



---

# ENVIRONMENTAL HEALTH

## *INFORMATIONAL BULLETIN*

---

### Food Vehicle Inspection Program

Orange County's Food Vehicle Inspection Program ensures compliance with the Food Vehicle requirements as found in the California Retail Food Code (CRFC). The objective of the program is to prevent foodborne illnesses. This is accomplished through unannounced routine inspections, issuing health permits, evaluating and approving new and remodeled Food Vehicle designs, conducting investigations regarding possible foodborne illnesses, and investigating complaints such as operating without a health permit.

Compliance with the State Health and Safety Code is obtained through education and inspections. During routine inspections, inspectors focus on safe food handling practices as provided by the Center for Disease Control (CDC). The CDC prioritizes foodborne illness risk factors to include such issues as food temperatures, availability of hot and cold water for handwashing, employee hygiene, safe food sources and sanitizing of utensils and equipment. The inspection findings are recorded in an inspection report which is issued to the Food Vehicle permit holder.

Follow up inspections for major violations (violations which are more likely to cause foodborne illness) are conducted to ensure compliance. Legal action can result when there is an immediate risk to public health or continued non compliance with the CRFC requirements. Legal action can include enforcement such as a Notice of Violation, permit suspension, office hearing and referral to the District Attorney for further action.

To report a Food Vehicle issue/complaint (such as parking on the street overnight and non permitted food vehicles) contact the **Confidential Complaint Line** with the following information:

- The nature of the concern/complaint
- Food Vehicle license plate
- Business name and address on the Food Vehicle
- Day of the week and time when the issue occurs
- Address/location of the Food Vehicle

*For more information on the **Food Vehicle Inspection Program**:*

**Website:** [www.ocfoodinfo.com/mobile](http://www.ocfoodinfo.com/mobile)

**Food Vehicle Information Line:** 714-433-6416

**Confidential Complaint Line:** 714-433-6000