

County of Orange Health Care Agency

## **Goals for Today**

- Introduce the Field Operations Guide (FOG)
- Introduce FOG section components
- Discuss each component in detail
- Utilize the Incident Command System (ICS) Forms







### Introductions

- Name & Agency
- Current Position
- POD Position









## Review

### **Cities Readiness Initiative (CRI)**

- Post 9/11 prepare U.S. cities for a Bioterrorism Incident
  - Federally Funded September 11, 2001
  - Anthrax Mailings October 2001
  - Worst Case Scenario Aerosolized Anthrax
- Provide medication to Orange County's 3.2 million residents within 48 hours
- Effectively utilize the Strategic National Stockpile (SNS)
  - Medications
  - Vaccines
  - Medical Supplies and Equipment





## **Point of Dispensing (POD)**

Federally instituted **BEST PRACTICE** model for the dispensing of medication to a community of **healthy people** during a public health incident.





### **POD Site Basics**



Check-in

Screening

Dispensing

Exit





## **Goals of a POD**

- Quickly provide medication to a large population
- Decrease the number of ill persons and/or deaths
- All-hazard: Provide essential supplies to a large population





# All Hazards Planning



### **Pandemic Influenza**



### **Local Emergencies**



**Biological Agents** 





### Introductions









# **BieldpResponserSections**









### Turn to this section



### FIELD RESPONSE DOCUMENTS

### What's In Section 2



- POD Incident Action Plan (IAP)
- Response Activities/ICS Forms
  - Quick Reference Guide
  - Suggested Org. Chart
  - Blank ICS forms
- Position Checklists
- Sample Patient Forms
- Sample Drug & Agent Fact sheets

### Turn To Tab Incident Action Plan

- POD Site Maps
- ICS 202 Incident Objectives
  - Exercise Objectives
- ICS 203 Assignment Lists
- Security Plan
- ICS 204 Division Assignment
- ICS 205 Communications Plan
- ICS 206 Medical Plan
- POD Org. Chart
- ICS 213 General Message

- ICS 214 Unit Log
- ICS 215A Safety Analysis
- ICS 221 Demobilization Plan



# **EXAMPLE** 2 Incident Action Plan

What section is responsible for working on the IAP?

Who should receive a copy of the IAP?

### **Incident Action Plan**

#### **IRVINE VALLEY COLLEGE**



Point of Dispensing Exercise November 7, 2008







# 2 Incident Action Plan

- ICS 202 Incident Objectives Planning Section Chief
- ICS 203 Assignment list Planning Section Chief
- Security Plan Security Branch Director
- ICS 204 Division Assignment Branch Directors
- ICS 205 Communication Plan Communications Unit Leader
- ICS 206 Medical Plan Medical Unit Leader
- POD Org Chart Lead planner
- 213 General Message Supervisory Staff
- 214 Unit Log Supervisory Staff
- ICS 215A Safety Analysis Safety Officer
- ICS 221 Demobilization Plan Demobilization Unit Leader

## **Buena Park Site**

Maps







# **Mission Viejo Site**

Maps





















### Response Activities & ICS Forms

- Unified Command Fire, Law & HCA
  - Occuments to be used for:
    - Briefings
    - Providing updates to Supervisory staff
    - Establishing a process to track IAP changes
    - Utilization of Unit and Message Logs





# 2 Quick Reference Guide

- Agency Responsibilities
  - Health Care Agency
  - City EOC
  - Operational Area
  - Important Phone numbers
- POD Information
  - Activation
  - Direction and Control
  - General Response
- POD Operations
  - Basic Functions

ORANGE COUNTY HEALTH CARE AGENCY POINT OF DISPENSING (POD) Quick Reference Guide			
Agency Responsibilities	POD Information	POD Operations	
Orange County Health Care Agency (HCA)	POD Activation	The Four Basic Stations	
Enzyme         Pursues         PODs are mediad dispersing areas dirigonal and the place information to the public information (Differ (PO), in comparing and which possible.           2. Assist the affected manipolity with the release of public offramation (Differ (PO), in comparing and which possible.         Issign and the affected manipolity with the release of public offramation. Incomparing the affected manipolity with the release of public offramation. Incomparing the affected manipolity with the release of public offramation. Incomparing the affected manipolity with the release of public offramation. Incomparing the affected manipolity with the release of the affected manipolity. As the Questional Area and discussion, when appropriate and the affected manipolity with the release of the affected manipolity. As the Questional Area modification systems. POOs may be simultaneous the affected manipolity of the affected manipolity. The activation of POO the thereader and unspected agent?           3. Activet Flob. IDC when appointing the affected POO the set of the affected POO the based and assess proceeding and thereader and the advanced agent and the posterion. Activet POO the based and assesses the affected manipolity (i, activate POO the based and assesses the affected POO thereader agent appointed and the POO thereader agent and appointed and the posterion. Activate POO the based and assesses procumental with affected manipolity (i, activate ploC) and all operates under the Inside Command Byself and only and assesses procumental with affected manipolity (i, activate ploC) and all assess procumental with affected manipolity (i, activate ploC) and all assess procumental with affected manipolity (i, activate byself) and all assesses procuments and thereader and assesses procuments with affected manipolity (i, activate byself) and all assesses procuments with affected manipolity (i, activate byself) and allas	Check in - Receive Patient           Large area for hild patient inbia           Distribute applicable forms           1. Patient Information Streads           0. Construct Information Information Information           0. Construct Information Informatio Information Information Information Information Inform		
	Command Stucture (ICS) and all POD response and recovery agencies will coordinate with each other to accomplian activities as directed by the Unified Command. Unified Command UK2 - The POD Unified Command will be composed of Fig. Jac Enformment, and Headh personnel with all response activities directed by the UC. Lisiong - The Headh Cere Agency and provide an HOA Lision to the POD ate to allow for communication and coordination between the POD and Headh Care EOC. A	<ul> <li>Sapply paint with prophysics</li> <li>Notate Privat Hotory form of change dispensed</li> <li>General napples needed</li> <li>Medical system (an apples of an apples of an apple of an apple of an apple of an apple of a apple of a apple of ap</li></ul>	
and disseminated.	DOD Concert Response Automision	POD Medical Storage Area	
Coordinate and prepare official emergency information tatlements in corginations with Operational Area, if appropriate. Establish and marintan a joint public information currier to ensure coordinated public information during emergency operations, if requested by UC or EOC. 0. Inform Unified Command of any common media questions and/or concerns.	POD General Response Activities: Activities — General POD activities will include POD staff activation and orbitations, nite activation and setup, site central and security; receiving, mansping, strong and repsyluxis, patient tracking and screening, and recovery. <u>United Command</u> L Canduct initial United Command Meeting	Setured area (i.e. security personnel at area an when medication/vaccinations are transported). Early accessible to delayer yruds. Tamperature controlled. Area to store medications (200 + Sq. Ft.) POD Incident Command Post	
quescions anavoir concerns.	<ul> <li>Conduct initial United Command Meeting</li> <li>Review, set and/or modify objectives within IAP</li> </ul>	Secured area.	
Operational Area esponse Coordinate with the HCA PIO, City EOC(s) and	Conduct Command/General Staff Meeting     Distribute FOG Section 2     Approve operational IAP, ensure distribution to staff	Established by the Unified Command     Away from POD line and patient flow.     Provide location to staff during briefing	
Emergency Management Director regarding the release of information to public sources.	Operations	POD Staff	
Name         Ope         EUX         eux <td>Review IAP &amp; on-site equipment list     Establish POD based on site map within IAP     Process incoming medication shipments     Assess need for additional staff, assets and supplies     Provide staffing availability updates as requested</td> <td>Check In         -           Sign at designated staff registration area         -           Receive 7000 position assignment and related form         -           Receive voit, rafia and additional equipment as needed. If applicable         -           Receive voit, and a and additional equipment as needed. If applicable         -           Receive voit, and a positive doctain briefing         -           Remobilization:         -           Sign-staft the designated staff registration area         -           Submit this focumentation         -           Raturn vest, ratio and additional equipment, if applicable         -</td>	Review IAP & on-site equipment list     Establish POD based on site map within IAP     Process incoming medication shipments     Assess need for additional staff, assets and supplies     Provide staffing availability updates as requested	Check In         -           Sign at designated staff registration area         -           Receive 7000 position assignment and related form         -           Receive voit, rafia and additional equipment as needed. If applicable         -           Receive voit, and a and additional equipment as needed. If applicable         -           Receive voit, and a positive doctain briefing         -           Remobilization:         -           Sign-staft the designated staff registration area         -           Submit this focumentation         -           Raturn vest, ratio and additional equipment, if applicable         -	





### **General Message Form – ICS 213**

### e Purpose

- Tracking Request
- Messages & Communication
  - Alternative to Radio
- Sending
  - Message-Legible & Concise
  - To/Position & From Position
  - Subject, Date & Time
  - Signature/Position
- Receiving
  - Message-Legible & Concise
  - Date & Time



ICS 213 GENERAL MESSAGE				
ROM:		POSITION:		
			1	
SUBJECT:		DATE:	TIME:	
IESSAGE:		1	1	
IGNATURE:		POSITION:		
REPLY:				
CEPLY:				
DATE: TIME	SIGNATUR	E/POSITION:		



# Unit Log – ICS 214

Purpose

**SECTION** 

- Supervisory Staff
- Major Events
  - Activation
  - Requests
  - Emergencies
- Staff Reporting
  - Name

Location

Position Assignment



Incident Name

Date Prepared

Time Prepare



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### **Position Checklist**



Turn

**To Tab** 

### Goal is to become familiar with:

Position Checklists

- Key Responsibilities of each position
- ICS Reporting Structure



- As a group, review the assigned Position Checklists in the FOG
- Based on the "Key Responsibilities" listed on the Activity sheet identify what POD position is being described
- List the section, position and supervisor of the described position on your activity sheet
- Each group has 3-4 positions to identify
- Select one spokesperson to report out





### Group 1: Unified Command (1-3)

Only review Command Section Position Checklists

### Group 2: Operations (4-7)

Only review Operations Section Position Checklists

### Group 3: Logistics/Planning (8-11)

Only review Logistics and Planning Section Position Checklists



SECTION 2

# **Best Practices**

- Ensure Unified Command, Section Chiefs, and Supervisory Staff are familiar with the IAP
  - Site Maps
  - Communications Plan & Device Training
  - Organizational Chart
  - Unit Logs and Message Forms
- Modify IAP as needed
- Provide staff with Quick Reference Guide
- Provide Supervisors with their
   Section/Branch/Group Position Checklists and ensure they hand them to staff during Briefing





### Turn to this section


## **POD MANAGEMENT**

### What's In Section 3



- POD Management Review
- OD Planning "P"
  - Operational cycle
- Briefings



## Briefings









## **Goal of Briefings**

- Introduce staff to their supervisors
- Orient staff to the situation
- Provide staff with their immediate role and responsibility
- Provide any additional materials



### Turn To Forms

## What and When?

- Operational briefing Form 1
  - Unified Command briefs Section Chiefs/supervisors
- General briefing Form 2
  - Supervisors brief Staff
- Beginning/End-of-shift briefing
  - All Staff





## **Best Practices**

- Ensure Registration staff knows where staff is to report and when briefings will occur
- Once staff checks in have them report directly to briefing location
- Safety Officer provide a general safety message
- Ensure all staff receives a briefing
- Conduct a radio check and role call
- View POD management for supervisors video





## Turn to this section



## POD POLICIES AND PROCEDURES

## What's In Section 4



#### **Procedures for:**

- Site Activation
- POD Command & Control
- Dispensing Related P&Ps
- Staffing P&Ps
- Inventory Management
- Alteration of IAP
- Site Demobilization

## **4 POD Site Activation**



#### **Operational Area Coordinator**



**Public Health Officer** 













- What are your Current City/EOC capabilities?
- How will you reach identified POD staff?
- - Call Down lists
  - AlertOC



Team Leader





### Goal is to become familiar with: Dispensing Policy's and Procedures



- Review the assigned Policy & Procedures
- Use Message form to summarize Policy & Procedures
- Select a spokesperson to report out



- Prophylactic Drugs (4.13A) & Vaccinations (4.13B) Operations
- Medical & Non-medical Emergencies (4.13C) Command
- Visibly Ill Individuals (4.13D) Command
- Unaccompanied Minors (4.13E) Planning
- Special Populations (4.13F) Planning
- First Responders (4.13G) Logistics









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# What do you need to do for a Shift Change?

**JEMA** 







## Shift Change

- Debrief supervisor
- Brief relief personnel
- Return Vest/Communication
- Documentation
  - Sign in/out
  - Unit Logs & Receipts
- Verify next schedule





### **POD Site Demobilization**



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## Demobilization

- ICS 221 Demobilization Plan
- Notifications
- Secure Site
- Staff Release
- Staff check out
- Equipment Retrieval
- Collect forms and Documentation









- Become familiar with the P&Ps
- Establish a technical specialist to track supplies,
  specifically pharmaceuticals
- Ensure staff is aware of the P&Ps related to their work station
- Ensure Demobilization plan is implemented
- Update P&Ps as HCA provides updated guidance





## Turn to this section



## **POD PLANNING**

### Turn To Tab POD Planning Update

#### **Resource and Reference Section**

- Exercise Documents
- Training Documents

Discuss

- IAP Progress
- Position Identification
- Equipment Needs









### **Important Dates**

## **Important Dates**

#### OD Mass Vaccination Exercise

- ✓ Friday, October 10, 2014 8:00\* 3:00
  - Test Site Incident Action Plan (IAP)
  - Test Multi-organization field response
  - Dispense seasonal influenza vaccine
  - Equip sites with vests and POD signage







## **Up Coming Trainings**

- Planning Conferences
  - ✓ PC1
    - Wednesday, July 9, 2014
  - PC2
    - Wednesday, August 6, 2014
  - PC3
    - Wednesday, September 10, 2014







## Site Walk Through

- Interactive POD Training (IPT)
- Site Walk Through
  - All staff involved
  - Discuss Exercise details
  - Review POD Basics
  - Become familiar with POD maps
  - Increase familiarity with POD site and functions







## **IPT Training Dates**

#### Interactive POD Training (IPT) Site Tour

- ø Buena Park September 30, 2014
  - Buena Park Senior Center
- Mission Viejo October 3, 2014
  - Saddleback College





### **Exercise Timeline- Tentative**

#### Friday, October 10, 2014

Site cleared

0800

0800 - 0830

0830 - 0900

0900 - 0930

0930 - 1015

1015 - 1115

1115 - 1125

1330 - 1430

1130

1330

1500

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- All Staff Registration Begins POD Staff & C/Es arrive **Command Staff Briefing** General Staff Briefing & Swear In Site Orientation/Briefings Complete Set-up/Staff Vaccinations/Break & Lunch Section/Position Reporting & Radio Call Down **Event Starts Event Ends** Demobilization/ Player Debrief (Hotwash)
  - pód

## **Resources and Tools**

#### www.healthdisasteroc.org/prepare/pod



vaccines, or medical supplies to a large community of healthy people during a health emergency. POD sites will be activated in order to provide medication and/or medical supplies to the healthy community prior to the onset of illness in

POD sites are locations that are both familiar and easily accessible to the community (i.e. schools, community centers, churches, etc.) and are designed to serve as a place for the public to come and receive their medications, vaccines and medical supplies. The ultimate goal of a POD is to guickly provide these items to a large number of people in a short



2012 Training Presentations - COMING SOON















FOG Review

IAP, Position Checklists & the Quick Reference Guide can be found in what section of the FOG?

- 1. Section 1 Introduction
- 2. Section 2 Field Response Documents
- 3. Section 3 POD Management
- 4. Section 4 Policies & Procedures
- 5. Section 5 POD Planning





#### Who conducts the operational briefing?

- 1. Team Leaders
- 2. Section Chiefs
- 3. Unified Command
- 4. Group Supervisors





Which of the following is NOT a goal of briefings?

- 1. Introduce staff to supervisors
- 2. Orient staff to situation
- 3. Provide staff their Position Checklists
- 4. Allow staff to mingle





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POD sites are notified of activation by which of the following?

- 1. Orange County Health Care Agency
- 2. POD site contact
- 3. City Emergency Operations Center (EOC)
- 4. Operational Area (OA)





What position is responsible for maintaining POD equipment inventory?

- 1. Clinic Branch Director
- 2. Command Post Security
- 3. Supply Unit Leader
- 4. Registration Staff





This position is responsible for ensuring copies of the IAP along and other response forms are available:

- 1. Resource Unit Leader
- 2. Documentation Unit Leader
- 3. Operations Section Chief
- 4. Supply Unit Leader





# Your position checklist can be found in FOG

- 1. Section One
- 2. Section Two
- 3. Section Three
- 4. Section Four
- 5. Section Five





# This form is used to request resources and communicate

- 1. Unit Log
- 2. IAP
- 3. Message Form
- 4. Security Plan
- 5. Radio



