendar – Item #5

Background

• 211OC was partnering with homeless service provider agencies to centralize calls from household seeking Homelessness Prevention Assistance

• Family Assistance Ministries and 211OC partnered to pilot the Homelessness Prevention Assessment Tool with the implementation of the City of Rancho Santa Margarita’s Homelessness Prevention Assistance Program

• PPS Committee approved the Homelessness Prevention Assessment Tool created by the Ad Hoc on January 12, 2021
Recommended Action

- Adopt the Homelessness Prevention Assessment Tool created by the Ad Hoc on Homeless Prevention to prioritize households at-risk of homelessness for Prevention Assistance as recommended by the Policies, Procedures and Standards Committee.
CoC Data Dashboard
Zulima Lundy, CoC Manager and Erin DeRycke, Homeless Management Information System (HMIS) Lead
Background

• The CoC Data Dashboard was created by 211OC and incorporates data from:
  o Homeless Management Information System
  o 211OC’s Contact Call Center Data; and
  o Coordinated Entry System Virtual Front Door Data

• On December 8, 2020, the PPS Committee reviewed the CoC Data Dashboard

• The CoC Data Dashboard was emailed to the PPS Committee members for final review

• PPS Committee members had no additional suggested changes or feedback
Recommended Action

- Approve the CoC Data Dashboard developed by 2-1-1 Orange County utilizing HMIS data, contact call center data and Coordinated Entry System Virtual Front Door data as reviewed by the Policies, Procedures and Standards Committee.