| Program/Target Population | Program Description | Access/Referrals | Goals |
| --- | --- | --- | --- |
| **CAT (Centralized Assessment Team) –** Adults 18 and older who require emergency psychiatric response. Response is provided to families, loved ones, and law enforcement. | CAT provides mobile crisis intervention services to adults 18 years and older in all of Orange County. Our 24 hour mobile response team is located in various geographic locations. We provide mental health evaluations for adults in crisis that includes collaboration with family members, significant others, community providers, and primary care physicians. We can also arrange for development of safety plans, linkage to resources, and hospitalizations. The Bi-lingual-Bi-cultural staff works with family members to provide information, referrals, and community support services. The program also provides outreach and follow-up services to ensure linkage to ongoing services. | You can access the CAT team by calling 1-866-830-6011 or 714-517-6353. Referrals come from families, law enforcement, social service agencies, mental health providers, private doctors, and therapists. | * Provide timely crisis intervention and evaluation with compassion and care.
* Provide mental health clients with the appropriate care and linkage to other resources in a dignified manner.
* To provide or coordinate an appropriate level of treatment during a psychiatric crisis and to assist the person and their loved one(s) in getting the services that will help them with their recovery.
* Performance outcome measure is to provide on-site crisis intervention within 30 minutes of clinician being dispatched.
 |
| **PERT (Psychiatric Emergency Response Team) -** Provides mental health services to anyadult who is at psychiatric risk, experiencing a psychiatric emergency or needing a psychiatric hospitalization. The target population is adults in the community who come to the attention of law enforcement and in need of mental health services. | The Psychiatric Emergency Response Team (PERT) is a partnership between law enforcement and mental health professionals and is designed to assess and address the needs of individuals with mental illness who come to the attention of law enforcement. This collaboration involves a clinician riding with a police officer anywhere from one to four days a week. The primary purpose of the teams is to assist mental health clients in accessing Behavioral Health services. The mission of the collaborative is to provide prompt response to adult mental health clients, assess the needs of individuals, protect life and property, and make community based resource referrals where appropriate.  | PERT teams now exist in the following cities: Westminster, Garden Grove, Orange, South County Sheriff, Costa Mesa, Irvine, Anaheim, Fullerton and Newport Beach.PERT does not receive direct referrals. | * Provide timely crisis intervention and evaluation with compassion and care.
* Provide mental health clients with the appropriate care and linkage to other resources as needed in a dignified manner.
* Prevent unnecessary incarceration or hospitalization of mental health clients.
* Provide alternative care in a minimally restrictive environment.
* Reduce the amount of repeat police calls for service.
* Provide trainings to police to provide the tools necessary to more effectively assist clients who are mentally ill.
 |
|  |  |  |   |
|  |  |  |  |
|  |  |  |  |
| **Adult Crisis Residential Program (TREEHouse) –** Orange County resident adults between 18-59 years of age experiencing psychiatric crisis, who are willing to accept services on a voluntary basis. | The TREEHouse is a short term crisis stabilization program located in the city of Orange. This 15 bed program operates 24 hours a day and is a temporary residence for psychiatric crisis intervention with a focus on recovery and community reintegration. Service provided is tailored to accommodate an individual’s immediate needs and level of emotional distress and discomfort. The program offers a consumer oriented, strength based approach that includes consumers, families, friends, and significant others in the recovery process. The multi-disciplinary staff includes residential counselors, clinicians, licensed vocational nursing, and psychiatrists. The length of stay is individualized for each client with a 30 day maximum length. | To access the TREEHouse please contact the CAT team at 1-866-830-6011. The CAT team will determine bed availability and also the appropriateness of referral. A completed Adult Crisis Residential Referral form and Functional Capability Assessment form would then be faxed to the site. Referrals come from families, mental health providers, doctors’ offices, and social service agencies. | * Provide a safe and supportive environment to people in mental health distress to avoid hospitalization and return to their previous level of functioning.
* Assist persons to gain skills to manage their mental health and crises more effectively.
* Performance outcomes measures include at least 90% discharged to a lower level of care, 90% linkage to services within 5 business days of discharge, and client satisfaction of 4.0 on a 5.0 scale with 5 being best.
 |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |