

## 855-0C-Links (625-4657)

## What is OCLinks?

OCLinks is an information and referral phone and online chat service to help navigate the Behavioral Health Services (BHS) system within the Health Care Agency for the County of Orange. Callers are connected to clinical Navigators who are knowledgeable in every program within the BHS system. This includes children and adult mental health, alcohol and drug inpatient and outpatient programs, crisis services, and prevention/early intervention programs. Once a program is identified, the Navigator will make every effort to link the caller directly to that program while still on the call. The Navigators speak English, Spanish, Vietnamese, and Farsi while other languages can be accommodated through translation services.



## When should I contact OC Links?

Anyone can call OCLinks when looking for help connecting to the County of Orange's almost two hundred Behavioral Health programs. Callers can be someone looking for services for themselves, for family members or loved ones, or for participants in their programs seeking additional or supportive services. OC Links' Navigators are available to help callers understand what programs or services are the right fit for them. Navigators are available Monday through Friday from 8AM to 6PM by phone at 855-OC Links (855-625-4657) or by connecting online through a Chat line at www.ochealthinfo.com/oclinks.

