

COUNTY OF ORANGE HEALTH CARE AGENCY Health Disaster Management EMERGENCY MEDICAL SERVICES 405 W. Fifth Street, Suite 401A Santa Ana, CA 92701

FACILITIES ADVISORY COMMITTEE

Tuesday, March 11, 2014 – 9:00 a.m.

MINUTES

MEMBERS

NAME

- Peter Anderson, MD, Chair
- Markie Cowley (excused)
- Shelley Brukman, RN,
 - Represented by Mary Massey, RN
 - Michael Lekawa, MD
- Stephanie Lush, RN,
- PRC Hospital Administrators _ **Base Hospital Coordinators**

CATEGORY REPRESENTED

OCMA (ED Physician Directors)

- Trauma Center Directors

Representing

Care Ambulance Service

Lynch Ambulance Service

Liberty Ambulance Service

Care Ambulance Service

JVI Consulting, LLC

Orange City Fire Department

Schaefer Ambulance Service

MedCoast Ambulance Service

City of Rancho Santa Margarita

Emergency Ambulance Service

Trauma Nurse Coordinators

CATEGORY REPRESENTED

Cathy Ord, RN

NAME

- Anu Signh, MD (excused)
- Greg Super, MD (excused)
- Denise Woolson, RN (excused) ED Nurse Supervisors

- Fire EMS Coordinators
- Managed Care Emerg. Physicians
- Base Hospital Physician Directors

Name

Jennifer Cervantez

Walter Garcia, EMT-P

Suzanne Goodrich, RN

Matt Armstrong

Philip Davis

Chuck Dovey

Daniel Graham

Steve Katanich

Troy Hagen

Jim Ignacio

Attendees

Kay Kearney Fire Chief Jeff LaTendresse Fire Chief Patrick McIntosh Jim Ruane Joelle Samsel, RN Dave Sanford Brian Shishido Fric Somers **Bill Weston** Stephen Wontrobski

Representing

Shoreline Ambulance Service Laguna Beach Fire Department Huntington Beach Fire Department Orange County Fire Authority Anaheim Fire Department Doctor's Ambulance Service McCormick Ambulance Service Lynch Ambulance Service Care Ambulance Service Resident of Mission Viejo

COUNTY OF ORANGE STAFF

Name Samuel J. Stratton, MD Tammi McConnell, RN, MSN Michael Delaby, RN, EMT-P Laurent Repass, NREMT-P Vicki Sweet, RN Erica Moojen Eileen Endo

Agency Health Care Agency/EMS Health Care Agency/EMS

Name

Holly Veale Lydia Mikhail Christine Sutton James Harman

Agency

Health Care Agency/Medical Services Health Care Agency/HDM Health Care Agency/Contracts **County Counsel**

١. CALL TO ORDER

The meeting was called to order by Chair, Peter Anderson, MD.

Π. INTRODUCTIONS/ANNOUNCEMENTS

Tammi McConnell, EMS Administrator announced that Orange County EMS currently has two vacant EMS Coordinator positions with the departure of Mike Noone (EMS Coordinator, BLS Program) who accepted the position of Regional Disaster Medical Health Specialist for Region I with Los Angeles County and Jane Elder (EMS Coordinator, ALS Program) who retired on March 6, 2014.

III. **APPROVAL OF MINUTES**

MSC: Minutes from the January 14, 2014 meeting were approved as submitted.

Name

IV. SPECIAL PUBLIC PRESENTATION: Emergency Medical Services (EMS) Plan / 9-1-1 Ambulance Transport RFP

Samuel Stratton, MD, EMS Medical Director said that today's Committee meeting consists of a special presentation on Orange County Emergency Medical Services' 2014 Emergency Medical Services Plan and the upcoming 9-1-1 Ambulance Transport Request for Proposal (RFP) process.

On March 4, 2014, the Orange County Board of Supervisors was asked to approve an item with regard to a technical question involving the RFP process for nineteen regions whose 9-1-1 ambulance transport contracts are due to expire on September 1, 2014. After much discussion on the RFP process, the Board directed the Emergency Medical Services program to hold public meetings so that the EMS community, the municipalities and the public alike may ask questions, express their concerns, and offer input regarding both the EMS Plan and the RFP. This is the first of three public presentations being made by Orange County EMS. Meeting dates and times for the other presentations are posted on the OCEMS website and at the Hall of Administration.

Dr. Stratton outlined the responsibilities of the County Board of Supervisors under the State of California Health and Safety Code, Division 2.5, Chapter 9, the local designation and when it was made. He also stated that state statutes mandate that the local EMS agency (LEMSA) submit an EMS Plan and its basic contents, and its responsibilities which include the oversight of awarding the 9-1-1 ambulance transport contracts. Dr. Stratton outlined the current issues that Orange County currently faces due to recent cases heard before the California Court of Appeals.

In its EMS Plan, Orange County Emergency Medical Services has proposed to divide the 19 cities/regions into five separate regions to make the RFP process more efficient. Regionalization would ensure better coverage in more rural areas by linking them with more urban areas, such as regionalizing the City of Villa Park and the unincorporated canyon area with the Cities of Irvine and Tustin.

Dr. Stratton indicated that there have been instances where a municipality does not necessarily elect to choose the most qualified bidder but another provider. He indicated that due to a recent California Court of Appeals case (*Eel River vs. Humboldt County*) the most qualified bidder must be awarded the contract.

He outlined the process for the selection of the contractors, that bidders will be limited to the number of regions they may be awarded; and the methodology to be used for contract monitoring (such as monitoring for contract breaches).

Dr. Stratton indicated that written comments will be accepted via the website link located on the OCEMS website.

V. Public Comments

Speaker/Organization	Question / Response
Chuck Dovey, Care Ambulance Service	 What are the anticipated timelines? Are you anticipating separate selection committees for each of the regions or using one selection committee for all five regions? The reason I am asking the second question is that you describe the uniqueness of each region.
Samuel Stratton, MD, EMS Medical Director	 The RFP is expected to be released April 8, 2014 with the selection of contractors by July and the matter to go before the Board of Supervisors in August.
	 2) The preference is to have a separate selection committee for each region. This would require that we have fifteen neutral parties, however, a committee member may be asked to serve on more than one selection committee. 3) The RFPs for each region will essentially be the same RFP, but there may be a need to adjust some of the scoring. For example, the expectation of response times for Villa Park/Irvine/Tustin/ the unincorporated canyon area is different than that of Seal Beach. This is because it is unreasonable to expect a rural area to maintain the same response times as one that is urban.
Suzy Goodrich, Orange City Fire Dept.	 The five regions is that how we are moving forward or are you still waiting for the Board of Supervisors approval? Is this only a proposal with OCEMS making the decision?

Speaker/Organization	Question / Response
Samuel Stratton, MD, EMS Medical Director	 The five regions are a proposal and we have been challenged by a number of different entities including the Orange County Fire Authority Board. This is the reason for this series of meetings. To conduct the RFPs and manage the EMS System, regionalization is the standard at this time. It is also more advantageous to coordinate medical care of Orange County. Correct, but this does not mean that we aren't looking for input. This is clearly delineated under 1797.224 of the Health and Safety Code. We have been asked if it is possible for one provider to be awarded all five regions and we will avoid allowing one provider to hold all five regions. If that one provider has any difficulties, this could be a problem. That type of input is very valuable.
Stephen Wontrobski, Private citizen	 I attended a meeting of the Orange County Fire Authority Board of Directors. One of the ambulance providers stated there should be two provisions included in the RFP. 1) Bidders should submit certified financial statements. Any bidder who cannot provide this should be disqualified. 2) On the graveyard shift, an ambulance provider should have a full-time supervisor (who is not part of operations) on duty. I consider that to have these two provisions would be detrimental to smaller companies which would make the process noncompetitive. But the OCFA Board approved these provisions without it going to the EMCC to determine if it is fair, equitable or actually needed. 1) Has EMCC included these two recommendations? 2) I am currently investigating bid irregularities. I would recommend that the OCFA should be denied representation on the selection committees because of the shadow of questions on their procurement irregularities. This would make it a cleaner RFP process.
Samuel Stratton, MD, EMS Medical Director	The RFP process is being conducted, based on County procurement policies and procedures. We will be asking for financial statements. All financial statements will be reviewed by a County analyst. On the selection committees, we will take your input. We have a number of controversial requests to be on selection committees but we are looking for uninvolved, non-conflicted experts. Someone who is knowledgeable on ambulance performance expectations. We will not know until the bids have been submitted as to who will be on the selection committees to determine any conflicts of interest. Determination of selection committee members has not been decided.
Cathy Ord, Newport Beach Fire Dept.	 On the non-OCFA members, Standard 1.24 mentions a date looking for contracts with the non-OCFA cities. It has a 2015. Where did that date come from? Are they imposing that and are they asking for contracts throughout the state?
Samuel Stratton, MD, EMS Medical Director	 That date came from our discussions with the State EMS Authority. They are asking for clarification throughout the state. I know there are six counties they have under review. Yes, it's coming from the state.
Joelle Samsel, Anaheim Fire Dept.	 On that same standard 1.24, EMS mentions that "other ALS providers have declined the opportunity to sign agreements with OCEMS because we believe that such an action will jeopardize 201 rights. What exactly does EMS plan to discuss these issues? Is it meeting like this? How do you foresee this taking place?

Speaker/Organization	Question / Response
Samuel Stratton, MD, EMS Medical Director	 With regard to these questions and to Cathy's question, the way it is set up, a city can elect to administer these contracts but they are not given anti-trust protection. Section 1797.201 describes a city's ability to administer contracts with section 1797.224 describing a mechanism to obtain antitrust protection.

VI. OTHER BUSINESS

VII. NEXT MEETING - Tuesday, May 13, 2014 at 9:00 a.m.

VIII. ADJOURNMENT

With no further business, the meeting was adjourned at 10:20 a.m.