County of Orange
Health Care Agency
Emergency Medical Services

Event Name: COVID-19


EMS Ambulance Transports and Ambulance Patient Offload Time (APOT)

**NOTE** Numbers fluctuate day-by-day due to changes in patient and system conditions. Data reported daily reflects one point in time.

Report Notes: The following report shows all 9-1-1 ambulance transports to receiving emergency departments (Mar. 1, 2020 through last available calendar day).

Data Source: Orange County Medical Emergency Data System (OC-MEDS)

![Daily 9-1-1 Ambulance Transport Volume - Mar. 1, 2020 through Yesterday](chart1)

Report Notes: The following report shows 9-1-1 ambulance transports of patients with an EMS provider impression of “Cough”, “Fever”, “Cold/Flu” or “Influenza Like Illness” (ILI), and/or primary symptom of “Cough” or “Fever” to receiving emergency departments. (CY 2019 compared to CY 2020 YTD).

Data Source: Orange County Medical Emergency Data System (OC-MEDS)

![EMS Provider Impressions - Cold/Flu/ILI/COVID-19 Year Over Year Comparison (2019,2020, & 2021)](chart2)

Daily EMS System Tracking Report
Updated 01/28/2021 at 0846
Report Notes: The following report shows all Orange County based non-emergency ambulance transports (BLS, IFT-ALS, CCT) - (Mar. 1, 2020 through last available calendar day).

Data Source: Orange County Medical Emergency Data System (OC-MEDS)

Report Notes: The following reports show the average and 90th Percentile “Ambulance Patient Offload Time” (APOT) for all 9-1-1 ambulance transports to receiving emergency departments (ED) throughout Orange County for the last 24 hours since this report was updated. Current Average APOT is: 12m56s / Current 90th Percentile APOT is: 26m24s

APOT is defined as the time that the ambulance arrives at the receiving destination (wheels stop) to the time that the ambulance crew physically transfers the patient to the ED gurney.